




TO: Major Linda Gorton
Urban County Council Members


FROM: Jonelle Patton, Director
Lexington Enhanced 911

DATE: June 23, 2025

SUBJECT: Sole Source Authorization – Frontline Public Safety Solutions FY26

Request:

The Division of Enhanced 911 is requesting a resolution authorizing a sole source designation for continued use of Frontline Public Safety Solutions Quality Assurance Tracker and Daily Observation Reports software and the addition of their cloud-based Training Tracker program. Frontline is the only vendor that offers a unique, standalone product that meets APCO/NENA standards as well as CALEA standards for quality assurance programs for PSAP's. The term of the annual renewal period is 7/1/2025 through 6/30/2026.

Why are you requesting?

The Division of E911 already has the hardware and software for continued use of this service that is customizable to the specific needs of our division/PSAP.

What are the costs in this budget year and future budget years?

The expected cost for FY26 is between \$9,000 and \$9,800.

Note: Estimated price listed since the invoice/quote was not been distributed prior to FY26 bluesheet deadline.

Are the funds budgeted?

Yes, fully budgeted with E911 Funds in 4204-505602-5622-76102.

File Number: 0660 -25

