# LEXINGTON-FAYETTE URBAN COUNTY GOVERNMENT

# REQUEST FOR PROPOSAL

**FOR** 

# PROPERTY APPRAISAL SERVICES FOR INSURANCE PLACEMENT AND RISK MANAGEMENT PURPOSES

**Request for Proposal Number: 52-2015** 

Respectfully Submitted by:

**AssetWorks LLC-Main** 

Contact

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Director
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www.assetworks.com

Phone: 800-876-0363 x1356

November 18, 2015

**AssetW**ORKS

Mr. Todd Slatin
Purchasing Director
Lexington-Fayette Urban County Government
200 East Main Street, Room 338, Government Center
Lexington KY 40507

RE: Request for Proposal for Property Appraisal Services for Insurance Placement and Risk

Management Services, RFP #52-2015

Dear Mr. Slatin:

AssetWorks LLC is pleased to respond to your Request for Proposal Request for Property Appraisal Services and System. AssetWorks LLC is proposing insurance support services to provide the Lexington-Fayette Urban County Government comprehensive property insurance appraisal services, the collection of supplemental property underwriting data, and property risk management software application. Our services will assist with developing an insurable value base for equitable distribution of premiums, reliable insurance to value for risk identification, assure accurate coverage for risk quantification, supplemental property exposure data for risk financing and provide proof—of-loss documentation in a format that is consistent with the modeling demands of the reinsurance market. Our software solution will enable you to manage property changes, perpetuate value over time, and serve as a supplemental system of record for all property data.

AssetWorks LLC is confident in our ability to provide the expertise and experience to collect comprehensive property data, develop accurate insurable values and implement a software solution for the Lexington-Fayette Urban County Government property portfolio. We maintain offices nationwide including Atlanta GA, Southampton PA, Pittsburgh PA, and Austin TX, and have recently provided similar services to the States of Alabama, Georgia, Louisiana, Montana, South Carolina and Vermont.

Thank you for the opportunity to offer AssetWorks LLC's customized property appraisal services. We look forward to the possibility of a demonstration/presentation and ultimately to a maturing professional partnership with you and becoming an integral part of your risk management program. Please contact me at 800-876-0363 X 1356 if you have any questions or to schedule a meeting at your convenience.

Respectfully submitted,

Knotzeher Krier

AssetWorks LLC

Christopher Krier Regional Director

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## I. Executive Summary

AssetWorks LLC is confident in our ability to respond to the current and future property appraisal requirements of Lexington-Fayette Urban County Government by providing professional and accurate property data collection, valuation conclusions and supplemental data as needed for property underwriting and exposure analysis. AssetWorks LLC's services will assist with managing property exposure, achieve accurate insurance placement, provide equitable allocation of property premiums amongst members and act as a benchmark for proof-of-loss substantiation in the event of a catastrophe.

Our innovative solutions help pooling groups to manage their member's property data, provide customized reports for underwriting and enhance the benefits of participating in the Lexington-Fayette Urban County Government property program. Maintaining a strong presence nationally, AssetWorks LLC has the experience, capacity and local presence to provide efficient and timely professional consulting services. A professional partnership with AssetWorks LLC offers:

- AssetWorks LLC maintains professional affiliations with national insurance associations including the State Risk and Insurance Management Association (STRIMA), Association of Governmental Risk Pools (AGRIP), Public Risk Management Association (PRIMA) and the Risk and Insurance Management Society (RIMS).
- AssetWorks LLC is the technology pioneer in asset management and property appraisal solutions. AssetWorks LLC developed and owns a comprehensive web based property management system (AMP-Risk Management) providing our clients the ability to manage, report, perpetuate and maintaining valuation, property underwriting and exposure data.
- Our project team consists of *full-time employees* professional valuation consultants who maintain affiliations with various professional associations including the American Society of Appraisers (ASA) and adhere to the Uniform Standards for Professional Appraisal Practice (USPAP). Our team specializes in providing property appraisal services to public entities assisting with the design and implementation of programs to enhance marketing the property insurance program, provide consistent and accurate data for the reinsurance market and supplemental property data for loss control purposes.
- AssetWorks LLC is widely recognized as being the premier provider for State and public entity property management appraisal programs, generating over ninety percent of our annual revenue serving public entities, *including over 100 State pooling groups nationally and appraising over 150,000 different types of public entity buildings over the past two decades.*



