

#### **AMENDMENT**

This amendment ("Amendment") is effective as of the date of signature of the last party to sign as indicated below ("Amendment Effective Date"), by and between Tyler Technologies, Inc., a Delaware corporation with offices at 840 West Long Lake Road, Troy, MI 48098 ("Tyler") and Lexington Fayette Urban County Government, with offices at 200 E. Main St., 12<sup>th</sup> Floor, Government Center, Lexington, KY 40507-1310 ("Client").

WHEREAS, Tyler and the Client are parties to a License Agreement with an effective date of July 19, 2000 (the "Agreement"); and

WHEREAS, Tyler and Client now desire to amend the Agreement.

NOW THEREFORE, in consideration of the mutual promises hereinafter contained, Tyler and the Client agree as follows:

- 1. The services set forth in Exhibit 1, and Schedule 1, to this Amendment are hereby added to the Agreement. Any additional adjustments to scope not set forth herein must be reflected in another amendment to the Agreement.
- 2. Requested custom software interfaces are invoiced 100% upon initial delivery of the interface.
- 3. This Amendment shall be governed by and construed in accordance with the terms and conditions of the Agreement.
- 4. All other terms and conditions of the Agreement shall remain in full force and effect.

IN WITNESS WHEREOF, the parties hereto have executed this Amendment as of the dates set forth below.

| Tyler Technologies, Inc. | Lexington Fayette Urban County Government, K |
|--------------------------|--|
| Ву:                      | Ву:  |
| Name:                    | Name:  |
| Title:                   | Title:                                       |
| Date:                    | Date:  |



# Exhibit 1 Amendment Investment Summary

The following Amendment Investment Summary details the software, products, and services to be delivered by us to you under the Agreement. This Amendment Investment Summary is effective as of the Amendment Effective Date

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## **INVESTMENT SUMMARY**

| Tyler Software             | \$0       |
|----------------------------|-----------|
| Services                   | \$ 28,800 |
| Third-Party Products       | \$0       |
| Travel                     | \$0       |
| Total One-Time Cost        | \$ 28,800 |
| Annual Recurring Fees/SaaS | \$ 0      |
| Tyler Software Maintenance | \$ 0      |

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**Sales Quotation For:** 

Lexington Police Department 200 E Main St 12th Floor, Government Center Lexington KY 40507-1310 Phone: +1 (859) 258-3155 Quoted By: Brian Rennie
Quote Expiration: 8/13/23
Custom Interface to Purvis (Two-

Quote Name: Way)

Please send all billing to: Lexington Fire Department 219 East 3rd Street Lexington, KY 40508 859.231-5674

#### Services

| Description                          |       | Quantity | Unit Price | Discount | Total     | Maintenance |
|--------------------------------------|-------|----------|------------|----------|-----------|-------------|
| Enterprise Public Safety             |       |          |            |          |           |             |
| Custom Interface to Purvis (Two-way) |       | 1        | \$ 28,800  | \$0      | \$ 28,800 | \$ 0        |
|                                      |       |          |            |          |           |             |
|                                      | TOTAL |          |            |          | \$ 28,800 | \$ 0        |

| C  | Ou - Time - Fee | D              |
|--|-----------------|----------------|
| Summary  | One Time Fees   | Recurring Fees |
| Total Tyler Software                           | \$ 0            | \$0            |
| Total Annual                                   | \$ 0            | \$ 0           |
| Total Tyler Services                           | \$ 28,800       | \$ 0           |
| Total Third-Party Hardware, Software, Services | \$ 0            | \$ 0           |
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Summary Total \$ 28,800 \$ 0

#### **Assumptions**

Personal Computers must meet the minimum hardware requirements for Enterprise Public Safety products. Microsoft Windows 7 64-bit with Extended Security Updates and Windows 10 64-bit is required for all client machines. Windows Server 2012/2012 R2/2016/2019 and SQL Server 2012 SP4/2014 SP2/2016 SP2/2017/2019 are required for the Application and Database Server(s).

Enterprise Public Safety product requires Microsoft Windows Server 2012/2012 R2/2016/2019 and SQL Server 2012 SP4/2014 SP2/2016 SP2/2017/2019, including required User or Device Client Access Licenses (CALs) for applicable Microsoft products. Servers must meet minimum hardware requirements provided by Tyler. The supported Microsoft operating system and SQL versions are specific to Tyler's release versions. Enterprise Public Safety product requires Microsoft Excel or Windows Search 4.0 for document searching functionality; Microsoft Word is required on the application server for report formatting.

Tyler recommends a 100 Mbps/1 Gbps Ethernet network for the local area network. Wide area network requirements vary based on system configuration, Tyler will provide further consultation for this environment.

