

PURCHASE OF SERVICE AGREEMENT

THIS PURCHASE OF SERVICE AGREEMENT (hereinafter "Agreement"), made and entered into on the first day of July, 2013, by and between the **LEXINGTON-FAYETTE URBAN COUNTY GOVERNMENT**, an urban county government of the COMMONWEALTH OF KENTUCKY created pursuant to KRS chapter 67A (hereinafter "Government"), 200 East Main Street, Lexington, Kentucky 40507, on behalf of its Department of Social Services (hereinafter "Sponsor"), and, **HOPE CENTER, INC.** with offices located at P.O. Box 6 (360 West Loudon Avenue), Lexington, Kentucky 40588, (hereinafter "Organization").

W I T N E S S E T H

That for and in consideration of the mutual promises and covenants herein expressed, the Government and the Organization agree as follows:

1. Government hereby retains Organization for the period beginning on **July 1, 2013**, and continuing for a period of twelve (12) months from that date unless within that period Government gives the Organization thirty (30) days written notice of termination of this Agreement in which case this Agreement shall terminate thirty (30) days from the date notice is given to the Organization.

2. Government shall pay Organization the sum of **Six Hundred Fifty Five Thousand Three Hundred Seventy Dollars (\$655,370.00)** for the services required by this Agreement, said services being more particularly described in the Addendum attached hereto and

incorporated herein by reference, one-fourth (1/4<sup>th</sup>) of which shall be payable in July 2013 or shortly thereafter upon receipt of an invoice, with one-fourth (1/4<sup>th</sup>) payable each quarter thereafter upon submission of a quarterly financial report and invoice, and a detailed quarterly program report. Quarterly financial reports, invoices, and detailed program reports shall be submitted by October 10<sup>th</sup>, January 10<sup>th</sup>, and April 10<sup>th</sup>. A year-end program report shall be submitted by July 10<sup>th</sup>. Both reports shall reflect the services and programs directly related to the funding provided by Lexington Fayette Urban County Government with emphasis on measurable outcomes, and specifically outlined in the funding application. Forms for both the quarterly financial and program reports will be provided.

3. In the event of termination of this Agreement by Government as provided for in paragraph 1 above, Organization shall be entitled to that portion of total compensation due under this Agreement as the service rendered bears to the service required herein.

4. Organization shall perform all duties and services included in the Addendum \*(Description of the specific uses of funds allocated by program name(s) and details of the expected client and agency outcomes) attached hereto faithfully and satisfactorily at the time, place and for the duration prescribed herein. Compensation paid pursuant to this Agreement shall be used exclusively for the services set forth in the Addendum and for no

other purpose. Any alteration in the nature of such services and duties constitutes an amendment to this Agreement and must be in writing signed by both parties. Organization shall keep itself fully informed of all federal and state laws and all municipal ordinances and regulations in any manner affecting the work or performance of this Agreement, and shall at all times observe and comply with such laws, ordinances and regulations, whether or not such laws, ordinances or regulations are mentioned herein, and shall indemnify Government, its officers, agents and employees against any claim or liability arising from and based on the Organization's violation of any such laws, ordinances or regulations.

5. Organization represents that it has filed all federal, state and local income tax returns required by law in the legally prescribed time and manner. This Agreement shall not become effective unless and until copies of all of the executed originals of the aforementioned tax returns filed for the Organization have been registered for the current tax year by the Organization in the office of the Sponsor, and the Organization shall not be compensated unless and until such registration has taken place.

6. The Organization shall, on such forms as the Sponsor shall provide, submit to Sponsor an annual report and financial statement which summarize the previous year's activities regarding the services enumerated in the addendum attached hereto.

7. Books of accounts shall be kept by the Organization and entries shall be made therein of all money, goods, effects, debts, sales, purchases, receipts, payments and any other transactions of the Organization. The books of accounts, together with all bonds, notes, bills, letters and other writings belonging to the Organization, shall be maintained at the principal place of business of the Organization as set forth in this Agreement. Government shall have free and complete access to the books, papers and affairs of the Organization, that relate to the performance of this Agreement, at all reasonable times, and if it desires, it may have the books and papers of the Organization, that relate to the performance of this Agreement, audited and examined by auditors, accountants or attorneys. Any examination shall be at the expense of the Government.

8. Government may designate such persons as may be necessary to monitor and evaluate the services rendered by the Organization. The Government, its agents and employees, shall, at all times, have unrestricted access to all places where or in which the services required hereunder are being carried on and conducted. Inspection and monitoring of the work by these authorities shall in no manner be presumed to relieve in any degree the responsibility or obligations of Organization, nor to constitute the Organization as an agent of the Government.

9. Organization shall provide equal opportunity in employment for all qualified persons, shall prohibit discrimination in

employment because of race, color, creed, national origin, sex or age, shall promote equal employment through a positive, continuing program of equal employment, and shall cause each of its subcontracting agencies to do so. This program of equal employment opportunity shall apply to every aspect of its employment policies and practices.

10. Organization shall adopt a written sexual harassment policy, which shall, at a minimum, contain a statement of current law; a list of prohibited behaviors; a complaint process; and a procedure which provides for a confidential investigation of all complaints. The policy shall be given to all employees and clients and shall be posted at all locations where Organization conducts business. The policy shall be submitted to Sponsor for review within thirty (30) days of the execution of this Agreement.

11. This instrument, and the Addendum \*(Description of the specific uses of funds allocated by program name(s) and details of the expected client and agency outcomes) incorporated herein, contains the entire agreement between the parties, and no statement, promises or inducements made by either party or agent of either party that is not contained in this written Agreement shall be valid and binding; and this Agreement may not be enlarged, modified or altered except in writing signed by the parties and endorsed hereon.

12. Organization agrees that it shall apply all funds received by it from the Urban County Government in accordance with the following investment policy guidelines:

A. Objectives: Capital preservation with surety of income. Reasonable competitive income consistent with high investment quality and purpose of funds. All investments shall conform with state and local law and regulations and these policies.

B. Investment Funds Management: The governing board may elect to either:

(1) Manage its investment through its executive director where the size or complexity of funds to be managed is deemed by the board to be within the training, expertise and/or available time capacity of the executive director and the operating staff; or

(2) Utilize the professional investment management facilities of a local bank trust department acting in a fiduciary capacity within the same approved investment policies and federal, state, local and trust laws and regulation. The trust department may utilize its regular short-term one hundred percent (100%) US Treasury Fund for daily funds investment.

The election of option 1 or 2 should be made consistent with the relative cost incurred and in the case of option 2 the cost shall be competitive among local trust departments.

C. Investment Policies - - Safety and Prudence.

(1) Short-term liquidity funds shall be invested in "riskless" investment, i.e., deposits in Kentucky commercial banks or savings and loan associations that are fully federally insured or deposits collateralized by U.S. Treasury securities with a current market value of at least one hundred percent (100%), or in direct obligations of U.S. Treasury securities.

Investments shall be diversified according to maturity in order to meet projected cash flow needs.

Collateral pledged to secure uninsured deposits shall be held at a federal reserve bank with the receipt providing absolute control by the agency.

(2) Retirement funds, endowment funds, long-term capital reserve funds and any other special funds may be held and invested by a local bank trust department under investment objectives and diversification in accordance with the individual nature of the funds and pursuant to the "prudent man" investment rule as well as general trust law.

(3) All investments shall be reviewed monthly by a finance or investment committee of the agency.

(4) Local brokerage firms may hold and invest funds provided that investments are located within Kentucky and are full insured.

D. Audit - - All investments shall be audited at least annually by independent certified public accountant who shall express an opinion as to whether or not investments during the year audited have conformed with state and local law and regulation and with the approved investment policies.

13. Notice - Any written notice required by the Agreement shall be delivered by certified mail, return receipt requested, to the following:

For Organization:

Hope Center, Inc.  
PO Box 6  
Lexington, KY 40588

Attn: Jeff Crook

For Government:

Lexington-Fayette Urban County Gov.  
200 East Main Street  
Lexington, Kentucky 40507

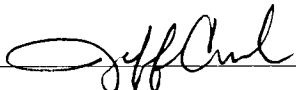
Attn: Beth Mills, Commissioner  
Department of Social Services

IN WITNESS WHEREOF, the parties have executed this Agreement  
at Lexington, Kentucky, the day and year first above written.

LEXINGTON-FAYETTE URBAN  
COUNTY GOVERNMENT

HOPE CENTER, INC.

BY:   
Jim Gray, Mayor

BY:   
Title: CFO

ATTEST:

  
Clerk of the Urban  
County Council

\* The addendum referenced in items 4 and 11 must be attached  
to this document and approved prior to the start of fiscal year  
payments.



## Addendum

**Agency:** Hope Center, Inc.

**Program Name:** Detention Center Recovery Program

**LFUCG Partner Agency Program Funding:** \$137,700

**Program Summary:** The Detention Recovery Program provides daily, full-day recovery services Monday through Friday. To complete the program, participants take an average of 92 classes and attend 204 meetings. Program capacity is 15 women and 25 men at any given time, and the program serves about 90 participants annually. Program goals are successful completion of all program components. All participants receive daily lessons in the 12-Steps and Recovery Dynamics, supplemented with additional classes. Community Meetings, held 2-3 times weekly, address issues that arise from day-to-day community living. Participants hold themselves and their peers accountable for conduct and a commitment to change. The community meetings help participants by identifying specific issues that may be impeding recovery, such as loss of focus, reoccurring destructive behaviors or unacceptable program behavior. The community members make suggestions, and through a vote select a learning experience that will help the participant gain insight into the need for change. Cognitive Behavioral Intervention (CBI), is presented in two courses, Thinking for a Change, and Problem Solving for Offenders. Both courses are endorsed by the National Institute of Corrections to promote effective changes in offender thinking patterns. The courses teach offenders to change and manage antisocial feelings and thinking; increase self control, self-management and problem solving skills; and to recognize risky situations and develop plans to deal with them. Transition planning starts about halfway through the program.

**Long-Term Program Goals:** The long-term program goals are 1) to provide services that will result in reduced recidivism among program participants who complete the program; and 2) reduce homelessness in Fayette County.

ACTIVITIES	OUTPUTS	OUTCOMES
<p>Program management, coordination with Detention Center, coordination with community and agency partners, coordination of volunteer activities, maintenance of existing staff levels, coordination of ongoing training and other staff support needs.</p>	<p>Provision of ongoing supervision and support to 12 staff and volunteers; ongoing coordination with all community partners.</p>	<p><b>1. Consistent ongoing day-to-day management of the program, including consistent procedures and clear communication to participants.</b></p>
<p>Provision of services including screening, mentoring, counseling, classes, community meetings, transition planning, and other core services.</p>	<p>Provision of screening to 50 women and 240 men, program admission and services including mentoring, counseling, classes, community meetings, transition planning, and other core services to 35 women and 95 men (with a minimum of 130 inmates annually), and provision of classes and other services provided Monday-Friday of each week to up to 15 women and 25 men.</p>	<p><b>2. An admission-to-completion ratio (A/C) of 30% for women and 60% for men.</b></p>
<p>Provision of Recovery Dynamics, Cognitive Behavior Intervention, AA materials, and other necessary teaching resources.</p>	<p>Distribution of materials to up to 15 women and 25 men.</p>	<p><b>3. Improved knowledge of Recovery Dynamics in 50% of participants who remain in the program for at least 30 days.</b></p>

INDICATOR	MEASUREMENT TOOL/APPROACH	SAMPLING STRATEGY & SIZE	FREQUENCY & SCHEDULE OF DATA COLLECTION
Satisfactory program management.	Documented issues, problems or grievances from clients or detention center staff	All Hope Center Detention Recovery Program employees, and all participants in the recovery programs to the extent that grievances will be collected from any participant.	Reported weekly as part of ongoing Hope Center management team meetings, with written documentation available.
Advancement in program, program completion.	Program records indicating admissions and completions	All participants who are admitted to the program.	Information is compiled monthly as part of Hope Center's ongoing data collection, management and analysis.
Satisfactory completion of Recovery Dynamics evaluations.	Regular Recovery Dynamics evaluations	All participants who remain in the program at least 14 days.	At least weekly.

