



TO: Mayor Linda Gorton
Council Members

Robert Stack

FROM: Robert Stack, Director
Lexington Enhanced 911

DATE: October 12, 2020

SUBJECT: Windstream Agreement

Request:

A resolution authorizing the Mayor to sign a Customer Service Amendment to Agreement with Windstream Communications and designating the vendor as a sole source for SDWAN and Internet services for E911.

Why are you requesting?

E911 has an existing agreement with Windstream, Lexington's Incumbent Local Exchange Carrier (ILEC), for two MPLS circuits that provide redundant circuit paths and internet, but wants to switch the type of service to four SDWAN circuits, thus providing more resiliencies and less risk of loss of telephone service to the primary and back-up 911 dispatch centers. The agreement includes a 90 day test period using SDWAN. If the test is not successful, this agreement allows E911 to switch back to MPLS circuits at the same price it currently pays. E911's budget is fully funded for MPLS circuits, but the cost difference for SDWAN service is \$699 less per month. This agreement does not cover all of the services that E911 acquires from Windstream.

What are the costs in this budget year and future budget years?

Cost is \$23,598.40 in the remaining FY21 budget (includes \$480 one-time charge), depending upon the date when a change in service actually occurs and \$34,667.60 annually thereafter.

Are the funds budgeted?

Yes, in 4204-505602-5622-72204

File Number: 1016-20

cc: Ken Armstrong, Commissioner of Public Safety

