



September 19, 2019

Kentucky 911 Services Board
Kentucky Office of Homeland Security
Office of the Governor
200 Mero Street
Frankfort, KY 40622

RE: 2017 Grant Extension Request (Project#2017-10)

The Lexington Fayette Urban County Government Division of Enhanced 911 is requesting a second extension of the 2017 Kentucky 911 Services Board grant for a Computer Aided Dispatch (CAD) system. The first grant extension was requested on September 27, 2018 due to a 52-day delay in receiving computer hardware from the vendor, resolving interface issues, acquiring server licenses, and delays with the “build” schedule from the vendor. At the time, the grant project had completed the purchase and installation of hardware and software. At the time E911’s project was closely tied to a separate Records Management Software (RMS) system purchase by the Lexington Police Department, but since then the CAD has been separated from the RMS project to keep the RMS project from slowing the CAD deployment. At the time of the last extension, Tyler Technologies indicates that cut-over to the new CAD was scheduled for early June 2019.

Since the Kentucky 911 Services Board approved the first grant extension through January 31, 2020, the local project team has been testing the Tyler Technologies software and requiring the vendor to complete “fixes” that are in accordance with this government’s bid specifications. Some fixes are classified as critical and are therefore considered blocking issues from system cut-over. To date, Tyler Technologies has completed most of the fixes, but there is insufficient time remaining this year for the vendor to complete the remaining items in sufficient time for Lexington to test them and still leave time for telecommunicator training on the new CAD prior to the grant deadline of January 31, 2020. Lexington has requested a new “go live” date from Tyler and anticipates it will be set during the first quarter of 2020. Therefore, the Lexington-Fayette Urban County Government is requesting a second grant extension through June 30, 2020. If you have any questions about this request, please call Robert Stack, Director of the Division of Enhanced 911 at 859-280-8184 or email him at rstack@lexington911.ky.gov.

Sincerely,

Linda Gorton
Mayor

cc: Charlie Lanter, Grants & Special Programs

