



### ENROLLMENT REQUEST FORM

Internal Enrollment Deadline \_\_\_\_\_ Date Received 5/9/2014

Delivered by  Email  Fax  Other \_\_\_\_\_

Contract Type  New  Renewal (provide attachment w/Active Siebel #'s)  
 Trigger  Blend & Extend  Tax Exempt (certificate attached)

Transportation Type  Firm  Interruptible

Account Type  Commercial  Business  Residential Broker Fee N/A

Account Executive Gary Wysong Broker N/A

Legal Name LEXINGTON FAYETTE URBAN COUNTY GOVERNMENT  Bill Copies

Billing Address 200 E MAIN STREET LEXINGTON, KY 40507

Contact Name James Bush Email Address jbush@lexingtonky.gov

Phone Number ( 859 ) 425-2879 Fax Number \_\_\_\_\_

Start Date June 2014 Term 13 mo. Total Accounts 6 Meter Count 6

LDC/Utility CKY Rate Code (new/existing) \_\_\_\_\_

Bill Type (Circle One): Rate Ready Bill Ready, Dual Bill, Marketer Billed (AGL)

Contract  Fixed  Fixed + Trans  NYMEX + Adder  
Price 5.72  NYMEX + Adder + Trans  Index + Adder  Index + Adder + Trans  
(kWh /dth / Mcf /ccf)  Trigger  Managed Mkt

Price Point (Circle One): Citygate or Burnertip Sales Tax (Circle One): Included or Excluded

Price Document  DOA Approval (if required) 2014-05-12  
Contract Admin Approval: \_\_\_\_\_ 13:28-05:00

Contract Admin Analyst

<input checked="" type="checkbox"/> Credit Approved	Projected Annual Usage <u>2,106 DTH</u>
Gross Margin \$/MW or dth: _____	Contribution Margin \$/MW or dth: <u>0.3154</u>

Comments: \_\_\_\_\_

Enrolled By \_\_\_\_\_ Date \_\_\_\_\_

R-235-2014



# Constellation

An Exelon Company

**Constellation Energy Gas Choice, Inc.  
Columbia Gas of Kentucky  
Commercial Customer Acknowledgement Form**

I confirm that my sales representative explained that he or she is acting as an agent for Constellation Energy Gas Choice, Inc. ("Constellation") and provided me with the following information:

1. I am entering into this Contract (as hereinafter defined) with Constellation and not with Columbia Gas of Kentucky ("COLUMBIA GAS"). COLUMBIA GAS will continue to deliver the gas, read my meter, send me one consolidated bill that will include both the delivery charge from COLUMBIA GAS and the gas purchase charge from Constellation, and provide emergency services.
2. This Contract covers the cost of the natural gas itself. In addition, I will continue to pay regulated delivery costs billed by COLUMBIA GAS and any additional taxes that may be imposed.
3. Constellation will supply natural gas at the fixed price per MCF indicated on the Commercial Natural Gas Supplier Enrollment Form attached hereto. This price will not change for the term of this Contract.
4. I understand that my sales representative is an independent agent for Constellation and does not represent COLUMBIA GAS.
5. If I terminate this Contract more than seven (7) days after the date I sign this Contract, or if I breach this Contract for any other reason, I may incur a cost recovery fee in accordance with this Contract.
6. I will continue to be supplied with natural gas for my business whether or not I sign this Contract. If I choose to remain with COLUMBIA GAS, the price will continue to be set subject to regulatory tariff provisions.
7. This Commercial Customer Acknowledgement Form, Commercial Natural Gas Supplier Enrollment Form, any welcome letter and the General Terms and Conditions attached hereto are my complete agreement with Constellation (collectively referred to herein as the "Contract"), and the agent has no authority to change or add to our agreement. No oral statements made by the agent are a part of this Contract.
8. Constellation is a registered supplier under COLUMBIA GAS's Customer Choice Program which is subject to ongoing jurisdiction of the Kentucky Public Service Commission ("PSC"). The PSC does not regulate the price of gas or other charges found in this Contract. Information regarding COLUMBIA GAS's Gas Cost Adjustment rate may be found online at <http://www.columbiagasky.com/en/about-us/Prices.aspx>.

**Questions? Contact us at (800) 785-4373  
Fax document to: (800) 785-7374**

I have read and agree to this Commercial Customer Acknowledgement Form.

**FOR INTERNAL USE ONLY**

Your submission is subject to Constellation's final acceptance of enrollment.

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Please initial here: JG

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## Commercial Natural Gas Supplier Enrollment Form

To: Constellation Energy Gas Choice, Inc.

I, LEXINGTON FAYETTE URBAN COUNTY GOVERNMENT

Please print your name as it appears on your Columbia Gas of Kentucky bill.

acknowledge that I am the account holder, a person legally authorized to execute this Contract on behalf of the account holder. I understand that by signing this Contract, I am switching the gas supplier for this account to Constellation and authorize Constellation to initiate service and begin enrollment and undertake whatever steps necessary to accomplish the switch. I understand that gas purchased for this account by Constellation will be delivered through COLUMBIA GAS's delivery system.

Contact Name (if different from bill): Jim Gray, Mayor

Service Address: (As it appears on your utility bill): SEE ATTACHMENT A

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Mailing Address (if different from above): 200 E MAIN STREET

City: LEXINGTON State: KY Zip: 40507

Account Number: SEE ATTACHMENT A

\* Required: Account Number is 12 digits. Please copy from your Columbia Gas of Kentucky bill.

For multiple accounts, please attach a listing of all accounts and check here.

Phone: (859) 258-3023 Email: jbush@lexingtonky.gov

Signature:  Date: 5/9/14

I have read and agree to the General Terms and Conditions. Please check here.   
Your submission is subject to Constellation's final acceptance of enrollment.

### I have carefully selected the following option:

The Primary Term of this Contract shall begin on the date set by Columbia Gas of Kentucky after my enrollment during the month of JUNE 2014 and shall continue for 13 months at a rate of **\$5.72** per Mcf. If for some reason we are unable to begin serving during the month specified, the Primary Term will start on the date set by Columbia Gas of Kentucky after my enrollment and shall continue for 13 months at a rate of **\$5.72** per Mcf. It may take up to two billing cycles for service to begin. Constellation is not responsible for any delays in enrollment. At the end of the Primary Term, this Contract will automatically renew on a month to month basis at a Monthly Variable Price as described in the General Terms and Conditions.

**Questions?** Contact us at (800) 785-4373

Constellation Energy Gas Choice, Inc.

David T Donat Pricing Director  
2014-05-12

Date: \_\_\_\_\_

David T. Donat 13:29:05:00

Vice President

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## General Terms and Conditions

I want Constellation Energy Gas Choice, Inc. ("Constellation") to supply my business with all the natural gas I need, subject to the eligibility requirements of my local utility ("Utility" or "Columbia Gas"), acceptance by Constellation, and applicable tariffs authorized by the Federal Energy Regulatory Commission ("FERC"). The Kentucky Public Service Commission ("KPSC") does not regulate the price of natural gas or other charges found in this Contract (as hereinafter defined). I am at least eighteen (18) years old, fully authorized to enter into this agreement and represent and warrant that the natural gas purchased under this Contract will not be used for personal, family or household use. The Commercial Customer Acknowledgement Form, Commercial Natural Gas Supplier Enrollment Form, any welcome letter and these General Terms and Conditions are my complete agreement with Constellation (collectively referred to herein as this "Contract").

