



Proposal for:

RFB 134-2011 Security Cameras and Equipment

Prepared for:

Lexington-Fayette Urban County Government

December 21, 2011

**Response to Lexington-Fayette Urban County Government
RFB 134-2011 Security Cameras and Equipment**
SFID # O-0022244

Pomeroy

Lynné C. Fosson
Sr. Technology Solutions Executive
168 Richfields Avenue
Georgetown, KY 40324
Phone: 859-338-1670
Fax: 866-456-5790
Email: Lynne.Fosson@pomeroy.com

Corporate Office

1020 Petersburg Road
Hebron, Kentucky 41048
www.pomeroy.com
Phone: 859.586.1515
Toll-Free: 800.846.8727
Fax: 859.586.4414

Federal Tax ID: 61-1352158

Delivery Information

Label Face of the envelope: "Bid on #134-2011 Security Cameras and Equipment"
Bid does not specify number of copies. Send one.

Lexington-Fayette Urban County Government
Ms. Sondra Stone, Buyer
200 East Main Street, Room 338
Lexington, KY 40507

Proposal Format

In our proposal, we have included your questions in *Italics Blue* type.
Our responses immediately follow your questions in Normal Black type.

POMEROY

infrastructure. optimized.SM

Cover Letter

December 21, 2011

Pomeroy
1020 Petersburg Road
Hebron, KY 41048

Lexington-Fayette Urban County Government
Ms. Sondra Stone, Buyer
200 East Main Street, Room 338
Lexington, KY 40507

Dear Ms. Stone,

Thank you for the informative discussions we have had regarding your needs, goals, and objectives for the Lexington-Fayette Urban County Government (LFUCG) RFB 134-2011 Security Cameras and Equipment. You will find that our proposal includes an exceptional combination of experience, equipment, and proven service methodologies at a cost effective price.

Pomeroy understands that you are searching for a vendor to provide security cameras, equipment, and installation for indoor and outdoor cameras. In addition:

- The equipment must have a 12 month warranty
- Worksites must be cleaned after installation
- Training the personnel regarding new features / functions of the installed equipment is mandatory
- Compliance to the stated requirements in the RFP is mandatory.

You will receive the requested equipment and services above in full compliance to the stated requirements in your RFP. In addition, we provide added value, including personal service and continual service improvement throughout the contract. Our ITIL best practices ensure a smooth transition to your new equipment with an account representative that desires your input with open communication to be sure we meet and attempt to exceed your requested service levels.

This proposal is valid for 60 days. Please feel free to contact me immediately if you have any questions or need any additional information. We look forward to hearing your selection results for this RFB 134-2011 Security Cameras and Equipment.

Sincerely,



Lynné C. Fosson
Sr. Technology Solutions Executive

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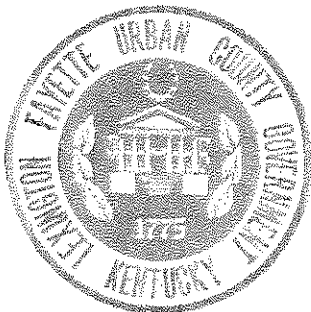
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Bid Forms

Pomeroy has completed and included the bid and addendums immediately following this page.

Lexington Fayette Urban County Government

Division of Central Purchasing



Lexington Kentucky

Horse Capital of the World

INVITATION TO BID #134-2011

Security Cameras and Equipment

NOTICE TO BIDDERS

Bid Opening Date: December 22, 2011

Bid Opening Time: 2:00 PM

Address: 200 East Main Street
3rd Floor, Room 338

Pre Bid Meeting: N/A

Pre Bid Time:

Address:

INVITATION TO BID

Bid Invitation Number: #134-2011

Date of Issue: 12/08/2011

Sealed bids will be received in the office of the Division of Central Purchasing, 200 East Main Street, Lexington, Kentucky, until 2:00 PM, prevailing local time on 12/22/2011. Bids must be received by the above-mentioned date and time. Mailed bids should be sent to:

Division of Central Purchasing
200 East Main Street, Rm 338
Lexington, KY 40507, (859) 258-3320

The Lexington-Fayette Urban County Government assumes no responsibility for bids that are not addressed and delivered as indicated above. Bids that are not delivered to the Division of Central Purchasing by the stated time and date will be rejected.

All bids must have the company name and address, bid invitation number, and the commodity/service on the outside of the envelope.


Bids are to include all shipping costs to the point of delivery located at: Various locations, Lexington, KY

Bid Security Required: Yes x No Performance Bond Required: Yes x No
Cashier Check, Certified Check, Bid Bond (Personal checks and company checks will not be acceptable).

Commodity/Service
Security Camera and Equipment
See specifications

Check One: <u> x </u> Bid Specifications Met <u> </u> Exceptions to Bid Specifications. <i>Exceptions shall be itemized and attached to bid proposal submitted.</i>	Proposed Delivery: <u> 30 </u> days after acceptance of bid.
Procurement Card Usage <u> x </u> Yes The Lexington-Fayette Urban County Government will be using Procurement Cards to <u> </u> No purchase goods and services and also to make payments. Will you accept Procurement Cards?	

Submitted by:

Pomeroy
Firm
1020 Petersburg Road
Address
Hebron KY 41048
City, State & Zip

Signature of Authorized Company Representative – Title
Lynne C. Fosson, Sr. Technology Solutions Executive
Representative's Name (typed or printed)
859-338-1670 866-456-5790
Area Code - Phone Extension Fax #
Lynne.Fosson@pomeroy.com
E-Mail Address

**Bid must be signed:
(original signature)**

The Affidavit in this bid must be completed before your firm can be considered for award of this contract.

AFFIDAVIT

Comes the Affiant, Lynn C. Fosson, and after being first duly sworn under penalty of perjury as follows:

1. His/her name is Lynn C. Fosson and he/she is the individual submitting the bid or is the authorized representative of

Pomeroy

the entity submitting the bid (hereinafter referred to as "Bidder").

2. Bidder will pay all taxes and fees, which are owed to the Lexington-Fayette Urban County Government at the time the bid is submitted, prior to award of the contract and will maintain a "current" status in regard to those taxes and fees during the life of the contract.

3. Bidder will obtain a Lexington-Fayette Urban County Government business license, if applicable, prior to award of the contract.

4. Bidder has authorized the Division of Central Purchasing to verify the above-mentioned information with the Division of Revenue and to disclose to the Urban County Council that taxes and/or fees are delinquent or that a business license has not been obtained.

5. Bidder has not knowingly violated any provision of the campaign finance laws of the Commonwealth of Kentucky within the past five (5) years and the award of a contract to the Bidder will not violate any provision of the campaign finance laws of the Commonwealth.

6. Bidder has not knowingly violated any provision of Chapter 25 of the Lexington-Fayette Urban County Government Code of Ordinances, known as "Ethics Act."

7. Bidder acknowledges that "knowingly" for purposes of this Affidavit means, with respect to conduct or to circumstances described by a statute or ordinance defining an offense, that a person is aware or should have been aware that his conduct is of that nature or that the circumstance exists.

Further, Affiant sayeth naught.

Lynn C. Fosson

STATE OF

Kentucky

COUNTY OF

Madison

The foregoing instrument was subscribed, sworn to and acknowledged before me by Lynn C. Fosson on this the 16th day of December, 2011.

My Commission expires:

7/31/13

[Signature]
NOTARY PUBLIC, STATE AT LARGE

Please refer to Section II. Bid Conditions, Item "U" prior to completing this form.

I. GREEN PROCUREMENT

A. ENERGY

The Lexington-Fayette Urban County Government is committed to protecting our environment and being fiscally responsible to our citizens.

The Lexington-Fayette Urban County Government mandates the use of Energy Star compliant products if they are available in the marketplace (go to www.Energystar.gov). If these products are available, but not submitted in your pricing, your bid will be rejected as non-compliant.

ENERGY STAR is a government program that offers businesses and consumers energy-efficient solutions, making it easy to save money while protecting the environment for future generations.

Key Benefits

These products use 25 to 50% less energy

Reduced energy costs without compromising quality or performance

Reduced air pollution because fewer fossil fuels are burned

Significant return on investment

Extended product life and decreased maintenance

B. GREEN SEAL CERTIFIED PRODUCTS

The Lexington-Fayette Urban County Government is also committed to using other environmentally friendly products that do not negatively impact our environment. Green Seal is a non-profit organization devoted to environmental standard setting, product certification, and public education.

Go to www.Greenseal.org to find available certified products. These products will have a reduced impact on the environment and on human health. The products to be used must be pre-approved by the LFUCG prior to commencement of any work in any LFUCG facility. If a Green Seal product is not available, the LFUCG must provide a signed waiver to use an alternate product. Please provide information on the Green Seal products being used with your bid response.

