

Accelecom Customer Service Order

By signing below, Customer (as identified below) hereby executes and delivers this Service Order to OpenFiber Kentucky Company, LLC d/b/a Accelecom ("Accelecom"). This Service Order will be binding on the parties only upon issuance of an Order Confirmation by Accelecom.

This Service Order incorporates and is subject to the Accelecom Enterprise Terms and Conditions of Service available at https://accelecom.net/enterprise/terms-and-conditions-of-service/ (or successor url) (the "Terms"). The Terms, this Service Order, and the Order Confirmation constitute the "Agreement" between the parties.

Any terms and conditions included in this Service Order that conflict or are inconsistent with the Terms or the Order Confirmation will have no force or effect and are specifically rejected by Accelecom.

Prepared By Mark Prigge

Phone (859) 629-9851

Email mark.prigge@accelecom.net

Quote Number 00008519

Customer Information:

Account Name Lexington Fayette Urban County

Billing Address 200 E. Main Street

Lexington, Kentucky 40507

United States

Service Type and Contract Term:

Service Type Internet Service

Contract Term (months) 36

*Download/Upload speeds are symmetrical.

**Services (One-Time Fees and Monthly Charges):								
Full Site Address	Product	Quantity	Speed	Monthly Recurring Charge	Onetime / Installation Charge	Net MRC		
115 Cisco Rd Lexington KY 40504	Internet Installation	1.00	2G	\$0.00	\$0.00	\$0.00		
115 Cisco Rd Lexington KY 40504	Internet Service	1.00	2G	\$804.00	\$0.00	\$804.00		

Total Onetime / Installation Charge \$0.00

Total Monthly Recurring Charge \$804.00

Quote Acceptance Information:

By signing and accepting below via electronic signature, you are acknowledging and agreeing that:

The following shall supersede section 8 of the T&Cs related to INDEMNIFICATION – To the extent allowable by law, and without waiving any third party defenses or sovereign immunity, Customer agrees to indemnify, defend, and hold harmless Accelecom and its directors, officers, employees, affiliates, agents, and subcontractors from any and all claims, liabilities, lawsuits, damages, losses, judgments, costs, fees and expenses, including reasonable attorneys' fees, arising out of or relating to (a) any breach of the Agreement by Customer; (b) a claim by an End User relating to any Services; (c) use of the Services by Customer or an End User; or (d) any cost, delay, or inability to install attributable to site access described in Section 13.4

You have the capacity and legal authority to enter into the Agreement on behalf of Customer; You have read and understand the online Terms, which contain substantial waivers and limitations of Accelecom's liability and a mutual waiver of jury trials; and

Customer will be legally bound by the Agreement.

^{**}Prices do not include taxes and fees.

IF CUSTOMER DOES NOT AGREE TO BE BOUND BY THE AGREEMENT, YOU MUST NOTIFY ACCELECOM AT OPENFIBER@OPENFIBERKY.COM or 502-586-7600 PRIOR TO OR WITHIN TWENTY-FOUR (24) HOURS OF THE DATE OF THE ORDER CONFIRMATION.





Authorized Signature of Customer	Authorized Signature of Accelecom		
Paul Stewart			
Printed Name and Title	Printed Name and Title		
Date Signed	Date Signed		

Certificate Of Completion

Envelope Id: 91747F3658C8499A9D238D38A4B0C58F

Subject: Complete with Docusign: LFUCG PSOC - 2 GIG DIA CIRCUIT.pdf

Source Envelope:

Document Pages: 2 Signatures: 0 Certificate Pages: 4 Initials: 0

AutoNav: Enabled

Envelopeld Stamping: Enabled

Time Zone: (UTC-05:00) Eastern Time (US & Canada)

Envelope Originator:

Mark Prigge

1700 Eastpoint Pkwy

Suite 230

Status: Sent

Louisville, KY 40223 mark.prigge@accelecom.net IP Address: 192.181.137.140

Sent: 7/25/2024 4:12:50 PM

Viewed: 7/25/2024 4:16:56 PM

Record Tracking

Status: Original Holder: Mark Prigge Location: DocuSign

7/25/2024 4:09:43 PM mark.prigge@accelecom.net

Timestamp

Signer Events

pstewart@lexingtonky.gov

Signature Paul Stewart

Security Level: Email, Account Authentication

Electronic Record and Signature Disclosure:

Accepted: 7/25/2024 4:16:56 PM

ID: 3df9cc09-4524-4ecc-ab80-908f562ac31f

Brad Kilbey

brad.kilbey@accelecom.net

Security Level: Email, Account Authentication

(None)

Electronic Record and Signature Disclosure:

Not Offered via DocuSign

Not Offered via Docusign					
In Person Signer Events	Signature	Timestamp			
Editor Delivery Events	Status	Timestamp			
Agent Delivery Events	Status	Timestamp			
Intermediary Delivery Events	Status	Timestamp			
Certified Delivery Events	Status	Timestamp			
Carbon Copy Events	Status	Timestamp			
Witness Events	Signature	Timestamp			
Notary Events	Signature	Timestamp			
Envelope Summary Events	Status	Timestamps			
Envelope Sent	Hashed/Encrypted	7/25/2024 4:12:50 PM			
Payment Events	Status	Timestamps			
Electronic Record and Signature Disclosure					