1. **Constellation Services.** Constellation will supply natural gas for my business. Constellation is a retail marketer of natural gas and not my local distribution utility.
2. **Local Utility Services.** My Utility will continue to deliver natural gas to my business, read my meter, send my bill, and make repairs. My Utility will also respond to emergencies and provide other traditional utility services. I understand that I am not required to choose a competitive supplier, and may continue to have the Utility supply my natural gas.
3. **Delivery Point and Taxes.** All natural gas sold will be delivered to an existing or future point of interconnection between the Utility distribution system and a third party pipeline supplying natural gas to the Utility (the "Delivery Point"). Title and risk of loss related to natural gas transfer to me at the Delivery Point and I will be responsible for the all transmission, distribution and other costs (including Taxes, fuel and distribution/line loss, and other costs and fees) related to the sale purchase, and delivery of such natural gas to my home or business. "Taxes" means all taxes, assessments, duties, fees, levies premiums or any other charges of any kind, whether direct or indirect, and whether imposed on me or that Constellation passes through to me, relating to the sale, purchase or delivery of natural gas, together with all interest, penalties or other additional amounts imposed, including but not limited to gross receipts, utility taxes, sales, consumption, use, value added, per Mcf, commercial activity or other privilege tax, and any other tax (whether in effect as of the effective date of this agreement) imposed by any governmental entity.
4. **Term.** Constellation will begin supplying my natural gas on the date set by my Utility after my enrollment and shall continue for the period stated in the Commercial Natural Gas Supplier Enrollment Form (the "Primary Term"), unless this Contract is renewed or terminated pursuant to the terms herein. It may take up to two billing cycles for service to begin. Constellation is not responsible for any delays in enrollment.
5. **Price.** Each month my bill will be calculated by multiplying (i) the price of natural gas per Mcf by (ii) the amount of natural gas used in the billing cycle plus (iii) applicable taxes, fees, and charges levied by my Utility for distribution and other services. This price may be higher or lower than my Utility's price in any given month.
  - a. **Fixed Price.** The price per Mcf for natural gas supplied under this Contract is indicated in the Commercial Natural Gas Supplier Enrollment Form and is guaranteed not to change for the Primary Term.
6. **Renewal.** This Contract will automatically renew unless I notify Constellation that I wish to terminate or Constellation notifies me that the Contract will not be renewed. This Contract will renew on a month to month basis at a Monthly Variable Price. The "Monthly Variable Price" will be a variable price that changes for each calendar month during which Constellation serves my account. The Monthly Variable Price will be set in Constellation's discretion and may vary from month to month based on Constellation's assessment of applicable market conditions, historic and projected supply and hedging costs, prior months pricing and balancing costs, projected average customer bill amounts and utility pricing. The Monthly Variable Price may include the following additional costs: balancing costs, transportation costs, line loss costs, storage costs, pooling charges, credit costs and a profit margin determined in Constellation's discretion that may vary from month to month.
7. **Termination.** For seven (7) business days after the date I sign this Contract, or initially receive a copy of it (the "Cancellation Period"), I may cancel this Contract without penalty by contacting Constellation at (800) 785-4373. Additionally:
  - a. If I terminate this Contract after the Cancellation Period but prior to expiration of the Primary Term, Constellation may liquidate any natural gas purchases for my account that have not yet been delivered and switch me back to the Utility; and/or require payment of an amount (that Constellation will calculate using its reasonable judgment) equal to the positive difference between (i) the dollar amount I would have paid to Constellation under this Contract had it not been terminated early and (ii) the dollar amount Constellation can resell such natural gas for to a third party under then-current market conditions. I agree that any early termination payment determined in accordance with this Contract is a reasonable approximation of harm or loss, and is not a penalty or punitive in any respect.
  - b. If the KPSC or Columbia Gas decides to end or change the program under which I buy gas, Constellation may cancel this Contract without penalty.

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- c. If I fail to comply with any of the terms and conditions of this Contract, Constellation may also cancel this Contract if it gives me thirty (30) days prior written notice of its intention to terminate. During the Cancellation Period, I agree to pay for any natural gas Constellation supplies me.
- d. If Columbia Gas removes my account from consolidated billing for any reason, Constellation may either terminate this Contract or bill me directly.
- e. This Contract may be terminated by me or by Constellation upon thirty days written notice during any month to month renewal period.
- f. In all cases, cancellation may take up to two Columbia Gas billing cycles, and while the cancellation is taking place, I am still responsible for paying for the gas I consume.

8. **Contact Information; Dispute Resolution Procedures.** To contact Constellation for any reason, including a problem with a bill, I may call (800) 785-4373, M-F 8 A.M. to 8 P.M. EST, or send a letter to Constellation Energy Gas Choice, Inc., P.O. Box 4911, Houston, Texas 77210, or send an email to feedback@Constellation.com. Constellation will refer all complaints, written or verbal, to a staff member who will acknowledge them promptly and work out a mutually satisfactory resolution. If I am still unhappy, I may contact a supervisor at any time who will respond to me promptly. If there is a problem that cannot be resolved by talking to Constellation, I may write or call either Columbia Gas, 2001 Mercer Road, Lexington KY 40511 (800) 432-9345 or the KPSC, 211 Sower Boulevard, Frankfort, KY 40602, (800) 772-4636

9. **Emergency.** IN AN EMERGENCY I SHOULD IMMEDIATELY CALL COLUMBIA GAS AT (800) 432-9515 AND LOCAL EMERGENCY PERSONNEL AT 911.

10. **Limitation of Liability.** I agree that neither Constellation nor any of its affiliates or subcontractors shall be liable for any damages or claims for matters within the control of the Utility, which include maintenance of pipelines, service interruptions, loss or termination of service, meter readings or injury to persons or damage to property caused by the delivery or supply of natural gas. Neither Constellation nor any of its affiliates or subcontractors will be responsible for any failure to commence or terminate natural gas supply service on the date specified herein due to any failure or delay in enrolling my account(s) with the Utility. Constellation's liability shall be limited to direct actual damages only, which will not exceed the amount of my single largest monthly invoice during the preceding twelve (12) months. In no event shall Constellation or any of its affiliates or subcontractors be liable for any punitive, incidental, consequential, exemplary, indirect, third-party claims or other damages whether based on contract, warranty, tort, negligence, strict liability or otherwise, or for lost profits arising from any breach or nonperformance of this Contract.

11. **Force Majeure.** If something happens that is beyond Constellation's reasonable control that prevents Constellation from performing its obligations under this Contract, then Constellation will be relieved from performance until the situation is resolved. Examples of such events include: acts of God, fire, flood, hurricane, war, terrorism; labor disputes; declaration of emergency by a governmental entity or the Utility; curtailment, disruption or interruption of natural gas distribution or supply; regulatory, administrative, or legislative action, or action or restraint by court order or other governmental entity; and actions taken by third parties not under Constellation's control, such as the Utility.

