

Bid 42-2020 Addendum 2 Klausing Group Supplier Response

Event Information

Number: Bid 42-2020 Addendum 2 Title: Greenway Maintenance

Type: Competitive Bid

Issue Date: 3/12/2020

Deadline: 4/16/2020 02:00 PM (ET)

Contact Information

Contact: Kristie Thomas Address: Central Purchasing

Government Center Building

Room 338

200 East Main Street Lexington, KY 40507

Phone: (859) 2583320 Fax: (859) 2583322

Email: kthomas@lexingtonky.gov

Page 1 of 2 pages Vendor: Klausing Group Bid 42-2020 Addendum 2

Klausing Group Information

Address: 1356 Cahill Drive

Lexington, KY 40504

Phone: (859) 254-0762

ONLY ONLINE BIDS WILL BE ACCEPTED FOR THIS SOLICITATION.

Carter Luke Tedder ltedder@klausinggroup.com

Signature Email

Submitted at 4/16/2020 8:54:09 AM

Response Attachments

42-2020_Addendum_#1.pdf

Addendum #1

42-2020_Addendum_#2 (1).pdf

Addendum #2

WF Analysis.jpg

Workforce Analysis

Klausing_Proposal_Digital.pdf

Klausing Group Proposal Doc.

Affidavit - SIGNED.pdf

KG Affidavit

LFUCG_MWDBE_PARTICIPATION_FORMSrv - SIGNED.pdf

KG - MWDBE Form

Page 2 of 2 pages Vendor: Klausing Group Bid 42-2020 Addendum 2

This Affidavit must be completed before your firm can be considered for award of this contract.

AFFIDAVIT

	Comes the Affia	ant, Luke Tedde	er, and after being first duly sworn under penalty of				
pe	rjury as follows:						
1.	His/her name is	Luke Tedder	and he/she is the individual submitting the bid or is the				
	authorized represent	ative ofKlausing	g Group ,				
	the entity submitting	the bid (hereinafter referre	d to as "Bidder")				
2.		award of the contract and	ed to the Lexington-Fayette Urban County Government at the time the bid I will maintain a "current" status in regard to those taxes and fees during				
3.	Bidder will obtain a contract.	Lexington-Fayette Urban C	County Government business license, if applicable, prior to award of the				
4.	Bidder has authorized the Division of Central Purchasing to verify the above-mentioned information with the Division Revenue and to disclose to the Urban County Council that taxes and/or fees are delinquent or that a business license has not been obtained.						
5,		rs and the award of a con	of the campaign finance laws of the Commonwealth of Kentucky within tract to the Bidder will not violate any provision of the campaign finance				
6.	Bidder has not know of Ordinances, know		of Chapter 25 of the Lexington-Fayette Urban County Government Code				
7.	described by a statu	ite or ordinance defining a cure or that the circumstance					
	Further, Affiant s	ayeth naught.	Juk Leller				
ST	TATE OF	Kentucky					
co	OUNTY OF	- ayette					
	The foregoing in:	strument was subscribed, s	worn to and acknowledged before me				
by	Luke Te	dder	on this the 14 day				
	April						
	My Commission e	expires: <u>October</u> 2.	2, 2023				
		No	Christinie KSI viel S, Kentucky DTARY PUBLIC, STATE AT LARGE				

Please refer to Section II, Bid Conditions, Item "U" prior to completing this form.



LFUCG MWDBE PARTICIPATION FORM Bid/RFP/Quote Reference #_____

The MWDBE and/or veteran subcontractors listed have agreed to participate on this Bid/RFP/Quote. If any substitution is made or the total value of the work is changed prior to or after the job is in progress, it is understood that those substitutions must be submitted to Central Purchasing for approval immediately. **Failure to submit a completed form may cause rejection of the bid.**

		T	I HI 10.11	
MWDBE Company, Name,	MBE	Work to be Performed	Total Dollar	% Value of Total
Address, Phone, Email	WBE or		Value of the	Contract
	DBE		Work	
1.			,, 0111	
1.				
2.				
3.				
3.				
4.				
	t	•	l .	

The undersigned company representative submits the above list of MWDBE firms to be used in accomplishing the work contained in this Bid/RFP/Quote. Any misrepresentation may result in the termination of the contract and/or be subject to applicable Federal and State laws concerning false statements and false claims.

Company	Company Representative
Date	Title



Date

LFUCG MWDBE PARTICIPATION FORM

MWDBE Company, Name, Address, Phone, Email	MBE WBE or DBE	Work to be Performed	Total Dollar Value of the Work	% Value of Total Contract
1.				
2.				
3.				
4.				
The undersigned company represer contained in this Bid/RFP/Quote. to applicable Federal and State laws	Any misreprese	entation may result in the termi		
Company		Company Represer	ntative	

Title



LFUCG MWDBE SUBSTITUTION FORM

Bid/RFP/Quote Reference #	

The substituted MWDBE and/or veteran subcontractors listed below have agreed to participate on this Bid/RFP/Quote. These substitutions were made prior to or after the job was in progress. These substitutions were made for reasons stated below and are now being submitted to Central Purchasing for approval. By the authorized signature of a representative of our company, we understand that this information will be entered into our file for this project. **Failure to submit this form may cause rejection of the bid.**

SUBSTITUTED MWDBE Company Name, Address, Phone,	MWDBE Formally Contracted/ Name, Address, Phone,	Work to Be Performed	Reason for the Substitution	Total Dollar Value of the Work	% Value of Total Contract
Email 1.	Email				
1.					
2.					
3.					
3.					
4.					

The undersigned acknowledges that any misrepresentation may result in termination of the contract and/or be subject to applicable Federal and State laws concerning false statements and false claims.

Company	Company Representative
Date	Title



MWDBE QUOTE SUMMARY FORM

Company Name				Contact Per	rson			
Address/Phone/Email				Bid Package / Bid Date				
MWDBE Company Address	Contact Person	Contact Information (work phone Email, cell)	Date Contacted	Services to be performed	Method of Communication (email, phone meeting, ad, event etc)	Total dollars \$\$ Do Not Leave Blank (Attach Documentation)	MBE * AA HA AS NA Female	Vetera
NA= Native The undersign	American) ned acknowled	edges that all in	nformation is	accurate. An	American/AS = A y misrepresentation cerning false staten pany Representati	n may result in ter nents and claims.		



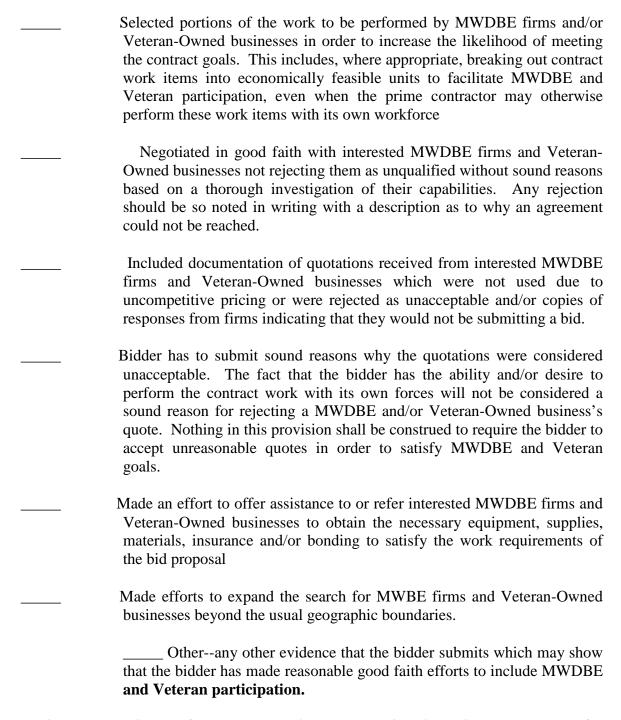
LFUCG SUBCONTRACTOR MONTHLY PAYMENT REPORT

The LFUCG has a 10% goal plan adopted by city council to increase the participation of minority and women owned businesses in the procurement process. The LFUCG also has a 3% goal plan adopted by cited council to increase the participation of veteran owned businesses in the procurement process. In order to measure that goal LFUCG will track spending with MWDBE and Veteran contractors on a monthly basis. By the signature below of an authorized company representative, you certify that the information is correct, and that each of the representations set forth below is true. Any misrepresentation may result in termination of the contract and/or prosecution under applicable Federal and State laws concerning false statements and false claims. Please submit this form monthly to the Division of Central Purchasing/ 200 East Main Street / Room 338 / Lexington, KY 40507.

Project Name/ C	Contract #		Work Period/	From:		To:	
Company Name	:		Address:				
Federal Tax ID:				Contact Person	1:		
Subcontractor Vendor ID (name, address, phone, email	Description of Work	Total Subcontract Amount	% of Total Contract Awarde to Prim for this Project	this Period	Purchase Order number for subcontractor work (please attach PO)	Scheduled Project Start Date	Scheduled Project End Date
By the signature b of the representat and/or prosecutio	ions set forth l	pelow is true.	Any mis	representations n	nay result in the	termination of	
Company			Company Repre	esentative			

LFUCG STATEMENT OF GOOD FAITH EFFORTS Bid/RFP/Quote #_____

utilized the fo	ture below of an authorized company representative, we certify that we have ollowing Good Faith Efforts to obtain the maximum participation by MWDBE Owned business enterprises on the project and can supply the appropriate on.
	Advertised opportunities to participate in the contract in at least two (2) publications of general circulation media; trade and professional association publications; small and minority business or trade publications; and publications or trades targeting minority, women and disadvantaged businesses not less than fifteen (15) days prior to the deadline for submission of bids to allow MWDBE firms and Veteran-Owned businesses to participate.
	Included documentation of advertising in the above publications with the bidders good faith efforts package
	Attended LFUCG Central Purchasing Economic Inclusion Outreach event
	Attended pre-bid meetings that were scheduled by LFUCG to inform MWDBEs and/or Veteran-Owned Businesses of subcontracting opportunities
	Sponsored Economic Inclusion event to provide networking opportunities for prime contractors and MWDBE firms and Veteran-Owned businesses
	Requested a list of MWDBE and/or Veteran subcontractors or suppliers from LFUCG and showed evidence of contacting the companies on the list(s).
	Contacted organizations that work with MWDBE companies for assistance in finding certified MWBDE firms and Veteran-Owned businesses to work on this project. Those contacted and their responses should be a part of the bidder's good faith efforts documentation.
	Sent written notices, by certified mail, email or facsimile, to qualified, certified MWDBEs soliciting their participation in the contract not less than seven (7) days prior to the deadline for submission of bids to allow them to participate effectively.
	Followed up initial solicitations by contacting MWDBEs and Veteran-Owned businesses to determine their level of interest.
	Provided the interested MWBDE firm and/or Veteran-Owned business with adequate and timely information about the plans, specifications, and requirements of the contract



<u>NOTE</u>: Failure to submit any of the documentation requested in this section may be cause for rejection of bid. Bidders may include any other documentation deemed relevant to this requirement which is subject to approval by the MBE Liaison. Documentation of Good Faith Efforts must be submitted with the Bid, if the participation Goal is not met.

concerning false statements and claims.	/	1
Klausing Group	_Luke Tedder 🏻 🛴	de feller
Company	Company Represen	
4/16/2020	Business Develope	er
Date	Title	

The undersigned acknowledges that all information is accurate. Any misrepresentations may result in termination of the contract and/or be subject to applicable Federal and State laws

^{*}If Klausing Group is awarded any contracts through the LFUCG Greenway Maintenance solicitation we will make every effort to include MWDBE subcontractors/vendors based on the nature of the work.

ADDENDUM #1

Bid Number: #42-2020 Date: April 9, 2020

Subject: **Greenway Maintenance** Address inquiries to:

Kristie Thomas (859) 258-3320

TO ALL PROSPECTIVE SUBMITTERS:

Please be advised of the following clarifications to the above referenced Bid:

- 1. The bid has been changed to an online only submission. Required submission forms have been uploaded to lonwave replacing original bid document file.
- 2. Complete and sign (where appropriate) the bid documents and upload them to the Ion Wave system on the Response Attachments tab of the bid page.
- 3. Enter your name and email address which indicates your acceptance of the bid terms and conditions on the Response Submission tab.

Todd Slatin, Director
Division of Central Purchasing

John Station

All other terms and conditions of the Bid and specifications are unchanged. This letter should be signed, attached to and become a part of your Bid.

COMPANY NAME: Klausing Group

ADDRESS: 1356 Cahill Drive, Lexington KY 40504

SIGNATURE OF BIDDER:



ADDENDUM #2

Bid Number: #42-2020 Date: April 9, 2020

Subject: **Greenway Maintenance** Address inquiries to:

Kristie Thomas (859) 258-3320

TO ALL PROSPECTIVE SUBMITTERS:

Please be advised of the following clarifications to the above referenced Bid:

1. LFUCG Risk Management Provisions have been uploaded to lonwave.

Todd Slatin, Director

Todal Status

Division of Central Purchasing

All other terms and conditions of the Bid and specifications are unchanged. This letter should be signed, attached to and become a part of your Bid.

COMPANY NAME: Klausing Group

ADDRESS: 1356 Cahill Drive, Lexington KY 40504

SIGNATURE OF BIDDER: _



Landscaping and **Grounds Maintenance**



Contents

Introduction

Overview

Our Team

Quality & Accountability

Safety

Our Customers







We are setting a higher standard for landscaping. Smart landscaping is better for your bottom line, the environment, and the people you work with.

We are Klausing Group.



Who We Are

Our Story

The idea for the Klausing Group was formed in 1992 by two teenage brothers on a mission to buy a car. They started with a lawnmower and fliers promising that "we'll cut class to cut your grass." Eventually, they cut enough grass to buy the car. And they kept going. The company mission has since evolved, and Klausing Group has become an industry leader redefining what your landscaping should do for your business, your neighbors, and the environment.

Our Point-of-View

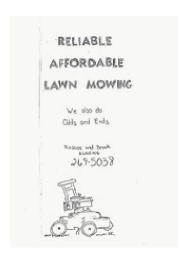
We believe landscaping should go beyond curb appeal. It has the potential to make a difference to your bottomline, your community, and the environment. Smart landscaping considers all of these aspects to be stakeholders in order to create a plan for your landscape that is better for everyone.

What We Do

- Landscape maintenance
- Landscape enhancements
- Snow and ice management











What is SmartLandscaping?

We offer environmentally-minded landscaping services, including planting native trees, pollinator plants, and rain gardens and providing water quality and stormwater management. But smart landscaping goes beyond specific offerings. It is foundational to our entire business model.

We consider the environment, our community, and the financial upside to sustainable investments in our operations. We use battery-operated equipment and drive hybrid and fuel-efficient vehicles. We choose organic products, recycle what we can, repurpose our green waste, and use harvested non-potable water. Our headquarters is Green Check Certified, has a green roof, rainwater harvesting systems, rain gardens, and permeable parking lots.

We also recognize our employees as important stakeholders, paying them at or above the locally defined livable wage and providing training and certification opportunities for their professional development. Through our 5% for the community program, we donate 5% of all profits to making our communities in Lexington and Louisville greener. None of these things require customer opt-in. They are simply built in to the way we dobusiness.

We pay all team members at or above the locally defined livable wage.

Our Team

We hold every person on our team to a higher standard. In addition to our rigorous internal hiring process, we use E-Verify to confirm employment eligibility. We see this to be fundamental to safety and quality, reduced turnover, and consistency. Once hired, we invest in our team with professional growth opportunities.

Screen and Select

We hold every person on our team to a higher standard. In addition to our rigorous The safety of your staff, guests, and vendors is paramount. Our employee screening includes:

- Employment eligibility verification
- Criminal/sex offender background checks
- Drug screening
- Personal and professional reference checks
- Motor vehicle record requests









Growth and Development

Our team is an important asset. Investing in their growth and development encourages internal promotions, employee satisfaction, and commitment. We provide weekly safety trainings, bi-monthly trainings, training and certification opportunities, and apprenticeships registered through the Department of Labor.

With well-managed people in the right jobs, you benefit from:

- High-quality service
- Increased productivity and reliability
- Reduced turnover, resulting in familiar faces and consistent service
- Lower costs as a result of a safer workplace

Our team includes the highest number of industry-certified employees and licensed applicators in Kentucky.

Quality and Accountability

Service Audits

We independently evaluate work at every managed property in our portfolio to ensure that we deliver excellent service – every time. Routine audits drive consistency, standardization, and quality.

Service Audit Process:

- 1 Audit is performed and recorded using our mobile technology platform.
- **2** Each service is evaluated against pre-determined quality standards.
- 3 Observations and photos (good and bad) are recorded and saved in the service audit's electronic record.
- 4 If an issue is identified, we use our Issue Resolution System to create a trackable issue log and determine its severity and immediacy to resolve the issue in an appropriate time frame.

