

IBM BUSINESS CONTINUITY & RECOVERY SERVICES

**MULTIVENDOR INFORMATION TECHNOLOGY RECOVERY SERVICES
CONTRACT DOCUMENTS**

FOR

**LEXINGTON-FAYETTE URBAN COUNTY
GOVERNMENT
200 E MAIN ST
LEXINGTON, KY 40507-1310**

SUBMITTED BY:

**Attn: BCRS Contract Operations
IBM Corporation
PO Box 700
Suffern, NY 10901-0700**

Supplement Number: CFT639F
Package ID: 20131101173958
Date Generated: 11/01/2013
This offer is good until: 01/01/2014

Supplement for Multivendor Information Technology Recovery Services

The terms of the IBM Customer Agreement and its Attachment for Multivendor Information Technology Recovery Services (or an equivalent agreement signed by both parties) apply to this transaction.

Customer Name and Address

LEXINGTON-FAYETTE URBAN COUNTY
GOVERNMENT
200 E MAIN ST
LEXINGTON, KY 40507-1310

REFERENCE NUMBERS

Attachment: B000715
Agreement: HQ12291
Customer: 5142941
Enterprise: 5143106

IBM Address for Notices:

Attn: BCRS Contract Operations
IBM Corporation
PO Box 700
Suffern, NY 10901-0700

CONTRACT PERIOD

Start Date: 01/01/2013
End Date: 12/31/2016

SUPPLEMENT

Number: CFT639F
Effective Date: 01/01/2014
Revision (yes/no): Yes
Renewal (yes/no): No

Covered Address:

200 E MAIN ST
LEXINGTON, KY 40507-1310

Primary Recovery Site

Sterling Forest, NY C/S

Monthly Charges

Total Monthly Charge: \$790
Minimum Total Monthly Charge: \$790

Recovery Charges

Initial Recovery Charge: \$1,580
Day(s) Included in Initial Recovery Charge: 2
Daily Recovery Charge per day thereafter: \$790

Recovery Exercise

Initial Contract Period Year 1 – Total Hours: 48
Number of Exercises: 1
Each subsequent twelve-month period – Total Hours: 80
Number of Exercises: 1
Additional Recovery Exercise Time, per 4-hour block: \$600
Additional Recovery Exercise, per Exercise: \$1,200

General

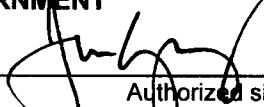
Telecommunications

One-Time Charge: \$0
Usage charges are billed separately.
Work area space allocated at time of Event.

In entering into this agreement, you are not relying upon any representation made by or on behalf of IBM that is not specified in the Agreement or the Attachment, including, without limitation, the actual or estimated completion date, number of hours to provide any of the Services, charges to be paid, or the results of any of the Services to be provided under this Attachment.

IBM agrees to provide the Services described in this Supplement provided you accept this Supplement, without modification, by signing in the space below on or before 01/01/2014.

Agreed to:
**LEXINGTON-FAYETTE URBAN COUNTY
GOVERNMENT**

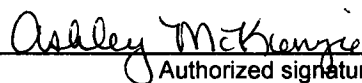
By  _____
Authorized signature

Title: MAYOR
Name (type or print): JIM GRAY

Date: 12-16-13

Customer identification number: 5142941

Agreed to:
International Business Machines Corporation

By  _____
Authorized signature

Title: Client Representative
Name (type or print): Ashley McKenzie

Date: 11/14/2013

Attachment number: B000715

Supplement for Multivendor Information Technology Recovery Services (Continued)

Customer Name: LEXINGTON-FAYETTE URBAN COUNTY
GOVERNMENT

Processor type/model: CLIENTSRV CPU

Customer Number: 5142941

Total Memory(CPU Memory) N/A

Address: 200 E MAIN ST
LEXINGTON, KY 40507-1310

Total Disk (for DASD) N/A

Primary Recovery Site: Sterling Forest, NY C/S

Contract Number: CFT639F.1.2.3

Equipment Configuration

Quantity Or Units	Type	Model	Product Description
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CLIENTSRV/CPU[1]

- 1 CLIENTSRV CPU Client Server CPU
- 1 HP9050DN MCR1 HP9050 MICR Kit
MICR kit (toner cartridge and Font Dimm) for HP9050DN printer
Prerequisite: HP9050DN PRT1
- 2 HP9050DN PRT1 HP9050 Series L'Jet 128MB Eth
HP9050 Series LaserJet Printer
Ethernet connectivity included
128MB Memory, 50PPM
- 6 IBMX3850A BASE IBM Server x3850A MP3.3Ghz DC
Item: IBM x3850 Server - Dual Core
Includes: PCI-X and PCI-Express Architecture (6 Slots)
1 Intel 3.3Ghz Xeon MP Processor
2 GB Memory, 1 73.4 GB SCSI Hard Drive
DVD Drive, 1 Dual Integrated 10/100/1000MB Ethernet Adapter
1 IBM SAS Array Controller, USB support
- 30 IBMX3850A MEM1 Add'l IBMx3850A 2 GB Memory
- 4 IBMX3850A PRC1 Add'l IBMx3850A-3.3Ghz Proc
- 18 PCOPT FC 73G2 IBM Server 73.4 Hard Drive
- 5 PCOPT FC DVD1 Sony DVD+RW Drive
Sony DVD+RW Drive

Includes: DVD+RW Drive

USB Interface

This item cannot be selected for temporary transfer.

- 6 PCOPT FC FC10 Emulex LP11002 PCI-Xpress FC
Emulex LP1102 - Dual Port fiber adapter
- 5 PCWS-266Q PKGA QC-2.66Ghz Desktop W/Wkspce
Includes workspace equipped with a PC and voice services
Includes: Intel Core 2 Quad 2.66Ghz Processor
2GB Memory
250GB SATA Hard Drive
1 DVD-ROM
Color Monitor W/20" viewable screen size
Monitor supports 1600x1200 resolution and
1000:1 contrast ratio
Keyboard and Mouse
Gigabit Ethernet Adapter
USB Ports

Includes the preloading of a supported customer hard drive image.

Voice services for Call Centers and individuals

Includes:

- Voicemail
- Interactive information and employee status service
- Automatic Call Distribution
 - * The answering and queuing of incoming calls
 - * The creation and use of preprogrammed and stored call flow scripts that make use of Automatic Call Distribution, skills based routing, Interactive Voice Response functions, and DID redirection to deliver calls to agents and non agents.
 - * Agent recording for up to 288 simultaneous agents.
 - * Interactive supervisor capabilities
 - * Real time data and historical reporting
 - * There is a \$265 per hour charge to create scripts and to modify existing scripts.

6 PRELOAD SR1 OS Preload For Intel Server

Operating Systems (OS) supported for Preload:

Win Server 2003 Standard & Enterprise Edition 32/64 R2

Win Server 2008 Standard & Enterprise 32/64 Bit (Full Installation)

Win Server 2008 Standard & Enterprise 64 Bit (Full Installation) R2

VMWare ESX 2.5.x, 3.0.x, 3.5.x; vSphere 4.x; ESXi 4.x, 5.x

Refer to associated amendment for Preload Services

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FOR

**LEXINGTON-FAYETTE URBAN COUNTY
GOVERNMENT
200 E MAIN ST
LEXINGTON, KY 40507-1310**

SUBMITTED BY:

**Attn: BCRS Contract Operations
IBM Corporation
PO Box 700
Suffern, NY 10901-0700**

Supplement Number: CFT63DF
Package ID: 20131101173958
Date Generated: 11/01/2013
This offer is good until: 01/01/2014

Supplement for Multivendor Information Technology Recovery Services

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Customer Name and Address

LEXINGTON-FAYETTE URBAN COUNTY
GOVERNMENT
200 E MAIN ST
LEXINGTON, KY 40507-1310

REFERENCE NUMBERS

Attachment: B000715
Agreement: HQ12291
Customer: 5142941
Enterprise: 5143106

IBM Address for Notices:

Attn: BCRS Contract Operations
IBM Corporation
PO Box 700
Suffern, NY 10901-0700

CONTRACT PERIOD

Start Date: 01/01/2013
End Date: 12/31/2016

SUPPLEMENT

Number: CFT63DF
Effective Date: 01/01/2014
Revision (yes/no): Yes
Renewal (yes/no): No

Covered Address:

200 E MAIN ST
LEXINGTON, KY 40507-1310

Primary Recovery Site

Sterling Forest, NY

Monthly Charges

Total Monthly Charge: \$1,130
Minimum Total Monthly Charge: \$1,130

Recovery Charges

Initial Recovery Charge: \$2,260
Day(s) Included in Initial Recovery Charge: 2
Daily Recovery Charge per day thereafter: \$1,130

Recovery Exercise

Initial Contract Period Year 1 – Total Hours: 48
Number of Exercises: 1
Each subsequent twelve-month period – Total Hours: 104
Number of Exercises: 1
Additional Recovery Exercise Time, per 4-hour block: \$600
Additional Recovery Exercise, per Exercise: \$1,200

General

Telecommunications

One-Time Charge: \$0
Usage charges are billed separately.
Work area space allocated at time of Event.

In entering into this agreement, you are not relying upon any representation made by or on behalf of IBM that is not specified in the Agreement or the Attachment, including, without limitation, the actual or estimated completion date, number of hours to provide any of the Services, charges to be paid, or the results of any of the Services to be provided under this Attachment.

IBM agrees to provide the Services described in this Supplement provided you accept this Supplement, without modification, by signing in the space below on or before 01/01/2014.

Agreed to:
**LEXINGTON-FAYETTE URBAN COUNTY
GOVERNMENT**

By _____

Authorized signature

Title: *MAYOR*
Name (type or print): **JIM GRAY**

Date: *12-16-13*

Customer identification number: 5142941

Agreed to:
International Business Machines Corporation

By _____

Authorized signature

Title: *Client Representative*
Name (type or print): **Ashley McKenzie**

Date: *11/14/2013*

Attachment number: B000715

Supplement for Multivendor Information Technology Recovery Services (Continued)

Customer Name: LEXINGTON-FAYETTE URBAN COUNTY
 GOVERNMENT Processor type/model: _MULTICPU RISC
 Customer Number: 5142941 Total Memory(CPU Memory) 144.00
 Address: 200 E MAIN ST Total Disk (for DASD) 2,092.00
 LEXINGTON, KY 40507-1310 OS Name: AIX
 Primary Recovery Site: Sterling Forest, NY
 Contract Number: CFT63DF.1.1.3

Equipment Configuration

Quantity Or Units	Type	Model	Product Description

_MULTICPU			
1	_MULTICPU	RISC	MULTICPU RISC - PCI BASED
9117/MMA[1]			
1	9117	MMA	9117 P6 MMA Server
128	9117/MMA	GB	9117 P6 1Gb Memory
2	9117/MMA	4WAY	9117 P6 4.7 GHz 4WAY Proc
1	9117/MMA	LPAR	9117 P6 LPAR
1	9117/MMA	XXX	9117 P6 I/O Drawer
6	9117/MMA	300	9117 P6 300GB Internal Disk
8	9117/MMA	5759	9117 P6 4Gb Dual DDR Fibre Ch
1	9117/MMA	DVD	9117 P6 4.7GB IDE DVD-RAM
1	9117/MMA	HMC	9117 P6 Server HMC
4	9117/MMA	5767	9117 P6 2-Port 10/100/1000
8204/550[1]			
1	8204	550	P6 550 Server
16	8204/550	GB	P6 550 1Gb Memory
1	8204/550	2WAY	P6 550 4.2 GHz 2WAY Proc
1	8204/550	LPAR	P6 550 LPAR
1	8204/550	XXX	P6 550 I/O Drawer
2	8204/550	146	P6 550 146Gb Int Disk
1	8204/550	5736	P6 8204 Dual Ultra320 SCSI
4	8204/550	5759	P6 8204 4Gb Dual DDR Fibre Ch
1	8204/550	DVD	P6 550 4.7GB IDE DVD-RAM
1	7206	220	20GB External Tape Unit 4MM
1	8204/550	HMC	P6 550 Server HMC
2	8204/550	5706	P6 550 2-Port 10/100/1000

Addendum for Operating System Restore

Customer Name and Address

LEXINGTON-FAYETTE URBAN COUNTY
GOVERNMENT
200 E MAIN ST
LEXINGTON, KY 40507-1310

Referenced Attachment No.: B000715
Supplement No.: CFT63DF
Customer No.: 5142941
Enterprise No.: 5143106

IBM Address for Notices:

Attn: BCRS Contract Operations
IBM Corporation
PO Box 700
Suffern, NY 10901-0700

Addendum Effective Date: 01/01/2014

Revised Addendum: Yes
Renewal Addendum: No

Covered Address:

200 E MAIN ST
LEXINGTON, KY 40507-1310

CONTRACT PERIOD--

Start Date: 01/01/2013
End Date: 12/31/2016

pSeries - MKSYB Restore

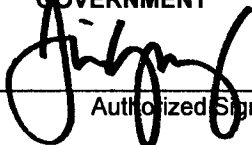
Number of Exercises (Initial Contract Period Year 1): 1
Number of Exercises (Each Subsequent 12-Month Period): 1
Number of System Images to be Restored per Exercise: 2
Additional OSR Charge (per image): \$624

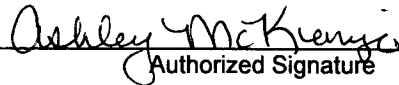
OSR Monthly Charge: See Note 1

Note 1: Included in the Total Monthly Charge for Supplement Number CFT63DF.

Agreed to: LEXINGTON-FAYETTE URBAN COUNTY GOVERNMENT

Agreed to: International Business Machines Corporation

By: 
Authorized Signature

By: 
Authorized Signature

JIM GRAY
Name (Type or Print)
12-16-13
Date

Ashley McKenzie
Name (Type or Print)
11/14/2013
Date