12. **Information Release Authorization.** Throughout the Primary Term and any renewal terms of this Contract, I authorize Constellation to obtain information from the Utility that includes, but is not limited to, account name, account number, billing address, service address, telephone number, standard offer service type, historical and future natural gas usage, rate classification, meter readings, characteristics of natural gas service and, when charges hereunder are included on my Utility bill, billing and payment information from the Utility. I authorize Constellation to release such information to third parties that need to know such information in connection with my natural gas supply service and to Constellation's affiliates and subcontractors. These authorizations shall remain in effect as long as this Contract is in effect. I may rescind these authorizations at any time by either calling or providing written notice to Constellation. Constellation reserves the right to reject my enrollment or terminate this Contract in the event these authorizations are rescinded, I fail to meet or maintain satisfactory credit standing as determined by Constellation, or I fail to meet minimum or maximum threshold consumption levels as determined by Constellation. If I fail to remit payment in a timely fashion, Constellation may report the delinquency to a credit-reporting agency.

13. **Miscellaneous.** I understand that there may be delays before Columbia Gas switches my account and that Constellation may choose not to accept this Contract for any reason whatsoever. This Contract is our complete agreement. Constellation may assign, subcontract or delegate all or any part of its rights and/or obligations under this Contract, including my payment obligations under this Contract, without notice or my consent. I may not assign any of my rights or obligations under this Contract without Constellation's prior written consent. No oral statements made by anyone are a part of this Contract, and any changes to this Contract must be made in writing. Constellation may change the terms of this Contract by providing notice of such change at least thirty (30) days prior to the effective date of the change. If I do not agree with the change, I may cancel this Contract by providing written notice to Constellation within thirty (30) days of the date of the notice. This Contract is subject to any future legislation, orders, rules regulations or Columbia Gas tariff or policy

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changes. Any required notice shall be deemed to have been made if mailed to the appropriate party at the last known mailing address. For purposes of accounting, both parties accept the quantity, quality and measurement determined by Columbia Gas. Except as provided by law, all taxes due and payable with respect to the customer's obligations under this Contract shall be paid by customer.

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Attachment A - FUJG - Add on Locations

No.	New / Renewal	Address	City	State	Zip	LDC #	MX Acct #	Location
1	new	251 W 2ND ST	Lexington	KY	40507	12986501 019 000 1		Carnegie Center
2	new	469 ANNISTON DR	Lexington	KY	40507	12986501 020 000 8		Deep Springs Generator
3	new	4899 CLEARWATER WAY	Lexington	KY	40507	12986501 016 000 4		Fire Station #22
4	new	141 E MAIN ST KITCHEN	Lexington	KY	40507	10658456 002 000 8		Alfafa's Restaurant
5	new	1375 Old Frankfort Pk FIRE	Lexington	KY	40507	10606408 002 000 1		Fire training device
6	new	951 ENTERPRISE DR	Lexington	KY	40507	10600731 002 000 2		Water Quality Building



492448

**How to Contact Us**

1-800-432-9345  
For DirectLink self-service 24 hours/day  
For billing questions,  
call 8 a.m. - 5 p.m., Mon. - Fri. before due date  
For quickest response,  
call 11 a.m. - 3 p.m., Tues. - Fri.

1-800-432-9515  
For gas leaks or odor of gas 24 hours/day  
Press option 2 after the greeting

711  
For hearing-impaired relay

ColumbiaGasKY.com  
For account information, descriptions of our services,  
safety and conservation tips.

**Billing Options**

**E-Bill** Go paperless! Sign up for one of our e-bill options and view your bill online.

**Budget Payment Plan** Reduce the impact of higher, unstable natural gas prices by spreading the cost of winter heating more evenly throughout the year. Know how much to expect to pay each month.

**Payment Options**

**Online** Pay free by electronic check at our Web site.

**ZipCheck** Authorize your bank to pay your bill automatically each month. Enroll online.

**BillMatrix** Call 1-866-694-1828 or link from our Web site to pay by credit/debit card, or e-check. A convenience fee will apply.

**Authorized Payment Centers** Call or visit us online to find a payment center near you. Agents charge a fee for each transaction.

Mail Return coupon below with payment to:

Columbia Gas of Kentucky  
P.O. Box 742523  
Cincinnati, OH 45274-2523

**Gas Meter Information**

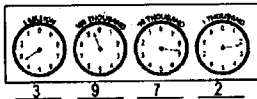
**Actual Reading** A meter reader has read the meter. You're required to provide us access to read the meter at least once a year or risk shut-off. Please contact us to make arrangements if access is required.

**Estimated Reading** During the months we don't read the meter, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time we read the meter to make sure you pay only for the energy you've used.

**Gas Usage** We measure your gas usage in Mcf equal to 1,000 cubic feet.

**How to Read the Meter** When a pointer is between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from left to right.

Example:



**Billing & Payment Summary**

<b>Customer Name</b>	
Lex-Fay Urban County Government	
<b>Customer CHOICE Program</b>	
Previous Amount Due on 04/03/2014	\$782.95
Payments Received by 03/28/2014	- \$782.95
Balance on 04/16/2014	= \$0.00
Charges for Gas Service This Period	+ \$392.86
<b>Amount Due by 05/01/2014</b>	<b>= \$392.86</b>

**Billing & Payment Notes**

If we receive your payment for the current total Amount Due by the due date shown on this bill, you will avoid a late payment charge of 5.00%.  
See back of bill for Detail of Charges for Gas Service.

The new Budget year starts next month! Be sure to check your bill next month for an opportunity to join the Budget Payment Plan and spread the cost of winter heating more evenly over the entire year.

**Service Summary**

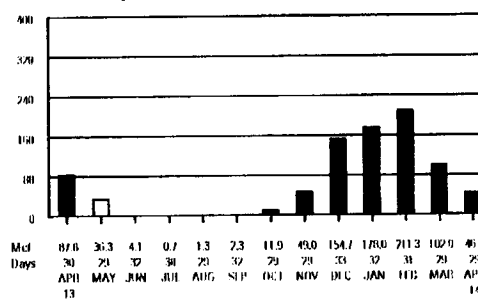
**Service Location**  
251 W 2ND St  
Lexington KY 40507-1135

**Service Summary Notes**

Your next actual meter reading date is between 05/14/2014 - 05/20/2014

<b>Meter Number</b>	6468875
<b>Meter Readings (29 Billing Days)</b>	
Actual Reading on 4/16	12813
Actual Reading on 3/18	- 12348
Gas Used (Mcf)	= 46.5

**Gas Use History**



**Daily Comparisons**

Month	Avg Daily Temp	Avg Daily Usage
Apr '14	51.3°	1.6
Mar '14	39.0°	3.5
Apr '13	48.1°	2.9

Your Average Monthly Usage is 66.5 Mcf

Your Total Annual Usage is 798.1 Mcf

1101 900608 0001 82101

**Payment Coupon**

Turn Me Over >> for more details about your account

Amount Due by 5/01/2014 \$392.86

Account Number 12986501 019 000 1

LEX-FAY URBAN COUNTY GOVERNMENT  
200 E MAIN ST  
ATT:ACCOUNTS PAYABLE  
LEXINGTON KY 40507-1310

Columbia Gas of Kentucky  
A NiSource Company

P.O. Box 14241  
Lexington, KY 40512-4241

Payment Enclosed \$

[Empty box for payment amount]

Make check payable to:

Is your contact information on the back incorrect? Check this box and detail the correction on the reverse side.

Check this box and complete the form on the back to make a tax-deductible donation to the WinterCare fuel fund.

