



TO: Mayor Linda Gorton
Urban County Council

FROM: Aldona Valicenti
Chief Information Officer

CC: Chad Cottle

DATE: November 3, 2020

SUBJECT: ShoreTel Upgrade and Migration for Black & Williams and Senior Centers

Request Authorization to: execute a Support Agreement with Unified Technologies for providing annual maintenance and support for the ShoreTel phone system that is used at the Black and Williams Center and the Senior Center.

Annual costs are \$6,945.51 per year thru 8/31/23. Funds are budgeted.

Why are you requesting? Department needs this action completed because: To provide continuing maintenance and support for this phone system.

What is the cost in this budget year and future budget years?

The cost for this FY is: \$ 6,945.51

The cost for future FY is: \$ 6,945.51

Are the funds budgeted?

The funds are budgeted or a budget amendment is in process: Funds are budgeted.

Account number: 1101-202505-0001-76102

File Number: 1117-20

Director/Commissioner: Michael Nugent/Aldona Valicenti