Does not include servers, workstations, or any required third-party hardware or software unless specified in this Investment Summary. Client is responsible for any third-party support.

Licensed Software, and third-party software embedded therein, if any, will be delivered in a machine readable form to Client via an agreed upon network connection. Any taxes or fees imposed are the responsibility of the purchaser and will be remitted when imposed.

Tyler's GIS implementation services are to assist the Client in preparing the required GIS data for use with the Licensed Enterprise Public Safety Software. Depending upon the Licensed Software the Client at a minimum will be required to provide an accurate street centerline layer and the appropriate polygon layers needed for Unit Recommendations and Run Cards in an industry standard Esri file format (Personal Geodatabase, File Geodatabase, Shape Files). Client is responsible for having clearly defined boundaries for Police Beats, EMS Districts and Fire Quadrants. If necessary, Tyler will assist Client in creating the necessary polygon layers (Police Beats, EMS Districts and Fire Quadrants) for Unit Recommendations and Run Cards. Tyler is not responsible for the accuracy of or any ongoing maintenance of the GIS data used within the Licensed Enterprise Public Safety Software.

Client is responsible for any ongoing annual maintenance on third-party products and is advised to contact the third-party vendor to ensure understanding of and compliance with all maintenance requirements.

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All Tyler Clients are required to use Esri's ArcGIS Suite to maintain GIS data. All maintenance, training and ongoing support of this product will be contracted with and conducted by Esri. Maintenance for Esri's ArcGIS suite of products that are used for maintaining Client's GIS data will be contracted by Client separately with Esri.

When Custom interface is included, Custom interface will be operational with existing third-party software. Any subsequent changes to third-party applications may require additional services.

When State/NCIC is included, Client is responsible for obtaining the necessary State approval and any non-Tyler hardware and software. Includes state-specific standard forms developed by Tyler. Additional forms can be provided for an additional fee.

The amount of converted data entering the new system can drastically impact storage utilization. Additional drive space may be required on the production and test SQL and file storage servers to accommodate the converted data based on the quantity of source data. During the conversion process, additional drive space on the production and test SQL servers will also be required temporarily. Does not apply to Data Archive Travel expenses will be billed as incurred according to Tyler's standard business travel policy.

Custom interface will be operational with existing third-party software. Any subsequent changes to third party applications may require additional services.

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#### **Comprehensive Public Safety Software Solution**

#### Single/Multi-Jurisdictional Dispatch Software

CAD Mapping Dispatch Questionnaire
Call Entry Fire Equipment Search
Call Control Panel GIS/Geo-File Verification
Unit Recommendations Hazard and Location Alerts

Unit Status/Control Panel Hazmat Search
Call Stacking Hydrant Inventory
CAD Messaging Note Pads

Call Scheduling Proximity Dispatch

Rip-N-Run Printing Run Cards/Response Plans

Additional Modules

**CAD Auto Routing** 

Rapid SOS

BOLOS

CAD AVL

nse Plans Unit Management Web CAD Monitor

> Available Interfaces Alarm

CAD to CAD CAD Paging

Service Vehicle Rotation

E-911 NG911 CAD NCIC Pictometry ASAP

Pre-Arrival Questionnaire Encoder

Encoder
CAD CFS Export

ePCR
Fire Records
Out-of-Band AVL
Telestaff
PulsePoint
Twitter

PEMA Knowledge Center Radio Location

#### Records Management Software for Single/Multi-Jurisdictional Law Enforcement

Arrests I
Buildings I
Businesses I
Case Management C
Case Processing I
Citations I
Dynamic Reporting I
Field Interviews I
Field Interviews I
Field Service I
Field Interviews I
Field III Service I
Field III

Impounded Vehicles
Incidents
Investigations
Order of Protection
Personnel
Property and Evidence
Records Request
Registered Offenders
Standard Reporting

Training Wants and Warrant

Additional Modules
Alarms
Bookings
Briefing Notes
Crash

Stop Data

Equipment and Inventory
Gangs
Hazardous Materials
Narcotics
Pawn Shops
Permits (Guns)
Scheduling
Content Manager

Use of Force

Available Interfaces
Livescan
Ticket Writer
Citizen Reporting
COPLINK
Accurint Crime Analysis
LINX

MiDEx LACRIS NCIC

**Records Management for Fire Departments** 

Activity Reporting and Scheduling Investigations Business Registry

IBR/Clery Reporting

Hazardous Materials Hydrant Inventory and Inspections Incident Tracking Personnel/Education Pre-Plans Station Activity Log BLS/ALS NFIRS/NEMSIS 5.0 Reporting Additional Modules Data Analysis/Management Equipment Tracking Fire Permits Inventory