00003605 01 AV 0.381 1  
AUTO\*\*SCH 5-DIGIT 40507  
LEX-FAY URBAN COUNTY GOVERNMENT  
200 E MAIN ST  
ATT:ACCOUNTS PAYABLE  
LEXINGTON KY 40507-1310

COLUMBIA GAS  
P O BOX 742523  
CINCINNATI OH 45274-2523



**Legal Notices**

**Rate Schedule Information** about rate schedules is available upon request.

**Check Processing Information** If you pay your bill by check, you authorize us to convert the check into a one-time electronic fund transfer from your checking account. Funds could be withdrawn from your account as early as the day after we receive your payment. Your check will not be returned to you, but the transaction will be noted on your financial statement. If you do not want your check converted, please call 1-888-895-9555, 8 a.m. - 8 p.m., Mon. - Fri EST.

**Bankruptcy Notices** Mail to Columbia Gas of Kentucky, Revenue Recovery, 200 Civic Center Dr., Columbus, OH 43215.

**Other Correspondence (except payments)** Mail to Columbia Gas of Kentucky, P.O. Box 2318, Columbus, OH 43216-2318

**Safety Tips**

**Odor of Gas** We add a distinctive odor to your natural gas to alert you to a leak in or around your home; if you smell an odor of gas:

1. Leave the building immediately. Leave the door open on your way out, and don't use light switches or matches.
2. Call our 24-hour emergency number from a nearby phone and wait for our service crew to arrive to explain the situation.

**Call Before You Dig** If you're planning a home construction or landscaping project, call Kentucky 811 at 811 at least 72 hours before you start to dig. A representative will mark the approximate location of underground utility lines on your property.

**Employee Identification** All of our employees and approved meter readers and contractors carry photo identification. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.

**Detail of Charges for Gas Service**

Customer Charge	\$37.50
Gas Delivery Charge	\$97.24
Gas Supply Cost-Constellation Energy Gas	
46.5 Mcf at \$5.21950 per Mcf	\$242.71
Actual Gas Cost Adjustment 46.5 Mcf at	
-\$0.24610 per Mcf	\$11.44
Research & Development Factor	\$0.60
Lex-Fay Urban Govt. Franchise Fee	\$15.25
School Tax	\$11.00
Accelerated Main Replacement Program Rider	\$0.00
<b>Total Charges for Service This Period</b>	<b>\$392.86</b>

**Service Charges Notes**

*The Customer Charge covers a portion of the fixed costs required to ensure that natural gas service is available to your home. This amount is the same with each bill.*

*Gas Delivery Charges are the costs of delivering the gas to retail customers. The charges for these services are regulated and these services must be purchased from the local distribution company.*

*You have chosen Constellation Energy Gas Choice as your supplier in Columbia's CHOICE Program. For questions about your gas supply charges, please contact Constellation Energy Gas Choice at 1-800-785-4373*

**Contact Information Corrections**

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

200 E Main St  
Att:Accounts Payable  
Lexington KY 40507-1310  
859-258-3310

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip code \_\_\_\_\_

Home Phone (     ) \_\_\_\_\_

**WinterCare Contribution**

Administered by The Community Action Council through donations from Columbia Gas customers, employees, and matching company contributions, WinterCare provides financial assistance to your neighbors who have no other options to help maintain their natural gas service.

You can contribute to the program monthly by authorizing the amount of your donation to be added to your monthly gas bill. For a one-time donation, simply make your check payable to the WinterCare and return it to Columbia Gas along with your regular gas bill payment. However you choose to contribute, your donation is tax-deductible.

**Monthly Contribution**

\$10

\$5

\$1

\$ \_\_\_\_\_

**One-Time Contribution**

\$ \_\_\_\_\_

**How to Contact Us**

1-800-432-9345  
For DirectLink self-service 24 hours/day  
For billing questions,  
call 8 a.m. - 5 p.m., Mon. - Fri. before due date  
For quickest response,  
call 11 a.m. - 3 p.m., Tues. - Fri.  
1-800-432-9515  
For gas leaks or odor of gas 24 hours/day  
Press option 2 after the greeting

711  
For hearing-impaired relay  
ColumbiaGasKY.com  
For account information, descriptions of our services,  
safety and conservation tips.

**Billing Options**

**E-Bill** Go paperless! Sign up for one of our e-bill options and view your bill online.

**Budget Payment Plan** Reduce the impact of higher, unstable natural gas prices by spreading the cost of winter heating more evenly throughout the year. Know how much to expect to pay each month.

**Customer CHOICE** Purchase your natural gas from an unregulated supplier and have more control over the gas cost portion of your bill, which amounts to nearly two-thirds of your bill. Columbia Gas will still deliver the gas and provide safe, reliable service.

**Payment Options**

**Online** Pay free by electronic check at our Web site.

**ZipCheck** Authorize your bank to pay your bill automatically each month. Enroll online.

**BillMatrix** Call 1-866-694-1828 or link from our Web site to pay by credit/debit card, or e-check. A convenience fee will apply.

**Authorized Payment Centers** Call or visit us online to find a payment center near you. Agents charge a fee for each transaction.

**Mail** Return coupon below with payment to:

Columbia Gas of Kentucky  
P.O. Box 742523  
Cincinnati, OH 45274-2523

**Gas Meter Information**

**Actual Reading** A meter reader has read the meter. You're required to provide us access to read the meter at least once a year or risk shut-off. Please contact us to make arrangements if access is required.

**Estimated Reading** During the months we don't read the meter, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time we read the meter to make sure you pay only for the energy you've used.

**Gas Usage** We measure your gas usage in Mcf equal to 1,000 cubic feet.

**Billing & Payment Summary**

<b>Customer Name</b>		Lex-Fay Urban County Government	
<b>Deep Springs Pump Station</b>		Deep Springs Pump Station	
Previous Amount Due on 03/25/2014		\$177.13	
Payments Received by 03/20/2014	-	\$177.13	
Balance on 04/08/2014	=	\$0.00	
Charges for Gas Service This Period	+	\$111.08	
<b>Amount Due by 04/24/2014</b>		<b>=</b>	<b>\$111.08</b>

**Billing & Payment Notes**

If we receive your payment for the current total Amount Due by the due date shown on this bill, you will avoid a late payment charge of 5.00%.  
See back of bill for Detail of Charges for Gas Service.

The new Budget year starts next month! Be sure to check your bill next month for an opportunity to join the Budget Payment Plan and spread the cost of winter heating more evenly over the entire year.

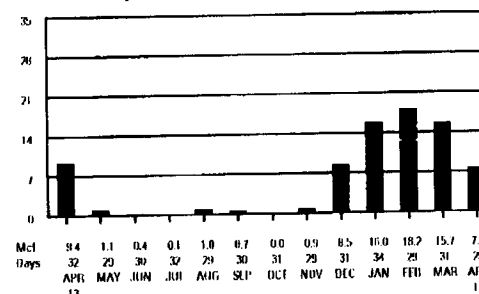
**Service Summary**

<b>Service Location</b>		469 Anniston Dr Lexington KY 40505	
<b>Meter Number</b>	12713009	<b>Meter Readings (29 Billing Days)</b>	
		Actual Reading on 4/8	1104
		Actual Reading on 3/10	1034
		Gas Used (Mcf)	= 7.0
		Conversion Factor	X 1.1137
		Total Gas Used (Mcf)	= 7.8

**Service Summary Notes**

Your next actual meter reading date is between 05/06/2014 - 05/12/2014  
A Conversion Factor is applied to meter readings to determine the actual consumption based on standard temperature and pressure conditions.