C. GREEN COMMUNITY

The Lexington-Fayette Urban County Government (LFUCG) serves as a principal, along with the University of Kentucky and Fayette County Public Schools, in the Bluegrass Partnership for a Green Community. The Purchasing Team component of the Partnership collaborates on economy of scale purchasing that promotes and enhances environmental initiatives. Specifically, when applicable, each principal is interested in obtaining best value products and/or services which promote environment initiatives via solicitations and awards from the other principals.

If your company is the successful bidder on this Invitation For Bid, do you agree to extend the same product/service pricing to the other principals of the Bluegrass Partnership for a Green Community (i.e. University of Kentucky and Fayette County Schools) if requested?

Yes X No

II. Bid Conditions

- A. No bid may be withdrawn for a period of sixty (60) days after the date and time set for opening.
- B. No bid may be altered after the date and time set for opening. In the case of obvious errors, the Division of Central Purchasing may permit the withdrawal of a bid. The decision as to whether a bid may be withdrawn shall be that of the Division of Central Purchasing.
- C. Acceptance of this proposal shall be enactment of an Ordinance by the Urban County Council.
- D. The bidder agrees that the Urban County Government reserves the right to reject any and all bids for either fiscal or technical reasons, and to award each part of the bid separately or all parts to one vendor.
- E. Minor exceptions may not eliminate the bidder. The decision as to whether any exception is minor shall be entirely that of the head of the requisitioning Department or Division and the Director of the Division of Central Purchasing. The Urban County Government may waive technicalities and informalities where such waiver would best serve the interests of the Urban County Government.
- F. Manufacturer's catalogue numbers, trade names, etc., where shown herein are for descriptive purposes and are to guide the bidder in interpreting the standard of quality, design, and performance desired, and shall not be construed to exclude proposals based on furnishing other types of materials and/or services. However, any substitution or departure proposed by the bidder must be clearly noted and described; otherwise, it will be assumed that the bidder intends to supply items specifically mentioned in this Invitation for Bids.
- G. The Urban County Government may require demonstrations of the materials proposed herein prior to acceptance of this proposal.
- H. Bids must be submitted on this form and must be signed by the bidder or his authorized representative. Unsigned bids will not be considered.
- I. Bids must be submitted prior to the date and time indicated for opening. Bids submitted after this time will not be considered.
- J. All bids mailed must be marked on the face of the envelope:

"Bid on #134-2011 Security Cameras and Equipment"

and addressed to: Division of Central Purchasing
 200 East Main Street, Room 338
 Lexington, Kentucky 40507

The Lexington-Fayette Urban County Government assumes no responsibility for bids that are not addressed and delivered as indicated above. Bids that are not delivered to the Division of Central Purchasing by the stated time and date will be rejected.

- K. Bidder is requested to show both unit prices and lot prices. In the event of error, the unit price shall prevail.
- L. A certified check or Bid Bond in the amount of XX percent of the bid price must be attached hereto. This check must be made payable to the Lexington-Fayette Urban County Government, and will be returned when the material and/or services specified herein have been delivered in accordance with specifications. In the event of failure to perform within the time period set forth

in this bid, it is agreed the certified check may be cashed and the funds retained by the Lexington-Fayette Urban County Government as liquidated damages. Checks of unsuccessful bidders will be returned when the bid has been awarded.

- M. The delivery dates specified by bidder may be a factor in the determination of the successful bidder.
- N. Tabulations of bids received may be mailed to bidders. Bidders requesting tabulations must enclose a stamped, self-addressed envelope with the bid.
- O. The Lexington-Fayette Urban County Government is exempt from Kentucky Sales Tax and Federal Excise Tax on materials purchased from this bid invitation. Materials purchased by the bidder for construction projects are not tax exempt and are the sole responsibility of the bidder.
- P. All material furnished hereunder must be in full compliance with OSHA regulations.
- Q. If more than one bid is offered by one party, or by any person or persons representing a party, all such bids shall be rejected.
- R. Signature on the face of this bid by the Bidder or his authorized representative shall be construed as acceptance of and compliance with all terms and conditions contained herein.
- S. The Entity (regardless of whether construction contractor, non-construction contractor or supplier) agrees to provide equal opportunity in employment for all qualified persons, to prohibit discrimination in employment because of race, color, creed, national origin, sex or age, and to promote equal employment through a positive, continuing program from itself and each of its sub-contracting agents. This program of equal employment opportunity shall apply to every aspect of its employment policies and practices.
- T. The Kentucky Equal Employment Opportunity Act of 1978 (KRS 45.560-45.640) requires that any county, city, town, school district, water district, hospital district, or other political subdivision of the state shall include in directly or indirectly publicly funded contracts for supplies, materials, services, or equipment hereinafter entered into the following provisions:

During the performance of this contract, the contractor agrees as follows:

- (1) The contractor will not discriminate against any employee or applicant for employment because of race, color, religion, sex, age or national origin;*
- (2) The contractor will state in all solicitations or advertisements for employees placed by or on behalf of the contractors that all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, age or national origin;*
- (3) The contractor will post notices in conspicuous places, available to employees and applicants for employment, setting forth the provisions of the non-discrimination clauses required by this section; and*
- (4) The contractor will send a notice to each labor union or representative of workers with which he has a collective bargaining agreement or other contract or understanding advising the labor union or workers' representative of the contractor's commitments under the nondiscrimination clauses.*

The Act further provides:

KRS 45.610. Hiring minorities - Information required

- (1) For the length of the contract, each contractor shall hire minorities from other sources*

within the drawing area, should the union with which he has collective bargaining agreements be unwilling to supply sufficient minorities to satisfy the agreed upon goals and timetable.

- (2) Each contractor shall, for the length of the contract, furnish such information as required by KRS 45.560 to KRS 45.640 and by such rules, regulations and orders issued pursuant thereto and will permit access to all books and records pertaining to his employment practices and work sites by the contracting agency and the department for purposes of investigation to ascertain compliance with KRS 45.560 to 45.640 and such rules, regulations and orders issued pursuant thereto.*

KRS 45.620. Action against contractor - Hiring of minority contractor or subcontractor

- (1) If any contractor is found by the department to have engaged in an unlawful practice under this chapter during the course of performing under a contract or subcontract covered under KRS 45.560 to 45.640, the department shall so certify to the contracting agency and such certification shall be binding upon the contracting agency unless it is reversed in the course of judicial review.*
- (2) If the contractor is found to have committed an unlawful practice under KRS 45.560 to 45.640, the contracting agency may cancel or terminate the contract, conditioned upon a program for future compliance approved by the contracting agency and the department. The contracting agency may declare such a contractor ineligible to bid on further contracts with that agency until such time as the contractor complies in full with the requirements of KRS 45.560 to 45.640.*
- (3) The equal employment provisions of KRS 45.560 to 45.640 may be met in part by a contractor by subcontracting to a minority contractor or subcontractor. For the provisions of KRS 45.560 to 45.640, a minority contractor or subcontractor shall mean a business that is owned and controlled by one or more persons disadvantaged by racial or ethnic circumstances.*

KRS 45.630 Termination of existing employee not required, when

Any provision of KRS 45.560 to 45.640 notwithstanding, no contractor shall be required to terminate an existing employee upon proof that that employee was employed prior to the date of the contract.

KRS 45.640 Minimum skills

Nothing in KRS 45.560 to 45.640 shall require a contractor to hire anyone who fails to demonstrate the minimum skills required to perform a particular job.

It is recommended that all of the provisions above quoted to be included as special conditions in each contract. In the case of a contract exceeding \$250,000, the contractor is required to furnish evidence that his work-force in Kentucky is representative of the available work-force in the area from which he draws employees, or to supply an Affirmative Action plan which will achieve such representation during the life of the contract.

- U. Any party, firm or individual submitting a proposal pursuant to this invitation must be in compliance with the requirements of the Lexington-Fayette Urban County Government regarding taxes and fees before they can be considered for award of this invitation and must maintain a "current" status with regard to those taxes and fees throughout the term of the contract. The contractor must be in compliance with Chapter 13 from the Code of Ordinances

of the Lexington-Fayette Urban County Government. The contractor must be in compliance with Ordinance 35-2000 pursuant to contractor registration with the Division of Building Inspection. If applicable, said business must have a Fayette County business license.