AssetWorks LLC is a wholly owned subsidiary of Constellation Software, Inc. Constellation Software, Inc. is an international provider of market-leading software and services to a variety of industries, across both public and private sectors. The company was founded in 1995 and has a large, diverse customer base of 70,000 customers, operating in over 100 countries around the world. Constellation is an extremely healthy organization, with consolidated revenues exceeding US\$1.2 billion.

### II. Key Personnel and Experience

AssetWorks LLC has unparalleled experience providing professional and accurate data collection, valuation estimates, and supplemental data needed for property insurance underwriting and renewal purposes. Our professional staff is comprised of employees possessing backgrounds in architecture, engineering, construction estimating, real estate, and business management. We maintain offices in over twenty cities nationally including Elgin SC, Atlanta GA Southampton PA, Pittsburgh PA, and Austin TX, Members of our staff maintain affiliations with the American Society of Appraisers.

AssetWorks LLC has assembled a project team that specializes in proving services to risk pooling groups. We are experienced dealing with multi-member, large property portfolio pooling entities. A summary of our proposed management team is below with detailed professional qualifications provided in Addendum B.

The Lexington-Fayette Urban County Government will have full time access to all key personnel and executive management team at AssetWorks LLC for the duration of this project.

#### CHRISTOPHER KRIER, PARTNERSHIP MANAGER

Christopher Krier, Regional Director, is the designated Partnership Manager will view the project from the client's perspective and make sure that AssetWorks LLC always acts in the interest of the client. The Partnership Manager has the authority to make decisions and command resources beyond the project at hand. The goal is to establish loyalty and build a long-term, successful relationship through diligence in project execution and communication.

#### JUSTIN DEEM, REGIONAL MANAGER/FIELD MANAGER

Justin is a Regional Manager and is a Marshall & Swift certified Senior Appraiser with AssetWorks LLC who has been serving our clients since 2003. Justin manages a team of 5 full time appraisers in the central region of the United States. Justin's role for this project will be field manager to oversee the project execution, scheduling, and timely delivery of all field inspections.



#### MELVIN NGAYAN, REGIONAL MANAGER/FIELD MANAGER

Mel is a Regional Manager and is a Marshall & Swift certified Senior Appraiser with AssetWorks LLC who has been serving our clients since 1997. Mel earned his degree is environmental engineering from Penn State University and brings a vast knowledge of water and wastewater utility buildings and structures. Mel manages a team of 5 full time appraisers in the eastern regional of the United States. Mel has been the project manager for the North Carolina Association of County Commissioners for the past 8 years.

#### **AssetWorks LLC Office Locations**

AssetWorks LLC has over 20 offices nationwide. For the purposes of this engagement, regional, local and remote offices throughout the United States will be utilized for completion of this project. Staff and support from the following offices will service the Lexington-Fayette Urban County Government:

#### AssetWorks LLC-Pittsburgh, PA

168 Industry Drive
Pittsburgh PA 15275
michael.borello@assetworks.com
Phone: 1-877-809-0600 x 1324

#### ASSETWORKS LLC-SOUTHAMPTON, PA

101 Lakeside Drive Southampton PA 18966 Phone: 1-800-876-0363 x 1356 christopher.krier@assetworks.com

#### AssetWorks LLC-Austin, TX

50000 Plaza on the Lake, #315
Austin, TX 78746
christian.gutierrez@assetworks.com

Phone: 800-876-0363 x 1177

#### **EXPERIENCE & REFERENCES**

AssetWorks LLC retains our current clients by way of our commitment, quality control, communication, and timely delivery of reports. Our professional staff takes an active role in enhancing the benefits of our clients by participating and attending our clients' annual meetings and seminars, preparing articles and newsletters highlighting the benefits of current property valuations, and welcome the opportunity to sponsor events. We suggest that to better assess the quality of our work and distinctly high levels of communication, that you contact the following references.



