

## **REQUEST FOR PROPOSAL**

### **RFP 12-2022 Electronic Monitoring for Community Corrections**

#### **A. SCOPE OF THE PROPOSAL**

Public Safety is the paramount concern of the Division. The Division requires a turnkey solution providing a broad range of monitoring equipment; Web-based interfaces for registration, monitoring, tracking, violation reporting, management reports, account access, and, off site monitoring services. The following specifications are considered to be the minimum requirements to provide equipment and services to support a selection of monitoring methodologies as may be desired by the Division.

These methodologies must include:

- a continuous RF (radio frequency) signaling electronic monitoring system operating **on both** standard telephone service and cellular services;
- drive-by detection units; optional remote alcohol detection technology;
- passive and/or active GPS (Global Positioning System) and the provision of 24-hour off-site, centralized monitoring services by the Vendor.

All items not satisfactorily explained in the proposal may be considered as non-compliance responses. Any exceptions to the specifications must be noted by the Vendor. Performance categories to be rated will include: corporate financial stability; amount of experience in providing equipment and service; equipment performance; current offender references; and, service and support.

#### **B. GENERAL TERMS AND PROVISIONS**

1. If our specifications, when included in our Request for Proposal, are not returned with your proposal, and no specific reference is made to them in your proposal, it will be assumed that all specifications will be met. When material, sketches, cuts, descriptive literature, Vendor's or manufacturer's specifications which accompany the bid contain information that can be construed or is intended to be a deviation from our specifications, such deviation must be specifically referenced in your proposal response.
2. The responsibility for getting the proposal to the Lexington-Fayette Urban County Government (LFUCG) Division of Purchasing on or before the stated time and date will be solely and strictly the responsibility of the Vendor. LFUCG will in no way be responsible for delays caused by the United States Postal Service or a delay caused by any other occurrence, or any other method of delivery. The Vendor shall be responsible for reading very carefully and understanding completely the requirements in the specifications. Proposals will not be accepted after the time specified for

receipt. Such proposals shall be returned to the Vendor unopened with the notation "This Proposal Was Received After the Time Designated For the Receipt and Opening of Proposals."

3. Time for Consideration: Vendor warrants by virtue of proposing the prices quoted in his proposal will be good for a minimum evaluation period of sixty (60) calendar days from the date of proposal opening unless otherwise stated. Vendors will not be allowed to withdraw or modify their proposals after the opening time and date.
4. Prices: All the proposals submitted must show the net proposal daily lease price for each monitoring device after any and all discounts allowable have been deducted.
  - a. The Vendor's attention is directed to the fact that the tax laws of the Commonwealth of Kentucky apply to this present proposal matter and that all applicable taxes and fees shall be deemed to have been included in Bidder's proposal.
  - b. State sales tax and federal excise taxes shall not be included as the Division of the Community Corrections is tax-exempt for materials sold directly to them. Exemption certificates shall be issued to the successful Contractor when requested.
  - c. Lease price(s) bid is/are to be F.O.B. Destination.
  - d. The cost associated with appropriate Monitoring Center Services, maintenance, training and customer service shall be included as a part of the pricing of the individual monitoring devices.
5. Proposal Errors: When errors are found in the extension of proposals prices, the unit price will be govern. Proposals having erasures or corrections must be initialed in ink by the Vendor.
6. Term of Contract: The Proposal pricing shall remain constant and cover a **two (2) year period**. The Proposal may be renewed for **two (2) additional one-year (1) extensions**.
  - a. Changes in the contractual provisions or services to be furnished under the Proposal may be made only in writing, must be approved by the Division and the agent of the Vendor.
  - b. Should a decision be made to increase the scope of the Proposal, the Division and the Vendor shall mutually agree, in writing, to any adjusted Contract pricing.
7. Conditions of Materials & Packaging: Unless otherwise indicated, it is understood and agreed that any item offered or shipped on this proposal shall be **NEW** or in **FIRST CLASS CONDITION**, that all containers shall be new and suitable for storage or shipment and that prices include standard commercial packaging for the items shipped.

