

EMERGENCY VEHICLE TECHNICIAN

CERTIFICATION COMMISSION, INC.

Thomas Pugh

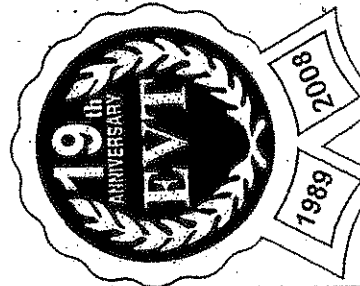
is certified in the areas listed below:

Design & Performance Standards and Preventive
Maintenance of Ambulances
Ambulance Electrical Systems

Expires:

06/09/2013

06/09/2013



Stephen Wilde

Stephen Wilde, President

EMERGENCY VEHICLE TECHNICIAN

CERTIFICATION COMMISSION, INC.

Joey Seagroves

is certified in the areas listed below:

Design & Performance Standards and Preventive
Maintenance of Ambulances

Expires:

10/19/2014



Stephen Wilde

Stephen Wilde, President

NAME	CERTIFICATION	AREA	PROCESS
Barton, Michael	AWS D9.1 CONAM	Welding (See Certification Card)	Welding of module structure and components
Baswell, Ronnie	AWS D9.1 CONAM	Welding (See Certification Card)	Welding of module structure and components
Cameron, Corey	AWS D9.1 CONAM	Welding (See Certification Card)	Welding of module structure and components
Cody, Ervin	AWS D9.1 Code Services	Welding (See Certification Card)	Welding of module structure and components
Cody, Jonathan	AWS D9.1 CONAM	Welding (See Certification Card)	Welding of module structure and components
Cody, Roger	AWS D9.1 Code Services	Welding (See Certification Card)	Welding of module structure and components
Dempsey, Wayne	AWS D9.1 Charlie Giles	Welding (See Certification Card)	Welding of components (steel)
Graves, Jack	AWS D9.1 Code Services	Welding (See Certification Card)	Welding of module structure and components
Keel, James A.	AWS D9.1 Code Services	Welding (See Certification Card)	Welding of module structure and components
Sharp, Rickey	AWS D9.1 Charlie Giles	Welding (See Certification Card)	Welding of components (steel)

WPS#	REV	PROCESS	POSITION	WIRE	APPROVAL	DATE
21293A	2	MIG SHEETS/SEAMS	3G VERTICAL UP	.035	Excellance	09/28/00
21293A	3	MIG SHEETS/SEAMS	4G OVERHEAD	.035	Code Services	12/15/00
21293B	1	TIG	1G FLAT	3/32 ELECTRODE	Code Services	12/15/00
21293C	0	MIG STEEL	3G VERTICAL UP	.030	Code Services	01/04/01
21293D	1	PULSED STRUCTURAL	4G OVERHEAD	3/64	Code Services	12/15/00
21293E	0	PULSED SHEETS/SEAMS	3G VERTICAL UP	.035	Excellance	09/28/00
21293E	1	PULSED SHEETS/SEAMS	4G OVERHEAD	3/64	Code Services	12/15/00
21293F	0	MIG STRUCTURAL	3G VERTICAL DOWN	.035	Excellance	09/28/00
21293F	1	MIG STRUCTURAL	4G OVERHEAD	.035	Code Services	12/15/00
21293G	1	PULSED BAR STOCK	1F FLAT	3/64	Code Services	12/15/00
21293G	2	PULSED TUBE TO TUBE	2F FLAT	3/64	Code Services	12/15/00
21293H	1	MIG BAR STOCK	1F FLAT	3/64	Charlie Giles	05/13/05
21293J	0	PULSED SHEETS/SEAMS	4G OVERHEAD	.035	Code Services	12/15/00
21293K	0	PULSED STRUCTURAL	4G OVERHEAD	3/64	Code Services	12/15/00
21293L	0	MIG STRUCTURAL	4G OVERHEAD	3/64	Code Services	12/15/00
21293M	0	MIG SHEETS/SEAMS	4G OVERHEAD	3/64	Code Services	12/15/00
21293N	0	MIG STEEL	3G VERTICAL UP	.035	Code Services	12/15/00
					Charlie Giles	04/13/05

EXCELLANCE, Inc. Welder Certification

Michael Barton

Name

688

Emp No.

SSAN

Has satisfactorily completed the certification and qualification training courses indicated. Certificate to be returned to the certifying officer upon transfer or termination.

7-Dec-07

Date Issued

M. Davis

Certifying Officer

CG = Charlie Giles

CO = Conam

Welder Qualification Certificate

Specification	Process	Material	Position	Auth	Date
21293B Rev1	TIG	5052	1G	CG	8/7/07
21293C Rev0	MIG	A36	3G	CG	8/7/07
21293G Rev2	PUL	6063	2F	CG	8/7/07
21293H Rev1	MIG	6061	2F	CG	8/7/07
21293J Rev0	PUL	5052	4G	CG	8/7/07
21293K Rev0	PUL	5052	4G	CG	8/7/07
21293C Rev0	MIG	A36	3G	CO	12/7/07
21293G Rev2	PUL	6063	2F	CO	12/7/07
21293H Rev1	MIG	6061	2F	CO	12/7/07
21293B Rev1	TIG	5052	1G	CO	12/7/07
21293D Rev1	PUL	5052	4G	CO	12/7/07

EXCELLANCE, Inc. Welder Certification

Ervin Cody

Name

240

Emp No.

SSAN

Has satisfactorily completed the certification and qualification training courses indicated. Certificate to be returned to the certifying officer upon transfer or termination.

15-Dec-00

Date Issued

M. Davis

Certifying Officer

CG = Charlie Giles

CS = Code Services

CertCard Rev. 2

Welder Qualification Certificate

Specification	Process	Material	Position	Auth	Date
21293A Rev3	MIG	5052	4G	CS	1/4/01
21293B Rev1	TIG	5052	1G	CS	1/4/01
21293D Rev1	PUL	5052	4G	CS	1/4/01
21293E Rev 1	PUL	5052	4G	CG	5/13/05
21293F Rev 1	MIG	5052	4G	CS	1/4/01
21293G Rev1	PUL	6061	1F	CS	1/4/01
21293H Rev1	MIG	6061	1F	CS	1/4/01
21293J Rev0	PUL	5052	4G	CS	1/4/01
21293K Rev0	PUL	5052	4G	CS	1/4/01
21293L Rev0	MIG	5052	4G	CS	1/4/01
21293M Rev0	MIG	5052	4G	CS	1/4/01

Excellance, Inc.

WELDING CERTIFICATION

EXCELLANCE, Inc.

Roger Cody

Name

12

Emp No.

SSAN

Has satisfactorily completed the certification and qualification training courses indicated. Certificate to be returned to the certifying officer upon transfer or termination.

7-Dec-07

Date Issued

M. Davis

Certifying Officer

CS = Code Services

CO = CONAM

Welder Qualification Certificate

Specification	Process	Material	Position	Auth	Date
21293A Rev3	MIG	5052	4G	CS	12/15/00
21293B Rev1	TIG	5052	1G	CS	12/15/00
21293C Rev0	MIG	A36	3G	CS	12/15/00
21293D Rev1	PUL	5052	4G	CS	12/15/00
21293E Rev 1	PUL	5052	4G	CS	12/15/00
21293F Rev 1	MIG	5052	4G	CS	12/15/00
21293G Rev1	PUL	6061	1F	CS	12/15/00
21293H Rev1	MIG	6061	1F	CS	12/15/00
21293J Rev0	PUL	5052	4G	CS	12/15/00
21293K Rev0	PUL	5052	4G	CS	12/15/00
21293L Rev0	MIG	5052	4G	CO	12/7/07
21293M Rev0	MIG	5052	4G	CS	12/15/00

EXCELLANCE, Inc. Welder Certification

Jack Graves

Name

29

Emp No.

SSAN

Has satisfactorily completed the certification and qualification training courses indicated. Certificate to be returned to the certifying officer upon transfer or termination.

15-Dec-00

Date Issued

M. Davis

Certifying Officer

CG = Charlie Giles

CS = Code Services

CertCard Rev. 2

Welder Qualification Certificate

Specification	Process	Material	Position	Auth	Date
21293A Rev3	MIG	5052	4G	CS	1/4/01
21293B Rev1	TIG	5052	1G	CS	1/4/01
21293C Rev0	MIG	A36	3G	CS	1/4/01
21293D Rev1	PUL	5052	4G	CS	1/4/01
21293E Rev 1	PUL	5052	4G	CS	1/4/01
21293F Rev 1	MIG	5052	4G	CS	1/4/01
21293G Rev1	PUL	6061	1F	CS	1/4/01
21293H Rev1	MIG	6061	1F	CS	1/4/01
21293J Rev0	PUL	5052	4G	CS	1/4/01
21293K Rev0	PUL	5052	4G	CS	1/4/01
21293L Rev0	MIG	5052	4G	CS	1/4/01
21293M Rev0	MIG	5052	4G	CS	1/4/01
21293B Rev1	TIG	5052	1G	CG	5/13/05

EXCELLANCE, Inc. Welder Certification

James Alan Keel

Name

90

Emp No.

SSAN

Has satisfactorily completed the certification and qualification training courses indicated. Certificate to be returned to the certifying officer upon transfer or termination.