For your convenience, we have included clients where Assetworks has performed appraisal services and also clients where appraisal services and AMP software have been implemented in tandem.

Appraisal Clients	Appraisal Services and Software Clients
State of South Carolina Insurance Reserve Fund	State of South Carolina Insurance Reserve Fund
Contact: Anne Macon Smith, Risk Manager	Contact: Ann Macon Smith, Risk Manager
Phone: (803) 737-0020	Phone: (803) 737-0020
Email: aflynn@irf.sc.gov	Email: <u>aflynn@irf.sc.gov</u>
New Jersey Utilities Authority	South Carolina School Boards Insurance Trust
Contact: Cate Kiernan, Vice President (PERMA)	Contact: Steve Mann, Director of Insurance Services
Phone: (201) 518-7031	Phone: (803) 799-6607
Email: catek@permainc.com	Email: <u>smann@scsba.org</u>
Joint Insurance Funds of New Jersey	Self-Insured Schools of California
Contact: Paul Forlenza, Senior Account Manager	Contact: Robert Kretzmer, Director
Phone: (856) 446-9137	Phone: (661) 636-4709
Email: paul.forlenza@ajg.com	Email: <u>rokretzmer@kern.org</u>
City of Dothan	Nevada Public Agency Insurance Pool
Contact: Trampas Gougler, Safety Officer	Contact: Wayne Carlson, Executive Director
Phone: (334) 615-3420	Phone: (775) 885-7475
Email: tgougler@dothan.org	Email: <u>waynecarlson@poolpact.com</u>
North Carolina Association of County Commissioners	Public Risk Insurance Agency
Contact: Charlie Eaton, Deputy Director	Contact: Paul Dawson, Senior Vice President
Phone: (919) 719-1124	Phone: (386) 239-4045
Email: charlie.eaton@ncacc.org	Email: <u>pdawson@bbpria.com</u>
Preferred Governmental Insurance Trust	North Carolina Association of County Commissioners
Contact: Kevin Meehan, Vice President	Contact: Michael Kelly, Risk Management Director
Phone: (321) 832-1505	Phone: (919) 719-1124
Email: kmeehan@publicrisk.com	Email: michael.kelly@ncacc.org
	Delaware Valley Insurance Trusts
	Contact: Peter Erndwein, Director of Risk Control
	Phone: (215) 706-0101
	Email: perndwein@dvit.com



#### III. PROJECT SCOPE & APPROACH

#### **Project Scope**

The focus of our proposed services is to provide current insurable values and property underwriting data of Lexington-Fayette Urban County Government insured property. AssetWorks LLC services will result in current insurable values, enhanced COPE data, proof-of-loss documentation, as well as the basis for underwriting and insurance premiums. Our services will be performed in accordance with industry-wide appraisal standards (USPAP – Uniform Standards of Professional Appraisal Practice).

#### **Project Plan Development**

The core of success in a property appraisal project begins on the front-end, and by way of dialogue, a truly customized project plan is developed to meet the specifications and needs of the Lexington-Fayette Urban County Government. Our approach is not a template and is catered towards not only client requests but by way of our experience and expertise to bring innovative solutions and accurate valuations to the table.

#### **Client Expectations**

AssetWorks LLC believes that clients retain our services with the expectation that AssetWorks LLC staff, as paid professionals and consultants, will perform the necessary tasks with the highest level of industry professionals to successfully complete the project on time. We do view our clients as active participants and anticipate their assistance with project announcement, member contact list and access to all sites. A comprehensive project management document will be utilized to communicate with the Lexington-Fayette Urban County Government.

