



TO: Mayor Linda Gorton
Members, Urban County Council

FROM: Ken Armstrong, Commissioner of Public Safety

DATE: July 22, 2025

SUBJECT: Purchase and Subscription Services Agreement with Raptor Technologies, LLC

Request Authorization to: Enter into a purchase and subscription services agreement with Raptor Technologies for the purchase of Visitor Management software.

Why are you requesting?

Department needs this action completed because: This software will be used by Security to check in/document visitors who enter the Government Center and the Phoenix building. The visitor management system currently in use no longer meets our needs.

The initial term of this agreement is one year. Following the Initial Term and as except as terminated below, the Agreement will automatically renew for successive one (1) year renewal terms at the then applicable Annual Platform Access Fee and/or Annual Services Subscription Fee and any other annual fees that may have been agreed to by the Parties, unless either Party provides written notice to the other of its intention to allow the agreement to expire at least sixty (60) days prior to the expiration of the Initial Term or the then-current Renewal Term.

What is the cost in this budget year and future budget years?

The cost for this FY is: \$5,040

The cost for future FY is: For annual subscription billing during the Term, the Annual Fee(s) may be increased from the previous annual period by the higher of the change in the CPI index for the preceding 12 months or five percent (5%).

Are the funds budgeted? Yes

The funds are budgeted or a budget amendment is in process: Budgeted

Account number: 1101-707103-0001-76102

File Number: 0700-25

Director/Commissioner: Ken Armstrong, Commissioner of Public Safety