15-Dec-00

Date Issued

M. Davis

Certifying Officer

CG = Charlie Giles
CS = Code Services

CertCard Rev. 2

Welder Qualification Certificate

Specification	Process	Material	Position	Auth	Date
21293A Rev3	MIG	5052	4G	CS	1/4/01
21293B Rev1	TIG	5052	1G	CS	1/4/01
21293C Rev0	MIG	A36	3G	CS	1/4/01
21293D Rev1	PUL	5052	4G	CS	1/4/01
21293E Rev 1	PUL	5052	4G	CS	1/4/01
21293F Rev 1	MIG	5052	4G	CS	1/4/01
21293G Rev1	PUL	6061	1F	CS	1/4/01
21293H Rev1	MIG	6061	1F	CS	1/4/01
21293J Rev0	PUL	5052	4G	CS	1/4/01
21293K Rev0	PUL	5052	4G	CS	1/4/01
21293L Rev0	MIG	5052	4G	CS	1/4/01
21293M Rev0	MIG	5052	4G	CS	1/4/01
21293A Rev3	MIG	5052	4G	CG	5/13/05



DALLAS TRAINING CENTER

This is to acknowledge that

David Blackburn

*has completed the course listed below and is awarded this certificate.
40CFR Part 63, Subpart HHHHHH*

Fleet CFR

*In recognition thereof the following authorized signatures
are affixed the 1st day of November, 2011.*

Rodney E. Habel

Rodney E. Habel - Manager Training Operations

Dean Morrison

Dean Morrison - Training Specialist

Michael Pellett

Michael Pellett - Training Center Manager



DALLAS TRAINING CENTER

This is to acknowledge that

James Carnell

*has completed the course listed below and is awarded this certificate.
40CFR Part 63, Subpart HHHHHH*

Fleet CFR

*In recognition thereof the following authorized signatures
are affixed the 1st day of November, 2011.*

Rodney E. Habel

Rodney E. Habel - Manager Training Operations

Dean Morrison

Dean Morrison - Training Specialist

Michael Pellett

Michael Pellett - Training Center Manager



DALLAS TRAINING CENTER

This is to acknowledge that

Randall Click

*has completed the course listed below and is awarded this certificate.
40CFR Part 63, Subpart HHHHH*

Fleet CFR

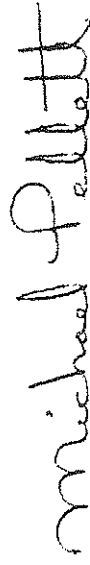
*In recognition thereof the following authorized signatures
are affixed the 1st day of November, 2011.*



Rodney E. Habel - Manager Training Operations



Dean Morrison - Training Specialist



Michael Pellett - Training Center Manager



DALLAS TRAINING CENTER

This is to acknowledge that

Dwain Holman

*has completed the course listed below and is awarded this certificate.
40CFR Part 63, Subpart HHHHHH*

Fleet CFR

*In recognition thereof the following authorized signatures
are affixed the 1st day of November, 2011.*

Rodney E. Habel

Rodney E. Habel - Manager Training Operations

Dean Morrison

Dean Morrison - Training Specialist

Michael Pellett

Michael Pellett - Training Center Manager



DALLAS TRAINING CENTER

This is to acknowledge that

Josh Pence

*has completed the course listed below and is awarded this certificate.
40CFR Part 63, Subpart HHHHHH*

Fleet CFR

*In recognition thereof the following authorized signatures
are affixed the 1st day of November, 2011.*

Rodney E. Habel

Rodney E. Habel - Manager Training Operations

Dean Morrison

Dean Morrison - Training Specialist

Michael Pelett

Michael Pelett - Training Center Manager



DALLAS TRAINING CENTER

This is to acknowledge that

Randy Pettway

*has completed the course listed below and is awarded this certificate.
40CFR Part 63, Subpart HHHHHH*

Fleet CFR

*In recognition thereof the following authorized signatures
are affixed the 1st day of November, 2011.*

Rodney E. Habel

Rodney E. Habel - Manager Training Operations

Dean Morrison

Dean Morrison - Training Specialist

Michael Pellett

Michael Pellett - Training Center Manager



DALLAS TRAINING CENTER

This is to acknowledge that

Kevin Pinks

*has completed the course listed below and is awarded this certificate.
40CFR Part 63, Subpart HHHHHH*

Fleet CFR

*In recognition thereof the following authorized signatures
are affixed the 1st day of November, 2011.*

Rodney E. Habel

Rodney E. Habel - Manager Training Operations

Dean Morrison

Dean Morrison - Training Specialist

Michael Pelett

Michael Pelett - Training Center Manager



DALLAS TRAINING CENTER

This is to acknowledge that

David Robinson

*has completed the course listed below and is awarded this certificate.
40CFR Part 63, Subpart HHHHHH*

Fleet CFR

*In recognition thereof the following authorized signatures
are affixed the 1st day of November, 2011.*

Rodney E. Habel

Rodney E. Habel - Manager Training Operations

Dean Morrison

Dean Morrison - Training Specialist

Michael Pellett

Michael Pellett - Training Center Manager

Tab 7 – Item (e)

Resumes of Key Personnel responsible for the execution and performance of the contract.

Charles T. Epps, B.S., is President and Chief Executive Officer for Excellence and Chairman of its executive committee. With over 30 years experience at Excellence and in the ambulance industry, Mr. Epps' focus has been the manufacture of premium quality EMS & Rescue apparatus, the development of the domestic and export markets, and profitability of the company. Mr. Epps has extensive experience in the areas of manufacturing, engineering, and marketing. Mr. Epps is also a past president of the Ambulance Manufacturer's Division of the National Truck Equipment Association.

Stephen W. Vaughan, MBA, is Executive Vice President of Excellence and a member of its executive committee. Mr. Vaughan has direct responsibilities over the financing, sales, marketing, and inventory management functions of the company. He has over 27 years of domestic and international experience in marketing and finance, including more than 14 years of experience at Excellence. Mr. Vaughan has been active in multiple industries such as oil and gas, distribution, manufacturing, and the placement of private capital. His operational background includes "turn-around" situations, corporate acquisitions, and the integration of computer applications into daily operations.

Michael Davis, M.S. Management, is Vice-President Manufacturing of Excellence and a member of its executive committee. Mr. Davis has direct responsibility for all manufacturing operations and purchasing. Mr. Davis has over 27 years experience in a variety of diverse manufacturing environments including aerospace, defense, naval hardware, and emergency vehicles. His experience includes over 17 years in the management of manufacturing operations including design and fabrication, manufacturing engineering, and quality assurance. Mr. Davis has enjoyed more than 10 years at Excellence.

Ronnie Baswell is a Production Manager in charge of the weld, body and paint departments. Ronnie has been with Excellence for over 32 years and has over 35 years of total manufacturing experience.

Tab 7 – Item (e)

Sam Lanier is a Production Manager in charge of the remount side of production. Sam reviews all remount quotes before they are released to production. Also, he manages the strip down process, storage of take-off parts, final parts assembly and final electrical assembly of each remount unit. Sam has over 31 years experience with Excellance.

Roger Cody is a Production Manager in charge of the new unit side of production. Roger supervises final parts assembly, final electrical assembly, upholstery and detail of each new unit. Roger has been with Excellance for over 30 years.

Gerry McCowan, EVT certified in all 4 areas, is the Quality Assurance Manager in charge of quality control for remounts as well as new units. Having worked in almost all productions areas of the plant, Gerry has over 24 years experience at Excellance.

BID BOND

The American Institute of Architects,
AIA Document No. A310 (February, 1970 Edition)

KNOW ALL MEN BY THESE PRESENTS, that we **Excellance, Inc.**

453 Lanier Rd., Madison, AL 35758

as **Principal**, hereinafter called the **Principal**, and **Developers Surety & Indemnity Co.**

a corporation duly organized under the laws of the State of **Iowa**

as **Surety**, hereinafter called the **Surety**, are held and firmly bound unto **Lexington Fayette Urban County Government**
Division of Central Purchasing
200 East Main Street
Lexington, KY 40507

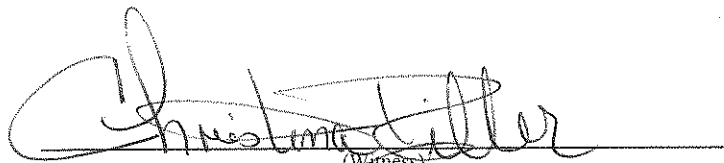
as **Obligee**, hereinafter called the **Obligee**, in the sum of **FIVE PERCENT (5%) OF BID AMOUNT**

for the payment of which sum well and truly to be made, the said **Principal** and the said **Surety**, bind ourselves, our heirs, executors, administrators, successors and assigns, jointly and severally, firmly by these presents.

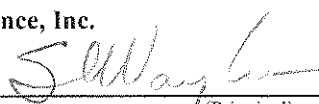
WHEREAS, the **Principal** has submitted a bid for **Emergency Care Unit**

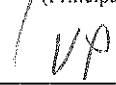
NOW, THEREFORE, if the **Obligee** shall accept the bid of the **Principal** and the **Principal** shall enter into a **Contract** with the **Obligee** in accordance with the terms of such bid, and give such bond or bonds as may be specified in the bidding or **Contract Documents** with good and sufficient surety for the faithful performance of such **Contract** and for the prompt payment of labor and material furnished in the prosecution thereof, or in the event of the failure of the **Principal** to enter such **Contract** and give such bond or bonds, if the **Principal** shall pay to the **Obligee** the difference not to exceed the penalty hereof between the amount specified in said bid and such larger amount for which the **Obligee** may in good faith contract with another party to perform the **Work** covered by said bid, then this obligation shall be null and void, otherwise to remain in full force and effect.

Signed and sealed this **31th** day of **May** **2012**




(Witness)

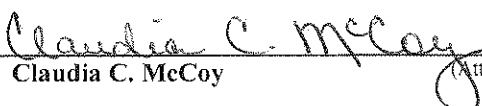
Excellance, Inc.