Pursuant to KRS 45A.343 and KRS 45A.345, the contractor shall

- (1) *Reveal any final determination of a violation by the contractor within the previous five year period pursuant to KRS Chapters 136 (corporation and utility taxes), 139 (sales and use taxes), 141 (income taxes), 337 (wages and hours), 338 (occupational safety and health of employees), 341 (unemployment and compensation) and 342 (labor and human rights) that apply to the contractor; and*
- (2) *Be in continuous compliance with the above-mentioned KRS provisions that apply to the contractor for the duration of the contract.*

A contractor's failure to reveal the above or to comply with such provisions for the duration of the contract shall be grounds for cancellation of the contract and disqualification of the contractor from eligibility for future contracts for a period of two (2) years.

- V. Vendors who respond to this invitation have the right to file a notice of contention associated with the bid process or to file a notice of appeal of the recommendation made by the Director of Central Purchasing resulting from this invitation.

Notice of contention with the bid process must be filed within 3 business days of the bid/proposal opening by (1) sending a written notice, including sufficient documentation to support contention, to the Director of the Division of Central Purchasing or (2) submitting a written request for a meeting with the Director of Central Purchasing to explain his/her contention with the bid process. After consulting with the Commissioner of Finance the Chief Administrative Officer and reviewing the documentation and/or hearing the vendor, the Director of Central Purchasing shall promptly respond in writing findings as to the compliance with bid processes. If, based on this review, a bid process irregularity is deemed to have occurred the Director of Central Purchasing will consult with the Commissioner of Finance, the Chief Administrative Officer and the Department of Law as to the appropriate remedy.

Notice of appeal of a bid recommendation must be filed within 3 business days of the bid recommendation by (1) sending a written notice, including sufficient documentation to support appeal, to the Director, Division of Central Purchasing or (2) submitting a written request for a meeting with the Director of Central Purchasing to explain his appeal. After reviewing the documentation and/or hearing the vendor and consulting with the Commissioner of Finance and the Chief Administrative Officer, the Director of Central Purchasing shall in writing, affirm or withdraw the recommendation.

III. Procurement Contract Bid Conditions

- A. The terms of this agreement shall be for 1 year from the date of acceptance of this contract by the Lexington-Fayette Urban County Government. This agreement may be extended for an additional 1 year renewal upon the written agreement of the bidder and the Lexington-Fayette Urban County Government. Said agreement must be in writing and must be executed prior to the expiration of the current agreement.
- B. Price Changes (Space Checked Applies)
 - (XXX) 1. Prices quoted in response to the Invitation shall be firm prices for the first 90 days of the Procurement Contract. After 90 days, prices may be subject to revision and such changes shall be based on general industry changes. Revision may be either increases or decreases and may be requested by either party. There will be no more than one (1) price adjustment per quarter. Requests for price changes shall be received in writing at least twenty (20) days prior to the effective date and are subject to written acceptance before becoming effective. Proof of the validity of a request for revision shall be responsibility of the requesting party. The Lexington-Fayette Urban County Government shall receive the benefit of any decline that the seller shall offer his other accounts.
 - ☐ 2. No provision for price change is made herein. Prices are to be firm for the term of this contract.
 - ☐ 3. Procurement Level Contract
- C. If any contract item is not available from the vendor, the Lexington-Fayette Urban County Government, at its option, may permit the item to be back-ordered or may procure the item on the open market.
- D. All invoices must bear reference to the Lexington-Fayette Urban County Government Purchasing document numbers which are being billed.
- E. This contract may be canceled by either party thirty (30) days after delivery by canceling party of written notice of intent to cancel to the other contracting party.
- F. This contract may be canceled by the Lexington-Fayette Urban County Government if it is determined that the Bidder has failed to perform under the terms of this agreement, such cancellation to be effective upon receipt of written notice of cancellation by the Bidder.
- G. No substitutions for articles specified herein may be made without prior approval of the Division of Central Purchasing.

EQUAL OPPORTUNITY AGREEMENT

The Law

Title VII of the Civil Rights Act of 1964 (amended 1972) states that it is unlawful for an employer to discriminate in employment because of race, color, religion, sex, age (40-70 years) or national origin.

Executive Order No. 11246 on Nondiscrimination under Federal contract prohibits employment discrimination by contractor and sub-contractor doing business with the Federal Government or recipients of Federal funds. This order was later amended by Executive Order No. 11375 to prohibit discrimination on the basis of sex.

Section 503 of the Rehabilitation Act of 1973 states:

The Contractor will not discriminate against any employee or applicant for employment because of physical or mental handicap.

Section 2012 of the Vietnam Era Veterans Readjustment Act of 1973 requires Affirmative Action on behalf of disabled veterans and veterans of the Vietnam Era by contractors having Federal contracts.

Section 206(A) of Executive Order 12086, Consolidation of Contract Compliance Functions for Equal Employment Opportunity, states:

The Secretary of Labor may investigate the employment practices of any Government contractor or sub-contractor to determine whether or not the contractual provisions specified in Section 202 of this order have been violated.

The Lexington-Fayette Urban County Government practices Equal Opportunity in recruiting, hiring and promoting. It is the Government's intent to affirmatively provide employment opportunities for those individuals who have previously not been allowed to enter into the mainstream of society. Because of its importance to the local Government, this policy carries the full endorsement of the Mayor, Commissioners, Directors and all supervisory personnel. In following this commitment to Equal Employment Opportunity and because the Government is the benefactor of the Federal funds, it is both against the Urban County Government policy and illegal for the Government to let contracts to companies which knowingly or unknowingly practice discrimination in their employment practices. Violation of the above mentioned ordinances may cause a contract to be canceled and the contractors may be declared ineligible for future consideration.

Please sign this statement in the appropriate space acknowledging that you have read and understand the provisions contained herein. Return this document as part of your application packet.

Bidders

I/We agree to comply with the Civil Rights Laws listed above that govern employment rights of minorities, women, Vietnam veterans, handicapped and aged persons.



Signature

Pomeroy

Name of Business

**RISK MANAGEMENT PROVISIONS
INSURANCE AND INDEMNIFICATION**

INDEMNIFICATION AND HOLD HARMLESS PROVISION

VENDOR agrees to defend, indemnify and hold harmless the Lexington-Fayette Urban County Government, its elected and appointed officials, employees, agents, boards, assigns, volunteers, and successors in interest from any and all losses resulting from negligent or willful acts of VENDOR or its employees, agents, owners, principals, licensees, assigns, and subcontractors of any tier, or arising from any errors or omissions of VENDOR. Such losses include, but are not limited to, claims, liens, demands, causes of action, judgments, penalties, interest, court costs, legal fees, and litigation expenses that arise or are incurred as a result of personal injury or death (including employees of LFUCG) or property damage (including property of LFUCG).

The above agreement to defend includes: (1) investigating, handling, responding to, providing a defense for, and defending all such claims, liens, demands, and causes of action; (2) paying all reasonable expenses related thereto; and (3) using attorneys approved in writing by LFUCG, which approval shall not be unreasonably withheld. This Indemnification and Hold Harmless Provision shall in no way be limited by any financial responsibility or insurance requirements, and shall survive the termination of this contract.

FINANCIAL RESPONSIBILITY

VENDOR understands and agrees that it shall, prior to final acceptance of its bid and the commencement of any work, demonstrate the ability to assure compliance with the above indemnity provisions and these other risk management provisions.

INSURANCE REQUIREMENTS

YOUR ATTENTION IS DIRECTED TO THE INSURANCE REQUIREMENTS BELOW, AND YOU MAY NEED TO CONFER WITH YOUR INSURANCE AGENTS, BROKERS, OR CARRIERS TO DETERMINE IN ADVANCE OF SUBMISSION OF A RESPONSE THE AVAILABILITY OF THE INSURANCE COVERAGES AND ENDORSEMENTS REQUIRED HEREIN. IF YOU FAIL TO COMPLY WITH THE INSURANCE REQUIREMENTS BELOW, YOU MAY BE DISQUALIFIED FROM AWARD OF THE CONTRACT.