#### **Client Communication**

Weekly communication is maintained with the client through phone call updates and a project status log. The status log will provide a picture of members completed, members scheduled, total building count and status of draft reports. A sample project status log is below and this is costumed to each client's needs based on the initial kick-off meeting:

AssetW©RKS								
		Site Visit			SOV	Actual	Preliminary	Final
		Scheduled	Site Visit	Site Visit	Building	Buildings	Reports	Reports
Field Status	Member Name	Date	Start Date	End Date	Counts	Appraised	Date	Date
Complete	Daniel Town	05/27/13	06/03/13	06/03/13	2	2	06/26/13	07/11/13
Complete	Hideout Town	05/27/13	06/03/13	06/03/13	1	1	06/26/13	07/11/13
Complete	Tabby Valley Parks & Rec SSD	05/27/13	06/03/13	06/03/13	1	7	06/26/13	08/12/13
Complete	Duchesne Mosquito Abatement District	05/27/13	06/03/13	06/03/13	1	5	06/26/13	08/12/13
Complete	Uintah Care Center	05/27/13	06/03/13	06/03/13	1	6	06/26/13	08/08/13



In addition to the weekly status log, three quarterly meetings will be scheduled with Lexington-Fayette Urban County Government to discuss inspection, scheduling, activities and other needs as related to the contracted services.

#### IV. APPRAISAL SERVICES & PROCEDURES

The buildings/structures subject to our survey will be carefully inspected and measured. Professional AssetWorks LLC's appraisers will independently calculate the square foot area of each building appraised through the review of "as-built" blueprints or physically measuring each building. Building photographs will be prepared for each structure to become part of our proof-of-loss documentation, in addition to assisting with the valuation efforts. A description for each building will be developed and recorded, depicting construction type and materials utilized.

The basis for valuations of each building lie in the data recorded while onsite. Each building will be physically inspected and a description for each building will be developed and recorded, depicting primary Construction, Occupancy, Protection and Exposure (COPE) data to be included on the insured property as it is related to property loss prevention and valuation. *Construction* details will include: building wall, floor and roof material, dates of construction, building dimensions, total square footage. *Occupancy* details will include general building use. *Protection* details include sprinkler systems, fire detection and alarm systems. *Exposure* details include our observation of interior and exterior hazard exposures.

#### Primary Construction, Occupancy, Protection, and Exposure (COPE) data includes:

- Address
- Client Name
- Division Name
- Location Name
- Cost of Replacement
- Digital Photos
- Occupancies
- Year Built/Year Acquired
- ISO Classification
- Gross Square Footage
- Story Height
- Number of Stories
- Perimeter

- Roof Pitch
- Roof Material
- Exterior Wall Type
- Ceiling Finish
- Heating
- Cooling
- Plumbing
- Intrusion System
- Fire Protection System
- Elevators
- Basement Area (finished, unfinished)
- GPS Coordinates
- Diagram



#### Secondary COPE Data Collection, Catastrophe Modeling Data, and RMS Classifications

Due to the fact that data modeling continues to be a major influence on the pricing of retailer's property programs, basic COPE data is not enough to guarantee the best pricing. Many retailers are adding secondary data to their submissions in order to get favorable underwriting evaluations. The most commonly used catastrophe modeling program used by brokers and underwriters is the RMS (Risk Management Solutions) program. AssetWorks appraisers can assist in gathering a number of these secondary characteristics in the specific format used by the RMS program to include the following:

- Nearest Ocean/Gulf Distance
- Year of Last Electrical Upgrade
- Year of Last Plumbing Upgrade
- Year of Last HVAC Upgrade
- Year of Last Roof Upgrade
- Year of Last Building Code Upgrade
- Year of Last Wind/Seismic Upgrade
- Contents Rate Grade
- Roof Framing Type
- Roof Covering
- Roof Age/Condition
- Roof Geometry
- Roof Parapets/Chimneys
- Roof Anchor (most likely estimated)
- Commercial Appurtenant Structures
- Wind Tier/Hazard Zone
- Roof Sheathing Attachment (most likely estimated)

- Flashing and Coping Quality
- Wind Missiles
- Contents Vulnerability Due to Wind
- Roof Maintenance
- Cladding Type
- Residential Appurtenant Structures
- Mechanical/Electrical Equipment (Side of Building)
- Ground Level Equipment
- Opening Protection
- Resistance Doors
- Flood Protection
- Construction Quality
- Basement
- Frame-Found Connection
- Contents Vulnerability Due to Water
- Roof Equipment Hurricane Bracing
- Tree Density

During the office valuation portion of the engagement, property exclusions (those items not typically covered by an insurance policy) will be segregated to properly report the site preparation and excavation, footings and foundations, and a portion of plumbing costs (below grade).