8. Termination: Either the Division of Community Corrections or the Vendor may terminate any agreement resulting from the Request for Proposal without cause upon giving the other party not less than sixty (60) calendar days written notice of termination.
9. Claims: The successful Vendor will immediately replace missing or damaged items and will be responsible for making any and all claims against carriers.
10. When to Make Delivery: Deliveries resulting from this proposal are to be made during normal working hours of the Division. It is the Vendor's responsibility to obtain this information.
11. Manufacturer's Name: Any manufacturer's names, trade names, brand names information and/or catalog numbers used herein are for purpose of description, reference, and establishing general quality levels. Such references are not intended to be restrictive and products of any manufacturer may be offered if they are approved as equals. The determination as to whether any alternate product or service is or is not equal shall be made by the Division and such determination shall be final and binding upon all Vendors.
12. Information and Descriptive Literature: Vendor must furnish all information requested in the proposal. If specified, each Vendor must submit cuts, sketches, descriptive literature and/or complete specifications covering the products offered. Reference to literature submitted with previous proposals will not satisfy this provision. Proposals which do not comply with these requirements will be subject to rejection.
13. Proposal Submittal Cost: Submittal of a proposal is solely at the cost of the Vendor and the Division is in no way liable or obligates itself for any cost accrued to the Vendor in coming up with the Proposal Submittal.
14. Compliance with Occupational Safety and Health Act. Vendor certifies that all material, equipment, etc., contained in his proposal meets all O.S.H.A. requirements.
15. Acceptance and Rejection: The Director of the Division of Community Corrections reserves the right to reject any or all proposals, for cause, to waive, irregularities, if any, in proposal, and to accept the proposal or proposals which in the judgment of the Director is in the best interest of the Division of Community of Corrections.
16. Work Site: Before submitting proposals, Vendors must carefully examine the site of the proposed work and make all necessary investigations to inform themselves thoroughly as to all difficulties involved in the

completion of all work required pursuant to the mandates and requirements of this proposal package. No pleas of ignorance or conditions of difficulties that may exist prior to the proposal opening time or of conditions of difficulties that may be encountered in the execution of the work pursuant to this package as result of failure to make necessary and reasonable examinations of the Contract Documents, nor will they be accepted as a basis for any claims whatsoever for extra compensation or for any extension of time.

17. Supply: Vendor shall have the ability to guarantee supply. Have you had any product shortages within the last 18 months? If so, identify the product and the case volume affected.
18. Delivery Time/Liquidated Damages: Vendors are hereby advised that if the Contract Documents so indicate, an amount determined for the liquidated damages at the rate specified shall be assessed against the successful Vendor not complying with a stated delivery time or performance time (or similarly stated information) as found in the Special Provisions, Part B.
19. Assignment of Contract: Vendor may not make any assignment of the resulting contractual agreement between the parties, in whole or in part, without prior written authorizations as may be given at the sole discretion of the Director of the Division of Community Corrections.
20. Warranty of GPS Tracking Equipment: Vendor is responsible for replacement of cell phone and tablet used for GPS tracking if the replacement is necessary due to normal wear/tear, faulty or malfunctioning equipment, or if the equipment has become obsolete. If the need for the replacement is discovered to be as a result of facility staff mishandling of the equipment, then the facility will be responsible.

### **C. MINIMUM VENDOR QUALIFICATIONS**

1. The vendor must have at least three years recent experience in the electronic monitoring equipment industry.
2. The Vendor must have three years in the providing support services for the proposed field equipment, software and hardware for the on-site host computer.
3. The Vendor must have quality systems and standards in place that conform to the quality system standards of ISO 9001 for Design, Production, Installation, and Servicing of Electronic Monitoring Products and Electronic Monitoring Services.
  - a. The Vendor must provide a copy of this Certificate with its response.