Required Insurance Coverage

VENDOR shall procure and maintain for the duration of this contract the following or equivalent insurance policies at no less than the limits shown below and cause its subcontractors to maintain similar insurance with limits acceptable to LFUCG in order to protect OWNER against claims for injuries to persons or damages to property which may arise from or in connection with the performance of the work hereunder by LFUCG. The cost of such insurance shall be included in any bid:

Coverage

Limits

General Liability
(Insurance Services Office Form CG 00 01)

\$1 million per occurrence, \$2 million aggregate
or \$2 million combined single limit

Commercial Automobile Liability
(Insurance Services Office Form CA 0001)

combined single, \$1 million per occurrence

Worker's Compensation

Statutory

Employer's Liability

\$500,000.00

The policies above shall contain the following conditions:

- a. All Certificates of Insurance forms used by the insurance carrier shall be properly filed and approved by the Department of Insurance for the Commonwealth of Kentucky. LFUCG shall be named as an additional insured in the General Liability Policy and Commercial Automobile Liability Policy using the Kentucky DOI approved forms.
- b. The General Liability Policy shall be primary to any insurance or self-insurance retained by LFUCG.
- c. The General Liability Policy shall have a Products liability endorsement unless it is deemed not to apply by OWNER.
- d. LFUCG shall be provided at least 30 days advance written notice via certified mail, return receipt requested, in the event any of the required policies are canceled or non-renewed.
- e. Said coverage shall be written by insurers acceptable to LFUCG and shall be in a form acceptable to LFUCG. Insurance placed with insurers with a rating classification of no less than Excellent (A or A-) and a financial size category of no less than VIII, as defined by the most current Best's Key Rating Guide shall be deemed automatically acceptable.

Renewals

After insurance has been approved by OWNER, evidence of renewal of an expiring policy must be submitted to OWNER, and may be submitted on a manually signed renewal endorsement form. If the policy or carrier has changed, however, new evidence of coverage must be submitted in accordance with these Insurance Requirements.

Deductibles and Self-Insured Programs

IF YOU INTEND TO SUBMIT A SELF-INSURANCE PLAN IT MUST BE FORWARDED TO LEXINGTON-FAYETTE URBAN COUNTY GOVERNMENT, DIVISION OF RISK MANAGEMENT, 200 EAST MAIN STREET, LEXINGTON, KENTUCKY 40507 NO LATER THAN A MINIMUM OF FIVE (5) WORKING DAYS PRIOR TO THE RESPONSE DATE. Self-insurance programs, deductibles, and self-insured retentions in insurance policies are subject to separate approval by Lexington-Fayette Urban County Government's Division of Risk Management, upon review of evidence of VENDOR's financial capacity to respond to claims. Any such programs or retentions must provide LFUCG with at least the same protection from liability and defense of suits as would be afforded by first-dollar insurance coverage. If VENDOR satisfies any portion of the insurance requirements through deductibles, self-insurance programs, or self-insured retentions, VENDOR agrees to provide Lexington-Fayette Urban County Government, Division of Risk Management, the following data prior to the final acceptance of bid and the commencement of any work:

- a. Latest audited financial statement, including auditor's notes.
- b. Any records of any self-insured trust fund plan or policy and related accounting statements.
- c. Actuarial funding reports or retained losses.

- d. Risk Management Manual or a description of the self-insurance and risk management program.
- e. A claim loss run summary for the previous five (5) years.
- f. Self-Insured Associations will be considered.

Verification of Coverage

VENDOR agrees to furnish LFUCG with all applicable Certificates of Insurance signed by a person authorized by the insurer to bind coverage on its behalf prior to final award, and if requested, shall provide LFUCG copies of all insurance policies, including all endorsements.

Right to Review, Audit and Inspect

CONSULANT understands and agrees that LFUCG may review, audit and inspect any and all of its records and operations to insure compliance with these Insurance Requirements.

DEFAULT

VENDOR understands and agrees that the failure to comply with any of these insurance, safety, or loss control provisions shall constitute default and that LFUCG may elect at its option any single remedy or penalty or any combination of remedies and penalties, as available, including but not limited to purchasing insurance and charging VENDOR for any such insurance premiums purchased, or suspending or terminating the work.

00325745

LEXINGTON-FAYETTE URBAN COUNTY GOVERNMENT

Request for Bid 134-2011

Security Cameras and Equipment

The purpose of this bid is to establish a price contract for a single vendor to provide security components including cameras and related equipment, installation of new equipment, and relocations of existing equipment at various locations in the LFUCG.

Equipment

Listed on the attachment is a description of anticipated equipment. Provide pricing as indicated. All new cameras must interface with existing digital recording equipment. There is no guarantee of quantities of any equipment. No substitution of equipment manufacturer will be accepted.

Labor

Provide your labor rate to perform installations and relocations of equipment on the attachment. No additional travel time charges will be paid.

Company History

Provide a brief history of your company and its primary focus. Provide a list of three references along with contact names and phone numbers.

Installation

Describe installation process and time requirements to perform the work upon issuance of a purchase order.

Training

Describe initial training and support that will be provided.

Maintenance

A 12 month warranty must be provided for new equipment. If annual maintenance plan is available on new equipment, please provide cost after first year.

PRICING – EQUIPMENT ONLY

*Please see our
response documents*

<u>Description</u>	<u>Part #</u>	<u>Price Each</u> <u>Indoor</u>	<u>Price Each</u> <u>Outdoor</u>
1. Pelco Spectra III 23 X Color By Day Camera Surface Mount	SD4CBW-SMW-0	_____	_____
2. Pelco Spectra III 23 X Color By Day Camera Flush Mount	SD4CBWF0	_____	_____
3. Pelco Spectra III 23 X Color By Day Camera Pendant Mount	SD4CBWPGE	_____	_____
4. Pelco Scanner	PS20-24	_____	_____
5. Pelco Scanner Mount Wall Style	PSWM	_____	_____
6. Pelco Pan Tilt	PT570P	_____	_____
7. Pelco Wall Mount for Pan Tilt	WM2000	_____	_____
8. Pelco Matrix Controller	CM6700-MXB4	_____	_____
9. Pelco PTZ Joystick	KBD300a	_____	_____
10. Pelco PTZ Wiring Kit	KBD KIT	_____	_____
11. Toshiba Color by Day Camera	IK6210A	_____	_____
12. CBC 3.5-8mm Lens Auto Iris	TG3Z2910F	_____	_____
13. Cambridge BNC Connection Crimp	CP882	_____	_____
14. Altronix 16 Camera Power Supply	24166ULCB	_____	_____
15. UL-Tree 24v40v Transformer	XF2440Y	_____	_____
16. Videoalarm 12" Smoked Dome	OH121TL	_____	_____
17. GE Security DVR EZ 16 500Gb Hard Drive with H.264 Compression	TVR-3016-500	_____	_____
18. GE Security 8 Channel DVR 500Gb Hard Drive w H.264 Comp.	TVR-3008-500	_____	_____
19. Wall Mount Shelf 20 1/2" W X 14" H X 17"D	WMS-20	_____	_____
20. Coax Camera Cable with power (Siamese)	1,000'	_____	_____
21. BNC Cable Connectors (to our DVRs and Cameras)	CP882	_____	_____

22. Covert memo cam and Accessories	MCZB	_____	_____
23. Aiphone Audio Master Station	AXBM	_____	_____
24. Aiphone Color Video Door Station	AXDVP	_____	_____
25. Aiphone AX-DV with Stand alone Card Reader	AXDVXP	_____	_____
26. Aiphone Amplified Station 2 Gang	AXSS	_____	_____
27. Infrared Camera Interior(Bosch)	WZ18NV312-0	_____	_____
28. Infrared Camera Exterior (Bosch)	WZ20NXV550-0	_____	_____
29. Replacement Fuses for Pelco Cameras	FS0104125	_____	_____
30. Rack Mount 16 camera power supply	2815E	_____	_____
31. Bosch Day/Night Camera (Fixed)	WZ20NXV550-)	_____	_____
32. Pelco Day/Night Camera (Fixed)		_____	_____

**PRICING – LABOR INCLUDING INSTALLATION/
EQUIPMENT RELOCATION/TRAINING**

Hourly Labor Rate to Install/Relocate
Equipment _____

Questions should be directed to Sondra Stone, Division of Central Purchasing, 859.258.3320.



Lexington-Fayette Urban County Government
DEPARTMENT OF FINANCE & ADMINISTRATION

Jim Gray
Mayor

Jane C. Driskell
Commissioner

ADDENDUM #1

Bid Number: 134-2011

Date: December 12, 2011

Subject: Security Cameras and Equipment

Please address inquiries to:
Sondra Stone, Buyer
(859) 258-3324

TO ALL PROSPECTIVE BIDDERS:

Please be advised of the following clarifications to the above referenced bid:


Item 29 in the specs, replace part number FS0104125 with part number FS01-0411-1251G.

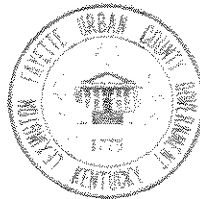

Brian Marcus, Director
Division of Central Purchasing

All other terms and conditions of the Bid and specifications are unchanged.
This letter should be signed, attached to and become a part of your Bid.

