

MAYOR JIM GRAY



LEXINGTON

STEVE HANEY
DIRECTOR
COMMUNITY CORRECTIONS

TO: Mayor Jim Gray
Sally Hamilton, Chief Administrative Officer
Members, Urban County Council

FROM:

Steve Haney, Director
Community Corrections

CC: Ronnie Bastin, Commissioner Public Safety

DATE: November 6, 2017

SUBJECT: APPROVE MASTER SERVICE AGREEMENT WITH SECURUS
TECHNOLOGIES, INC. FOR INMATE PHONE SERVICE

Request

Request Council authorization to approve Master Service Agreement with Securus Technologies, Inc. for the provision of telephone service for the offender population.

Why are you requesting?

To approve a Master Service Agreement with Securus Technologies in response to RFP 25-2017. The rate per minute for phone calls and the commission rates are listed below.



Call Category	Rate for Per minute
All Instate Calling	\$.14
All InterState Calling	\$.14
International	\$.50
Product	Cost
Remote/At-Home Video Session	\$7.00
Voicemail	\$1.99
Email	\$2.00

Service	Commission % paid to County
Inmate Telephone Calls	72.0%
Video Visitation	72.0%
Email Product	72.0%
AIS Voicemail	72.0%
Tablets	0.0%
	Tablet usage available to inmates at no charge
Product/Service:	Cost to County
On Site Administrator	Included at No Cost
Inmate Calling Platform	Included at No Cost
Video Visitation	Included at No Cost
Inmate Communication Evaluating Report	Included at No Cost
InvestigatorPro Voice Identification	Included at No Cost
Threads	Included at No Cost
LBS – On Demand	Included at No Cost
Automated Information System	Included at No Cost
AIS Voicemail	Included at No Cost
Email	Included at No Cost
Debit Calling Interface with TSG	Included at No Cost
Commissary Order Interface with TSG	Included at No Cost
Non Subscription Tablet Program	Included at No Cost – with tablet refresh each year of the contract.

What is the cost in this budget year and future budget years?

The cost for this FY is: This will be revenue

The cost for future FY is: 0

Are the funds budgeted? No



1101-505401-5411-46130

File Number: 1215-17

Director/Commissioner: Haney/ Bastin