AssetWorks LLC understands underwriters' demands specific to the reinsurance markets and the ever evolving changes to CAT modeling data collection. At the Lexington-Fayette Urban County Government's request, AssetWorks LLC will add, remove, or change data elements as requested.

Excluded from the appraisal is land, licensed vehicles, fine arts, intangible assets and property below \$50,000 in value.

#### CONSTRUCTION/ISO CLASSIFICATION

ISO classes 1-6, as defined by the Commercial Fire Rating Schedule (CFRS) will be record defined in terms of the Marshall and Swift construction classes as follows:



#### **Contents-Modeling Approach**

Content values will be included based on a "modeling" approach that was developed to meet the valuation needs of public entities without the extensive time required for a detailed inventory. AssetWorks LLC utilizes computer models of more than 100 building occupancies and their contents. A field inspection of each building is conducted and the building's contents will be identified. We then estimate the value of contents in a particular building by taking a square foot equipment index of a like facility and applying it to the calculated area of the building. Content values may adjust to account for variations in density and quality of equipment present

#### **Insurable Land Improvements**

Insurable Land Improvements outside of a building and particular to a parcel of land will be inventoried and valued as part of the standard building appraisal. Included are assets such as parking lots, fencing, outside lighting, park benches, signage and flagpoles, etc.

Additionally, infrastructure assets, i.e., traffic signals, street lighting, parking meters, water/sewer lines, etc., can be added to the report at no additional charge if a complete listing in Excel is supplied by the member. If that information is not readily available and Assetworks is required to capture this data as part of our field study, infrastructure research fees will apply.

#### **Building Diagrams**

AssetWorks will provide a one dimensional drawing of each structure that illustrates the exterior footprint of the building or multiple buildings at each site. The site image can be very beneficial at sites with a large quantity of structures spread across a large area. This provides for quick identification of buildings for reoccurring needs ranging from loss control and identification to points of reference for site employees.

#### **Historical Buildings**

Buildings registered as historical with the National Trust of Historic Preservation will be valued based on reproduction cost which will include identifying and appraising components of the subject building, utilizing a segregated cost approach to determine valuations on material that is like-kind as well as function. Specialty attributes will be taken into consideration and valued in terms of reproduction as it relates to the subject building.

#### **Water/Sewer Treatment Facilities**

AssetWorks LLC's approach to valuing water/sewer treatment facilities are performed on an itemized building and/or by process basis. The fieldwork should begin with a meeting between the project team and the plant manager or other delegate.



#### The following is verified:

- Available blueprints/site map/processing summary info
- Plant accessibility and available working time
- Chaperone requirements and other safety requirements

Additional information on specific structures/equipment does not necessarily need to be discussed at the initial meeting but at minimum would be obtained prior to the conclusion of fieldwork. This would include:

- 1) Plant design capacity measured in "million gallon capacity per day treated" MGD
- 2) Plant original construction date
- 3) Plant addition dates
- 4) Drawings for original and additional (architectural drawings"
- 5) Plant flow diagram (used to establish numbering scheme)
- 6) Any "contractors cost breakdowns" for construction (original or additions)
- 7) Area to work from and be able to utilize drawings

Ideally, the plant walk-through will be done after the plan review since the availability of blueprints or other information will determine which structures need to be physically measured. The plans may also provide info on the construction class, other building features and processing equipment.

Process piping (underground) is typically excluded from property schedules for insurance purposes; however, it is optional to include these assets as an individual land improvement entry.