COMPANY NAME: Pomeroy

ADDRESS: 1020 Petersburg Road, Hebron KY 41048

SIGNATURE OF BIDDER: 



Lexington-Fayette Urban County Government
DEPARTMENT OF FINANCE & ADMINISTRATION

Jim Gray
Mayor

Jane C. Driskell
Commissioner

ADDENDUM #2

Bid Number: 134-2011

Date: December 14, 2011

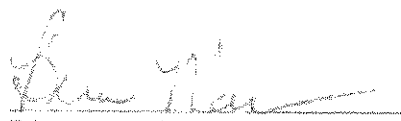
Subject: Security Cameras and Equipment

Please address inquiries to:
Sondra Stone, Buyer
(859) 258-3324

TO ALL PROSPECTIVE BIDDERS:

Please be advised of the following clarifications to the above referenced bid:

- 1) The part numbers for item #32 are Indoor Smoke - IS20-DWSV8S and Outdoor Smoke IS50-DWSV8S.
- 2) LFUCG has cameras on various city buildings for the inside and outside. On the outside cameras sometimes a generic boom is needed as the cameras are attached to the side of the building or mounts. Cameras on the inside would be mounted on the wall or ceiling tile for example.
- 3) Pricing for current contract is attached.


Brian Marcum, Director
Division of Central Purchasing

All other terms and conditions of the Bid and specifications are unchanged.
This letter should be signed, attached to and become a part of your Bid.

COMPANY NAME: Pomeroy

ADDRESS: 1020 Petersburg Road, Hebron KY 41048

SIGNATURE OF BIDDER: 

SECURITY CAMERA COMPONENTS & INSTALLATION

Please see our
response documents

<u>Description</u>	<u>Part #</u>	<u>Indoor Price each</u>	<u>Outdoor Price</u>
1. Pelco Spectra IV 23 X Color By Day Camera Surface Mount	SD4CBW-SMW-0	\$1,949.67	
2. Pelco Spectra IV 23 X Color By Day Camera Flush Mount	SD4CBWFO	\$2,191.67	
3. Pelco Spectra IV 23 X Color By Day Camera Pendant Mount	SD4CBWPGE		\$2,299.21
4. Pelco Spectra IV 23 X Color By Day Camera Non-Pendant Mount	ES41CBW182N	~MODEL NOT AVAILABLE~	
5. Pelco Scanner	PS20-24	\$609.71	
6. Pelco Scanner Mount Wall Style	PSWM	\$47.80	
7. Pelco Pan Tilt	PT570P	\$689.48	
8. Pelco Wall Mount for Pan Tilt	WM2000	\$65.52	
9. Pelco Matrix Controller	CM6700-MXB4	\$868.02	
10. Pelco PTZ Joystick	KBD300A	\$598.30	
11. Pelco PTZ Wiring Kit	KBD KIT	\$19.00	
12. Toshiba Color by Day Camera	IK6200A	\$130.12	
13. CBC 3.5-8mm Lens Auto Iris	TG2Z3514F	\$32.05	
14. Cambridge BNC Connection Crimp	CP802	\$1.20	
15. Altronix 16 Camera Power Supply	24166ULCB	\$197.50	
16. UL-Free 24v40v Transformer	24V40VA	\$7.93	
17. Wren Assoc 12" Smoked Dome Housing w/2X2 Tile	CR12	\$150.04	
18. GE Interlogic DVMR EZ 16 Channel (Model 16EZT)	DVMRE-16CT-160	\$3,810.90	
19. Hourly Labor Rate to Install/Relocate Equipment		\$50.00	\$50.00
20. Coax Camera Cable with power (Siamese)	1,000'	\$167.06	
21. BNC Cable Connectors (T our DVD and Camera		\$1.20	
22. Wavereader Software and Upgrades		No Charge	
23. Covert memo cam and Accessories M-C56/B	11560148	\$372.62	

22. Color Video /Intercom System	***SEE BELOW***	
23. Infrared Camera Interior	\$143.64	
24. Infrared Camera Exterior		\$281.18
25. Replacement Fuses for Pelco Cameras	\$0.50	

Prices must include all materials, labor and training to ensure fully functional operation of cameras and equipment.

General Upgrade to Wavereader Software should be available at no cost.

LIST OF EXCEPTIONS:

Item # 4 - This model is no longer available

Item #12 - This model is discontinued, proposed model # is: IK6210A

Item#13 - This model is discontinued, proposed model # is: TG3Z2910F

Item #14 - This item is discontinued, proposed model is: CP882

Item#16 - This item is discontinued, proposed model is: Amseco, XF2440Y

Item#17 - This item is discontinued, proposed model is: Videolarm, OH121TL

Item#18 - This item is discontinued, proposed model is: DV16CTI16

Item#21 - No model number referenced, proposed model is: Cambridge, CP882

Item#23 - This item is discontinued, proposed model is: MCZB

Item#24 - The Color video/Intercom system includes the following:

Aiphone Audio Master Station	AX8M	\$209.95
Aiphone Color Video Door Station	AXDVP	\$355.95
Aiphone AX-DV with Stand alone Card Reader	AXDVXP	\$550.95
Aiphone Amplified Station 2 Gang	AXSS	\$199.95

Item#25 - No model number referenced, proposed model is: Digital Watchdog, D2262DIR

Item#26 - No model number referenced, proposed model is: Digital Watchdog, B1363TIR

Item#27 - No model number referenced, proposed model is: Pelco, FS0104125

Please Note:

Individual line item pricing DOES NOT include labor. Please see line item 19 for our hourly labor rate and the "Installation" section for estimated equipment installation times.

Response

Security Cameras and Equipment

The purpose of this bid is to establish a price contract for a single vendor to provide security components including cameras and related equipment, installation of new equipment, and relocations of existing equipment at various locations in the LFUCG.

Pomeroy has read and understands the above requirements.

Equipment

Listed on the attachment is a description of anticipated equipment. Provide pricing as indicated. All new cameras must interface with existing digital recording equipment. There is no guarantee of quantities of any equipment. No substitution of equipment manufacturer will be accepted.

Pomeroy has read and understands the above requirements. We have included manufacturer product specifications immediately following the tab labeled “**Product Specs**”.

Labor

Provide your labor rate to perform installations and relocations of equipment on the attachment. No additional travel time charges will be paid.

Pomeroy has read and understands the above requirements. We have included our labor rate in our pricing.

Company History

Provide a brief history of your company and its primary focus. Provide a list of three references along with contact names and phone numbers.

Founded in 1982, Pomeroy began as a retail store providing personal computers and software to customers from its location in downtown Cincinnati, Ohio. Initially employing 20, the company has since expanded with its broadened focus: optimizing the IT infrastructure.

In April 1992, Pomeroy completed an Initial Public Offering and in the years following, acquired over 20 different companies, expanding its portfolio of services. In a public-to-private transaction that closed in November 2009, Pomeroy became part of the Platinum Equity portfolio of companies.

Today, Pomeroy employs over 3,700 in the United States, Canada and Western Europe. Headquartered in the suburbs of Cincinnati, OH, Pomeroy's three-building, 20-acre campus is home to all corporate operations including its sales, service operations and delivery, human resources, and financial functions. Three hundred ITIL and HDI-certified analysts within Pomeroy's 24,000 sq. ft. Global Service Center are available to service desk clients and their end-user customers 24/7/365. Its 170,000 square foot distribution center is ISO 9001:2008 certified.

Pomeroy is a leader in designing, implementing, and supporting – in short, optimizing – technology-based solutions for its clients. Extensive industry knowledge, flexibility and a dedication to innovation give its professional, highly certified staff the ability to create custom solutions to solve our clients' information technology challenges. Pomeroy services are scalable, suited to projects of any size.

Pomeroy's capability as an end-to-end services and technology provider sets it apart as a unique, one-stop alternative to IT self-management. Clients served include Fortune 100 companies, as well as government and mid-market clients. We help our clients realize their business goals and objectives by using information technology to simplify complexities, increase productivity, reduce costs, and improve profitability.

References

As a courtesy to our clients, Pomeroy does not publish client telephone numbers or email addresses. To arrange a call with any of the following references, contact your account executive Lynné C. Fosson at 859-338-1670.

KY Juvenile Justice

Contact and Title	Bill May, IT Manager
Description	Pomeroy has worked with Juvenile justice for 5+ years providing a wide-range of Axis IP-based security cameras. Additionally, we have assisted on a limited basis with consulting, cabling, and implementation of the IP video camera solutions at select KY Juvenile Justice facilities.

Pulaski Co Board of Education, Somerset, KY

Contact and Title	John Haynes, IT Director
Description	Pomeroy installation and support team has installed and supported technology implementations into the county-wide school system. Pomeroy has provided procurement services, installation and implementation of various technologies for this customer.