**Gas Use History**



**Daily Comparisons**

Month	Temp	Avg Daily Usage
Apr '14	47.4°	0.3
Mar '14	32.7°	0.5
Apr '13	43.6°	0.3

Your Average Monthly Usage is 5.9 Mcf

Your Total Annual Usage is 70.4 Mcf

**Payment Coupon**

Amount Due by 4/24/2014 **\$111.08**

Payment Enclosed \$

\$

[Empty box for payment amount]

Make check payable to:

Turn Me Over for more details about your account

Account Number  
12986501 020 000 8

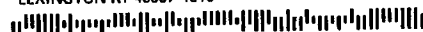
Is your contact information on the back incorrect? Check this box and detail the correction on the reverse side.

Check this box and complete the form on the back to make a tax-deductible donation to the WinterCare fuel fund.

Columbia Gas of Kentucky  
A NiSource Company  
P.O. Box 14241  
Lexington, KY 40512-4241

00007162 01 AT 0.406 1  
\*\*\*\*\*AUTO\*\*3-DIGIT 405  
LEX-FAY URBAN COUNTY GOVERNMENT  
DEEP SPRINGS PUMP STATION  
200 E MAIN ST  
ATT:ACCOUNTS PAYABLE  
LEXINGTON KY 40507-1310

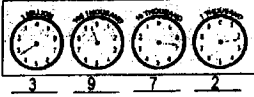
COLUMBIA GAS  
P O BOX 742523  
CINCINNATI OH 45274-2523



**Gas Meter Information (continued)**

**How to Read the Meter** When a pointer is between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from left to right.

Example:



**Legal Notices**

**Rate Schedule Information** about rate schedules is available upon request.

**Check Processing Information** If you pay your bill by check, you authorize us to convert the check into a one-time electronic fund transfer from your checking account. Funds could be withdrawn from your account as early as the day after we receive your payment. Your check will not be returned to you, but the transaction will be noted on your financial statement. If you do not want your check converted, please call 1-888-895-9555, 8 a.m. - 8 p.m., Mon. - Fri EST.

**Bankruptcy Notices** Mail to Columbia Gas of Kentucky, Revenue Recovery, 200 Civic Center Dr., Columbus, OH 43215.

**Other Correspondence (except payments)** Mail to Columbia Gas of Kentucky, P.O. Box 2318, Columbus, OH 43216-2318

**Safety Tips**

**Odor of Gas** We add a distinctive odor to your natural gas to alert you to a leak in or around your home. If you smell an odor of gas:

1. Leave the building immediately. Leave the door open on your way out, and don't use light switches or matches.
2. Call our 24-hour emergency number from a nearby phone and wait for our service crew to arrive to explain the situation.

**Call Before You Dig** If you're planning a home construction or landscaping project, call Kentucky 811 at 811 at least 72 hours before you start to dig. A representative will mark the approximate location of underground utility lines on your property.

**Employee Identification** All of our employees and approved meter readers and contractors carry photo identification. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.

**Detail of Charges for Gas Service**

Customer Charge	\$37.50
Gas Delivery Charge	\$15.87
Gas Supply Cost 7.8 Mcf at \$5.68110 per Mcf	\$44.31
Research & Development Factor	\$0.10
Lex-Fay, Urban Govt. Franchise Fee	\$4.07
School Tax	\$2.94
Sales Tax	\$6.29
Accelerated Main Replacement Program Rider	\$0.00
<b>Total Charges for Service This Period</b>	<b>\$111.08</b>

**Service Charges Notes**

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**Gas Supply Cost** includes the cost of natural gas, interstate pipeline charges, storage costs, and related charges and is passed through to customers at cost without markup.

Gas supply service may be purchased from a participating competitive gas supplier in the Customer CHOICE program.

**Contact Information Corrections**

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

200 E Main St  
Attn:Accounts Payable  
Lexington KY 40507-1310  
859-258-3310

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip code \_\_\_\_\_

Home Phone ( ) \_\_\_\_\_

**WinterCare Contribution**

Administered by The Community Action Council through donations from Columbia Gas customers, employees, and matching company contributions, WinterCare provides financial assistance to your neighbors who have no other options to help maintain their natural gas service.

You can contribute to the program monthly by authorizing the amount of your donation to be added to your monthly gas bill. For a one-time donation, simply make your check payable to the WinterCare and return it to Columbia Gas along with your regular gas bill payment. However you choose to contribute, your donation is tax-deductible.

**Monthly Contribution**

\$10

\$5

\$1

\$ \_\_\_\_\_

**One-Time Contribution**

\$ \_\_\_\_\_

**How to Contact Us**

1-800-432-9345  
For DirectLink self-service 24 hours/day  
For billing questions,  
call 8 a.m. - 5 p.m., Mon. - Fri. before due date  
For quickest response,  
call 11 a.m. - 3 p.m., Tues. - Fri.  
1-800-432-9515  
For gas leaks or odor of gas 24 hours/day  
Press option 2 after the greeting  
711  
For hearing-impaired relay  
ColumbiaGasKY.com  
For account information, descriptions of our services,  
safety and conservation tips.

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**Bill Matrix** Call 1-866-694-1828 or link from our Web site to pay by credit/debit card, or e-check. A convenience fee will apply.  
**Authorized Payment Centers** Call or visit us online to find a payment center near you. Agents charge a fee for each transaction.

**Mail** Return coupon below with payment to:

Columbia Gas of Kentucky  
P.O. Box 742523  
Cincinnati, OH 45274-2523

**Gas Meter Information**

**Actual Reading** A meter reader has read the meter. You're required to provide us access to read the meter at least once a year or risk shut-off. Please contact us to make arrangements if access is required.

**Estimated Reading** During the months we don't read the meter, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time we read the meter to make sure you pay only for the energy you've used.

**Gas Usage** We measure your gas usage in Mcf equal to 1,000 cubic feet.

**Billing & Payment Summary**

<b>Customer Name</b>	
Lex-Fay Urban County Government	
Fire Station #22	
Previous Amount Due on 04/09/2014	\$569.00
Payments Received by 04/03/2014	- \$569.00
Balance on 04/25/2014	= \$0.00
Charges for Gas Service This Period	+ \$207.63

**Amount Due by 05/09/2014 = \$207.63**

The new Budget year starts next month! Be sure to check your bill next month for an opportunity to join the Budget Payment Plan and spread the cost of winter heating more evenly over the entire year.

**Billing & Payment Notes**

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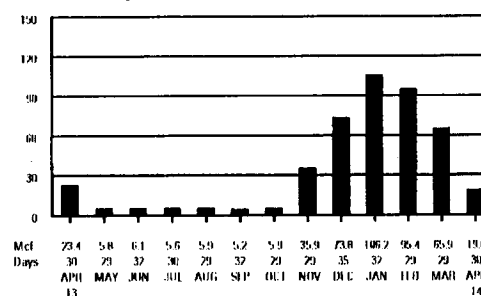
**Service Summary**

<b>Service Location</b>	
4393 Clearwater Wy Lexington KY 40515	
<b>Meter Number</b>	F458172
<b>Meter Readings (30 Billing Days)</b>	
Actual Reading on 4/25	2516
Actual Reading on 3/26	2340
Gas Used (Mcf)	= 17.6
Conversion Factor	X 1.1137
Total Gas Used (Mcf)	= 19.6

**Service Summary Notes**

Your next actual meter reading date is between 05/22/2014 - 05/29/2014  
A Conversion Factor is applied to meter readings to determine the actual consumption based on standard temperature and pressure conditions.