Common processes and structures analyzed and included are:

- Headworks (Influent Pump Station)
- Clarifiers (Primary, Intermediate, Secondary)
- Aeration Tanks/Ponds/Basins
- Gravity Thickeners/Dewatering Buildings / Belt Presses
- Digesters
- Filters (Trickling, Biological, UV... etc.)
- Sludge Drying Beds/Lagoons/Incinerators
- Laboratories
- Ozone Structures
- Chlorine Contact Structures
- Blower Buildings
- Pump Stations / Equipment Galleries



\*Key details are recorded for theses specialty structures for valuations, as follows:

#### **Electrical Substation Equipment**

- Substation Capacity
- Circuit Breaker Quantity, Type, Capacity
- Transformers, Quantity, Type, Capacity
- Structures (Control, Dead-Man, Other)
- Control Panel Details
- Accessory Equipment Details

#### **Reservoirs & Water Containment Structures**

- Type(concrete/steel/above-ground/in-ground)
- Capacity
- Construction Date & Cost

#### Pump Houses, Lift Stations, Wells, etc.

- Structure type, size/depth, services, & features
- Itemized equipment (type, capacity)

It is important to note for contents modeling of water and sewer treatment facilities, AssetWorks LLC has completed inventories for several utility authorities around the country and we have provided cost data on the various types of equipment that pertain specifically to these types of buildings/structures (ie: pumps, motors, MCC/VFD, process piping, ozone equipment (if applicable), clarifier arms, drive mechanisms, sludge filter presses, chemical tanks/feed pumps, and emergency generators). This inventory data will be used to calculate the modeling of contents for this project.

# V. Property Appraisals Schedule

AssetWorks' automated approach and depth of experienced staff qualify us to complete all phases of this project to meet the timing requirements of the Lexington-Fayette Urban County Government. Upon receipt of your authorization, AssetWorks will arrange a mutually agreeable schedule for the project planning meeting and our on-site inspections.

The current workload within the Asset Services Division allows for the dedication of 100 percent of the project team time allocated to Lexington-Fayette Urban County Government project.



Our proposed timeline is as follows:



#### VI. METHODOLOGY FOR ESTABLISHING VALUES

Our investigation of each property will follow generally accepted appraisal techniques and valuations in accordance with the Uniform Standards of Professional Appraisal Practice (USPAP) incorporating various research sources to develop cost conclusions for each building. Sources include price lists, trade journals, industry publications, pricing subscription services, engineering manuals and inquiries with local contractors as well as direct cost research. It is an ongoing task to identify and continuously substantiate values. Multiple sources of value exist, but to rely on only one can be limiting as they all have positive points to be reflected.

Example sources of construction cost information include:

- Direct cost information from recent projects
- Inquiries with local contractors and architects
- US Department of Labor Bureau of Labor Statistics
- Marshall and Swift Valuation Service
- RS Means Construction Cost Index
- Reed Construction Data
- Consumer & Producer Price Index

The offsite valuation portion of the project entails the research and calculations necessary to formulate replacement costs, reproduction costs, and insurance exclusions, defined as follows:

**Replacement Cost New** is the amount required to reproduce property in like utility and function, in accordance with current market prices for materials, labor, equipment, contractor's overhead, profit and fees, but with no provisions for overtime or bonuses for labor and premiums for material or equipment, based upon replacing the entire property at one time. This methodology takes local wages and material costs into account, as well as specific structural attributes and current construction code that will cause increase or decrease in base value such as sprinkler systems, elevators, exterior wall adjustments, actual building occupancy, and quality of construction as related to industry standards.



**Cost of Reproduction New** (*National Trust Historical Buildings*) is the amount required to reproduce a duplicate or replica of the entire property at one time in like kind and materials, in accordance with current market prices for materials, labor and manufactured equipment, contractor's overhead, profit, and fees, but with no provisions for overtime, bonuses for labor, or premiums for material

**Insurance Exclusion** is a provision in an insurance contract describing property, or types of property, that are not covered by an insurance policy. Based upon a review of current policy specifics, we identify the items to be excluded under terms of the policy. The insurance exclusion amount is deducted from replacement cost to arrive at an insurable value, specific to each structure.

In determining replacement cost new, AssetWorks typically does not consider costs associated with demolition of property, debris removal, or partial loss into our analysis. Partial losses can be proportionately higher than replacement cost due to substantial repair and renovation costs that are generally associated with this scenario.



