

# Service Agreement

This Time Warner Cable Business Class Service Agreement ("**Service Agreement**") in addition to the Time Warner Cable Business Class Terms and Conditions ("**Terms and Conditions**") and any Time Warner Cable Business Class Service Orders (each, a "**Service Order**"), constitute the **Master Agreement** by and between customer identified below ("**Customer**") and Time Warner Cable ("**TWC**" or "**Operator**") and is effective as of the date last signed below.

## Time Warner Cable Information

**Time Warner Cable Enterprises LLC**  
 Street: 10168 Linn Station Rd  
 City: Louisville  
 State: KY - Kentucky  
 Zip Code: 40223  
 Contact: Blake Holsclaw  
 Telephone: 502.410.7306  
 Facsimile:

## Customer Information

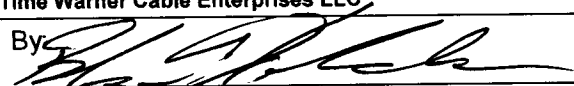
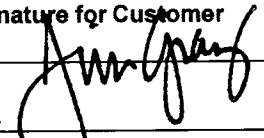
Customer Name (Exact Legal Name): LFCUG Senior Center			Federal ID No: ****8140	
Billing Address: 195 Life Lane	Suite:	City: Lexington	State: KY	Zip Code: 40507
Billing Contact Name: Kristina Stambaugh	Phone: (859) 258-3806		E-mail: kstambau@lexingtonky.gov	
Authorized Contact Name: Kristina Stambaugh	Phone: (859) 258-3806		E-mail: kstambau@lexingtonky.gov	

## Agreement

THIS SERVICE AGREEMENT HEREBY INCORPORATES BY REFERENCE THE TERMS AND CONDITIONS (AVAILABLE AT WWW.TWCBC.COM/LEGAL), A COPY OF WHICH WILL BE PROVIDED TO CUSTOMER UPON REQUEST. BY EXECUTING THIS SERVICE AGREEMENT BELOW, CUSTOMER ACKNOWLEDGES THAT: (1) CUSTOMER ACCEPTS AND AGREES TO BE BOUND BY THE TERMS AND CONDITIONS, INCLUDING SECTION 21 THEREOF, WHICH PROVIDES THAT THE PARTIES DESIRE TO RESOLVE DISPUTES RELATING TO THE TIME WARNER CABLE BUSINESS CLASS SERVICES AGREEMENT THROUGH ARBITRATION; AND (2) BY AGREEING TO ARBITRATION, CUSTOMER IS GIVING UP VARIOUS RIGHTS, INCLUDING THE RIGHT TO TRIAL BY JURY.

By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.

### Electronic Signature Disclosure

Authorized Signature for Time Warner Cable Enterprises LLC	Authorized Signature for Customer
By: 	By: 
Name (printed): Blake Holsclaw	Name (printed): Jim Gray
Title: AFC	Title: Mayor
Date: 12-22-15	Date: 15-Jan-2016

Account Executive: Blake Holsclaw  
 Phone: 502.410.7306 ext:  
 Cell Phone: 502.565.8777  
 Fax:  
 Email: blake.holsclaw@twcable.com

**Order # 5959845**

<b>Business Name</b>	LFCUG Senior Center	<b>Customer Type:</b>
<b>Federal Tax ID</b>	<b>Tax Exempt Status</b>	<b>Tax Exempt Certificate #</b>
*****8140		
<b>Billing Address</b>		<b>Account Number</b>
<b>Attention To:</b>		
195 Life Lane Lexington KY 40507		
<b>Billing Contact</b>	<b>Billing Contact Phone</b>	<b>Billing Contact Email Address</b>
Kristina Stambaugh	(859) 258-3806	kstambau@lexingtonky.gov
<b>Authorized Contact</b>	<b>Authorized Contact Phone</b>	<b>Authorized Contact Email Address</b>
Kristina Stambaugh	(859) 258-3806	kstambau@lexingtonky.gov
<b>Technical Contact</b>	<b>Technical Contact Phone</b>	<b>Technical Contact Email Address</b>
Phil Shaw	+1.859.258.3100	phils@lexingtonky.gov

**New and Revised Services and Monthly Charges At** 195 Life Lane , Lexington KY 40507

Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
13 Static IP	1	\$50.00	\$50.00	60 Months
Dedicated Internet Access 30M	1	\$920.00	\$920.00	60 Months
Managed WiFi	13	\$50.77	\$660.01	60 Months
<b>*Total</b>			<b>\$1,630.01</b>	

\*Prices do not include taxes and fees.

**One Time fees At** 195 Life Lane , Lexington KY 40507

Description	Quantity	Sales Price	Total
TWCBC Installation	1	\$0.00	\$0.00
<b>Total</b>			<b>\$0.00</b>

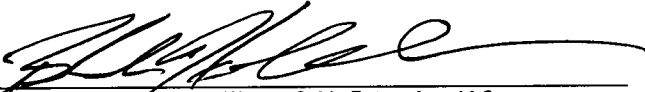
\*Prices do not include taxes and fees.

**Special Terms**

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**Electronic Signature Disclosure**

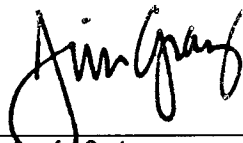
By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.



Authorized Signature for Time Warner Cable Enterprises LLC

*Blake Holsclaw AM*  
Printed Name and Title

*12-22-15*  
Date Signed



Authorized Signature for Customer

*Jim Gray, Mayor*  
Printed Name and Title

*15-Jan-2016*  
Date Signed