BY (Principal) (Seal)


(Title)



(Witness)

Developers Surety & Indemnity Co.
(Surety) (Seal)
By 

Claudia C. McCoy (Attorney-in-Fact)

POWER OF ATTORNEY FOR
DEVELOPERS SURETY AND INDEMNITY COMPANY
PO Box 19725, IRVINE, CA 92623 (949) 263-3300

KNOW ALL BY THESE PRESENTS that except as expressly limited, DEVELOPERS SURETY AND INDEMNITY COMPANY, does hereby make, constitute and appoint:

Karl Kerzic, J. Erik McMichael, Frederick M. Lanier, Claudia C. McCoy, Sandra T. Long, Jennifer Freeman, Greg Keller, Suzanne Walker, Casie Hall, jointly or severally

as its true and lawful Attorney(s)-in-Fact, to make, execute, deliver and acknowledge, for and on behalf of said corporation, as surety, bonds, undertakings and contracts of suretyship giving and granting unto said Attorney(s)-in-Fact full power and authority to do and to perform every act necessary, requisite or proper to be done in connection therewith as each of said corporation could do, but reserving to each of said corporation full power of substitution and revocation, and all of the acts of said Attorney(s)-in-Fact, pursuant to these presents, are hereby ratified and confirmed.

This Power of Attorney is granted and is signed by facsimile under and by authority of the following resolution adopted by the Board of Directors of DEVELOPERS SURETY AND INDEMNITY COMPANY, effective as of January 1st, 2008.

RESOLVED, that a combination of any two of the Chairmen of the Board, the President, any Executive Vice-President, Senior Vice-President or Vice-President of the corporation be, and that each of them hereby is, authorized to execute this Power of Attorney, qualifying the attorney(s) named in the Power of Attorney to execute, on behalf of the corporation, bonds, undertakings and contracts of suretyship; and that the Secretary or any Assistant Secretary of the corporation be, and each of them hereby is, authorized to attest the execution of any such Power of Attorney;

RESOLVED, FURTHER, that the signatures of such officers may be affixed to any such Power of Attorney or to any certificate relating thereto by facsimile, and any such Power of Attorney or certificate bearing such facsimile signatures shall be valid and binding upon the corporation when so affixed and in the future with respect to any bond, undertaking or contract of suretyship to which it is attached.

IN WITNESS WHEREOF, DEVELOPERS SURETY AND INDEMNITY COMPANY has caused these presents to be signed by its officers and attested by its Secretary or Assistant Secretary this January 1st, 2008.

By: Daniel Young
Daniel Young, Vice-President

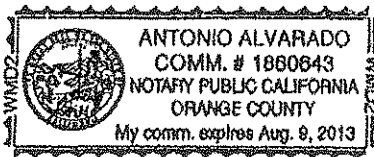
By: Stephen T. Pate
Stephen T. Pate, Senior Vice-President



State of California
County of Orange

On January 31, 2011 before me, Antonio Alvarado, Notary Public
Date Here Insert Name and Title of the Officer

personally appeared Daniel Young and Stephen T. Pate
Name(s) of Signer(s)



Place Notary Seal Above

who proved to me on the basis of satisfactory evidence to be the person(s) whose name(s) is/are subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their authorized capacity(ies), and that by his/her/their signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

I certify under PENALTY OF PERJURY under the laws of the State of California that the foregoing paragraph is true and correct.

WITNESS my hand and official seal.

Signature Antonio Alvarado
Antonio Alvarado, Notary Public

CERTIFICATE

The undersigned, as Secretary or Assistant Secretary of DEVELOPERS SURETY AND INDEMNITY COMPANY does hereby certify that the foregoing Power of Attorney remains in full force and has not been revoked and, furthermore, that the provisions of the resolution of the Board of Directors of said corporation set forth in the Power of Attorney are in force as of the date of this Certificate.

This Certificate is executed in the City of Irvine, California, this 31 day of May, 2012

By: Gregg Okura
Gregg Okura, Assistant Secretary

Tab 9 – Item (a)

Excellance has been in business and under the same family ownership since 1975 building the finest emergency vehicles in the world. The company has approximately 90 employees located at its production facility in Madison, Alabama.

Introduction

Excellance, Inc. was founded in 1975 by George F. Epps, Dot Humphrey, and Zeb Overstreet for the purpose of designing, developing and manufacturing a high quality, all aluminum modular ambulance in accordance with Federal Specifications KKK-A-1822.

Company Overview

Excellance is one of the oldest and most respected manufacturers of emergency vehicles in the world. From its inception, the company's stated goal has been to produce the finest quality emergency medical and rescue vehicles available in the marketplace.

Excellance's customer base includes those to whom money is no object (such as the royal family of Saudi Arabia) – as well as those that can afford no more than one vehicle, but they want the best value for their limited budgets (such as volunteer organizations). Excellance has also supplied over 150 units to Acadian Ambulance in Louisiana, the largest private service provider in the United States.

All vehicles are "custom built" to customer specifications. Working closely with the customer to provide exactly what will meet their needs has been fundamental to the company's success.

Excellance vehicles cost more money than other units because building a high quality vehicle is labor intensive. The company is not making more money – it simply costs more to build a better unit. However, Excellance's customers have found that they actually save money buying Excellance units because they avoid excessive repairs and do not have to replace their units as frequently.

The Ambulance Market

There are two types of ambulances. Modular ambulances are produced by attaching a welded, all-aluminum, box-type patient compartment to either a dual rear-wheel cab chassis (called a Type I ambulance) or a dual rear-wheel, van-

type cutaway chassis (called a Type III ambulance). In contrast to modular ambulances, cargo vans are modified to include a patient compartment and a raised fiberglass roof (called a Type II ambulance). Modular ambulances are larger, safer, more durable and more expensive than Type II ambulances. They may also be remounted onto a new chassis when the old chassis no longer functions.

Excellance specializes in high-quality, customized modular-type ambulances (Types I and III) and medium duty modular ambulances. The company does not build Type II ambulances.

Historical Details

Excellance's basic ambulance design was established by mid-1976 and a prototype completed. The enormous task of building a new manufacturing operation from point zero was begun. During 1976 the following were completed:

- Production drawings completed.
- Special extrusions designed.
- New production plant designed, built and leased.
- Management hired and trained.
- Initial production personnel hired and trained.
- Shop tooling and jigs designed and built.
- Shop equipment identified and acquired.
- Advertising material developed.
- Raw material and equipment suppliers identified and purchases began.
- Production started.

During 1977, the tedious production program was nursed along. Twenty-seven units were completed and the vehicle design substantially refined. Employment grew from 3 people to 13 people. Also, a marketing program including the development of the dealer organization was begun.

Over the next eight years the company slowly and painfully evolved, requiring a large amount of capital and intensive management. Full appreciation by the market of high priced, high quality units was very slow in coming. However, sales did grow and production performance improved.

In 1985 Excellance acquired property and moved to its present location in Martin Industrial Park in Madison Alabama just outside of Huntsville, Alabama. A 20,000 square foot facility was established. The company continued to grow in personnel, in total sales and in number of ambulances produced. In 1989 the

construction of a new office and 14,000 additional square feet of production space was begun. This work was completed in June, 1990.

With an eye toward possible expansion in the future, Excellance acquired another 37,000 square foot manufacturing facility in 1994 on the property adjoining its present location. This facility is currently leased to another tenant until such time that the additional space is needed.

Historical Highlights

In 1990 the company built 20 ambulances for Kuwait; in 1996 two units were built for the Ukraine. What made these units unique are the extreme environments in which they were required to operate.

The company built the Major Emergency Response Vehicle for New York City in 1992. Capable of transporting up to twelve patients, it is the largest known ambulance in the world.

In 1999 Excellance delivered four highly customized units for the royal family of Saudi Arabia. These are some of the largest and most impressive emergency vehicles ever manufactured.

Over the company's history, numerous light, medium and heavy rescue and specialty vehicles have been manufactured. In recent years, the company has seen a dramatic increase in the number of medium-duty chassis ambulance conversions.

Production Capability

Excellance is an integrated fabrication facility primarily oriented around aluminum fabrications, welding, painting, and electrical and equipment assembly related to the manufacturer of medical emergency vehicles.

The basic production procedures, techniques, and quality assurance systems are directed toward producing a high quality premium product. The facilities and equipment are relatively new and staffed with craftsmen with extensive experience in the welding, fabrication, painting and electrical fields.

The production organization is supported by an appropriate stockroom, inventory system, and purchasing organization. It is further matched with a national sales organization to assure a market for the ambulance/rescue vehicles. The corporation is professionally managed by a team with many years of experience in management, engineering, and financial controls.

Current

Excellance remains a privately-held corporation. Charlie T. Epps, the son of one of the original founders, operates the company today as president. The company continues the proud tradition of manufacturing the finest premium quality emergency vehicles in world.

As of 2010, the company has manufactured over 2,200 new customized emergency vehicles and remounted over 1,000 units onto new chassis'. Excellance currently employs 90 employees, producing between 100 to 120 units per year, with an annual sales volume exceeding \$12,000,000 annually.

Tab 9 – item (b)

Excellance hereby certifies the company has not been associated with any mergers, acquisitions or sales in the last ten years. The company has been under the same family ownership since it was founded in 1975.

Tab 9 – item (c)

Excellance hereby certifies that there is no existing and/or pending litigation against Bidder.

