

Customer Information and Contract Specifications

Customer Name: Lexington Fayette Urban Co Gov

Contract Status:

Standard Terms and Conditions on File as of 02/02/2011

Service Order

This Service Order is entered into by **tw telecom holdings inc.** on behalf of itself and its wholly owned operating subsidiaries (collectively "TWTC") and Lexington Fayette Urban Co Gov ("Customer"). It is effective upon execution by both Parties ("Effective Date").

Service Address	Description	Order Type	Term (Months)	Qty	Unit MRC	Unit NRC	Total MRC	Total NRC
600 OLD FRANKFORT CIR, LEXINGTON, KY 40510	Internet Access - 100 Mbps	New	24	1	\$860.00	\$0.00	\$860.00	\$0.00
	- Standard Total MRC = \$1481							
	- Standard Total NRC = \$700							
	- Service Level = 24x7x4							
	- Primary DNS (up to 10)							
	- Secondary DNS (up to 50)							
	Dynamic Capacity			1	\$99.00	\$0.00	\$99.00	\$0.00
	- Follow Standard Capacity Check Policy using Max BW.						!	
	- Max bandwidth available: up to 300 Mbps but no more than associated Transport.				-			
	- Peak Rate = \$0.1004 Per Mbps Per Hour							
	Internet Transport - Ethernet 1Gbps			1	\$340.00	\$0.00	\$340.00	\$0.00
	- Standard Total MRC = \$450							
	- Standard Total NRC = \$0							
	Site Readiness			1	\$0.00	\$0.00	\$0.00	\$0.00
	- Transport = Ethernet 1Gbps							
	- Extended Delivery - To The Customer Suite (twtc Provided)				,			
	- Site Readiness Delivery = Optical							
	- Includes connectivity from MPOE to Customer Suite or Server Room.			:				
	- Additional fees may apply based upon actual site conditions.							
	Subtotal						\$1,299.00	\$0.00
	Totals			-44 (A -47)			\$1,299.00	\$0.00

Additional charges may be assessed if Customer causes a delay in installation or if wiring is required between the service address and the network demarcation point.

Contract Provisions



The Services ordered herein are governed by this Service Order and the tw telecom Standard Terms and Conditions executed by TWTC and Customer.

Invoices

Single prices shown above for bundled Services, or for Services provided at multiple locations, will be allocated among the individual services for the purpose of applying Taxes and regulatory fees and also may be divided on the Customer's invoice by location served.

Activation Support

If requested by Customer, TWTC may assist Customer with activating and/or configuring equipment on Customer's side of the Demarcation Point ("Activation Support"). Customer must compensate TWTC for such Activation Support at TWTC's then prevailing Time and Materials rates posted at www.twtelecom.com.

Internet

Usage: Customer shall not transmit or store material in violation of any Federal or state laws or regulations, including, but not limited to, obscenity, indecency, defamation or infringement of trademark or copyright. Customer agrees to adhere to TWTC's IP policies at http://www.twtelecom.com/support-information/customer-resources/product-resources/ip-addressing-policy/ and

http://www.twtelecom.com/support-information/customer-resources/product-resources/peering-policy/

and TWTC's Acceptable Use Policy ("AUP") at http://www.twtelecom.com/support-information/legal-information/acceptable-use-policy/, which may be modified from time to time.

Equipment Recovery

Upon termination of a Service for any reason, TWTC or its representative will contact Customer to schedule a mutually acceptable time and date for TWTC's retrieval of TWTC Equipment located on Customer's premises. Alternatively, TWTC may request that Customer package TWTC's Equipment and return it, at TWTC's cost, to a location identified by TWTC. If Customer does not provide TWTC with access to its premises to allow TWTC to recover the TWTC Equipment within thirty (30) days following TWTC's contact, or if Customer does not ship the TWTC Equipment back to TWTC within the thirty (30) days, then TWTC may charge Customer for the replacement cost of the TWTC Equipment.

Signature Block

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	tw telecom holdings inc.			Customer:	Lexington Fayette Urban Co Gov
<	Signature:			Signature:	
	Name:	V.P./General Manager Franklin F	aulin	Name:	
	Title:	General Manager		Title:	
	Date:	9. 22.14		Date:	
	Sales Person:	Roman Lind Jr			

Customer and the individual signing above represent that such individual has the authority to bind Customer to this Agreement.