## Addendum

**Agency:** Hope Center, Inc.

**Program Name:** Mental Health Program

**LFUCG Partner Agency Program Funding:** \$40,800

**Program Summary:** Hope Center mental health professionals reach out to those who are homeless and have chronic mental illness. These homeless men are given access to desperately needed comprehensive psychological care. Staff members offer a diverse mix of services that provide effective treatment options tailored to meet individual needs. Clients receive the services of a psychiatrist and a psychiatric nurse from Bluegrass Comprehensive Care.

In the short term, moving a person with mental illness from the street into the shelter can be a life saving. With diagnosis and treatment, clients in the mental health program can begin the process of learning some degree of self-sufficiency in a safe, supportive environment. The mental health team not only helps clients secure permanent housing but also provides ongoing support, including payee services and counseling, to help ensure their success.

**Long-Term Program Goals:** The long-term program goal is to help mentally ill homeless persons achieve the highest degree of self-sufficiency possible.

ACTIVITIES	OUTPUTS	OUTCOMES
Day-to-day program management, coordination with community and agency partners, coordination of volunteer activities, maintenance of existing staff levels, coordination of ongoing training and other staff support needs.	Provision of ongoing supervision and support to 6 staff and volunteers; ongoing coordination with all community partners.	<b>1. Consistent ongoing day-to-day management of the program, including consistent procedures and clear communication to participants.</b>
Provision of services including engagement, psychiatric assessment and evaluation; medication assistance and monitoring; case management services; life skills training; housing support services; payee services; service referrals; and transportation assistance.	Provision of services to 594 men through 8,188 visits and over 35,600 units of service annually.	<b>2. Capacity to provide the mental health program to adult homeless men with severe mental illness, thus improving mental health stability, housing stability, and financial stability.</b>
Provision of psychiatric services, access to medication, access to housing	Provision of services to 594 men through 8,188 visits and over 35,600 units of service annually.	<b>3. Capacity to help mentally ill clients become more medically, financially and residentially stable.</b>

INDICATOR	MEASUREMENT TOOL/APPROACH	SAMPLING STRATEGY & SIZE	FREQUENCY & SCHEDULE OF DATA COLLECTION
Satisfactory program management.	Documented issues, problems or grievances from clients or partners	All Hope Center Mental Health Program employees and participants; Bluegrass Comprehensive Care staff	Reported weekly as part of ongoing Hope Center management team meetings, with written documentation available.
Stability of mental illness, housing, and finances	Compliance with medication and appointment schedules; maintenance of housing; and maintenance of income through entitlements or employment, as measured by case file reports	All mental health program clients who remain in the program for at least 90 days	Reported monthly part of Hope Center's ongoing data collection, management and analysis.

## Addendum

**Agency:** Hope Center, Inc.

**Program Name:** Hope Center Recovery Program for Men

**LFUCG Partner Agency Program Funding:** \$80,750

**Program Summary:** The Hope Center Recovery Program for Men generally takes six months or longer to complete. It features a detoxification unit for those who are under the influence when they arrive; a Motivational Track, which requires clients to demonstrate their commitment to entering the program by attending classes and AA or NA meetings for two weeks or longer; a Phase 1 in which the men devote their entire time to learning about addiction, the principles of recovery, the twelve steps and how to plan and live a life free from drugs and alcohol; and a Phase 2 in which the men begin the process of seeking employment and housing outside the facility. The peer-driven program is progressive in nature and relies on a set of incentives as each client progresses. It tolerates no usage of drugs or alcohol, and it emphasizes personal responsibility and mutual accountability.