TAB 9 – Item (h)

QA Inspection Package (D0602)

Revision 13 - 2 AUGUST 2010

Unit #: _____ **Inspected By:** _____ **Insp. Date:** _____

First Reference Column (ex. D0100) is a cross reference to the Ford QVM Rating system

Second Reference Column (ex. CP 1) is a cross reference to the Excellence Critical Element Program

Criteria

PASS	FAIL
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1. Review Production Work Order and all Addendums

a. Ensure all equipment and options are included

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2. Outside Paint

a. Overall appearance

No scratches		
No runs / sags		
No orange peel		
No "fish eyes"		
No swirl marks		
No trash		
No burn through on module corners, louvers, or door / jam edges		
No overspray on cab or module		

b. Lettering - (installation may be conducted at customer delivery)

Installed according to Work Order		
No buff marks on lettering or pinstripe		
All vinyl / scotchlite adhered to module surface. No corner "rolls"		
Excellence, Inc logo plate installed aft of side entry door		

3. Exterior Compartments

a. Screws

Installed		
Not stripped or broken		
Protruding screws are trimmed as needed		

b. Lights

Installed in specified location		
Not damaged		
Function properly		
If Krystal lites, clamps secured with fasteners, not tape		

c. Unistrut

Installed as specified		
Paint is consistent at top and bottom		
Ends deburred		

d. Shelves

Installed according to Work Order		
Proper finish to match compartment		

e. Door hold open device

Correct style according to Work Order		
Lubricated		
Through bolted to mounting tube with 1/4 - 20 bolts		
Door opens at a 90° angle		
Door closes properly		
All springs include cotter pins		
Cotter keys installed in cotter pins		

f. Rivets

Installed in all hinges with Eck behind hinge		
Installed flush		
Eck paste utilized on each rivet		

E1001 CP29

g. Index plate

Installed on all doors		
Screws installed and deburred		
Reflector installed on each plate		

		PASS	FAIL
h. Door seal	Installed with mitered corners		
	Door seal is in full contact with extrusion		
	Seal is free from damage		
	Leak test has been performed on all door seal		
	Hinged side corners are not "rolled"		
i. Exterior doors	Alignment. Minimum 1/8" top and bottom gap. No greater than 3/8"		
	In closed position, door is flush with module		
	No warp or bow present in door		
	Door latches completely on primary striker position		
	When closed no "slap" or "rattle" of secondary door rods		
	Latch does not rub on striker		
	Latch does not stick in open position		
	Fasteners are secure and deburred		
	Locking mechanism works properly		
	All keyways are lubricated		
j. Trim-loc	Installed on all leading edges of shelves and dividers		
	Secure		
	Color coordinated		
	Glue may be needed in high usage areas, such as R4		
k. Compartment Finish	Compartments finished according to Work Order		
	No scratches		
	No overspray		
	No chips		
	Full coverage with acceptable mil thickness		
	Penetrating screws (broken flush) are painted		

4. Electrical Cabinet/ Compartment

a. Switches, relays, circuit breakers, terminal blocks, fuse blocks, feed blocks	Installed		
	Correct type		
	Labeled correctly		
b. Grommets	Installed in areas that wiring pass through structural material		
c. Heat shrink insulation	Installed on all uninsulated cable connections		
	Heated and secure		
d. Connectors	Secure		
	Wiring is fully connected and can not be pull apart		
e. 3" boot	Installed between cabinet and cab interior		
	secure with no damage		
f. Screws / fasteners	Installed		
	Not stripped or broken		

5. Under Hood Inspection (to verify running conditions)

a. Fluid level check -All fluids must be at the "FULL" level	Oil		
	Transmission Fluid		
	Brake		
	Power Steering		
	Coolant		
	Washer Fluid		
b. Battery cables	Clamped - Every 12" w/ rubber coated metal clamps		
	Loomed - Entire length of cable		
	Terminals secured - Unable to twist by hand		
c. No engine power modifications have been made			
d. Alternator cable connections are secure			

6. A/C System (Under hood)

PASS	FAIL
------	------

	a. Freon decal	Filed out correctly and installed in an obvious location		
	b. A/C hoses	Clamped - Every 12" w/ rubber coated metal clamps		
	c. A/C hose routing	Away from moving parts, sharp edges, exhaust, fan, etc		
	d. Charge / Discharge Ports	Clear and free of foreign objects		
		Caps installed		
E0208		e. Heater and A/C hoses are not connected to transmission dipstick		
E0203		f. A/C charge based on chassis manufacturers guidelines		
E0208	CP11	g. EPDM / Nomex hoses are used		
E0208	CP12	h. OEM "T" or "Y" hose fittings used in auxiliary heater system		

7. Belts On Secondary A/C Compressor

	a. Installed			
	b. Not damaged			
	c. Correct tension			

8. Wiring and Miscellaneous Electrical Devices

	a. Wire routing	Away from moving parts, sharp edges, exhaust, fan, etc		
	b. Wire clamps	Clamped - Every 12" w/ rubber coated metal clamps		
	c. Wire loom	Loom installed entire length of wire / harness		
E1105	d. SAE Wire / cable	Butt splice / heat shrink tubing I.A.W Excellence Control Process 18		
	CP 18	Proper SGX cable and GXL wires are used		
	CP 19 - 20			
E1106	e. No quick splice connectors or wire nuts installed			
	ECN #369	f. All 8 guage cables are fused, within 12" of battery feed block/source.		

9. Vehicle Inspection

	a. Wires / Cables	Spray-on rubber coating on all open electrical connectors.		
		Loom installed entire length of wire / harness		
		Clamped - Every 12" w/ rubber coated metal clamps		
		Not secured to fuel or brake lines		
		Away from moving parts, sharp edges, exhaust, protruding screws		
		Proper SGX cable and GXL wires are used		
	b. Rubber boot	Installed between module and cab for pass thru and wire passages		
		Continuous contact. No gaps to allow leakage		
	c. Drain and Suction hoses	Vented to the unit's exterior		
		Not obstructed or kinked		
		Do not extend past module skirtline		
	d. Brake lines	Not loose. Unable to move extensively by hand		
		No damage (kinked, broken, cut, etc.)		
E0502		Park brake cable is not spliced or altered		
	e. Exhaust / Tail pipe	Tail pipe extends min. 1" (max 2") past lower rubrail		
E0800		Pipe extension clamp secure		
E0800		Exhaust extension is installed aft of catalyst		
E0800		Use only stainless steel exhaust extension		
E0800		Elec. Wires, fuel lines, A/C Heater hoses do not pass over exhaust		
E0102	CP 1 - 2	Proper exhaust heat shields installed		

		PASS	FAIL	
E0103	f. Ground straps	Secured with 3/8" bolts and lock nuts		
		Undercoating sprayed on bolts (both sides of bolt)		
		Curbside - (1) strap: Module to Frame / (1) strap: Frame to Chassis		
		Streetside - (1) strap: Frame to Module		
		Engine - (1) strap each side: Motor to frame		
CP 10	g. Undercoating	Wheel wells are completely covered		
		Undercoating min. of 12" from exhaust system		
		Does not cover area above fuel tank		
	h. Screws and Bolts	Bolts and screws do not point towards:		
		Brake lines		
		Fuel lines / Fuel tank		
		Wires		
		Cables		
		Power steering / A/C / Heater Hoses		
	i. Unit is level -measured on a flat surface	Measure distance from ground to each lower module corner		
		Minimum of 1" discrepancy to receive "PASS"		
E0402 E0406	j. Chassis suspension	No drilling, cutting, and / or welding on OEM suspension		
		Fuel system clearance provided from suspension		
E0303 F0402 E0901	k. Miscellaneous Equipment	OEM wheels are on unit, no aftermarket wheels		
		Wheelbase has not been altered		
		No drilling, cutting, and / or welding on OEM frame flange, except for approved frame extension procedure		
		Mud flaps (optional) secured with 1/4" barstock and 1/4" bolts		
		Snow chains (optional) installed I.A.W supplied manual, Operable		
		Brake retarder (optional) Installed I.A.W supplied manual, Operable		
		Stainless wheel simulators (optional) Install. I.A.W supplied manual		
E0301	CP 13 - 14	If installed, rear inner wheel is equipped with air valve extension		
		Steering linkage and gear not modified		
E1001	i. Running boards	Installed		
		Secure (no vibration or rattle)		
		No scratches / damage		
		Deburred		
	m. Fuel / battery covers	When driven cab and tank / battery covers do not come in contact		
		When opened cab doors do not strike overlay covers (EHD)		
F0202 F0206	n. Air ride system	Air ride system properly lifts and lowers module		
		In up position, module is level (+/- 1")		
		Override switches are located according to Work Order		
		Air ride warning light indicator works properly		
		Air system holds pressure and does not leak and "self lower"		
		Air compressor protected from road debris		
		Air lines / bags protected from heat and exhaust		
	o. Exterior cab mirrors	Exterior mirrors are tight and secure		
		Optional electric mirrors / heated operate properly		
	p. High-idle feature works properly			
	q. Rear door grabbers	Door grabbers installed in-line with module mounts. No angle		
		Door releases from module mount easily		

	PASS	FAIL
r. Module warning lights		
Lighting configured according to Work Order		
Flash pattern according to Work Order		
All lights function properly		
No lenses are broken or scratched		
No flanges are broken or scratched		
Proper gasket seal		
Lighthoods are straight and secure		
Rear amber turn signal is wired with correct high filament		
No water accumulation in any lighthood		
s. No water accumulation in chassis headlamps or turn signals		
t. Rub rails		
Installed with polymer spacers		
Rubrails are fully secured		
Bolts are countersunk into diamondplate		
Consistent gap between rail and module		
u. Personnel door latch assembly		
Installed I.A.W Excellence Critical Process 24		
v. Module mount system		
Installed I.A.W Excellence Critical Process 25-26		
w. Cab to module seal		
Proper sealing at dynamic joint. No Leakage		
x. Optional cab roof mounted lightbars are fully sealed at mounting and wire points		

10. Fuel System

E0701	a. Fuel tank has not been altered or relocated		
E0701	b. No unfriendly surfaces near fuel tank		
E0702	c. Fuel fill located per Incomplete Vehicle Manual		
E0702	d. Installation of Ford OEM fuel fill cap only		
E0702	e. Fuel hose is free of kinks or sink traps		
E0702	f. No screws located near fuel fill hose		
E0704	g. Fuel system is fully functional and leak free		
	h. No paint scratches around the fuel fill area		

11. Module Interior

a. Upholstery	Hole and tear free		
	Color matches description in Work Order		
b. Screw caps	Installed on all upholstery, EMT panel, and O2 panels fasteners		
c. Trim (#24, #11, #7006)	No missing fasteners		
	No stripped or broken fasteners		
	All edges deburred		
	Mitered corners have minimal gap		
	Free from damage and scratches		
d. Interior paint	No scratches		
	No chips		
	No runs		
	No grind marks		
	Acceptable mil thickness. Full coverage		
e. Sliding plexiglas windows	No more than 18 lbs of pressure to open		
	No damage (gouges, scratches)		
	Handles are secure		

