

Service Agreement



This Time Warner Cable Business Class Service Agreement ("**Service Agreement**") in addition to the Time Warner Cable Business Class Terms and Conditions ("**Terms and Conditions**") and any Time Warner Cable Business Class Service Orders (each, a "**Service Order**"), constitute the **Master Agreement** by and between customer identified below ("**Customer**") and Time Warner Cable ("**TWC**" or "**Operator**") and is effective as of the date last signed below.

Time Warner Cable Information

Street:	Contact:
City:	Telephone:
State:	Facsimile:
Zip Code:	

Customer Information

Customer Name (Exact Legal Name):			Federal ID No:	
Billing Address:	Suite:	City:	State:	Zip Code:
Billing Contact Name:	Phone:		E-mail:	
Authorized Contact Name:	Phone:		E-mail:	

Agreement

THIS SERVICE AGREEMENT HEREBY INCORPORATES BY REFERENCE THE TERMS AND CONDITIONS (AVAILABLE AT WWW.TWCBC.COM/LEGAL), A COPY OF WHICH WILL BE PROVIDED TO CUSTOMER UPON REQUEST. BY EXECUTING THIS SERVICE AGREEMENT BELOW, CUSTOMER ACKNOWLEDGES THAT: (1) CUSTOMER ACCEPTS AND AGREES TO BE BOUND BY THE TERMS AND CONDITIONS, INCLUDING SECTION 21 THEREOF, WHICH PROVIDES THAT THE PARTIES DESIRE TO RESOLVE DISPUTES RELATING TO THE TIME WARNER CABLE BUSINESS CLASS SERVICES AGREEMENT THROUGH ARBITRATION; AND (2) BY AGREEING TO ARBITRATION, CUSTOMER IS GIVING UP VARIOUS RIGHTS, INCLUDING THE RIGHT TO TRIAL BY JURY.

By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.

Electronic Signature Disclosure

Authorized Signature for	Authorized Signature for Customer
By:	By:
Name (printed):	Name (printed):
Title:	Title:
Date:	Date:

Account Executive: Blake Holsclaw
 Phone: 502.410.7306 Ext:
 Cell Phone: 502.565.8777
 Fax:
 Email: blake.holsclaw@twcable.com

Business Class Customer Service Order

Order # 7787813

Customer Information: Customer Code		
Business Name	BLACK & WILLIAMS	Customer Type:
Federal Tax ID	Tax Exempt Status	Tax Exempt Certificate #
*****9999		
Billing Address		Account Number
Attention To:		
200 E Main LEXINGTON KY 40507		
Billing Contact	Billing Contact Phone	Billing Contact Email Address
Cathy Reed	(859) 258-3331	creed2@lexingtonky.gov
Authorized Contact	Authorized Contact Phone	Authorized Contact Email Address
Phil Shaw	+1.859.381.9096	phils@lexingtonky.gov
Technical Contact	Technical Contact Phone	Technical Contact Email Address
Phil Shaw	(859) 258-3730	phils@lexingtonky.gov

Internet and Video Order Information For 498 GEORGETOWN ST LEXINGTON KY 40508
Service Type
High Speed Internet (HSD)

Current Services and Monthly charges At 498 GEORGETOWN ST , LEXINGTON KY 40508			
Description	Quantity	Sales Price	Monthly Recurring Total
BST PRIVATE VIEW	6	\$0.00	\$0.00
DIGITAL CUSTOMER	1	\$0.00	\$0.00
COMMERCIAL STD SERVICE	6	\$0.00	\$0.00
BC Dgtl Adapt SD BSCSTD	6	\$0.00	\$0.00
*Total			\$0.00

*Prices do not include taxes and fees.

New and Revised Services and Monthly Charges At 498 GEORGETOWN ST , LEXINGTON KY 40508				
Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
BC WiFi LAN	1	\$9.95	\$9.95	36 Months
Business Internet 10M x 1M Promotion	1	\$69.99	\$69.99	36 Months
*Total			\$79.94	

*Prices do not include taxes and fees.

One Time fees At 498 GEORGETOWN ST , LEXINGTON KY 40508			
Description	Quantity	Sales Price	Total
Install Charge Business Internet	1	\$75.00	\$75.00
Total			\$75.00

*Prices do not include taxes and fees.

Special Terms**Electronic Signature Disclosure**

By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.

Authorized Signature for Time Warner Cable Enterprises LLC

Authorized Signature for Customer

Printed Name and Title

Printed Name and Title

Date Signed

Date Signed