The target audience is adult homeless men with substance abuse. The program goals are recovery, self-sufficiency, and housing (end of homelessness) for participants.

**Long-Term Program Goal:** The long-term program goal is to reduce homelessness in Fayette County.

ACTIVITIES	OUTPUTS	OUTCOMES
<p>Day-to-day program management, coordination with community and agency partners, coordination of volunteer activities, maintenance of existing staff levels, coordination of ongoing training and other staff support needs.</p>	<p>Provision of ongoing supervision and support to 31 staff and volunteers; ongoing coordination with all community partners.</p>	<p><b>1. Consistent ongoing day-to-day management of the program, including consistent procedures and clear communication to participants.</b></p>
<p>Provision of detoxification unit for those who are under the influence when they arrive; a Motivational Track, which requires clients to demonstrate their commitment to entering the program by attending classes and AA or NA meetings for two weeks or longer; a Phase 1 in which the men devote their entire time to learning about addiction, the principles of recovery, the twelve steps and how to plan and live a life free from drugs and alcohol; and a Phase 2 in which the men begin the process of seeking employment and housing outside the facility</p>	<p>Provision of detox for 797 men, Motivational Track services for 1,167, and Recovery Program for 291.</p>	<p><b>Recovery Program for Men, thus promoting and supporting recovery, including employment and housing.</b></p>
<p>Provision of human needs and recovery supports, including lodging, meals, classrooms, Recovery Dynamics and other educational and recovery supplies</p>	<p>Provision of 48,027 nights of lodging and 151,284 meals for Recovery Program participants; provision of orientation packets and program materials to all participants.</p>	<p><b>3. Capacity to provide the supports needed to enable men to achieve recovery.</b></p>

INDICATOR	MEASUREMENT TOOL/APPROACH	SAMPLING STRATEGY & SIZE	FREQUENCY & SCHEDULE OF DATA COLLECTION
Satisfactory program management	Documented issues, problems or grievances from clients	All Hope Center Recovery Program for Men employees and participants	Reported weekly as part of ongoing Hope Center management team meetings, with written documentation available.
Continued availability of program resources for all aspects of the continuum of recovery	Number of units of services provided; detox, Motivational, Recovery, nights of lodging, meals provided.	All Recovery Program for Men participants.	Reported monthly part of Hope Center's ongoing data collection, management and analysis.
Sobriety during program and at follow-up	Random drug testing during program; self-report	All Recovery Program for Men participants who have entered the Recovery phase of the program	Testing is weekly so each client is randomly tested once per month; reported at baseline, 6- and 8- month follow-up; and used in daily program management.



## Addendum

**Agency:** Hope Center, Inc.

**Program Name:** Hope Center Recovery Program for Women

**LFUCG Partner Agency Program Funding:** \$40,800

**Program Summary:** The Hope Center Recovery Program for Women generally takes nine months or longer to complete. It features a stabilization unit called Safe Off the Streets for women first entering the program; a Motivational Track, which requires clients to demonstrate their commitment to entering the program by attending classes and AA or NA meetings for two weeks or longer; a Phase 1 in which the women devote their entire time to learning about addiction, the principles of recovery, the twelve steps; how to plan and live a life free from drugs and alcohol; and pre-vocational skills. In Phase 2 in which the women begin the process of seeking employment and housing outside the facility. The peer-driven program is progressive in nature and relies on a set of incentives as each client progresses. It tolerates no usage of drugs or alcohol, and it emphasizes personal responsibility and mutual accountability.

The target audience is adult homeless women with substance abuse. The program goals are recovery, self-sufficiency, and housing (end of homelessness) for participants.