4. The Vendor must provide documentation demonstrating the capability to provide remote 24/7/365 monitoring services for all equipment supplied under this RFP, including any redundancy developed as backups for the remote monitoring systems.
5. The Vendor must provide a Dunn and Bradstreet credit rating to determine financial stability.

**D. GENERAL SYSTEM REQUIREMENTS**

1. The base radio frequency system must be a continuous signaling, radio frequency-based transmitter and base station and require no active participation by the offender.
2. The monitoring equipment offered in the bid shall be fully supported by the original equipment manufacturer.
3. The system shall use standard telephone lines and/or wireless cellular services to communicate between the individual transmitters/receivers and the monitoring center.
4. The equipment and software provided must be the Vendor's most recent version released in the industry and upgraded as new versions become available at no cost to the Division.
5. The Vendor must supply all necessary tools and supplies to operate the system. Maintenance costs for the equipment shall be included as part of this proposal.
6. The Vendor shall appoint a project manager who will also act as a contact and liaison for the Division.
7. The project manager shall have, at a minimum, two years of work experience in electronic monitoring or the field of Community Corrections.
8. The project manager will schedule on-site visits with the department to review monitoring performance and to make any needed changes.
9. The Vendor will provide the ability to register offenders into one or more of the various components via a Web-based interface.
10. The Vendor will provide qualified personnel in the event that expert testimony on functional aspects of the system and equipment is needed in Court for cases involving violations at no cost to the Division.

11. The Vendor must be ready to proceed with provision and operation of the equipment within thirty (30) days after receiving a notice to proceed.
12. Vendor must supply up to ten (10) replacement straps if the straps are reusable. This will cover straps that are damaged by the offender, at no cost to the Division.

#### **E. GPS SYSTEM SPECIFICATIONS**

1. The Vendor may have a unit that fulfills both the GPS and RFID portion of this RFP. The Division prefers a single piece GPS unit for higher risk offenders and the ability to monitor lower risk offenders with a 2 piece unit.
2. The vendor shall provide the option to the division to issue a cell phone to the individual participant by which they can be contacted by the Division or receive alert notifications.
3. The Vendor should be able to demonstrate that its GPS system is capable of tracking individuals by use of its system 24 hours a day.
4. The system must have a secondary system to track offenders in the event a GPS signal is not available. (Example: Cellular Triangulation) The system must be able to determine the offender's location to within fifty (50) feet.
5. The system must be able to provide the Division with automatic alerts on Failure to Track, Violations of Exclusion and Inclusion Zones, and Transmitter and Strap Tamperers. It should also be able to generate on demand reports such as offender history and background.
6. The system must be capable of sending immediate violation notifications via fax, telephone (landline), cell phone, email and pager or to a designated contact point or person(s). The system should also be capable of having various security levels or violation notifications set by the Division for offenders.
7. The Vendor must supply the Division with a web based offender tracking site available 24 hours per day, seven days a week to review location history, information, offender status, and enter/remove offenders from the program. This site should also be compatible with the radio frequency system.
8. The system must provide active (1 minute GPS fix / 1 Hour transmit / 15 impaired location) and passive (1 minute GPS fix / 3 hour transmit / 30 minute impaired location) tracking capabilities without the changing of equipment and/or software. Equipment must have ability to transition to active status when in violation.

