

WARRANTY STATEMENT

R.J. Marx Inc., stands behind all of it's products and will replace any defective product that fails due to manufacturing flaws. All of our products have been field-tested and have been shown to stand up to the harsh environment of the fire truck industry. Proper maintenance is essential to keeping your product looking brand new. With common care, our product should give you years of elegance and satisfaction.

- A. Never use pressure washing of any kind - Sponge wash only
- B. Never use polish or abrasive cleaners on the product or it's edges
- C. Never buff on top of the product or it's edges
- D. Inspect annually for vandalism / improper care - minor maintenance may prevent further harm
- E. Varnish traditional, (non-goldstar), products annually

Disclaimer:

Gold leaf, due to it's manufacturing nature contains certain visable differences in appearance and color. While we try and make our gold leaf products look the best possible, some inconsistancies in genuine gold leaf products can be expected.

Terms:

100% warranty against defects in material for:

23k & 12k for (3), three years

Color imaged products for 18 months from fading.

Traditional products for 12 months

Warranty starts at the time / date of acceptance of product, not installation.

Covers:

Replacement of defective material only.

Not Covered:

Mistakes caused by customers' misspelling, missing, or incorrect information are not covered. Damages caused by abuse: Failure to perform normal maintenance: or faulty or improper installation, whether by purchaser or third-party contractor will void this warranty.

Normal fading, lightening, or discoloration due to exposure to natural or artificial light, outside elements, normal wear, chemical washes, or Acts of God are not covered by warranty.

R.J. Marx, Inc. is not responsible for any loss, damage, travel expense, labor, or any other consequential damages arising from use or misuse of our products.

R.J. Marx, Inc. is not responsible for any scratches or damage to traditional products once they leave our controlled environment.

Qualification for Warranty Claim:

Any and all warranty claims must be reviewed and approved by a representative of R.J. Marx, before any alterations or removal of product or such action will void warranty of said product. R.J. Marx will respond to any warranty issue within four (4) hours of any normal work day.

R.J. Marx will replace as soon as possible, but not later than 30 days after the product has been returned for approved replacement.

Questions and inquiries may be addressed to:

R.J. Marx, Inc.

W6232 Contractor Drive

Appleton, Wi. 54914

(920) 954-7449 - 1-877-971-7446

e-mail sales@rjmarx.com