Warren Co Schools, Bowling Green, KY

Contact and Title	Robert Forsythe, CIO
Description	Pomeroy installation and support team has installed and supported technology implementations into the county-wide school system. Pomeroy has provided procurement services, installation and implementation of various technologies for this customer.

Installation

Describe installation process and time requirements to perform the work upon issuance of a purchase order.

Upon receipt of valid PO, materials will be ordered. Once all materials are received, Pomeroy Project Manager will schedule the installation with LFUCG personnel. Installation should be scheduled within five (5) business days of receipt of materials.

The length of time for each installation will vary depending upon the project and scope. Factors will include if the installation is inside vs. outside, weather, distance of cabling lines to drop, and types and thickness of walls to work with. Another factor includes the type of peripherals that are required to be installed with cameras.

Upon completion of an installation project, Pomeroy personnel will clean up and dispose of all packing materials, etc.

Training

Describe initial training and support that will be provided.

The amount of training required will depend upon the scope of the engagement and any new equipment included. Training provided will include familiarization of personnel to any new feature / functions of cameras and peripheral equipment.

Maintenance

A 12 month warranty must be provided for new equipment. If annual maintenance plan is available on new equipment, please provide cost after first year.

All equipment comes with a 12 month warranty. Information on the manufacturer's warranties is included immediately following the tab labeled **Warranty**.

Pricing – Equipment Only

	Description	Part #	Price Each Indoor	Price Each Outdoor
1	Pelco Spectra III 23 X Color By Day Camera Surface Mount	Pelco SD423-SMW-0	\$ 1,042.99	
2	Pelco Spectra III 23 X Color By Day Camera Flush Mount	Pelco SD423-F0	\$ 1,157.05	
3	Pelco Spectra III 23 X Color By Day Camera Pendant Mount	Pelco SD427-PG-E0		\$ 1,941.22
4	Pelco Scanner	Pelco PS20-24	\$ 611.98	
5	Pelco Scanner Mount Wall Style	Pelco SWM-GY	\$ 40.30	
6	Pelco Pan Tilt	Pelco PT570P	\$ 690.94	
7	Pelco Wall Mount for Pan Tilt	Pelco WM2000	\$ 75.67	
8	Pelco Matrix Controller	Pelco CM6700-MXB4	\$ 888.35	
9	Pelco PTZ Joystick	Pelco KBD300A	\$ 583.46	

Pomeroy Response to Lexington-Fayette Urban
County Government
RFB 134-2011 Security Cameras and Equipment

	Description	Part #	Price Each Indoor	Price Each Outdoor
10	Pelco PTZ Wiring Kit	Pelco KBDKIT	\$ 38.39	
11	Toshiba Color by Day Camera	Toshiba IK-6210A	\$ 108.58	
12	CBC 3.5-8mmLens Auto Iris	IK6210A	\$ 30.98	
13	Cambridge BNC Connection Crimp	Emerson CP-88-2	\$ 1.26	
14	Altronix 16 Camera Power Supply	Altronix ALTV2416600ULCB	\$ 185.35	
15	UL-Tree 24v40v Transformer	Potter ELKTRG2440	\$ 19.65	
16	GE Security DVR EZ 16 500Gb Hard Drive with H.264 Compression	Videolarm OH121TL	\$ 140.93	
17	GE Security DVR EZ 16 500Gb Hard Drive with H.264 Compression	Videolarm, OH121TL	\$ 1,410.40	
18	GE Security 8 Channel DVR 500Gb Hard Drive w H.264 Compo	DV16CT116	\$ 1,157.05	
19	Wall Mount Shelf 20 "h." W X 14" H X IT'D	Middle ATL WMS-20	\$ 82.25	
20	Coax Camera Cable with power (Siamese)	SIAMESE 1000'	\$ 230.31	
21	BNC Cable Connectors (to our DVRs and Cameras)	Emerson CP-88-2	\$ 1.26	
22	Covert memo cam and Accessories	MCZB	\$ 456.41	
23	Aiphone Audio Master Station	Aiphone AX-8M	\$ 231.41	
24	Aiphone Color Video Door Station	Aiphone AX-DV-P	\$ 384.95	
25	Aiphone AX-DV with Stand alone Card Reader	Aiphone AX-DV-XP	\$ 595.53	
26	Aiphone Amplified Station 2 Gang	Aiphone AX-22	\$ 221.54	
27	Infrared Camera Interior (Bosch)	Bosch VTI-218V03-2	\$ 219.29	
28	Infrared Camera Exterior (Bosch)	Bosch VTI-218V03-2		\$ 219.29
29	Replacement Fuses for Pelco Cameras	Pelco FS01-0411-1251G	\$ 0.27	
30	Rack Mount 16 camera power supply	Pelco RCS16B10	\$ 317.10	
31	Bosch Day/Night Camera (Fixed)	Bosch VTI-220V05-2		\$ 361.92
32a	Pelco Day/Night Camera (Fixed)	Pelco IS20-DWSV8S (indoor)	\$ 314.21	
32b	Pelco Day/Night Camera (Fixed)	Pelco IS50-DWSV8S (outdoor)		\$ 394.82

Pricing – Labor Including Installation Equipment Relocation / Training

Hourly Labor Rate to Install/Relocate Equipment

\$42.50 per man hour

*Questions should be directed to Sondra Stone, Division of Central Purchasing,
859.258.3320*

Pricing Assumptions

Pricing Assumptions have been made in the preparation of this bid. If any of these assumptions prove untrue the pricing stated above may be affected.

Labor rate is per technician hour. Labor is for 'labor' only and does not include materials, consumables, or use of lift or bucket truck.

Warranty Information

Pomeroy offers warranty information from all selected manufacturers immediately following this page.

Pelco Warranty Information

Pomeroy offers the following information on the Pelco RMA and Warranty Policy:



Pelco RMA and Warranty Policy:

RMA:

The customer/integrator first needs to call Pelco Product Support to assess the unit over the phone (800-289-9100 ask for the product support team.) If the issue is not something that can be adjusted on site, the unit will either be sent to Pelco for repair or returned for credit. The product support representative will give the customer/integrator an RA number for reference. If the item needs to be returned for credit the Product Support representative will transfer the caller to an in house sales representative to complete the Credit Authorization process. If the item is to be repaired the product support representative will instruct the salesperson to ship the item to Pelco. DOA items are automatically eligible for return for full credit.

Pelco's in house sales representatives handle non-warranty related returns. Items that are unopened and purchased within the last 6 months may be returned with a 10% restock fee. Items between 6 and 12 months are assessed a 20% restock fee. Items greater than 12 months old are not eligible for return. (Note: stock rotations are a different process)

Warranty:

Warranty time begins on the date of purchase from Pelco. Exceptions to the policy can be made on a case-by-case basis with distributors. Pelco doesn't want our customer to be penalized because the item was stocked in our warehouse.

When there is a situation where an advance replacement would normally occur, Pelco will give you a credit authorization for the faulty unit and you will order a new unit on a different PO number. Pelco will ship the new unit out immediately and you send them back the faulty one when you swap them out.

Further questions can be answered by:

Vickie Keaton
Pelco Strategic Distribution Sales
Tel: 800.289.9100 x6323
Fax: 888.289.0082

Aiphone Warranty Information

Aiphone warrants its products to be free from defects in material and workmanship under normal use and service for a period of one, two, or three years (depending on the product) after installation to the ultimate user. Proof-of-purchase is required to verify warranty period, otherwise warranty will be based on product lot code.

Products with Extended Warranties

From the date of installation to the ultimate user, video intercom products are warranted for a period of two years, the NHX series and MarketCom MC-60/4A and MC-60/4B intercom stations (excluding coil cords) are warranted for a period of three years. Audio-only systems are warranted for a period of one year.

Aiphone Wire Warranty

Aiphone's limited warranty is extended by 1 year when product is installed using Aiphone wire.

Repairs Under Warranty

At our discretion, Aiphone will repair free of charge or replace at no charge Aiphone product that, upon examination by an Aiphone Repair Technician, is proven to be defective and under warranty. Aiphone reserves the right to make the final decision as to whether there is a defect in materials and/or workmanship, and whether or not the product is within the warranty.

This warranty shall not apply to any failure caused by improper installation or use in violation of the instructions, abuse, negligence, electrical surge including damage from lightning, water or any other physical damage, or damage caused from batteries.

This warranty covers bench repairs by the Aiphone Repair Department only, and does not extend to units that have been repaired or altered outside of the factory. Aiphone is not responsible for any costs incurred involving on-site service calls.

