



TO: Linda Gorton, Mayor
Honorable Members, Urban County Council

FROM: Liz Rodgers, Chief Information Officer

DATE: August 25, 2025

SUBJECT: Renewal of agreement with Benevate, Inc. for Neighborly software

Request:

Requesting authorization for the Mayor or the Chief Information Officer as her designee to renew an existing multi-year agreement with Benevate, Inc., attached hereto and incorporated herein by reference, to extend use of its Neighborly software in the Department of Housing and Community Development, and to execute any future documents necessary for the continued operation, support, or maintenance of the same, subject to the appropriation of sufficient funds. Cost for renewal through June 30, 2027 is \$64, 750.00 with increases up to 10% for subsequent years, unless terminated via written notice at least 30 days prior to the end of the term.

Purpose:

HACD administers grant programs offered by the US Department of Housing and Urban Development that require long-term monitoring and compliance reporting. Neighborly software was developed specifically for use by agencies managing such programs and has been used effectively for this purpose by HACD since being selected by award of RFP #23-2019. The current renewal extends the original agreement through June 30, 2027.

Budgetary Implication:

Cost for FY26 is \$64,750.00

Are the funds budgeted? Yes

Account String(s): 1101-202505-0001-72205

File Number: 0831-25

Director/Commissioner: Stewart/Rodgers