		PASS	FAIL	
f. Pass thru seal	Installed			
	No leaks			
	No damage			
h. Flooring	Color matches description in Work Order			
	No holes			
	No tears			
	No bubbles			
	No soft spots			
	No glue "bleedthrough"			
i. Formica	No excessive coving effect in corners			
	Color matches description in Work Order			
	No holes			
	No chips			
	No scratches			
	No cracks			
	Radiused interior corners to prevent cracking			
k. Squad bench / CPR seat	Fully secured to wall structure			
	No gaps in mitered corners			
	Correct design according to Work Order (fixed or hinged)			
	Functions properly. Opens and closes with little effort			
	Gas shocks installed and holds lid to desired position			
l. Interior cabinet doors	Minimal gap between #24 trim and bench			
	No stripped or broken fasteners in trim and hinge			
	Correct design according to Work Order (plexi or formica)			
	No missing hinge rivets			
	No swing interference. No contact with frame or striker			
	Hinged on correct side (according to Work Order)			
m. Cot installation hardware, test cot mounts with appropriate cot.	Correct latch (locking or non-locking)			
	Even spacing at top / bottom; no less than 1/8", no greater than 3/8"			
	Latches completely			
	All doors pass fully and freely beneath the center wiring trough			
	Installed			
	Correct cot layout according to Work Order			
	Proper torque			
	o. EMT seat	Correct seat layout according to Work Order		
		Proper torque		
		Correct seat base		
Seat base is free from scratches and / or dents				
Swivel base is lubricated and spins smoothly				
Seat is able to recline properly				
Swivel knob is located to aisle side, unless specified in Work Order				
p. Threshold		No damage (gouges, scratches) caulked		
	Non-skid tape applied. Mitered / rounded corners. Full contact			
q. Cab to module walk-thru door	Slides freely with very little resistance			
	Latches in both open and closed position			
	Formica is not cracked at rivet points			
	Door is clean and free of any stray markings			
r. Interior door skins	Stainless kickplate is deburred. No sharp edges			
	All rivets are fully seated			
	Formica is not cracked at rivet points			
	Doors are free from pen marks, etc.			

CP 8

		PASS	FAIL
s. Interior lighting	Lighting in accordance with Work Order		
	If Krystal lites, clamps secured with fasteners, not tape		
t. Stepwell	Diamondplate is clean and free from weld soot		
	Diamondplate is free from overspray		
u. Seat belts	Standard configuration: (1) CPR, (1) EMT seat, (3) Squad bench		
	Optional seat belts are installed according to Work Order		
	Hardware is torqued per Torque Specifications		
	Belts work properly		
v. Rear air replenish fan operates properly			

12. EMT Panel / O2 Panel

a. Action Panels		PASS	FAIL
	Area behind panels are organized, neat, and free from debris		
	Equipment installed is according to Work Order		
	Panels fold properly with contact		
	Screw caps are installed		
	Fasteners are not stripped or burred		
	Labels are installed and easily readable, not smeared during clean-up		
	Trim-loc installed on access hole behind panels		

13. Cab Interior

a. Cab console		PASS	FAIL
E1103	No console, panels, or switches located in impact area		
E1008	Proper switches - according to Work Order and Electrical design		
	No modification made to OEM airbag system		
E1101	Proper spotlight		
	Proper siren		
	Proper gauges		
	Proper radios - (optional)		
	Proper console layout and design		
	Added switches are labeled and illuminated		
	Labels installed and are readable, not smeared		
CP 22	Air ride down light I.A.W Excellence Critical Process 22		
b. Check cab panels		PASS	FAIL
	No gaps at sides and ends		
	Proper color coordination. Carpet covers entire panel		
	Screw caps on all fasteners		
c. Seat restraints		PASS	FAIL
E1007	Functional. Buckles lock and release		
	Does not release under pull release		
d. All OEM equipment re-installed			
e. General craftsmanship			
f. Clean. Free form debris and excess shop dust			
g. Type III engine cover is securely fastened			
h. Cab door seal is properly installed, no gaps or sags			
CP 6	I. Cab seats (E-Series) re-installed I.A.W Excellence Critical Process 6		
j. Seat belts		PASS	FAIL
CP 7	If removed, reinstalled according to IVM torque specifications		
	Shoulder belt is not "twisted" when reinstalled		

14. Electrical Power Circuit Test

a. Battery power circuits		PASS	FAIL
<i>Items listed below are present and operable:</i>			
Brake lights			
Hazard lights			
All (if any) flashlights on chargers			
Optional equipment on battery power: radios, cell phone			

b. Chassis power circuits		PASS	FAIL
<i>Items listed below are present and operable:</i>			
	Backlights		
	ICC lights (5 Amber - front / 5 Red - rear)		
	Headlights		
	Spotlight		
	Maplight		
	Air horn - (optional)		
	Air ride - (standard w/ EHD and F-Series)		
	Bench dome lights - with switches on console and personnel doors		
	Parking lights		
	OEM horn		
	Fluorescent lights - (optional)		
	Stepwell light		
	Tag light		
	12VDC outlets		
	Thermostat digital display		
	Cab dome		
	Courtesy lights - (optional)		
	Rear loading lights - with switch and rear door		
E1109	ABS braking system has not been modified		
E1109	If axle sensor is spliced - twisted pairs of 18GA wiring is used		

c. Ignition circuits		PASS	FAIL
<i>Items listed below are present and operable:</i>			
	Door open indicator lights		
	Compartment open indicator lights		
	Siren (only with module power on)		
E0608	OEM auto throttle - no aftermarket accepted		
	All OEM circuits		
	Voltmeter		
	Ammeter		
	Optional auto-eject shoreline test, disengages with ignition operation		

d. Module power circuits		PASS	FAIL
	Primary / Secondary		
	All other OEM light circuits		
	Wig-wag - (optional)		
	Load Manager		
	Right and left scene lights		
	Cot domes		
	EMT light		
	Suction pump		
	Module A/C Heat unit		

e. Shoreline circuit		PASS	FAIL
<i>Items listed below are wired and / or installed and operable:</i>			
	Outlets (labels)		
	Battery Charger		
	Inverter		
	Engine block heater		
	Optional fluorescent lights		
	Optional generator circuits		
	Optional interior heaters		
	Optional 120 VAC HVAC system		
	Optional refrigerators / tv / vcr		

f. Correct polarity on all 12 VDC outlets (labels)		PASS	FAIL

15. Brake System

E0505	a. Brake system is fully functional		
E0502	b. Splicing of the parking brake is not performed		
CP 3	c. Park Brake Test		

16. Road Test

D0605

	PASS	FAIL
a. Road test conducted according to enclosed strip map. Minimum of 75 miles		
b. Check charging system		
Voltmeter reading at least 13V		
Ammeter reading between 0 and 50 (in the green)		
c. Chassis and module are free from abnormal vibrations, squeaks, or noises		
d. Unit has had proper service for front end alignment		

17. Unit Weight

F0100

<i>All unit weighing will be with all fluids full (including fuel) and without personnel</i>		
a. Front end		
b. Total Unit		
c. Rear end		
d. Vehicle GAWR and GVWR are maintained		

18. O2 System

CP 27

a. Bottle bracket is installed I.A.W Excellence Critical Process 27		
b. Charge system to 200 psi with nitrogen (do not exceed 210 psi)		
c. Close nitrogen bottle and leave attached with pressure for (4) hours		
d. After (4) hours check the regulator. If no pressure is lost, test complete - Attach label		
e. If pressure was lost, report to production for correction, and retest		
f. Once test is complete, purge system with oxygen		
g. Optional remote gauge operates properly		
h. Optional Electric O2 and manual bypass operates properly		

19. Medical Air (Optional)

a. Charge system to 200 psi with air (do not exceed 210 psi)		
b. Close air bottle and leave attached with pressure for (4) hours		
c. After (4) hours check the regulator. If no pressure is lost, test complete - Attach label		
d. If pressure was lost, report to production for correction, and retest		
e. Once test is complete, purge system		

20. Suction Test

a. Plug suction meter into the outlet		
b. Activate suction pump		
c. Meter should read no less than 300mmHg		
d. Close relief valve on meter		
e. Suction system holds pressure for no less than 10 minutes		
f. If pressure was lost, report to production for correction, and retest		

21. Electrical Load Test

a. Load test is conducted according to testing guidelines		
b. Load test is complete and passes guidelines		

22. A/C Heating System Test

Cab temperature reading at end of test		
Module temperature reading at end of test		
Thermostat sensor is secured behind the return air vent		
Condenser fans are functioning and operating in the correct direction		
Blower speeds operate properly; High, Medium, Low		
Optional 120 VAC functions properly		

23. Toe Set and Clear Vision Check

D0604

Toe set performed by Excellence, with Hunter Alignment Machine		
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24. Torque Sheet

D0504

Torque sheet is completed and signed by Excellence personnel performing check		
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25. Post Squawk List On Module

a. VP of Production is informed that QA is complete and list is posted		
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26. QA Squawk List Buy-off

a. VP of Production is made aware of any unacceptable work		
b. All work is accepted		

27. Unit Is Detailed

	PASS	FAIL
a. Unit is cleaned completely		
b. Exterior is washed and detailed		
c. Interior cab and module are detailed. Free of all debris, dust, markings, etc		
d. No debris in cabinets or electrical cabinet		
e. Exterior compartments are free of debris, dust, markings, etc		
f. All glue / tape residue is cleaned and / or removed from jams and inner door panels		
g. Manufacturer labels are removed from mirrors, O2 outlets, etc.		
h. Area behind rear action panel is free from scrap wire, metal shavings, etc.		
i. Module roof is clean and free of tape, masking tape, etc.		
j. Door spring structure tubes are free of metal shavings		

28. Compartment Leaks

a. No water leaks into the module or compartments		
b. If any leakage, notify VP of Production for corrective measures		
c. If needed, repeat test and ensure no leaks		

29. Final Stage Manufacturing Labels

D0603	CP9	Ensure that labels are installed and information is accurate		
D0603	CP9	a. Weight / Incomplete vehicle label		
D0603	CP9	b. "Star of Life" certification label (if unit is in compliance)		
D0603	CP9	c. Electrical load test		
		d. Paint codes		

30. Excellence Warranty Manual

D0703/0704		a. Owner's Manual		
		b. Super Service Program		
		c. Warranty Manual		
		d. Electrical paperwork to include schematics		
		e. Component literature		
		f. NTEA and QVM Certification		
		g. Work Order		
		h. Delivery paperwork		
		i. Manual is given directly to customer and is reviewed with the customer		

31. Customer Delivery

a. Provide customer with Customer Check List		
b. Sales / Project Manager signs off on customer squawks list for approval		
c. Quality and customer accepts work from squawk list		

32. Notify Engineering and Sales that Unit is Accepted and Available for Photos

33. A copy of this report is filed in the Master Unit File and in the QA Unit File		
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CUSTOMER REFERENCE LIST

Excellance, Inc. was founded in 1975 with the specific goal of creating the finest emergency vehicles available in the world. Listed below are some of the people who feel that we have achieved that goal and place their confidence in us time after time.