#### VII. DELIVERABLES

#### **Certification Letter**

Certified appraisal reports are bound in an easy-to-read format. AssetWorks LLC will provide a set of insurance summary and insurance detail reports. The certified appraisal report will include the Letter of Certification, which will:

- a) Identify the property appraised
- b) State the purpose of the appraisal
- c) Specify the appraisal date
- d) Define the level of value sought and the premise of value employed
- e) Describe the nature of the property included and excluded
- f) Discuss the appraisal investigation
- g) Indicate the factual data considered
- h) Present the conclusions of value
- i) Outline the qualifying and limiting conditions
- j) Include the signature of an authorized officer of the company

#### **Preliminary Reports**

Draft Summary and detail reports will be sent via email in .pdf format for review. Upon approval, AssetWorks LLC will then prepare and deliver final reports in electronic and hard-copy format. Preliminary reports will also include a "Variance Report", comparing old values to new, providing an added tool for analysis.

#### Final Reports (Sample Reports follows)

AssetWorks will provide Lexington-Fayette Urban County Government with 3 written hard copy reports as well as an electronic data file (SOV). This data file will include all building features, and values that are displayed on our building detail report. The data will be provided to you in a format that can be sorted and edited by you to populate and update your current software system. Your reports will include:

- 1) Certification Letter
- 2) Insurance Summary & Detail
- 3) Variance Report (compares reported value to appraised value)
- 4) Excel File of Reports Data
- 5) PDF Files of all Hard Copy Reports



**Insurance Summary Report** – Summary of values by location, this report is provided in spreadsheet format and includes the following detail for each site:

- 1) Construction Classification
- 2) Property Description
- 3) Property Address
- 4) Year Built

- 5) Gross Square Footage
- 6) Schedule Summarizing Replacement Costs
  - 7) Exclusion Amounts
- 8) Content Values

#### **Sample Summary Report**

04/20/20 SB02X	105		INSUR		E CITY, WA Amary by Building			Aso	if: 11/29/2000 Page: 1
Code	Building Description Address	Ye City Bu		Hbr. of Stories	Square Footage	Replacement Cost New	Exclusion Amount	Replacement Cost Less Exclusions	Contents Value
Entity:	00 SAMPLE CITY								
Site:	01 SAMPLE CITY HALL								
		199 ELK GROVE, C			1,000	120,700	7,200	113,500	21,600
01	SAMPLE CITYHALL (PP27) 101 WEST DOWNTOWN AVENUE	198 HIDDEN CITY,	1 4	3	109,843	11,990,000	840,000	11,150,000	3,229,400
	Site total f	or01: Ass	set Count 2		110,843	12,110,700	847,200	11,263,500	3,251,000
Site:	03 SAMPLE CITY PUBLIC SAFETY BUIL	DING							
01	PUBLIC SAFETY BUILDING (PP31) 1234 PUBLIC SAFETY LANE	198 SAMPLE CITY,		3	133,003	18,621,000	931,000	17,690,000	4,958,400
	Site total f	or 03: Ass	set Count 1		133,003	18,621,000	931,000	17,690,000	4,958,400
Site:	04 SAMPLE CONVENTION CENTER								
01	CONVENTION CENTER (PP44) 1234 CONVENTION CENTER WAY	198 SAMPLE CITY,	-	1	189,000	25,704,000	1,286,000	24,418,000	4,961,300
	Site total f	or <b>04:</b> Ass	set Count 1		189,000	25,704,000	1,286,000	24,418,000	4,961,300
Site:	12 SAMPLE FIRE ACADEMY TRAINING	SITE							
02	SAMPLE BURN LAB AND DRILL TOWER (PP1 2000 WEST DAMD DRIVE	1) 198 SHERWOOD,\		4	7,008	447,000	26,800	420,200	0
	Site total f	or 12: Ass	set Count 1		7,008	447,000	26,800	420,200	0
Site:	39 SAMPLE CENTRAL LIBRARY								
01	SAMPLE LIBRARY (PP33) 94209 READ ABOOK BLVD	197 LIBRA, TX 543		3	59,422	7,131,000	499,000	6,632,000	5,630,800
	Site total f	or 39: Ass	set Count 1		59,422	7,131,000	499,000	6,632,000	5,630,800