GE Warranty Information

Pomeroy offers the following information on the GE Warranty Policy:

GE Product Warranty

GE, (IFS), (UTC Fire & Security) RMA and Warranty Policy:

Subject to the terms of the limited warranty in effect at the time of purchase, GE Security will repair or replace a product that fails to meet the terms provided, within the product's warranty period. GE Security reserves the right to replace any product under warranty with new, refurbished or remanufactured product. For product purchased directly from GE Security by a dealer or an integrator, the warranty period starts from either

- a) the date of shipment from GE Security's facility (point of origin)
- b) the manufacturer's date code (if the shipment date is unknown).

*Except for software products, which shall be treated as if purchased directly from GE Security for purposes of determining the start of the warranty period.

For product purchased from an authorized GE Security distributor by a dealer or an integrator, the warranty period starts from the date the product is purchased by the dealer or integrator.

Product warranty periods

Table 1 lists warranty durations, sorted by category. Warranty periods start as outlined above under section "Warranty repair/replacements".

For items that do not appear in Table 1, contact Customer Service or your sales rep for the applicable policy.

Table 1: Product warranty periods

Access	
Proximity readers	Lifetime
Cards (minimum 10 cards for return)	5 years
Magstripe cards	1 year
Manufactured hardware	2 years
Facility Commander Wnx, Picture Perfect, Secure Perfect, Topaz, Diamond, Sapphire, Alliance, other software products	1 year
Fire	
Air duct detectors	3 years
Fire alarm control panels	3 years
Heat detectors	3 years
Notification appliances	3 years
Smoke detectors	3 years
Pull stations, fire stations	3 years
Intrusion	
Hardwired contacts, hardwired sensors, passive modules and components	5 years
Security controls, panels, powered modules and components	2 years
Sheet metal parts and wire	40 years
Wireless sensors	2 years
Video and Fiber	
IFS fiber optic products	Lifetime
Digiplex, Ultraview cameras	3 years

Warranty Information
Pomeroy Response

Access	
Digia I	3 years**
Legend and Accord PTZ cameras, TruVision cameras	2 years
Monitors (traditional, all other LCD, MobileView), Ultraview EVP*	1 year
Fiber Options fiber optic products	5 years
DVMRe Triplex, DVMRe Pro, SymDec, SymSafe, StoreSafe, Digia II, VideoIQ, ProBridge	3 years
CyberDome II	3 years
TruVision and UltraView LCD monitors (GEL-xxxx series)	2 years
Voice	
Manufactured hardware	3 years
Computers, file servers, monitors, touchscreens	OEM warranty
Remote controls	1 year
Fuses, lamps	None
Other	
Edwards Signaling products	2 years
B-stock Digia II, SymSafe Series and SymDec 16 DVRs	3 years
GE-branded third-party OEM (original equipment manufacturer) product	OEM warranty
B-stock products	1 year

*UltraView EVP may not be available for Advance replacement.

** Digia I digital video recorders have a one-year warranty on hard disk drives. All other components are warranted for three years.

Toshiba Warranty Information

Pomeroy offers the following information on the Toshiba Warranty Policy:

**LIMITED WARRANTY
CCD SECURITY CAMERA**

The Imaging System Division ("ISD") of Toshiba America Information Systems, Inc. makes the following limited warranties with regard to this CCD Camera Model ("Product"):

IK-64DNA
IK-65WDA
IK-6210A
IK-6410A
IK-6420A
IK-6550A
IK-7100A
IK-7200A
IK-DF02A
IK-DF03A
IK-DP30A
IK-VR01A

These limited warranties extend to the Original End-User ("You[r]").

Three (3) Year Limited Warranty of Labor and Parts ISD warrants that this Product will perform in accordance with specifications for a period of three (3) years from the date of purchase by the Original End-User. During this three (3) year period, ISD will repair or replace the Product, if it does not perform as warranted. In order to take advantage of this Limited Warranty, You must: (a) call (877) 855-1349 to receive a RMA number; and (b) pay all transportation and insurance charges for shipment of the Product to the ASP or Toshiba Exchange Center. ISD reserves the right to substitute factory refurbished parts in place of those in need of repair.

Instruction Manual (Owner's Manual): You should read the Instruction Manual (Owner's Manual) thoroughly before operating this Product. Before seeking warranty service, you should check the troubleshooting guide in the Instruction Manual (Owner's Manual) and follow the instructions to correct the problem.

How to Obtain Warranty Service Step-by-step Procedures: To obtain warranty service, You should:

1. Contact Toshiba at (877) 855-1349 to first verify operation or installation assistance. (877) 855-1FIX
2. If technical support determines that the unit is defective, an RMA will be issued with return instructions for repair.
3. Securely pack the Product in the original carton and external shipping pack, include a letter explaining the problem with a copy of the bill of sale or proof of purchase.
4. Prepay all transportation and insurance costs.

Your Responsibilities: This Limited Warranty is subject to the following conditions:

1. You must provide the bill of sale or proof of purchase at the time that warranty service is required.
2. You must notify (877) 855 1349 within (30) days after you discover that the product does not perform in accordance with specifications during the Limited Warranty period.
3. You must pack the Product in its original carton using the original packing material. Then insert the original carton containing the Product into another carton with additional packing material before shipping the Product to an ASP or Toshiba Exchange Center.

DISCLAIMERS: ALL OTHER EXPRESS OR IMPLIED WARRANTIES ON THIS PRODUCT, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED. SOME STATES DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS. SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

IF THIS PRODUCT IS NOT IN GOOD WORKING ORDER AS WARRANTED ABOVE, YOUR SOLE AND EXCLUSIVE REMEDY SHALL BE THE REPAIR OR REPLACEMENT OF THE PRODUCT. IN NO EVENT WILL ISD OR ITS PARENT COMPANY OR ANY ASP BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT. THIS LIMITATION APPLIES TO DAMAGES OF ANY KIND, INCLUDING ANY DIRECT OR INDIRECT DAMAGES, LOST PROFITS, LOST SAVINGS OR OTHER SPECIAL, INCIDENTAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES, WHETHER FOR BREACH OF CONTRACT, TORT OR OTHERWISE, OR WHETHER ARISING OUT OF THE USE OF OR INABILITY TO USE SUCH PRODUCT, EVEN IF TAIS, ITS PARENT COMPANY, OR AN ASP HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR OF ANY CLAIM BY ANY OTHER PARTY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR SOME PRODUCTS, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE.

THIS LIMITED WARRANTY SHALL BE VOID IF THE PRODUCT OR PARTS HAVE BEEN SUBJECTED TO MISUSE, ABUSE, ACCIDENT, IMPROPER INSTALLATION, IMPROPER MAINTENANCE, OR USE IN VIOLATION OF ISD'S WRITTEN INSTRUCTIONS, OR WHERE THE PRODUCT HAS BEEN ALTERED OR MODIFIED WITHOUT ISD'S PRIOR AUTHORIZATION, OR UPON THE REMOVAL OR ALTERATION OF ISD'S FACTORY SERIAL NUMBER. LABOR SERVICE CHARGES FOR PRODUCT INSTALLATION, SET UP AND ADJUSTMENT OF CONTROLS ARE NOT COVERED BY THIS LIMITED WARRANTY

No person, agent, distributor, dealer, authorized service provider, or company is authorized to change, modify, or extend the terms of this Limited Warranty in any manner whatsoever. The time within which an action must be commenced to enforce any obligation of ISD arising under this Limited Warranty or under any statute, or law of the United States or any state thereof, is hereby limited to one (1) year from the date You discovered or should have discovered the problem. This limitation does not apply to implied warranties arising under state law. Some states do not permit limitation of the time within which You may bring an action beyond the limits provided by state law, so the above provision may not apply to You. This Limited Warranty gives You specific legal rights and You may also have other rights which vary from state to state.

TOSHIBA AMERICA INFORMATION SYSTEMS, INC.
Imaging Systems Division

BOSCH Warranty Information

Pomeroy offers the following information on the BOSCH Warranty Policy:

After Sales Service Programs & Policies

Our Commitment to You – Customers are our #1 priority. It is our mission to serve our customers and partners in a professional and responsive manner, and all of our employees are empowered to do so.

Program Highlights:

Expanded and Simplified Warranties – With very few exceptions, all products now come with a minimum 3 year warranty. (see table below)

Easy Accessibility – Toll-free numbers make it convenient to contact our offices.

FREE Advance Exchanges – Free in-warranty advance exchanges are available on all of our most common products, allowing you to quickly resolve in-warranty product failures at no cost to you.

- **In-Warranty Shipping** – Free inbound and outbound shipping is offered for any products returned and confirmed as warranty claims.