## **I. GPS TRACKING UNIT SPECIFICATION**

1. Vendor may offer GPS tracking units, which can be tracked utilizing a smart phone. One (1) smart phone and one (1) tablet for alert notification, tracking, and contact with participants shall be made available to the Division at no additional cost.
2. The GPS tracking unit should be capable of monitoring an offender's movements at any time and in any location.
3. The GPS tracking unit device should be a one piece unit and fit on the offender's ankle and should be lightweight.
4. The GPS tracking unit should have the ability to vary rates of GPS recording from 1 to 10 minutes. The capability should be configured in the individual clients setup information by the Division via the Web interface and provide for downloading new updates over the air.
5. The GPS tracking unit should be water resistant and shock resistant and able to withstand normal daily use.
6. The GPS tracking unit should be tamper resistant.
7. The GPS tracking unit shall provide Division staff with the tamper status of the transmitter and the battery status of the transmitter when a transmitter signal is detected.
8. The battery in the GPS tracking unit should be durable and should be rechargeable. The Vendor should indicate whether the receiver battery is replaceable in the field or that it needs to be returned to the Vendor for replacement. The battery's daily charge should be sufficient to allow an offender to be gone from home for up to twenty-four (24) hours between charges.
9. The GPS tracking unit should be capable of continuing to monitor the offender while it is being charged.
10. The GPS tracking unit (or system) should be capable of establishing Exclusion Zones where a violation report will be generated when the offender moves into that zone. The system should also be able to establish Inclusion Zones where the offender is permitted to be and a violation report will be generated when they move outside of these zones.
11. The Zones shall be capable of being customized by Division staff via Web-based access.

12. The GPS tracking unit should record if the offender moved into or out of an Exclusion Zone or leaves an Inclusion Zone and transfer the recorded data.
13. The GPS tracking unit (or system) will generate a report when the cellular and/or the GPS signal is lost and the system can no longer track the offender or communicate with the data storage unit.
14. The GPS tracking unit will not be affected by the operation of other electronic devices (i.e., cell phone, satellite television receivers, microwave ovens, computers, radio towers) or other receivers when used in the same general geographic area.
15. Each GPS tracking unit must be able to be electronically matched to any base station in the field by Electronic Monitoring personnel.
16. The GPS tracking unit should have a field replaceable battery. The battery should last for at least one year. Replacement batteries are at the expense of the Vendor.
17. The GPS tracking unit should receive GPS signals in any spatial orientation.
18. The GPS tracking unit must be able to store the number of events in memory and must have download capabilities so that agency staff can print hard copy status reports.
19. The Vendor **must** provide with the GPS system an ankle transmitter, which is capable of being worn by an offender in a comfortable, but secure manner at all times. The ankle transmitter must be attachable by a strap that is not abrasive to the offender's skin.
20. Both the strap and ankle transmitter must be water resistant and capable of withstanding normal shocks, vibrations, and wear and tear. The ankle straps must come in various sizes or be adjustable to size to fit the offender.
21. Both the strap and the ankle transmitter must be tamper resistant so that the offender cannot remove it without an alert being sent to the Monitoring Center.
22. Battery life for the ankle transmitter battery should be noted in the proposal and it should be sufficiently durable to not require frequent replacement of the battery.
23. The Vendor must furnish the necessary tools to attach and removal of the ankle transmitter and/or straps at no additional cost to the Division.



#### **E. ANKLE TRANSMITTER**

1. The ankle transmitter shall attach around the ankle of the offender and shall be lightweight.
2. The ankle transmitter shall send an individually coded signal (no duplication), which has an adjustable range between 50-150 feet and is user defined.
3. The ankle transmitter and strap must have dual tamper resistant features that will enable the transmitter to immediately notify the monitoring center of any tamper attempt or removal from the offender's ankle utilizing fiber optics. This would include severing the strap or removal of the transmitter without severing the strap.
4. Each ankle transmitter must be able to be electronically matched to any base station in the field by Division personnel.
5. The case of the ankle transmitter shall be sealed and be shock-, water- and infestation resistant.
6. The ankle transmitter must emit a signal at a minimum of once every 25 seconds on a continuous basis, during the operating life of the battery and transmit a low battery signal to the base station when a low battery condition is present.
7. The strap, which attaches the ankle transmitter to the offender, must be easily replaced in the field by the Division personnel.
8. The strap shall be made of hypoallergenic material and not of any metal or steel that may cause injury to either the field officer or offender.
9. The batteries powering the transmitter shall have an operational life of one year, be easily replaced in the field by Division personnel and shall not require replacement of the strap when the field staffs replace the battery.
10. The ankle transmitter shall be easily installed on the offender with minimal training and experience of the installer.
11. The ankle transmitter shall allow for automatic reset of tamper status.
12. The ankle transmitter must be approved by the FCC part 15.