**Long-Term Program Goals:** The long-term program goal is to reduce homelessness in Fayette County.

ACTIVITIES	OUTPUTS	OUTCOMES
<p>Day-to-day program management, coordination with community and agency partners, coordination of volunteer activities, maintenance of existing staff levels, coordination of ongoing training and other staff support needs.</p> <p>Provision of Safe Off the Streets (SOS) stabilization; a Motivational Track, which requires clients to demonstrate their commitment to entering the program by attending classes and AA or NA meetings for two weeks or longer; a Phase 1 in which women devote their entire time to learning about addiction, the principles of recovery, the twelve steps and how to plan and live a life free from drugs and alcohol; and a Phase 2 in which women begin the process of seeking employment and housing outside the facility</p> <p>Provision of human needs and recovery supports, including lodging, meals, classrooms, Recovery Dynamics and other educational and recovery supplies</p>	<p>Provision of ongoing supervision and support to 19 staff and volunteers; ongoing coordination with all community partners.</p> <p>Provision of Safe Off the Streets for 153 women, Motivational Track services for 116; and Recovery Program for 93.</p> <p>Provision of 18,696 nights of lodging and 56,088 meals for Recovery Program participants; provision of orientation packets and program materials to all participants.</p>	<p><b>1. Consistent ongoing day-to-day management of the program, including consistent procedures and clear communication to participants.</b></p> <p><b>2. Capacity to provide the Recovery Program for Women, thus promoting and supporting recovery, including employment and housing.</b></p> <p><b>3. Capacity to provide the supports needed to enable women to achieve recovery.</b></p>

INDICATOR	MEASUREMENT TOOL/APPROACH	SAMPLING STRATEGY & SIZE	FREQUENCY & SCHEDULE OF DATA COLLECTION
Satisfactory program management	Documented issues, problems or grievances from clients	All Hope Center Recovery Program for Women employees and participants	Reported weekly as part of ongoing Hope Center management team meetings, with written documentation available.
Continued availability of program resources for all aspects of the continuum of recovery	Number of units of services provided; Safe Off the Streets, Motivational, Recovery, nights of lodging, meals provided.	All Recovery Program for Women participants.	Reported monthly part of Hope Center's ongoing data collection, management and analysis.
Sobriety during program and at follow-up	Random drug testing during program; self-report	All Recovery Program for Women participants who have entered the Recovery phase of the program	Testing is weekly so each client is randomly tested once per month; reported at baseline, 6- and 8- month follow-up; and used in daily program management.

## Addendum

**Agency:** Hope Center, Inc.

**Program Name:** Emergency Shelter

**LFUCG Partner Agency Program Funding:** \$241,740

**Program Summary:** The Hope Center Emergency Shelter provides lodging, food and clothing to homeless adult men in Fayette County. These services are offered on a 24-hour per day basis, 365 days per year. On average, the shelter provides lodging to 180-220 men each night, and has served up to 261. On a monthly basis, the shelter provides an average of 6,000 nights of lodging and 13,000 meals. In 2012, it distributed over 40,859 items of clothing to homeless men.

The program's goal and overriding philosophy is to provide services to all who need them. The nature of the shelter is to provide services on a day-to-day basis, with provision of shelter, food and clothing the primary goal. The Emergency Shelter does this, and has never turned anyone away due to lack of capacity. The Mayor's Task Force report developed in the 1980s which called for the establishment of the Emergency Shelter stated that needs must be met on a variety of levels – beginning with the provision of safe and accessible shelter. The report further recognized the need for services that encourage movement out of shelter dependency. The shelter is often the first exposure homeless men have to the Hope Center, and provides a way for trust to be established, allowing Hope Center to introduce homeless men to its other programs and services which are designed to address factors that contribute to homelessness, including substance abuse, mental illness, employment, education, health needs, etc.

**Long-Term Program Goal:** The long-term program goal of the Hope Center Emergency Shelter is to ensure that every homeless man in Fayette County has a place for food and shelter, and are offered other programs and services that may help reduce homelessness.