Corrective Action Response Plan

AUDIT SCORE PRIORITY		RESPONSE
90%+	Low	Corrective action will be taken during the next service visit.
80-89%	Medium	Corrective action will be taken within 72hours .
70-79 %	High	Corrective action will be taken within 24 hours.

Issue Resolution

We strive for perfect service, but when an error occurs, we provide prompt corrective action. We create a trackable, time-stamped issue record so that every issue stays top-of-mind until it is resolved.

Record

Issue is entered into Issue Resolution System. It is time and date stamped and assigned a deadline for resolution.

Assign

Issue is assigned to a Klausing Group representative and they are notified on their mobile device.

Resolve

Issue is addressed and resolved pending customer satisfaction.

Verify

Individual who reported the issue is contacted to verify issue was resolved to their satisfaction.

More than 80% of issues are identified by our managers during our audit process and resolved without the customer's awareness or involvement.



Safety

We take safety seriously. We provide every employee with the training and resources to maintain work productivity and quality, without compromising our standard of safety.

Here's how our fundamental safety mentality impacts you:

- Our equipment and vehicles are easily identifiable, marked, and late model.
- Our employees are easily identified by uniform and high visibility gear.
- All employees have verified employment eligibility and records.
- Our workplaces are drug-free.
- Vehicle parking and work zone is demarcated.
- All equipment safety features in use at all times.
- Employees trained to shut down equipment when others are present.

Our approach has resulted in record-low workers compensation e-mods, OSHA Total Recordable Incidents Rates, and days worked without lost time accidents. We hold a record of over 3 years without alost-time accident.



Our Customers

We work with people who challenge the notion that you have to choose between your bottom line and the environment. Our smart landscaping services considers every aspect of your needs to create a plan that is good for business, good for your neighbors, and good for the environment.

Here are a few customers we serve:

- Municipalities
- Industrial and Manufacturing
- Hospitality
- Utilities
- Retail
- Office
- Health Care
- Education
- Commercial Real Estate Managers







Leadership



Luke Tedder

Business Developer

Luke has been involved in the Green Industry since 2005 and was an owner/operator of his own landscape business. After joining Klausing Group, Luke led the launch of our Louisville branch office in 2014. He became landscape industry certified in 2015.



Roscoe Klausing

President & CEO

Roscoe is the co-founder and owner of Klausing Group. He is an advocate for smart landscaping and serves on numerous industry association committee and advisory boards. He became Central Kentucky's first landscape industry certified professional in 2000.



Trenton Noel

Branch Manager

Trenton graduated from Eastern Kentucky University with ad bachelor's degree in Ornamental Horticulture. He's been involved in the Green Industry since 2000 and was landscape industry certified in 2016.



Tabby Garvin

Human Resources Manager

Tabby is responsible for all facets of Human Resources. Prior to joining Klausing Group, her HR experience and focus was dedicated to the hospitality and service - related industries. She is a member of the Society for Human Resource Management.

References

Wild Turkey Distillery

Contact Name Jane Purcell

Contact Title Facilities Specialist

Scope Grounds Maintenance, Snow Removal, Landscape Enhancements, Pollinator

prairie & maintenance. \$125,000 Annually.

Location Lawrenceburg KY

Telephone 502-839-2160

Email jane.purcell@campari.com

University of Kentucky

Contact Name Jerry Hart

Contact Title Grounds Supervisor

Scope Grounds Maintenance, Irrigation, Landscape Enhancements.

\$100,000 Annually

Location Lexington KY

Telephone 859-948-3053

Email jphart@uky.edu

References

UK Kentucky Proud Park – Congelton Hacker

Contact Name Seth Burnett

Contact Title Project Manager

Scope Landscape & Irrigation Installation. *\$306,000.*

Location Lexington KY

Telephone 859-254-6481

Email sburnett@congleton-hacker.com





References

UK Gatton Student Center – Messer Construction

Contact Name Reggie Smith

Contact Title Project Manager

Scope Landscape & Irrigation Installation *\$374,000*

Location Lexington KY

Telephone 859-231-8199

Email









Contact

Klausing Group Luke Tedder, LIC ltedder@klausinggroup.com (859) 983-3947