#### **G. REMOTE ALCOHOL UNIT**

1. The Vendor must have the capability to provide the Division with remote alcohol testing technology on a case by case basis, determined by the Division.
2. System must have the ability to communicate using cellular technology.
3. The System must verify the identity of the person by utilizing video verification technology or any other biometrics means of identifying the person being tested.
4. The system must be also have the ability to store the last three (3) failed video verifications and be available for playback by Division staff helping identify uncooperative offenders.
5. The system must also utilize current state-of-the-art fuel cell technology that is specific to alcohol, and must measure the exact Breath Alcohol Content (BAC) from the person being tested.
6. Once the test is completed, the system must report the results (BAC level) to the Vendor's remote host computer. The Vendor's remote host computer must have the ability to notify a designated Division contact if alcohol is detected.
7. The system must have the ability to be attached to the radio frequency unit (cellular) or be utilized as a stand-alone system.
8. The system must be equipped with multiple testing capabilities.
9. The Division must have the ability to set testing at fixed times during the day, on a random basis, and on-demand testing.
10. The system must have internal battery backup of at least 12 hours and be equipped with a nonvolatile frequency unit.
11. The system must be able to test the offender even in the event of an A/C power outage.
12. The system must be multi-dimensional, with testing capabilities of the offender in the home, in the office of the Division, and in the field.
13. The system must be compliant with Part 15 of the FCC rules as a Class B digital device, which is designed to provide reasonable protection against harmful interference in a residential installation.
14. The interface must be an Internet Web based access for the officer.

15. The Vendor shall provide one unit to be placed in supply at no cost to the Division.

## **J. MONITORING CENTER SERVICES**

1. Monitoring services shall be provided by the Vendor 24 hours a day, seven days a week, and 365 days a year for all participants utilizing any of the Vendor's monitoring devices.
2. The Monitoring Center must be able to provide on a 24 hour, seven day per week basis staff who has been competently trained on the system and who can respond in a timely manner to requests for assistance from the Division. These requests can be for assistance to both hardware and software issues.
3. The Division reserves the right to conduct background checks on any employee working the Monitoring Center. The Vendor is required to supply the Division with a roster of employees upon demand that include their names, birth date, and social security number. The Division agrees to request such a roster only if it has reasonable cause to believe it is necessary to maintain the integrity of the monitoring program. The Vendor is required to notify the Division within twenty-four (24) hours should any situations arise with personnel which might compromise the integrity of the Monitoring Center and/or the Division's program.
4. The Vendor agrees to conduct regular training for their Monitoring Center staff so they will be competent to respond appropriately to any suspected violations or unusual activities by offenders under the supervision of the Division.
5. The Vendor must be able to demonstrate that its Monitoring Center maintains high performance computers with up-to-date software capable of monitoring large numbers of offenders.
6. The Vendor must be able to demonstrate that its Monitoring Center is in a secure location where appropriate safeguards are in place to protect the integrity of the center as well as maintaining the confidentiality of the information on offenders under the supervision of the Division.
7. The Vendor must have procedures in place for the frequent backup of data generated by the Monitoring Center and have redundancy built into its system.
8. Backup electrical generators should be in place and onsite should an extended electrical outage occur. The Vendor should also have an Uninterruptible Power Supply (UPS) to provide additional safeguards between power loss and switching to the onsite generator. The Vendor is

required to notify the Division should such an event occur which impacts the Division's program.

