

CBS CENTRAL BUSINESS SYSTEMS

e · print · mail

Date: March 27, 2013

BILLING I	INFOI	RMATION					INSTAI	LL.	ATION INFOR	RMAT	ION	
Bill To:	Tavi	ngton Fayet	te I Irl	an Cour	ty Gove	rnment	Install T	o:	Lexington Fa	avette	Urban (County Government
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~.	kington	L. Wall St.	St:	KY	Zip:	40507			xington	St:	KY	Zip: 40507
Phone:		258-3900	J.,	Fax:		258-3909	Phone:		859-258-3900		Fax:	859-258-3909
Contact:	-	rly Higgins		2 00220		200 2505	Contact		Beverly Higgin	ns		
Email:		rlyh@LFU		m			Email:		beverlyh@LFU		om	
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		Inchie	S. Permina	Les III								
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Software Maintenance	ce.	Paid o	outsid	e of lease	2							
Software U		Paid	outsid	e of lease	9							
	•	Basic training on equipment/software is included up to a maximum of 3 hours of training for 2 operators.										
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Additional								_				
Special Ins		. 1										
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AUTHOR	IZAT	ON	1000							No.		
I hereby au	thoriz	Central Bu	isines	System	s to orde	r and instal	I the equipme	nt 1	referenced above	e. In t	he case	of an outright purchase
title to the	equipn	ent herein	referre	ed to shall	ll not pas	s until full	y paid for.					
By: (printe	ed name	e)							_ Title:		-	
Signature:									_ Date:			
Email Add	Iress.											
Limit ride												
	1	exington				I	ouisville				Ch	arleston
		276-1690)				2-238-3196				304	-343-0219



CENTRAL BUSINESS SYSTEMS

e - print - mail

Maintenance Agreement

COMPANY N	AME: Lexington Fayette Urban	County Govern	nment		
ATTN:				2012	
ADDRESS: 20	0 E Main St.				
CITY: Lexingt	on		STATE	E: KY	ZIP: 40507
TELEPHONE:	859-258-3900		FAX: 8	359-258-3909	
ANNUAL MA	INTENANCE:No	MULTI YEA	R:Yes		# OF YEARS:5
MAINTENAN	CE INCL. IN LEASE: Yes	LEASE TERN	M : 60	#MONTHS @	/MO:\$282.00

Equipment Covered

MODEL	DESCRIPTION	SERIAL NUMBER	CHARGE
IM56DWM	IM5000 Dynamic Weigh Module		
IM56CONVEYOR	Conveyor/Stacker		
IM5AWP10	IM5000A System		
IMRLD	Remote Label Dispenser w/Stand		
MOS	Scale		
SEC	Computer and 17" touchscreen monitor		
		TOTAL	

This document includes important information about the Maintenance Agreement between Central Business Systems and the customer listed above.

For Annual Agreement: Central Business Systems will receive in advance, the amount listed above for a Maintenance Agreement on your Postage/Mailing Equipment. Contract will begin within 30 days of equipment installation. The agreement will renew at the end of the coverage period, automatically, for one year at the new yearly rate unless cancelled in writing by certified mail not less than 30 days nor more than 90 days prior to scheduled termination date.

<u>For Leased Maintenance:</u> Your Postage/Mailing Equipment is covered by a maintenance agreement and is non-cancelable and will remain in effect for the term of the lease. Coverage begins on the commencement date of the lease.

This coverage extends only to you, the original purchaser of the equipment, and is Non-Transferable. You are entitled to service if a hardware repair is required on your Postage/Mailing Equipment within the coverage period. This limited coverage is valid only within Central Business Systems normal service area.

	Initial	Date	
Lexington	Louisville	Charleston	
859-276-1690	502-238-3196	304-343-0218	

Revision: 6/1/2011

What are the terms of this Hardware Maintenance Agreement?

During the coverage period, Central Business Systems will repair or replace defective hardware components with serviceable components that are equivalent or superior in performance. On certain types of Postage/Mailing Equipment, Central Business Systems will perform, at least once during the coverage period, a **Regular Inspection** to include cleaning, lubrication, adjustments and testing if required.

Service will be performed during Normal Business Hours, Monday through Friday, 8:00 AM to 5:00 PM. Emergency Service required after Normal Business Hours and on Observed Holidays of Central Business Systems is not included under the Maintenance Agreement and will be billed at overtime hourly rates.

How do I obtain service?

To obtain service, call Central Business Systems. An attempt will be made to diagnose and troubleshoot your problem over the telephone and, if necessary, a Technical Representative will be dispatched to your location.

If you chose to mail your product to Central Business Systems, you must prepay any shipping charges, taxes, or duties associated with transportation of the product. In addition, you are responsible for insuring any product shipped or returned. You assume risk or loss during shipping.

NOTE: shipping user-replaceable parts, such as keyboards, computer mice, cables, monitors, brushes, sponges and similar devices, directly to you, may fulfill Maintenance service agreement.

What is not covered by this Maintenance Agreement?

- Products purchased from anyone other than Central Business Systems
- Consumable supplies.
- Additional Training after the basic installation training is not covered but can be purchased
- Damage from misuse, abuse, neglect or theft.
- Damage from acts of God.
- Damage from use outside the product's specifications or storage parameters.
- Damage from use over the manufacture's recommended monthly usage is not covered and additional charges may apply
- Damage from use of parts not manufactured for, or sold by Central Business Systems.
- Damage from modification or incorporation into other products.
- Damage from repair or replacement of parts by other than an authorized service provider Central Business Systems.
- Rate change upgrades.
- Electrical damage caused by not using an approved surge protector

PLEASE NOTE – Backups of all programs and data is the responsibility of the customer. Central Business Systems can assist, for an additional fee above the normal Software Maintenance Agreement, in the recovery and restoration process.

- Postage/Mailing Equipment refers to Postage Meter Bases, Feeders, Stackers, Modems, Scales, Folder/Inserters, Tabbing Equipment, Letter Openers, Personal Computers and Printers sold by Central Business System. Postage Meters are not sold by Central Business Systems and therefore are not covered by this Maintenance Agreement.
- Central Business Systems shall not be liable in any event for any incidental, consequential or special damage in connection
 with service, parts and labor provided hereunder or resulting from any use or failure of equipment, including, without
 limitation, liability for the Customer's expenses or loss of income while equipment is out of operation.
- When in Central Business System's opinion an overhaul becomes necessary on equipment over two years old or over the manufacturer's recommended two year cycle count, an itemized estimate covering the cost including material and labor will be presented for the Customer's approval before any work is done or parts ordered. The cost of the overhaul will be paid by the customer in addition to the Annual Service Agreement rate for such equipment. Should the Customer elect not to have the equipment overhauled, the Agreement may not be renewed at Central Business System's option.

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Customer Signature		Date
Lexington 859-276-1690	Louisville 502-238-3196	Charleston 304-343-0218

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