AMBULANCES

BENTONVILLE FIRE DEPARTMENT

211 SW "A" Street
Bentonville, AR 72712
Dan White / Brent Boydston
479-271-3152
bboydston@bentonvillear.com

11 New Units
8 Remounts

BRISTOL KENDALL FIRE PROTECTION DISTRICT

103 East Beaver Street
Yorkville, IL 60560
Timothy Fairfield, Assistant Chief
603-553-5775

7 New Units
1 Remount

CHRISTIAN COUNTY AMBULANCE DISTRICT

1750 S. 15th Avenue
Ozark, MO. 65721
Patricia Brown
417-581-3700

7 New Units
1 Remount

CLEVELAND EMS

601 Lakeside Ave.
Cleveland, OH 44114
Jeff Brown
216-420-8178

20 New Units

COMMUNITY FIRE PROTECTION DISTRICT

8847 St. Charles Rock Road
St. Johns, MO 63114
Mike Cashion, Captain
314-427-0217
mcashion@communityfpd.org

5 New Units
4 Remounts

DUMFRIES TRIANGLE RESCUE SQUAD, INC.

P. O. Box 460
3800 Graham Park Road
Dumfries, VA 22026
Randy Baum, Chief
703-221-3838

6 New Units

**DEPARTMENT OF EMERGENCY MEDICAL SVCS. CO BATON ROUGE
(CITY OF EAST BATON ROUGE EMS)**

704 Mayflower Street
Baton Rouge, LA 70821
Thomas Layacono, Chief of Operations
225-389-5155
tloyacono@brgov.com

31 New Units
43 Remounts

GREENWOOD COUNTY EMS

600 Monument Street
P. O. Box 632
Greenwood, SC 29646
Jimmy Brown, Fleet Manager
864-942-8719
jimmyb@co.greenwood.sc.us

8 New Units
6 Remounts

KISSIMMEE FIRE DEPARTMENT

200 w. Dakin Ave.
Kissimmee, FL 34741
Karen Hunter
407-518-2222

6 New Units
1 Remount

MARQUETTE COUNTY EMS

P.O. Box 181
Montollo, WI. 53949
Tim Houslet
608-297-9124

5 New Units
5 Remounts

MECKLENBURG EMS AGENCY

4525 Statesville Road
Charlotte, NC 28269
Bryan Edwards
704-943-6130
bryane@medic911.com

85 New Units
79 Remounts

MEDSHORE EMS

1011 Ella St.
Anderson, SC 29621
Greg Shore
864-260-4575
gshore@medshore.com

16 New Units
8 Remounts

M.E.M.S.

P. O. Box 2452
Little Rock, AR 72203-2452
Greg Thompson
501-301-1412 or 870-257-2044
gthompson@metroems.com

41 New Units
109 Remounts

MOBILE FIRE RESCUE DEPARTMENT

710 St. Francis St.
Mobile, AL 36602
Don Meyers, EMS Chief
251-208-7354

19 New Units
35 Remounts

NASHVILLE FIRE DEPARTMENT

1417 Murfreesboro Road
Nashville, TN. 37217
Chief Steve Meador
615-862-5350

35 New Units
10 Remounts

NATCHITOCHE PARISH HOSPITAL

P. O. Box 2009
501 Keyser Avenue
Natchitoches, LA 71457
Larry Atteridge, EMS Director or Stephen D. Crowder
318-214-4444

5 New Units
5 Remounts

OWASSO FIRE DEPARTMENT

8901 N. Gatnett Road
Owasso, OK. 74055
Mark Stuckey
918-272-4949

3 New Units
2 Remounts

PORTER MEMORIAL HOSPITAL

2206 LaPorte Avenue
Val Paraiso, IN 46383
Mike Okray or Gary Athorton
219-464-9663

11 New Units
5 Remounts

PROVIDENCE FORGE VOLUNTEER RESCUE SQUAD

P. O. Box 177
Providence Forge, VA 23140
Michael Buchanan
804-966-2801

6 New Units
8 Remounts

REEDY CREEK FIRE DEPARTMENT (IMPROVEMENT DISTRICT)

651 Buena Vista Drive
Lake Buena Vista, FL 32830
Ken Hoffman
407-824-7915
khoffman@reid.dist.sl.us

10 New Units
13 Remounts

RICHMOND AMBULANCE SERVICE

*2400 Hermitage Road
Richmond, VA 23220
Chip Decker, Director
804- 254-1181
cdecker@raaems.org*

*29 New Units
17 Remounts*

SHREVEPORT FIRE DEPARTMENT

*6300 Kennedy Drive
Shreveport, LA 71109
Gary Foster
318-673-6730
Gary.foster@shreveportla.gov*

*18 New Units
20 Remounts*

WELLS COUNTY EMS

*1100 South Main
Bluffton, IN 46714
Tina Crouse
219-827-0166*

*4 New Units
5 Remounts*

WILLIAMSON MEDICAL CENTER

*2021 Carothers
Franklin, TN 37067
Allen Lovett, EMS Executive Administrator
615-790-4122
alovett@wmed.org*

*28 New Units
6 Remounts*

WISHARD HEALTH SERVICES

*1001 West 10th. Street
Indianapolis, IN 46202
Brian Scott, Mgr.
Fleet Utilization/EMS Supply Purchasing/Ambulance Service
317-223-4487
Scott6061@aol.com*

*19 New Units
26 Remounts*

BOMB SQUAD UNITS

NYPD BOMB SQUAD

*53-15 58th St.
Woodside, NY 11377
Mike Old Mixon
212-741-4835*

5 Bomb Units

SHREVEPORT FIRE DEPARTMENT EOD

*6300 Kennedy Drive
Shreveport, LA 71109
Randy Stephens
318-673-6756*

1 Bomb Unit

CRIME SCENE UNITS

MADISON COUNTY SHERIFF'S DEPARTMENT

100 Northside Square
Huntsville, AL. 35801
256-533-8834

1 Crime Scene Unit

CRITICAL CARE UNITS

CHILDREN'S HOSPITAL MEDICAL CENTER OF AKRON

One Perkins Square
Akron, OH. 44308-1062
Bill Spradlin
330-543-8640

3 New Units

LeBONHEUR CHILDREN'S HOSPITAL

50 North Dunlap
Memphis, TN.
Crile Crisler
901-572-5921

2 New Units

MEDUCARE (MEDICAL UNIVERSITY HOSPITAL AUTHORITY)

169 Ashley Dr.
P. O. Box 250347
Charleston, SC 29425
Carl Kennedy
843-792-1169

8 New Units

3 Remounts

HUNTSVILLE HOSPITAL

101 Sivley Rd.
Huntsville, AL 35801
Brett Kinzer
256-508-1780

1 New Unit

RESCUE UNITS

HUNTSVILLE-MADISON COUNTY RESCUE SQUAD, INC.

820 Cook Avenue
P. O. Box 2062
Huntsville, AL 35804
256-536-2720

2 New Units (Rescue)

1 Remount

REMOUNT REFERENCES

BENTONVILLE FIRE DEPARTMENT

211 SW "A" Street
Bentonville, AR 72712
Dan White / Brent Boydston
479-271-3152 (8-5)
bboydston@bentonvillear.com
11 New Units
8 Remounts

COMMUNITY FIRE PROTECTION DISTRICT

8847 St. Charles Rock Road
St. Johns, MO 63114
Mike Cashion, Captain
314-427-0217 (8-5)
mcashion@communityfpd.org
5 New Units
4 Remount

EAST BATON ROUGE EMS

704 Mayflower Street
Baton Rouge, LA 70821
Thomas Loyacono, Chief of Operations
225-389-5155 (8-5)
tloyacono@brgov.com
31 New Units
43 Remounts

GREENWOOD COUNTY EMS

600 Monument Street
P. O. Box 632
Greenwood, SC 29646
Jimmy Brown, Fleet Manager
864-942-8719 (8-5)
jimmyb@co.greenwood.sc.us
8 New Units
6 Remounts

MARQUETTE COUNTY EMS

PO Box 181
Montollo, WI 53949
Tim Houslet, Director
608-697-7847 (8-5)
thouslet@co.marquette.wi.us
5 New Units
5 Remounts

MECKLENBURG EMS AGENCY

4525 Statesville Road
Charlotte, NC 28269
Bryan Edwards
704-943-6130 (8-5)
bryane@medic911.com
85 New Units
79 Remounts

MEDSHORE EMS

1011 Ella Street
Anderson, SC 29621
Greg Shore
864-260-4575 (8-5)
gshore@medshore.com
16 New Units
8 Remount

M.E.M.S.