ACTIVITIES	OUTPUTS	OUTCOMES
Day-to-day program management, coordination with community and agency partners, coordination of volunteer activities, maintenance of existing staff levels, coordination of ongoing training and other staff support needs.	Provision of ongoing supervision and support to 26 staff and volunteers; ongoing coordination with all community partners.	<b>1. Consistent ongoing day-to-day management of the program, including consistent procedures and clear communication to participants.</b>
Provision of services including intakes, meals, lodging, clothing, and referrals.	Provision of shelter services to 180-220 or more homeless adult males per night.	<b>2. Capacity to provide shelter, food and clothing to all adult homeless men requesting shelter services.</b>
Provision of food, clothing, and a place to sleep.	Provision of shelter services to 180-220 or more men per night.	<b>3. Capacity to maintain the emergency shelter so that adult homeless men will be able to not only access shelter, but also be introduced to other programs leading to self-sufficiency.</b>

INDICATOR	MEASUREMENT TOOL/APPROACH	SAMPLING STRATEGY & SIZE	FREQUENCY & SCHEDULE OF DATA COLLECTION
Satisfactory program management.	Documented issues, problems or grievances from clients	All Hope Center Shelter employees and participants	Reported weekly as part of ongoing Hope Center management team meetings, with written documentation as available.
Shelter from elements, food, appropriate clothing for warmth, etc.	Monthly program reports showing number of nights of lodging provided, number of meals served, number of items of clothing distributed	Lodging, meals, clothing; all participants	Information is compiled monthly as part of Hope Center's ongoing data collection, management and analysis.

## Addendum

**Agency:** Hope Center, Inc.

**Program Name:** Women's Health Clinic

**LFUCG Partner Agency Program Funding:** \$35,700

**Program Summary:** Typically, homeless individuals do not have access to regular health care. Health problems help keep many women homeless because they are too ill to work. Homeless persons experience significant health disparities in nearly every health realm. Because of exposure and violence on the streets, they experience increased rates of accidents and injuries. Because of limited access to healthy food, poor nutrition contributes to increased risk of diseases, and difficulty in managing chronic diseases with nutrition components, such as diabetes and heart disease. Infectious diseases related to substance abuse include Hepatitis B and C, TB, HIV/AIDS, sexually transmitted diseases, and others. Many women are homeless because of domestic violence, and may have health issues related to abuse. Kentucky has significant health disparities in heart disease, diabetes, cardiovascular disease, disabilities, chronic lung disease, and others; and homeless Kentuckians share these disparities, which are exacerbated by homelessness.

Women's Health Clinic services include health assessments, testing for contagious diseases such as TB and Hepatitis, immunizations, treatment of acute illnesses, referral for HIV/AIDS rapid screening, education, and coordination/integration of health care with other programs and health care providers.

The Hope Center Recovery Program for Women has a full-time nurse practitioner who treats clients at the Center. The Nurse Practitioner also provides education about health care issues thereby helping to prevent other health problems in the future.

The Hope Center also has a close partnership with the Fayette County Health Department.

In 2012, there were 429 Health Clinic visits, with services provided to 153 women.

**Long-Term Program Goals:** The long-term program goal of the Women's Health Clinic is to continue to be able to provide health services to homeless adult women in Fayette County which will lead to reduced homelessness.

ACTIVITIES	OUTPUTS	OUTCOMES
Day-to-day program management, coordination with community and agency partners, coordination of volunteer activities, maintenance of existing staff levels, coordination of ongoing training and other staff support needs.	Provision of ongoing supervision and support to 1 staff member and volunteers; ongoing coordination with all community partners.	<b>1. Consistent ongoing day-to-day management of the program, including consistent procedures and clear communication to participants.</b>
Provision of Women's Health Clinic services, including screening, treatment, education, referrals, and integration of health care with other Hope Center services.	Provision of at least services to at least 153 women	<b>2. Capacity to provide the Health clinic program, thus providing improved access to health care for single adult homeless women.</b>
Adequate financial support for clinic disposable supplies and for co-pays as required by referral sources.	Provision of at least 400 Women's Health Clinic Visits, and education to 800 attendees.	<b>3. Financial capacity to provide needed health services to homeless women.</b>
Ongoing partnership and maintenance of good working relationship with partners; coordination of services to maximize participant benefit.	Maintenance of regularly scheduled meetings with partners, and plans for resolution of any problems or difficulties in coordination of services	