**Gas Use History**



**Daily Comparisons**

Month	Avg Daily Temp	Avg Daily Usage
Apr '14	55.1°	0.7
Mar '14	38.9°	2.3
Apr '13	53.2°	0.8

Your Average Monthly Usage is 35.9 Mcf

Your Total Annual Usage is 431.3 Mcf

000221 '14 APR 30 PM 12:44

1101 505701 5701 72102 571

**Payment Coupon**

Turn Me Over ▶▶  
for more details about your account

**Amount Due by 5/09/2014 \$207.63**

Account Number  
12986501 016 000 4

LEX-FAY URBAN COUNTY GOVERNMENT  
FIRE STATION #22  
200 E MAIN ST  
LEXINGTON KY 40507-1310

Columbia Gas of Kentucky  
A NiSource Company

P.O. Box 14241  
Lexington, KY 40512-4241

Payment Enclosed \$

[Empty box for payment amount]

Is your contact information on the back incorrect? Check this box and detail the correction on the reverse side.

Make check payable to:

Check this box and complete the form on the back to make a tax-deductible donation to the WinterCare fuel fund.

00004863 01 AV 0.381 1  
AUTO\*\*SCH 5-DIGIT 40507  
LEX-FAY URBAN COUNTY GOVERNMENT  
FIRE STATION #22  
200 E MAIN ST  
LEXINGTON KY 40507-1310

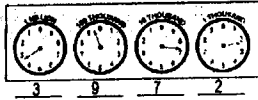
COLUMBIA GAS  
P O BOX 742523  
CINCINNATI OH 45274-2523



**Gas Meter Information (continued)**

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**Example:**



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**Employee Identification** All of our employees and approved meter readers and contractors carry photo identification. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.

**Detail of Charges for Gas Service**

Customer Charge	\$37.50
Gas Delivery Charge	\$44.65
Gas Supply Cost 19.6 Mcf at \$5.68110 per Mcf	\$111.35
Research & Development Factor	\$0.25
Lex-Fay, Urban Govt. Franchise Fee	\$8.06
School Tax	\$5.82
Accelerated Main Replacement Program Rider	\$0.00
<b>Total Charges for Service This Period</b>	<b>\$207.63</b>

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Lexington KY 40507-1310  
859-258-3310

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip code \_\_\_\_\_

Home Phone ( ) \_\_\_\_\_

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**Monthly Contribution**

\$10

\$5

\$1

\$ \_\_\_\_\_

**One-Time Contribution**

\$ \_\_\_\_\_

**How to Contact Us**

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For quickest response,  
call 11 a.m. - 3 p.m., Tues. - Fri.  
1-800-432-9515  
For gas leaks or odor of gas 24 hours/day  
Press option 2 after the greeting  
711  
For hearing-impaired relay  
ColumbiaGasKY.com  
For account information, descriptions of our services,  
safety and conservation tips.

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**ZipCheck** Authorize your bank to pay your bill automatically each month. Enroll online.

**BillMatrix** Call 1-866-694-1828 or link from our Web site to pay by credit/debit card, or e-check. A convenience fee will apply.

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**Mail** Return coupon below with payment to:

Columbia Gas of Kentucky  
P.O. Box 742523  
Cincinnati, OH 45274-2523

**Gas Meter Information**

**Actual Reading** A meter reader has read the meter. You're required to provide us access to read the meter at least once a year or risk shut-off. Please contact us to make arrangements if access is required.

**Estimated Reading** During the months we don't read the meter, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time we read the meter to make sure you pay only for the energy you've used.

**Gas Usage** We measure your gas usage in Mcf equal to 1,000 cubic feet.

**Billing & Payment Summary**

<b>Customer Name</b>	
Lex-Fay Urban County Government Alfalpa'S Restaurant	
Previous Amount Due on 04/08/2014	\$399.79
Payments Received by 04/03/2014	= \$399.79
Balance on 04/24/2014	= \$0.00
Charges for Gas Service This Period	+ \$399.78
<b>Amount Due by 05/08/2014</b>	<b>= \$399.78</b>

**Billing & Payment Notes**

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See back of bill for Detail of Charges for Gas Service.

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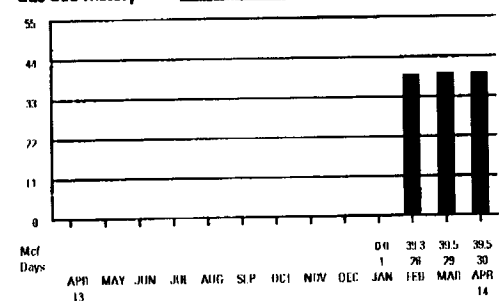
**Service Summary**

<b>Service Location</b>	
141 E Main St Kitchen Lexington KY 40507-1317	
<b>Meter Number</b>	M4240086
<b>Meter Readings (30 Billing Days)</b>	
Actual Reading on 4/24	1183
Actual Reading on 3/25	= 788
Gas Used (Mcf)	= 395

**Service Summary Notes**

Your next actual meter reading date is between 05/21/2014 - 05/28/2014

**Gas Use History**



**Daily Comparisons**

Month	Avg Daily Temp	Avg Daily Usage
Apr '14	54.2°	1.3
Mar '14	38.8°	1.4
Apr '13	52.6°	0.0

Your Average Monthly Usage is 28.6 Mcf

Your Total Usage as of this billing is 118.3 Mcf

000221 '14 APR 28 PM 2:19

1101 707102 7012 72102

**Payment Coupon**

Turn Me Over ▶▶  
for more details about  
your account

Amount Due by 5/08/2014 **\$399.78**

Account Number  
10658456 002 000 8

Payment Enclosed \$

[Empty box for payment amount]

Is your contact information on the back incorrect? Check this box and detail the correction on the reverse side.

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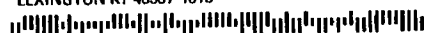
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LEX-FAY URBAN COUNTY GOVERNMENT  
ALFALPA'S RESTAURANT  
200 E MAIN ST  
ATTN ACCOUNTS PAYABLE  
LEXINGTON KY 40507-1318

Columbia Gas of Kentucky  
A NiSource Company  
P.O. Box 14241  
Lexington, KY 40512-4241

00005607 01 AT 0.406 1  
\*\*\*\*\*AUTO\*\*3-DIGIT 405  
LEX-FAY URBAN COUNTY GOVERNMENT  
ALFALPA'S RESTAURANT  
200 E MAIN ST  
ATTN ACCOUNTS PAYABLE  
LEXINGTON KY 40507-1318

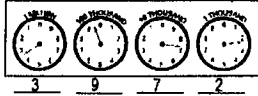
COLUMBIA GAS  
P O BOX 742523  
CINCINNATI OH 45274-2523



**Gas Meter Information (continued)**

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**Example:**



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**Employee Identification** All of our employees and approved meter readers and contractors carry photo identification. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.