ELECTRONIC RECORD AND SIGNATURE DISCLOSURE

From time to time, Open Fiber Kentucky Company (we, us or Company) may be required by law to provide to you certain written notices or disclosures. Described below are the terms and conditions for providing to you such notices and disclosures electronically through the DocuSign system. Please read the information below carefully and thoroughly, and if you can access this information electronically to your satisfaction and agree to this Electronic Record and Signature Disclosure (ERSD), please confirm your agreement by selecting the check-box next to 'I agree to use electronic records and signatures' before clicking 'CONTINUE' within the DocuSign system.

Getting paper copies

At any time, you may request from us a paper copy of any record provided or made available electronically to you by us. You will have the ability to download and print documents we send to you through the DocuSign system during and immediately after the signing session and, if you elect to create a DocuSign account, you may access the documents for a limited period of time (usually 30 days) after such documents are first sent to you. After such time, if you wish for us to send you paper copies of any such documents from our office to you, you will be charged a \$0.00 per-page fee. You may request delivery of such paper copies from us by following the procedure described below.

Withdrawing your consent

If you decide to receive notices and disclosures from us electronically, you may at any time change your mind and tell us that thereafter you want to receive required notices and disclosures only in paper format. How you must inform us of your decision to receive future notices and disclosure in paper format and withdraw your consent to receive notices and disclosures electronically is described below.

Consequences of changing your mind

If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures. Further, you will no longer be able to use the DocuSign system to receive required notices and consents electronically from us or to sign electronically documents from us.

All notices and disclosures will be sent to you electronically

Unless you tell us otherwise in accordance with the procedures described herein, we will provide electronically to you through the DocuSign system all required notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you during the course of our relationship with you. To reduce the chance of you inadvertently not receiving any notice or disclosure, we prefer to provide all of the required notices and disclosures to you by the same method and to the same address that you have given us. Thus, you can receive all the disclosures and notices electronically or in paper format through the paper mail delivery system. If you do not agree with this process, please let us know as described below. Please also see the paragraph immediately above that describes the consequences of your electing not to receive delivery of the notices and disclosures electronically from us.

How to contact Open Fiber Kentucky Company:

You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:

To contact us by email send messages to: rosemary.watkins@openfiberky.com

To advise Open Fiber Kentucky Company of your new email address

To let us know of a change in your email address where we should send notices and disclosures electronically to you, you must send an email message to us at rosemary.watkins@openfiberky.com and in the body of such request you must state: your previous email address, your new email address. We do not require any other information from you to change your email address.

If you created a DocuSign account, you may update it with your new email address through your account preferences.

To request paper copies from Open Fiber Kentucky Company

To request delivery from us of paper copies of the notices and disclosures previously provided by us to you electronically, you must send us an email to rosemary.watkins@openfiberky.com and in the body of such request you must state your email address, full name, mailing address, and telephone number. We will bill you for any fees at that time, if any.

To withdraw your consent with Open Fiber Kentucky Company

To inform us that you no longer wish to receive future notices and disclosures in electronic format you may:

i. decline to sign a document from within your signing session, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may;

ii. send us an email to rosemary.watkins@openfiberky.com and in the body of such request you must state your email, full name, mailing address, and telephone number. We do not need any other information from you to withdraw consent.. The consequences of your withdrawing consent for online documents will be that transactions may take a longer time to process..

Required hardware and software

The minimum system requirements for using the DocuSign system may change over time. The current system requirements are found here: https://support.docusign.com/guides/signer-guide-signing-system-requirements.

Acknowledging your access and consent to receive and sign documents electronically

To confirm to us that you can access this information electronically, which will be similar to other electronic notices and disclosures that we will provide to you, please confirm that you have read this ERSD, and (i) that you are able to print on paper or electronically save this ERSD for your future reference and access; or (ii) that you are able to email this ERSD to an email address where you will be able to print on paper or save it for your future reference and access. Further, if you consent to receiving notices and disclosures exclusively in electronic format as described herein, then select the check-box next to 'I agree to use electronic records and signatures' before clicking 'CONTINUE' within the DocuSign system.

By selecting the check-box next to 'I agree to use electronic records and signatures', you confirm that:

- You can access and read this Electronic Record and Signature Disclosure; and
- You can print on paper this Electronic Record and Signature Disclosure, or save or send this Electronic Record and Disclosure to a location where you can print it, for future reference and access; and
- Until or unless you notify Open Fiber Kentucky Company as described above, you
 consent to receive exclusively through electronic means all notices, disclosures,
 authorizations, acknowledgements, and other documents that are required to be provided
 or made available to you by Open Fiber Kentucky Company during the course of your
 relationship with Open Fiber Kentucky Company.