P. O. Box 2452
Little Rock, AR 72203-2452
Greg Thompson
501-301-1412 (8-5)
gthompson@metroems.com
41 New Units
109 Remounts

MOBILE FIRE & RESCUE

701 St. Francis Street
Mobile, AL 36602
Don Meyers, Chief
251-208-5876 (8-5)
meyersd@cityofmobile.org
19 New Units
35 Remounts

NASHVILLE FIRE DEPARTMENT

P.O. Box 196300
Nashville, TN 37219
Stacey Wall
615-474-1311
Stacey.wall@nashville.gov
35 New Units
10 Remounts

NATCHITOCHE PARISH HOSPITAL

PO Box 2009
501 Keyser Avenue
Natchitoches, LA 71457
Larry Atteridge, EMS Director
318-214-4444 (8-5)
larry_a_nph@cp-tel.net
5 New Units
5 Remounts

OWASSO FIRE DEPARTMENT

8901 North Gatnett Road
Owasso, OK 74055
Mark Stuckey, Assistant Chief
918-272-4949 (8-5)
mstuckey@cityofowasso.com
3 New Units
2 Remounts

PROVIDENCE FORGE VOLUNTEER RESCUE SQUAD

P. O. Box 177
Providence Forge, VA 23140
Butch Carter
540-667-7882 (8-5)
6 New Units
8 Remounts

REEDY CREEK FIRE DEPARTMENT (IMPROVEMENT DISTRICT)

651 Buena Vista Drive
Lake Buena Vista, FL 32830
Ken Hoffman
407-824-7915 (8-5)
khoffman@reid.dist.sl.us
10 New Units
13 Remounts

RICHMOND AMBULANCE SERVICE

2400 Hermitage Road
Richmond, VA 23220
Chip Decker, CEO
804 / 254-1181 (8-5)
cdecker@raaems.org
29 New Units
17 Remounts

SHREVEPORT FIRE DEPARTMENT

6300 Kennedy Drive
Shreveport, LA 71109
Gary Foster, Maintenance Chief
318-673-6730 (8-5)
Gary.foster@shreveportla.gov
18 New Units
20 Remounts

WILLIAMSON MEDICAL CENTER

2021 Carothers
Franklin, TN 37067
Allen Lovett, EMS Executive Administrator
615-790-4122 (8-5)
alovett@wmed.org
28 New Units
6 Remounts

WISHARD HEALTH SERVICES

1001 West 10th. Street
Indianapolis, IN 46202
Brian Scott, Mgr.
Fleet Utilization/EMS Supply Purchasing/Ambulance Service
317-223-4487 (8-5)
scott6061@aol.com
19 New Units
26 Remounts

EXCELLANCE, INC.

OVERVIEW OF WARRANTIES

Excellance secures your purchase value with the following warranties:

- **TWENTY-FIVE YEAR LIMITED STRUCTURAL WARRANTY-MODULAR BODY**

Excellance warrants each new ambulance or rescue body to be free of all structural defects for a period of twenty-five years including:

- Body Frame
- Sub-floor Structure
- Exterior Skin
- Structural integrity of exterior compartments
- Structural integrity of interior cabinetry
- Structural integrity of squad bench framing

- **TEN YEAR (100,000 MILE) LIMITED WARRANTY – ELECTRICAL EQUIPMENT**

The ten year (100,000 mile) Warranty applies to each new Excellance ambulance or rescue unit and includes the following Excellance supplied and installed electrical equipment:

- Main vehicle wiring harness and battery harness cables
- Bosch relays
- Automatic and/or manual reset circuit breakers
- Voltmeter (s)
- Ammeters and shunts
- Switches
- Battery disconnect switches
- Solenoids
- Diodes, rectifiers and heat sinks
- All terminal strips and Amp multi-pin electrical connectors
- All wire terminals
- Magnetic door switches

Items not covered under this warranty are batteries, light bulbs, flashers, light bars or any component thereof, any 3rd party electrical system and components. Batteries, alternator systems, 3rd party electrical systems and lighting systems are covered by their own representative warranties.

- **TWO YEAR (24,000 MILE) LIMITED WARRANTY**

This two year (24,000 mile) limited warranty includes the following Excellance supplies equipment:

- Molding and windows
- Upholstery and flooring
- Door securing hardware and latches

PAIN'T

Excellance, Inc. warrants the integrity of the paint on each new, completely painted, ambulance for a period of seven years from the date of delivery to the original purchaser by an authorized Excellance dealer to be free of defects in materials and workmanship under normal use and service. The obligation of Excellance under this warranty is to repair the unit at Excellance with the transportation cost prepaid by the customer after the initial 12 month period. After the initial 12 month period the following percentages apply:

- 0 to 12 months 100% Coverage and Transportation
- 13 to 48 months 100% Coverage
- 49 to 60 months 50% Coverage
- 61 to 84 months 25% Coverage

ITEMS SPECIFICALLY COVERED ARE:

- Cracking, checking, or peeling or delaminating of top coat and other layers of paint
- Loss of gloss caused by cracking, checking or hazing
- Any paint failure caused by improperly applied finishes by Excellance, Inc.

THREE YEAR (UNLIMITED MILEAGE) CORROSION WARRANTY

Excellance, Inc. will warrant the repair of paint deterioration caused by blisters or other film degradation due to corrosion originating from the substrate on each new ambulance for a period of three years from the date of delivery to the original purchaser by an authorized Excellance dealer under normal use and service. The obligation of Excellance under this warranty is to repair the unit at Excellance with the transportation cost prepaid by the customer. The following percentages apply:

- 0 to 12 months 100% Coverage
- 13 to 24 months 50% Coverage
- 25 to 36 months 25% Coverage

GENERAL INFORMATION

- Warranty transferable; subject to inspection and registration by Excellance
- Vehicle chassis; chassis components and cab body warranted by original equipment manufacturer
- Components manufactured by others and installed by Excellance shall be covered by representative system or component warranties.

EXCLUSIONS

- Unauthorized alterations
- Abuse/Misuse
- Normal wear & tear
- Remounted by someone other than Excellance, Inc.
- Physical damage
- Failure to maintain
- Chemical corrosion

EXCELLANCE, INC
453 LANIER ROAD
MADISON, AL 35758

(256) 772-9321

(256) 772-8792 (FAX)

1-800-882-9799

EXCELLANCE, INC.

TWENTY FIVE-YEAR (UNLIMITED MILEAGE) STRUCTURAL WARRANTY

Excellance, Inc. hereby warrants to the original purchaser only that each new modular ambulance; module welded structure and skin, the squad bench structure and the basic welded structure of the interior cabinets are sound and free of structural defects as to both material and workmanship. Excellance further warrants that it will maintain such structural integrity for a period of twenty five (25) years from the date of manufacture, as designated on the manufacturer's certification. This warranty is subject to the provisions, limitations, and conditions set forth herein.

Excluded from this warranty are the paint finish, hardware, moldings, windows, doors, fasteners, catches, electrical items, appointments, accessories, and other components covered under separate warranties.

This warranty is conditioned upon (a) normal use and reasonable maintenance of such modular body, (b) written notice of all defects must be promptly tendered to Excellance, Inc., and (c) said defect shall not result from abuse, misuse, negligence, accident, improper lifting, improper towing or overloading beyond applicable weight rating. If any of the foregoing conditions are not complied with, this warranty shall be void and unenforceable.

In the event of a chassis remount by the original purchaser, this structural integrity warranty shall be renewed for twenty five years providing the re-chassis work is completed by Excellance, Inc.

If repairs should become necessary under the terms of this warranty, the extent of that repair shall be determined solely by Excellance, Inc. and shall be performed solely at Excellance, Inc. or a repair facility designated by Excellance, Inc. The expense of any transportation to or from such repair facility shall be that of the purchaser and is not an item covered by this warranty.

Excellance, Inc. reserves the unrestricted right at any time and from time to time to make changes in the design of and/or improvements on its products without thereby imposing any obligation on itself to make corresponding changes or improvements in or on its products theretofore manufactured.

Exclusions and Limitations: This manufacturer's warranty is provided in place of any and all representations, expressed or implied warranties and no person is authorized to make any representation or warranty on behalf of Excellance, Inc. or any of its distributors other than those set forth in this manufacturer's warranty. Your right to service and replacement of parts on the terms expressly set forth herein are your exclusive remedies and neither the manufacturer nor any of its distributors shall be liable for damages, whether ordinary, incidental or consequential.

UNIT # _____ DATE: ____/____/____ SIGNED: _____

WARRANTY REPRESENTATIVE

Rev 06/10

EXCELLANCE, INC.
SEVEN YEAR (UNLIMITED MILEAGE) NEW UNIT PAINT PERFORMANCE WARRANTY

Excellance, Inc. warrants the integrity of the paint on each new, completely painted, ambulance for a period of seven years from the date of delivery to the original purchaser by an authorized Excellance dealer to be free of defects in materials and workmanship under normal use and service. The obligation of Excellance under this warranty is to repair the unit at Excellance with the transportation cost prepaid by the customer after the initial 12 month period. After the initial 12 month period the following percentages apply:

- | | |
|---|--------------------------------|
| * 0 to 12 months 100% Coverage and Transportation | * 49 to 60 months 50% Coverage |
| * 13 to 48 months 100% Coverage | * 61 to 84 months 25% Coverage |

ITEMS SPECIFICALLY COVERED ARE:

- * Cracking, checking, or peeling or delaminating of top coat and other layers of paint
- * Loss of gloss caused by cracking, checking or hazing
- * Any paint failure caused by improperly applied finishes by Excellance, Inc.