**Detail of Charges for Gas Service**

Customer Charge	\$37.50
Gas Delivery Charge	\$89.53
Gas Supply Cost 39.5 Mcf at \$5.68110 per Mcf	\$224.41
Research & Development Factor	\$0.51
Lex-Fay, Urban Govt. Franchise Fee	\$14.64
School Tax	\$10.56
Sales Tax	\$22.63
Accelerated Main Replacement Program Rider	\$0.00
<b>Total Charges for Service This Period</b>	<b>\$399.78</b>

**Service Charges Notes**

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200 E Main St  
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Lexington KY 40507-1310  
859-254-1120

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip code \_\_\_\_\_

Home Phone ( \_\_\_\_\_ ) \_\_\_\_\_

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**Monthly Contribution**

\$10

\$5

\$1

\$ \_\_\_\_\_

**One-Time Contribution**

\$ \_\_\_\_\_



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Press option 2 after the greeting  
**711**  
For hearing-impaired relay  
**ColumbiaGasKY.com**  
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Columbia Gas of Kentucky  
P.O. Box 742523  
Cincinnati, OH 45274-2523

**Gas Meter Information**

**Actual Reading** A meter reader has read the meter. You're required to provide us access to read the meter at least once a year or risk shut-off. Please contact us to make arrangements if access is required.

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**Gas Usage** We measure your gas usage in Mcf equal to 1,000 cubic feet.

**Billing & Payment Summary**

<b>Customer Name</b>	
Lex-Fay Urban County Government Fire School Training Property	
Previous Amount Due on 04/11/2014	\$42.74
Payments Received by 04/07/2014	- \$42.74
Balance on 04/29/2014	= \$0.00
Charges for Gas Service This Period	+ \$41.89

**Amount Due by 05/13/2014 = \$41.89**

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**Billing & Payment Notes**

If we receive your payment for the current total Amount Due by the due date shown on this bill, you will avoid a late payment charge of 5.00%.  
See back of bill for Detail of Charges for Gas Service.

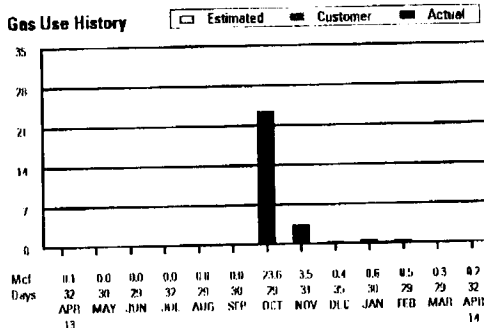
**Service Summary**

<b>Service Location</b>	
1375 Old Frankfort Pk Fire Lexington KY 40504	
<b>Meter Number</b>	11731 105
<b>Meter Readings (32 Billing Days)</b>	
Actual Reading on 4/29	33473
Actual Reading on 3/28	- 33471
Gas Used (Mcf)	= 0.2

**Service Summary Notes**

Your next actual meter reading date is between 05/27/2014 - 06/02/2014

**Gas Use History**



**Daily Comparisons**

Month	Avg Temp	Avg Daily Usage
Apr '14	57.3°	0.0
Mar '14	39.7°	0.0
Apr '13	54.3°	0.0

Your Average Monthly Usage is 2.4 Mcf

Your Total Annual Usage is 29.1 Mcf

000221 '14 MAY 6 AM 10:36

1101 505701 5701 72102 026

**Payment Coupon**

Turn Me Over for more details about your account

**Amount Due by 5/13/2014 \$41.89**

Account Number  
10606408 002 000 1

LEX-FAY URBAN COUNTY GOVERNMENT  
FIRE SCHOOL TRAINING PROPERTY  
200 E MAIN ST  
LEXINGTON KY 40507-1310

Columbia Gas of Kentucky  
A NISource Company  
P.O. Box 14241  
Lexington, KY 40512-4241

Payment Enclosed

\$

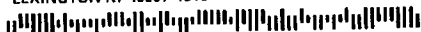
Make check payable to:

Is your contact information on the back incorrect? Check this box and detail the correction on the reverse side.

Check this box and complete the form on the back to make a tax-deductible donation to the WinterCare fuel fund.

00002913 01 AV 0.381 1  
AUTO\*\*SCH 5-DIGIT 40507  
LEX-FAY URBAN COUNTY GOVERNMENT  
FIRE SCHOOL TRAINING PROPERTY  
200 E MAIN ST  
LEXINGTON KY 40507-1310

COLUMBIA GAS  
P O BOX 742523  
CINCINNATI OH 45274-2523



**Gas Meter Information (continued)**

**How to Read the Meter:** When a pointer is between two numbers on a dial-type meter, read the smaller number, except when the pointer is between 9 and 0. Record the reading on the dials from left to right.

**Example:**



**Legal Notices**

**Rate Schedule Information** about rate schedules is available upon request.

**Check Processing Information** If you pay your bill by check, you authorize us to convert the check into a one-time electronic fund transfer from your checking account. Funds could be withdrawn from your account as early as the day after we receive your payment. Your check will not be returned to you, but the transaction will be noted on your financial statement. If you do not want your check converted, please call 1-888-895-9555, 8 a.m. - 8 p.m., Mon. - Fri EST.

**Bankruptcy Notices** Mail to Columbia Gas of Kentucky, Revenue Recovery, 200 Civic Center Dr., Columbus, OH 43215.

**Other Correspondence (except payments):** Mail to Columbia Gas of Kentucky, P.O. Box 2318, Columbus, OH 43216-2318.

**Safety Tips**

**Odor of Gas:** We add a distinctive odor to your natural gas to alert you to a leak in or around your home. If you smell an odor of gas:

1. Leave the building immediately. Leave the door open on your way out, and don't use light switches or matches.
2. Call our 24-hour emergency number from a nearby phone and wait for our service crew to arrive to explain the situation.

**Call Before You Dig:** If you're planning a home construction or landscaping project, call Kentucky 811 at 811 at least 72 hours before you start to dig. A representative will mark the approximate location of underground utility lines on your property.

**Employee Identification:** All of our employees and approved meter readers and contractors carry photo identification. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.

**Detail of Charges for Gas Service**

Customer Charge	\$37.50
Gas Delivery Charge	\$0.45
Gas Supply Cost 0.2 Mcf at \$5.68110 per Mcf	\$1.14
Research & Development Factor	\$0.00
Lex-Fay, Urban Govt. Franchise Fee	\$1.63
School Tax	\$1.17
Accelerated Main Replacement Program Rider	\$0.00
<b>Total Charges for Service This Period</b>	<b>\$41.89</b>

**Service Charges Notes**

**The Customer Charge** covers a portion of the fixed costs required to ensure that natural gas service is available to your home. This amount is the same with each bill.

**Gas Delivery Charges** are the costs of delivering the gas to retail customers. The charges for these services are regulated and these services must be purchased from the local distribution company.

**Gas Supply Cost** includes the cost of natural gas, interstate pipeline charges, storage costs, and related charges and is passed through to customers at cost without markup.

Gas supply service may be purchased from a participating competitive gas supplier in the Customer CHOICE program.

**Contact Information Corrections**

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

200 E Main St  
Lexington KY 40507-1310  
859-231-5612

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip code \_\_\_\_\_

Home Phone ( ) \_\_\_\_\_

**WinterCare Contribution**

Administered by The Community Action Council through donations from Columbia Gas customers, employees, and matching company contributions, WinterCare provides financial assistance to your neighbors who have no other options to help maintain their natural gas service.

You can contribute to the program monthly by authorizing the amount of your donation to be added to your monthly gas bill. For a one-time donation, simply make your check payable to the WinterCare and return it to Columbia Gas along with your regular gas bill payment. However you choose to contribute, your donation is tax-deductible.