Overnight Shipping for Warranty Repairs – BOSCH Security Systems will upgrade shipping to overnight at no charge to you when needed.

BOSCH Security Return and Warranty Policy Statement

This Return and Warranty Policy Statement applies to BOSCH Security equipment purchased directly from BOSCH Security Systems. If you have acquired BOSCH Security Systems equipment through a distributor, please return the equipment to the original place of purchase.

Returning BOSCH Security Products

For **credit returns**, before returning any products to BOSCH Security Systems, you must first obtain a Return Material Authorization (RMA). This ensures your returns are properly tracked, accounted for and minimizes any errors or delays.

For **warranty claims** only, an RMA is generally required to ensure proper information flow and minimize chance for delays in processing; however products may be sent directly to the Bosch Security After Sales Service Center without a preauthorization or RMA number.

To obtain an RMA, contact the appropriate BOSCH Security After Sales Service Center (see **After Sales Service Center Summary**) for your product, and have the product and the following information ready:

- Your contact information
- Original PO number (if credit return or failure in first 90 days)
- SKU/part number or product description (if possible)
- Serial number (if possible)
- Reason for return (as specific as possible)
- Manufacturing date code (if possible)
- License number (if applicable)

BOSCH Security After Sales Service will provide you with an RMA number and an RMA acknowledgement form that confirms your request.

Once you have the RMA, repackage the product appropriately and attach the RMA acknowledgement form on the outside of the package. Then send the product to the return location given by the After Sales Service Center.

We reserve the right to cancel the RMA after 30 days if the product is not received.

The service department will evaluate all equipment returned for repair to determine warranty coverage and will resolve any questions that may arise during evaluation to make a final determination. If the product is deemed not to be covered by warranty, we will contact you to determine if you would like us to treat it as an out of warranty repair (see below) or have the product returned to you.

Warranty Repair/Exchanges

Subject to the terms of the limited warranty in effect at the time of purchase, BOSCH Security Systems will repair or exchange any product that fails to meet the specifications provided within the product's warranty period. The actual warranty period starts from the date of shipment from the BOSCH Security facility or point of origin, and varies based on product category and type of equipment (see following summary).

For all warranty repairs, BOSCH Security Systems will cover costs for parts and labor, standard refurbishment and/or software hardware upgrade, and transportation.

Advance Exchange

Advance exchange products are new or like-new refurbished products and carry a warranty aligned with the warranty of the product being replaced. BOSCH Security Systems will send new advance exchange product to replace defective equipment that has failed upon initial install for up to 90 days from the original date

of shipment. A purchase order or pre-payment is required for all advanced exchanges. At which time the defective product is returned this payment amount will be credited to you.

Fast Exchange

In cases where the customer prefers not to provide a PO number for an advance exchange, Bosch Security Systems provides a Fast Exchange option. In this case no PO number or prepayment is required, and we will ship an exchange unit to you immediately after receiving your defective unit.

Note: Advance and Fast Exchange programs are not available for custom products.

Non or Out of Warranty Repairs

For all non-warranty repairs, BOSCH Security Systems will provide you with a repair price that includes charges for parts, labor standard refurbishment, and all shipping. On some products repair prices may be based on an individual repair estimate provided to you. You may pay for non-warranty repair charges by purchase order or credit card.

All such repairs are warranted for 90 calendar days; If repaired product fails within the first 90 days after shipment to you, we will repair at no cost to you.

Credit Returns

BOSCH Security Systems will refund or credit new, standard production items that are unused and in original shipping cartons, for a period of 90 days from the original

date of shipment. All returned merchandise is subject to a 25% minimum restocking fee.

Note: Credit is not available for custom products.

Refurbished B-stock Products

BOSCH Security Systems occasionally offers select products for sale as *B-stock* – units that have been used in the field, repaired and/or refurbished.

B-stock products come with 1 year warranty.

Packaging Your Shipment

Protecting the value of returned products by packaging and shipping them correctly is your responsibility. We reserve the right to deny warranty coverage for any damage caused by failing to meet the following packaging requirements:

- All electronic components must be taped and/or contained in their original electrostatic protective packaging or an equivalent substitute.
- All parts must be packed securely inside the external shipping carton to prevent mechanical damage.
- External packaging must be sufficient to protect the contents from the usual hazards of shipping.
- Whenever possible please also include a copy of the RA form or other related information.

If you have questions about this policy or our service programs, contact the appropriate BOSCH Security Systems After Sales Service Center in your area

Warranty Period Summary

Product Type	Warranty
Video Surveillance Products (CCTV) - All (Exception: Pan/Tilts are warranted for one year, Aegis Super LED and UF LED Illuminators are warranted for five years).	3 Years
Intrusion Alarm Products- - Control Panels and Wireless Products - PIR & PIR/Microwave Detectors	3 Years 5 Years
Fire and Access Control Products - All	3 Years

Product Type	Warranty
Bosch Conferencing Products (Exceptions: 1) Rechargeable Battery Packs for Wireless Discussion Units or Integrus Receivers and Headphones and ID Cards are warranted for one year. 2) Carrier bags for floor stands and replacement ear pads or ear tips are not warranted)	3 Years
Public Address / Commercial Sound Products – All	3 Years
Care Solutions Products (Personal Security, Care Phones and related Products) - All	3 Years

OTHER WARRANTIES, LIMITATION OF LIABILITY

BOSCH Security Systems warrants that its products, at the time of shipment by BOSCH Security Systems, are free from defect in material or workmanship under normal use and service for the respective warranty periods specified in the applicable Price Schedule or as otherwise published.

To Assure conformance with operating limitations, Buyer should refer to the applicable data sheet.

The warranty is void (i) if the Product is not operated in conformance with installation, environmental, mechanical or electrical requirements, or within thermal stress limits, or (ii) to the extent that any malfunction is the result of misuse, abuse, vandalism, neglect, improper installation or application, alteration, accident, or negligence in use, storage, transportation, or handling or if the original identification markings on the Product have been removed, defaced or altered, lightning, electricity, water, fire, environment or other hazard, or act of God, or other impact outside of normal operating guidelines.

The foregoing warranty is subject to Buyer's (i) promptly written claim and (ii) timely provision to BOSCH Security Systems of an opportunity to inspect and test the Product claimed to be defective. Such inspection may be on Buyer's premises and/or BOSCH Security Systems may request the return of the Product at Buyer's expense. However, BOSCH Security Systems shall not be responsible for packing, inspection, or labor costs in connection with the return of Product. No Product shall be accepted for warranty service that is not accompanied by a Return Authorization issued by BOSCH.

The liability of BOSCH Security Systems hereunder or otherwise is solely and exclusively limited to replacement (new or refurbished Product), repair, or credit of the amortized purchase price, as BOSCH Security may elect, for any Product which is returned by Buyer during the applicable warranty period, or services for which timely notice of defect has been given by Buyer, and which are found by BOSCH Security to be subject to adjustment under this warranty.

BOSCH Security System's warranty shall not be enlarged, diminished, or affected by, and no obligation or liability shall arise or grow out of BOSCH Security's rendering or technical advice, facilities, or services in connection with Buyer's order to the products furnished hereunder.

BOSCH Security Systems After Sales Service Centers

AMERICAS, CANADA

CCTV, Intrusion, Fire, Access, Systems, PA & Congress	BOSCH ST Service Center 8601 East Cornhusker Hwy. Dock B Lincoln, NE 68507	Ph: (1) 800-366-2283 Fax: (1) 800-366-1329	Email : Repair@us.bosch.com
CCTV, Intrusion, Fire, Access,	Video Experts 145 Barr Unit 2 Saint-Laurent, QC H4T 1W6 400 Matheson Blvd. E unit 5, Mississauga, ON L4Z 1N8	Ph: (1) 800-722-3973 Fax: (1) 866-797-2288	Email : service@videoexperts.com

EUROPE, MIDDLE EAST, AFRICA

CCTV, Intrusion, Fire, Access, Systems, PA & Congress	BOSCH ST RMA Warehouse Building N2 Gate 3/ Kapittelweg 10 4827 HG Breda The Netherlands	Ph: +31 765721500 Fax: +31765721413	Email: RMADesk.STService@nl.bosch.com
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ASIA PACIFIC

CCTV, Intrusion, Fire, Access, Systems, PA & Congress	BOSCH Security Systems Ji Chang Bei Road 20# Qingwan Industrial Estate Sanzao Town, Jinwan District, Zhuhai PRC 519040 China	Ph: +86 756 7633117 Or +86 756 7633121 Fax: +86 756 7631710	Email: customer.service@cn.bosch.com
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