INDICATOR	MEASUREMENT TOOL/APPROACH	SAMPLING STRATEGY & SIZE	FREQUENCY & SCHEDULE OF DATA COLLECTION
Satisfactory program management	Documented issues, problems or grievances from clients	Clinic Program employees and participants	Reported weekly as part of ongoing Hope Center management team meetings, with written documentation available
Continued availability of program resources for increased access to health care and resultant better health care for participants.	Number of visits; number of services provided.	All Women's Health Clinic participants	Reported monthly part of Hope Center's ongoing data collection, management and analysis.

## Addendum

**Agency:** Hope Center, Inc. -- One Parent Scholar House

**Program Name:** Child Development

**LFUCG Partner Agency Program Funding:** \$77,880

**Program Summary:** One Parent Scholar House is a comprehensive program for low income single parents that includes housing, child care, counseling, workshops, support from neighbors and staff, and special activities. These activities enhance health maintenance, parenting skills, management of family resources, nutritional knowledge, problem solving, work skills and job-search techniques. Basic to this self-sufficiency program is educational development. Completing the One Parent Scholar House program prepares families to live and work successfully.

Parents fulfill academic or vocational training coursework as full-time students, while the children attend the One Parent Scholar House Child Development Center. The child development center serves children from 6 weeks to 5 years old. It has a 3-star rating from Kentucky's STARS for Kids NOW. It is also in partnership with Early Head Start and Head Start. The Head Start Program provides comprehensive education, health, nutrition, and parent involvement services to low-income children and their families; and Early Head Start provides similar services for low-income families with infants and toddlers and pregnant women.

On a typical day, the program ensures that 80 single parents and their 112 (154 unduplicated) children live in safe, clean affordable housing. The parents receive support services as they pursue a degree in higher education. The children receive child development services on-site.

LFUCG Partner Agency funding would allow One Parent Scholar House to maintain existing staff levels, activities and STARS rating at the Child Development Center, ensuring that 154 children annually are afforded quality child development services while their single parents pursue post-secondary education.

**Long-Term Program Goals:** The long-term program goal is to provide the needed support of affordable, excellent Child Development Program services for single parents who are pursuing postsecondary education.



ACTIVITIES	OUTPUTS	OUTCOMES
Day-to-day program management, coordination with community and agency partners, coordination of volunteer activities, maintenance of existing staff levels, coordination of ongoing training and other staff support needs.	Provision of ongoing supervision and support to 33 staff and volunteers; ongoing coordination with all community partners.	<b>1. Consistent ongoing day-to-day management of the program, including consistent procedures and clear communication to participants.</b>
Provision of daily child development program, including learning, recreational and other activities, enrichment, and meals.	Provision of child development services to 154 children annually	<b>2. Capacity to provide child development program while maintaining 3-Star rating</b>
Learning materials, age-appropriate toys, classroom materials	Provision of materials to 154 children annually	<b>3. Capacity to provide all needed learning materials, toys, and classroom materials</b>

INDICATOR	MEASUREMENT TOOL/APPROACH	SAMPLING STRATEGY & SIZE	FREQUENCY & SCHEDULE OF DATA COLLECTION
Satisfactory program management	Documented issues, problems or grievances from parents or staff	All Child Develop parents and staff	Reported weekly as part of ongoing One Parent Scholar House management team meetings, with written documentation available.
Continued availability of program resources for the provision of affordable and excellent child development services for children of One Parent Scholar House participants.	Number of children served; maintenance or increase of rating	All children served; program rating entity	Reported monthly part of Hope Center's ongoing data collection, management and analysis.