**Monthly Contribution**

\$10

\$5

\$1

\$ \_\_\_\_\_

**One-Time Contribution**

\$ \_\_\_\_\_

**How to Contact Us**

1-800-432-9345  
For DirectLink self-service 24 hours/day  
For billing questions,  
call 8 a.m. - 5 p.m., Mon. - Fri. before due date  
For quickest response,  
call 11 a.m. - 3 p.m., Tues. - Fri.  
1-800-432-9515  
For gas leaks or odor of gas 24 hours/day  
Press option 2 after the greeting  
711  
For hearing-impaired relay  
ColumbiaGasKY.com  
For account information, descriptions of our services,  
safety and conservation tips.

**Billing Options**

**E-Bill** Go paperless! Sign up for one of our e-bill options and view your bill online.  
**Budget Payment Plan** Reduce the impact of higher, unstable natural gas prices by spreading the cost of winter heating more evenly throughout the year. Know how much to expect to pay each month.  
**Customer CHOICE** Purchase your natural gas from an unregulated supplier and have more control over the gas cost portion of your bill, which amounts to nearly two-thirds of your bill. Columbia Gas will still deliver the gas and provide safe, reliable service.

**Payment Options**

**Online** Pay free by electronic check at our Web site.  
**ZipCheck** Authorize your bank to pay your bill automatically each month. Enroll online.  
**BillMatrix** Call 1-866-694-1828 or link from our Web site to pay by credit/debit card, or e-check. A convenience fee will apply.  
**Authorized Payment Centers** Call or visit us online to find a payment center near you. Agents charge a fee for each transaction.  
**Mail** Return coupon below with payment to:  
Columbia Gas of Kentucky  
P.O. Box 742523  
Cincinnati, OH 45274-2523

**Gas Meter Information**

**Actual Reading** A meter reader has read the meter. You're required to provide us access to read the meter at least once a year or risk shut-off. Please contact us to make arrangements if access is required.  
**Estimated Reading** During the months we don't read the meter, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time we read the meter to make sure you pay only for the energy you've used.  
**Gas Usage** We measure your gas usage in Mcf equal to 1,000 cubic feet.

**Billing & Payment Summary**

<b>Customer Name</b> Lex-Fay Urban County Government	
Previous Amount Due on 04/10/2014	\$363.81
Payments Received by 04/03/2014	- \$363.81
Balance on 04/28/2014	= \$0.00
Charges for Gas Service This Period	+ \$136.89
<b>Amount Due by 05/13/2014</b>	<b>= \$136.89</b>

**Billing & Payment Notes**

If we receive your payment for the current total Amount Due by the due date shown on this bill, you will avoid a late payment charge of 5.00%.  
See back of bill for Detail of Charges for Gas Service.

The new Budget year starts next month! Be sure to check your bill next month for an opportunity to join the Budget Payment Plan and spread the cost of winter heating more evenly over the entire year.

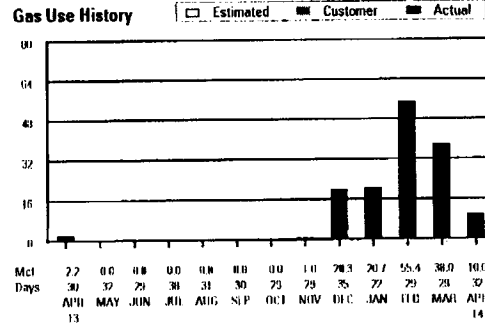
**Service Summary**

<b>Service Location</b> 951 Enterprise Dr Lexington KY 40510-1001	
<b>Meter Number</b> 10240032	<b>Meter Readings (32 Billing Days)</b>
	Actual Reading on 4/28 2252
	Actual Reading on 3/27 2152
	Gas Used (Mcf) = 10.0

**Service Summary Notes**

Your next actual meter reading date is between 05/23/2014 - 05/30/2014

**Gas Use History**



**Daily Comparisons**

Month	Avg Daily Temp	Avg Daily Usage
Apr '14	56.6°	0.3
Mar '14	38.8°	1.3
Apr '13	53.6°	0.1

Your Average Monthly Usage is 12.1 Mcf

Your Total Annual Usage is 145.4 Mcf

4002 303405 0001 72102

000221 '14 MAY 6 AM 10:36

**Payment Coupon**

Amount Due by 5/13/2014 \$136.89

Payment Enclosed \$

Make check payable to:

Turn Me Over for more details about your account

Account Number 10600731 002 000 2

- Is your contact information on the back incorrect? Check this box and detail the correction on the reverse side.
- Check this box and complete the form on the back to make a tax-deductible donation to the WinterCare fuel fund.

LEX-FAY URBAN COUNTY GOVERNMENT  
200 E MAIN ST  
LEXINGTON KY 40507-1310

Columbia Gas of Kentucky  
A NiSource Company  
P.O. Box 14241  
Lexington, KY 40512-4241

00002908 01 AV 0.381 1  
AUTO\*\*SCH 5-DIGIT 40507  
LEX-FAY URBAN COUNTY GOVERNMENT  
200 E MAIN ST  
LEXINGTON KY 40507-1310

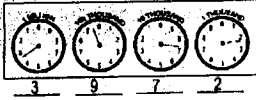
COLUMBIA GAS  
P O BOX 742523  
CINCINNATI OH 45274-2523



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**Employee Identification** All of our employees and approved meter readers and contractors carry photo identification. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.

**Detail of Charges for Gas Service**

Customer Charge	\$37.50
Gas Delivery Charge	\$26.07
Gas Supply Cost 10.0 Mcf at \$5.68110 per Mcf	\$56.81
Research & Development Factor	\$0.13
Lex-Fay Urban Govt. Franchise Fee	\$5.01
School Tax	\$3.62
Sales Tax	\$7.75
Accelerated Main Replacement Program Rider	\$0.00
<b>Total Charges for Service This Period</b>	<b>\$136.89</b>

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**Contact Information Corrections**

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

200 E Main St  
Lexington KY 40507-1310  
859-258-3023

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip code \_\_\_\_\_

Home Phone ( \_\_\_\_\_ ) \_\_\_\_\_

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**Monthly Contribution**

\$10

\$5

\$1

\$ \_\_\_\_\_

**One-Time Contribution**

\$ \_\_\_\_\_

**Creator**

<b>C-C Name</b>	Elizabeth Fitzwater
<b>Decision</b>	Approved- No Deposit
<b>Customer Name and Parent Name</b>	LEXINGTON FAYETTE URBAN COUNTY GOVERNMENT - ADD ON
<b>Date</b>	04/08/14 02:45:01
<b>RCE's</b>	
<b>Status</b>	New
<b>Hot/Urgent</b>	
<b>Data Points</b>	
<b>Name</b>	Gary.Wysong@constellation.com
<b>Notes</b>	
<b>Commodity</b>	Gas
<b>LDC</b>	CKY
<b>Credit Grade</b>	
<b>File upload</b>	
<b>Company Web Link</b>	
<b>Tax ID or Duns#</b>	
<b>Customer Type</b>	Commercial
<b>Street Address</b>	
<b>City, State</b>	LEXINGTON,KY
<b>Corporate Address</b>	
<b>Term</b>	14
<b>Date-Time</b>	04/08/14 16:30:45
<b>About the Business</b>	Test
<b>Current Account #</b>	
<b>Address</b>	200 E MAIN STREET
<b>More Info Needed</b>	
<b>Bld Due Date?</b>	