ITEMS EXCLUDED ARE:

- * Hazing, chalking or loss of gloss caused by improper care, abrasive polishes, cleaning agents, heavy duty pressure washing or aggressive mechanical wash systems (See owners manual for proper cleaning instructions)
- * Paint deterioration caused by abuse, misuse, accidents, acid rain, chemical fall out or act of nature
- * Accidents, scratches, chips, bruises, and gloss reduction due to normal vehicle use and maintenance
- * Custom finishes, exotic finishes, or any finish other than standard refinish procedures
- * Finishes on vehicles used for competitive purposes
- * Repairs done over previously refinished areas, unless stripped to bare metal or appropriate substrate by Excellance or an authorized agent
- * The installation of additional parts on the unit after it leaves the Excellance, Inc. factory
- * The installation of any graphics installed by non-Excellance technicians
- * The removal of any components where a protective coating of a corrosion inhibitor has been applied without the re-application of a corrosion inhibitor, approved by Excellance, prior to re-installation of the component
- * Claims requested without proper guarantee documentation
- * Finishes performed by non-Excellance authorized repair center
- * Finishes performed by non-Excellance technicians

THREE YEAR (UNLIMITED MILEAGE) CORROSION WARRANTY

Excellance, Inc. will warrant the repair of paint deterioration caused by blisters or other film degradation due to corrosion originating from the substrate on each new ambulance for a period of three years from the date of delivery to the original purchaser by an authorized Excellance dealer under normal use and service. The obligation of Excellance under this warranty is to repair the unit at Excellance with the transportation cost prepaid by the customer. The following percentages apply:

- | | |
|--------------------------------|--------------------------------|
| * 0 to 12 months 100% Coverage | * 25 to 36 months 25% Coverage |
| * 13 to 24 months 50% Coverage | |

If repairs should become necessary under terms of this warranty, the extent of that repair shall be determined solely by Excellance, Inc. Excellance also reserves the sole right to determine when and where such repairs will be made. The expense of any transportation to or from such a repair facility shall be the sole responsibility of the original purchaser, and not an item covered by this warranty.

Exclusions and Limitations: This manufacturer's warranty is provided in place of any and all other representations or expressed or implied warranties or merchantability and fitness for a particular purpose. No person is authorized to make any representation or warranty on behalf of Excellance, Inc. other than set forth in this manufacturer's warranty. Your rights to service on the terms set forth herein are your exclusive remedies and neither the manufacturer and/or any of its distributors shall be liable for damages whether ordinary, incidental or consequential.

UNIT # _____ DATE: ____ / ____ / ____ SIGNED: _____

WARRANTY REPRESENTATIVE

EXCELLANCE, INC.

**SEVEN YEAR (UNLIMITED MILEAGE) REMOUNT
PAINT PERFORMANCE WARRANTY**

Excellance, Inc. warrants the integrity of the paint on each completely painted remounted ambulance for a period of seven years from the date of delivery to the original purchaser by an authorized Excellance dealer to be free of defects in materials and workmanship under normal use and service. The obligation of Excellance under this warranty is to repair the unit at Excellance with the transportation cost prepaid by the customer after the initial 12 month period. After the initial 12 month period the following percentages apply:

- * 0 to 12 months 100% Coverage and Transportation
- * 13 to 48 months 100% Coverage
- * 49 to 60 months 50% Coverage
- * 61 to 84 months 25% Coverage

ITEMS SPECIFICALLY COVERED ARE:

- * Cracking, checking, or peeling or delaminating of top coat and other layers of paint
- * Loss of gloss caused by cracking, checking or hazing
- * Any paint failure caused by improperly applied finishes by Excellance, Inc.

ITEMS EXCLUDED ARE:

- * Hazing, chalking or loss of gloss caused by improper care, abrasive polishes, cleaning agents, heavy duty pressure washing or aggressive mechanical wash systems (See owners manual for proper cleaning instructions)
- * Paint deterioration caused by abuse, misuse, accidents, acid rain, chemical fall out or act of nature
- * Accidents, scratches, chips, bruises, and gloss reduction due to normal vehicle use and maintenance
- * Custom finishes, exotic finishes, or any finish other than standard refinish procedures
- * Finishes on vehicles used for competitive purposes
- * Repairs done over previously refinished areas, unless stripped to bare metal or appropriate substrate by Excellance or an authorized agent
- * The installation of additional parts on the unit after it leaves the Excellance, Inc. factory
- * The installation of any graphics installed by non-Excellance technicians
- * The removal of any components where a protective coating of a corrosion inhibitor has been applied without the re-application of a corrosion inhibitor, approved by Excellance, prior to re-installation of the component
- * Claims requested without proper guarantee documentation
- * Finishes performed by non-Excellance authorized repair center
- * Finishes performed by non-Excellance technicians

Exclusions and Limitations: This manufacturer's warranty is provided in place of any and all other representations or expressed or implied warranties or merchantability and fitness for a particular purpose. No person is authorized to make any representation or warranty on behalf of Excellance, Inc. other than set forth in this manufacturer's warranty. Your rights to service on the terms set forth herein are your exclusive remedies and neither the manufacturer and/or any of its distributors shall be liable for damages whether ordinary, incidental or consequential.

UNIT # _____ DATE: ____/____/____ SIGNED: _____
WARRANTY REPRESENTATIVE

EXCELLANCE, INC.

TEN-YEAR (100,000 Mile) ELECTRICAL WARRANTY

Subject to the provisions, limitations, and conditions set forth in this warranty, Excellance, Inc., hereby warrants to each original purchaser only, that the Excellance supplied electrical equipment as listed below, are sound and free of all defects of both materials and workmanship, for 10 years or 100,000 miles, whichever occurs first, providing it remains in possession of the original purchaser and is in operation by said purchaser. This electrical equipment includes: magnetic door switches, all wire terminals, main vehicle wiring harnesses and battery harness cables, Bosch relays, switches, automatic and/or manual reset circuit breakers, voltmeters, ammeters, shunts, battery disconnect switches, solenoids, diodes, rectifiers, heat sinks, all terminal strips, and AMP multi-pin electrical connectors.

Items not covered under this warranty are batteries, generators, sirens, inverters, light bulbs, flashers, lightbars or any component thereof, and third party electrical components or systems. Batteries, light bars, third party electrical components or system and alternator systems are covered by representative warranties.

The above warranty is transferable upon changeover of the body to a new chassis, providing Excellance, Inc. performs the work. In the case of the sale of the vehicle, the warranty is also transferable to the new owner, providing that an inspection and registration of the vehicle is performed by Excellance or an Excellance approved representative.

Should repairs become necessary under the terms of this warranty, the extent of that repair shall be determined solely by Excellance and shall be performed by Excellance or a repair facility designated by Excellance. The expense of any transportation to or from such repair facility shall be the responsibility of the purchaser, and is not an item covered by this warranty.

This warranty is conditioned upon normal use and reasonable maintenance of such equipment; prompt written notice of all defects to Excellance or one of its then authorized dealers in the area; not repairs or additions thereto except by Excellance or authorized by it; said defect not resulting from misuse, negligence, accident, abnormal wear and tear, and alteration of the original parts or adjustments by customer or third parties. Improper radio equipment installation will void the electrical warranty. If any such conditions are not complied with, this warranty shall become void and unenforceable.

Excellance reserves the unrestricted right at any time to make changes in the design of and/or improvements on its products without thereby imposing any obligations on itself to make corresponding changes or improvements in or on its products previously manufactured.

Exclusions and Limitations: This manufacturers warranty is provided in place of any and all other representations, expressed or implied warranties. Note that components manufactured by others and installed by Excellance shall be covered by representative warranties. No person is authorized to make any representations of warranty on behalf of Excellance or any of its distributors other than set forth in this manufacturer's warranty. Your right to service and replacement of parts on the terms expressly set forth herein are you exclusive remedies and neither the manufacturer nor any of its distributors shall be liable for damages, whether ordinary, incidental or consequential. The vehicle chassis, chassis components, and applicable body of cab will be warranted in accordance with the standard chassis warranty policy by the manufacturer, normal or extended.

UNIT # _____ DATE ____ / ____ / ____ SIGNED _____
Warranty Representative

EXCELLANCE, INC.

TWENTY FOUR MONTH (24,000 Mile) CONVERSION WARRANTY

Excellance, Inc. warrants each new ambulance manufactured by Excellance for a period of twenty-four months or 24,000 miles whichever occurs first, from the date of delivery to the original purchaser by an authorized Excellance dealer to be free of defects in materials and workmanship under normal use and service. The obligation of Excellance under this warranty is limited to repairing or replacing, at its option, any part or parts thereof which shall within 24 months or 24,000 miles after delivery of such ambulance to the original purchaser, be returned with transportation charges prepaid to Excellance or an authorized Excellance service center and which examination shall disclose to have been defective, except hereinafter provided.

Items not covered under this warranty are the chassis or items supplied by the chassis manufacturer; tires, tire balancing, or wheel alignment; belts, hoses or filters; general tightening, lubrication, normal wear and tear, abuse, misuse, accident, physical damage, negligence, failure to maintain, unapproved modification or alteration of the original parts, chemical corrosion, light bulbs or head light adjustments; separately manufactured items installed by Excellance including, but not limited to: batteries, generators, sirens, battery chargers, inverters, light bars and like electrical equipment. These are covered by warranties supplied by the manufacturer of the components.

If repairs should become necessary under terms of this warranty, the extent of that repair shall be determined solely by Excellance. Excellance reserves the right to determine where such repairs will be made, Excellance or an Excellance authorized dealer or service center. The expense of any transportation to or from such repair facility shall be the sole responsibility of the original purchaser and is not an item covered by this warranty.

Excellance, Inc. reserves the unrestricted rights from time to time make changes in design on its products without thereby imposing any obligation on itself to make corresponding changes on its products previously manufactured.

Exclusions and Limitations: This manufacturer's warranty is provided in place of any and all other representations, expressed or implied warranties of merchantability and fitness for a particular purpose. No person is authorized to make any representation or warranty on behalf of Excellance, Inc. or any of its distributors other than set forth in this manufacturer's warranty. Your right to service and replacement of parts on the terms expressly set forth herein are your exclusive remedies and neither the manufacturer nor any of its distributors shall be liable for damages whether ordinary, incidental or consequential.

UNIT# _____ DATE: ___ / ___ / ___ SIGNED: _____
WARRANTY REPRESENTATIVE

