



Lexington-Fayette Urban County Government  
DEPARTMENT OF FINANCE

Jim Gray  
Mayor

William O'Mara  
Commissioner

TO: Mayor Jim Gray  
Sally Hamilton, CAO  
Urban County Council Members

FROM: Rusty Cook, Director Division of Revenue *RAC*

CC: William O'Mara, Commissioner of Finance

DATE: August 3, 2015

SUBJECT: Amendments to the OLF Business Tax Revenue Collections, Recording and Reporting System Agreement with Springbrook, aka Acella

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Request

Authorization to execute amendment to the current OLF Business Tax Revenue Collections, Recording and Reporting System Agreement with Springbrook, aka Acella.

Why are you requesting?

Department needs this action completed because the original contract (R 330-2014) allowed LFUCG to convert from a Managed Hosting environment to a Cloud Services environment. LFUCG has elected to implement the Cloud Services and not pursue a Managed Hosting environment. As a result of this change, the annual Cloud fee will decrease from \$59,800.00 to \$18,552.00 resulting in an annual savings of \$41,248.00.

Additionally, the original Springbrook Software Maintenance Addendum mutually executed on 2/21/14 is being updated for the following two changes:

- Section 2.1 "Scope of Maintenance Services" shall be amended to include: Standard Support hours are from 8:00 a.m. – 8:00 p.m. EST, Monday through Friday excluding holidays. Emergency 24x7 hotline is available for citizen facing portals experiencing outages.
- Section 3.3 "Key Personnel Replacement" shall be deleted in its entirety from the agreement.

Addition of: Acella (Springbrook) "Live-Production Maintenance, Service Level Agreement (SLA), to the software aintenance Contract. (R 330-2014)

What is the cost in this budget year and future budget years?

The cost for this FY is: \$0

The cost for future FY is: \$0

Are the funds budgeted? N/A

The funds are budgeted: N/A

Account number: 2606-202601-0001-96202

File Number:

Director/Commissioner: