



Lexington-Fayette Urban County Government
DEPARTMENT OF PUBLIC SAFETY

Jim Gray
Mayor

Clay Mason
Commissioner

May 15, 2012

TO: Mayor Jim Gray and Urban County Council

FROM: David S Lucas, Director of Enhanced 9-1-1 

RE: Sole Source procurement for Emergency Call Tracking System (ECaTS)

VIA: Clay Mason, Commissioner of Public Safety

The Division of Enhanced 9-1-1 is securing software, hardware, services and maintenance for implementation and support of a network based Emergency Call Tracking System for the Central Kentucky 911 Network. The service monitors and analyses all 9-1-1 traffic within a subscribed facility enabling detailed review, trouble shooting and advanced diagnosis of 9-1-1 volume and routing. The availability of software and services to perform these tasks on a regional, enterprise level is very limited, and only the product from Directapps, Inc has been successfully implemented in several states while meeting all security and NENA standards.

The total cost for the present fiscal year is a maximum of \$9,600 and is fully budgeted within the Division of Enhanced 911. The three (3) year agreement includes a total cost of \$36,800 for LFUCG facilities. The requested software, installation, training and maintenance meet all state specifications and are acceptable expenses as outlined by regulations created by the Commonwealth of Kentucky.

The following documents are attached:

1. Administrative review form. (Blue sheet)
2. License Agreement with DirectApps, Inc.
3. Sole Source Procurement Certification
4. Purchase Order Request

Please return completed documents to my attention for final disposition.