Evidence

SECTOR

LOSAP Tracking and Reporting Vehicle Tracking and Maintenance

#### **Corrections Management Software**

Tyler Corrections eSignatures Mugshots NorthPoint Classification Mobility – Inmate Tracking Jail Data Export Biometric Identification Biometric Hyperpliance Available Interfaces Livescan

VINE

TDEx
Jail Manager Integration

Toolkit

**Enterprise Custom Reports** 

**Mobile Computing** 

Dispatch/Messaging/ State/NCIC Fire Dispatch/Messaging DL Swipe Mugshot Download In-Car Mapping/AVL

In-Car Routing Stop Data Use of Force LE Field Reporting
LE Accident Field Reporting
Field Investigations

Ticket Writer

**Mobility Software** 

Law Enforcement Field Mobile Fire Field Mobile

Data Collect Mobile

**Analytics** 

Data Marts Public Safety Analytics

Agency Intelligence

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## Exhibit 1 Schedule 1

### **Customer Requested Standard Software Enhancements and/or Custom Software**

#### 1. <u>Definition</u>

We will provide you requested standard software enhancements and/or custom software services as discussed below. You agree to cooperate in limiting the scope of those modifications and enhancements, as described below.

An analysis and assessment to verify the scope of effort for these services will be conducted. A revised estimate for the enhancements/customizations may be provided at the conclusion of the assessment. You may elect to cancel or proceed with the enhancements/customizations based on the revised estimate.

Capabilities included in the initial scope:

a) Custom Software/Interface(s)

While we will provide reasonable consultation, you are responsible for obtaining technical contacts and/or technical specifications from the third parties involved.

- (1) Custom Interface to Purvis (Two-way):
  - Export from CAD:
    - One way export of CAD Enterprise Call for Service information
    - Export will occur at a regular, pre-defined interval (nearreal time) for configured call types
      - CAD will export the call information as unit statuses are changed and as calls are cleared.
      - At the defined interval, the interface will format the CAD data to the 3rd party specification
      - The interface will support one export method and format
    - Data to be exported will include the following:
      - Basic call information, including narrative
      - Location details
      - Unit information
    - Fields exported will be limited to fields that already exist in the Enterprise CAD database. Additional fields will not be added for this interface

- Import to CAD:
  - One way import of unit status information from PURVIS FSAS to Enterprise CAD
    - Import will occur as messages are received from PURVIS FSAS
    - Data required from PURVIS will minimally include the following:
      - Unit Number/Identifier
      - Unit Status
    - Interface will support mapping of Enterprise CAD unit statuses to PURVIS FSAS unit statuses
    - Interface will support mapping of Enterprise CAD unit numbers to PURVIS FSAS unit numbers
    - The interface will support one export method and format
      - Data may be transmitted as a file, through a web service, as a TCP message or other agreed upon protocol

#### 2. Methodology to Provide Enhancements and/or Custom Software

a) Our Responsibility

As part of our delivery of these services, we will:

- (1) Review the required features for the items set forth in paragraph 1, above, with you.
- (2) Prepare a Requirements Document (RD) to include:
  - Detailed description of the required feature
  - menu samples
  - screen samples
  - report samples
- (3) Conduct the programming and programming test.
- (4) Provide the associated in-scope training, testing and/or other support services.

For an enhancement or custom software requiring over seven (7) days of services, we will utilize the design document procedure described below. For enhancements or custom software that require less than seven (7) days of services, we will use a Request For Service (RFS) procedure. Both procedures are reviewed with you at a pre-installation planning meeting. The RFS procedure utilizes a form with a narrative description and supporting documentation if applicable to define the work to be done.

b) <u>Design and Development Procedure</u>

**Activity** 

<u>Targeted Time</u> <u>Period</u>

(1) We will work with your staff in completing the RD. You To be determined

agree to be reasonable and flexible in not attempting to design the modifications to be more extensive than called for in the scope (cost and schedule) of this project.

(2) We submit completed RD to you.

To be determined

(3) You will review and sign off on the RD. Once you sign off on the RD, any subsequent changes must be documented along with the impact on pricing and schedule, if any. No programming will be done by us until the formal sign-off and your authorization to proceed in writing.

To be determined

(4) We complete programming from RD and provide the associated deliverable to you.

To be determined

(5) You test software modification based on RD.

To be determined

#### 3. Third Party Responsibilities

a) The third-party will provide a documented API that will allow access to required data via a file transfer, web service, or TCP/IP.

b) We will not be responsible for making any modification in the 3rd party software to support this interface.

c) The third-party will work with us and you to test the interface.