9. The Vendor shall provide all services associated with registering, monitoring and reporting offender activities regardless of the monitoring type. This includes the following for all offenders:
  - a. All computer, demographic, curfew, and system configuration data is entered for each offender. Additionally, the Vendor will maintain census information for statistical compilation. Vendor agrees not to share the statistical data, unless it is approved by the Division.
  - b. Record of all data compiled during an offender's term of home detention. The report shall be printed at the time of the offender's termination from the program.
  - c. Monitoring offender activity data when it is transmitted from the base station to the central computer.
  - d. Notification of offender violations shall be made to the designated Division contact. Notifications will be made immediate, next day, or next business day basis as determine by the Division. Offender violations and equipment status information will be documented and maintained by the Vendor.
  - e. All data generated by the system will be the property of the Division and available to the Division in an ODBC compliant format upon request.
  - f. Web-based access to the registering, monitoring, and reporting capabilities will be included.
10. The Vendor shall have a notification policy for offender violations that allows the Division to establish distinct levels of security on an offender-by-offender basis.
11. The Monitoring Center will be responsible for addressing alerts and reporting to the designated on-call Division Personnel. Alerts that shall be addressed are Low Battery, Validity of Inclusion Alert, No Location and No Communication but shall not be limited to these alerts based on protocol provided to the Vendor from the Division.
12. The Vendor shall have the capability of transmitting reports of violations by FAX, telephone, direct mail, or electronic mail as the violations occur.
13. Reports shall include offenders registered (both historical and current), offender activity, curfew violations, and other alert conditions; e.g., "disconnects", "tamper", "power loss", and reasonable customizable reports as needed.

14. The Vendor will supply as requested data generated by the Division's Electronic (E) monitoring (M) program (P) in an ODBC compliant format for research and statistical analyses purposes.
15. All violation reporting intervals shall be determined by written request of the Division. The Division shall choose any level for any breakdown of its caseload and further may change an offender's notification level at will. The Vendor shall adjust its policy to meet notification intervals desired by the Division.
16. The monitoring center must be staffed with bi-lingual speaking staff twenty four hours per day, seven days per week. The staff shall be exclusively devoted to providing electronic monitoring services for home detention programs.
17. The monitoring center shall be able to accept calls from participants outside of the Division's normal business hours and relay the information from the call to the Division's on-call staff.
18. The Vendor must have a written security plan for the monitoring center. The center must be located in a secure venue and be equipped with a functional alarm system and be security patrolled.
19. The Vendor's monitoring center shall be equipped with spare computers and associated peripheral equipment to be utilized as immediate back-up should one of the main computers go down.
20. The Vendor's monitoring center shall be totally redundant via a second monitoring center located in a different geographical area. The primary monitoring center for this contract shall be fully backed up in a real time via the second monitoring center at all times.
21. The Vendor's monitoring center shall attempt to address violations prior to notifying Division's On-Call Staff based on protocol set by the Division.

#### **K. CUSTOMER SUPPORT AND TECHNICAL SERVICES**

1. The Vendor must have a dedicated Customer Support Staff that is trained in every facet of the company, its' field equipment, software and hardware. The Support Staff must understand the proposed software and hardware and must be able to provide real-time help and remote diagnostics for both hardware and software issues.
2. The Vendor must provide a 24 hour help desk and be able to respond to an emergency servicing need 24 hours a day, seven days a week.

**L. MONITORING EQUIPMENT-FCC APPROVAL**

The Vendor shall only bid equipment and devices that have been properly registered and certified under the Federal Communications Commission Rules and Regulations. The Vendor must submit, with the bid, a complete list of the FCC ID numbers that have been approved for all of the above items.

**M. TRAINING**

1. The Vendor shall provide 5 days of training to selected Division staff and will be responsible for providing the skills and knowledge necessary to implement and manage the program. The training providing by the Vendor should give a thorough review of the entire operation of the system.
2. The Vendor shall provide all training manuals to the Division.
3. All designated Division personnel shall be certified by the Vendor in the operation of the system, this number to be determined by the Division.
  - a. The Division will provide appropriate space for training.

**N. ACCESSORIES SPARES & LOSS ALLOWANCE**

1. The Vendor shall provide all necessary tools, straps, and other accessories for attaching and removing the offender's devices and maintaining other prices of equipment. The Vendor shall provide the Division with a Loss Allowance of five (5) units per year of 20% or daily average whichever is greater. If Division exceeds loss allowance billing for those must occur within 6 months of reported loss. Unit pricing for billing must be provided at time the contract is awarded.
2. The vendor shall provide at least ten (10) additional units or 20% of the daily average (whichever is greater) of shelf stock of each unit, except the Remote Alcohol Unit at no charge for the Division.
3. Billing is to be calculated while equipment is in the possession of the Division and will not include transit time to and from location.
4. The vendor shall pay for all shipping costs and provide all necessary shipping containers. All shipping shall be a minimum of equivalent to 2<sup>nd</sup> day ground transportation.

**P. MAINTENANCE AND REPAIRS-FIELD EQUIPMENT**

The Vendor shall provide maintenance of the equipment for the length of the contract at no additional cost. The Vendor shall maintain the equipment and spares in good operating condition and arrange for prompt repair or replacement.

**Q. REFERENCES**

1. Vendor shall supply a minimum of six (6) references for whom the Vendor has provided comparable contractual services to those specified in this Bid.
2. Vendor must provide complete addresses and telephone numbers for each of the six references, as well as the name, title and the telephone number of a contact individual. The contact person shall be knowledgeable of the contract and shall be able to answer questions pertaining to the Vendor’s proposed equipment and monitoring center services.

**R. EQUIPMENT LEASE COST**

The Vendor must provide a daily equipment rental and monitoring service rate for each monitoring device, in accordance to the attached specifications:

Daily RF Cellular Lease Rate	\$
Daily Remote Alcohol Unit Lease Rate	\$
Daily GPS Equipment Lease Rate:	
Active (1 minute GPS / 1 Hour Transmit / 15 Minute impaired)	\$
Passive (1 minute GPS / 3 Hour Transmit / 30 Minute impaired)	\$
Participant Cell Phone	\$
Daily Shelf Rate over Maximum Allowed	\$

**EVALUATION CRITERIA**

The ability of this Division to effectively operate and manage a successful program is directly related to its ability to acquire reliable electronic monitoring equipment. Your response must demonstrate that the equipment being proposed has a history of quality operation and reliability.

Additionally, program budgets need to be stable to help assure program success. In the evaluation of proposals, this Division will ascertain the costs associated with each system bid. We encourage each Vendor to be as comprehensive and thorough as

possible when responding to this bid. Vendors may be called upon to attend an oral interview and equipment demonstration.

Each category is assigned a maximum and minimum point value. The categories will be scored as follows:

1. Technical Equipment and Service (20 points max.) Items evaluated will include system capacity, software capacity, applicability to the proposal, reliability, maintenance and repair, security features, and support.
2. Price (30 points max.) The lowest offered price consistent with the requirements specified in the RFP will be awarded 30 points. Remaining proposals will be awarded a proportionate number of points based in the amount of difference between the two quoted prices.
3. Corporate Stability (15 points max.) Each Vendor will be evaluated in terms if the financial stability of the Vendor based on the audited financial report submitted.
4. Experience (15 points max.) Each Vendor will be evaluated on their prior experience in providing electronic monitoring services.
5. Quality of Response (15 points max.) Each response will be evaluated to determine the Vendor's understanding of the project and its ability to perform and meet each technical specification. Each item must have been discussed clearly and succinctly.
6. Degree of Local Employment (5 points max.)

Best Possible Score: 100 points