#### **Sample Value Comparison Report**

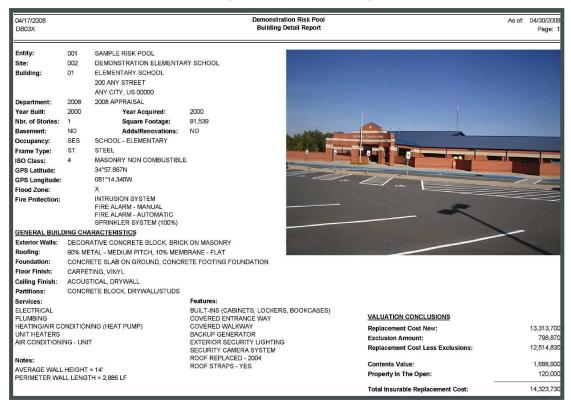
11/17/2008 SOV_SAMPLE In			Insura	City of Aurora noe Summary by Building - SOV		As of: 10/31/200 Page:		
Code	Buildi Addre	ng Description			Replacement Cost Less Exclusions	Replacement Cost - SOV	Replacement Cost Difference	% Change
Entity:	AUR	CITY OF AURORA						
Site:	001	CITY HALL						
1.01	CITY H	ALL		Building	302,500	138,877	163,623	54.09
	21420 1	MAIN STREET NE		Contents	103,672	103,672	0	0.00
		RA, OR 97002		Property in the Open	3,200	0	3,200	100.00
	Notes:		ARTMENTS, POLICE DEPARTMENT	T, COUNCIL CHAMBERS				
		LAND IMPROVEMENT: CONCRETE PAVEMENT	- 642 SF = \$3,200					
			Site total for 001:	Building	302,500	138,877	163,623	54.09
				Contents	103,672	103,672	0	0.00
				Property in the Open	3,200	0	3,200	100.00
Site:	005	WATER RESERVOIR						
5.02	WATER			Building	232,700	138,877	93,823	40.31
		OTTAWAY ROAD NE		Contents	0	0	0	0.00
		RA, OR 97002		Property in the Open	4,600	0	4,600	100.00
	Notes:	BOOSTER PUMP STATIC LAND IMPROVEMENT:	GHT=28.43', CAPACITY = 294,000 DN AT THE SAME SITE, GAS GENE V/BARBED WIRE - 288LF AT 10' HK	RATOR & RAISED DIESEL FUEL TAN	IK NEXT TO PUMP STATION.			
			Site total for 005:	Building	232,700	138,877	93.823	40.31
				Contents	0	0	0	0.00
				Property in the Open	4,600	0	4,600	100.00
Site:	006	PUBLIC RESTROOM						
6.01	RESTR	OOM BUILDING		Building	116,160	127,883	-11,723	-10.09
	SECOND STREET NE		Contents	7,649	7,649	0	0.00	
	AUROF	RA, OR 97002		Property in the Open	0	0	0	0.00
			Site total for 006:	Building	116,160	127,883	-11,723	-10.09
				Contents	7.649	7,649	0	0.00



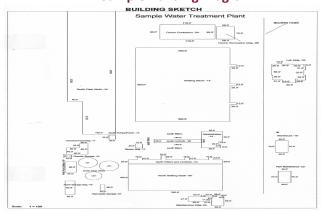
**Insurance Detail Report** – Provides detail information on a per building basis. This report includes, but is not limited to the following:

- 1) Site Name 7) Square Feet
- 2) Building Name 8) Narrative Description
- 3) Building Address 9) COPE Data (Primary)
- 4) Occupancy and/or function of facility or bldg. 10) Replacement Cost New
- 5) Construction/ISO Classification 11) Exclusion Amount
- 6) Year Built 12) Content Value

#### **Sample Insurance Detail Report**



#### Sample Building Diagram





#### VIII. OPTIONAL SERVICES

### **Annual Update Service**

Upon completion of appraisal, detailed trend factors will be applied via AMP-Property Management Program on an annual basis.

The trend factors used are developed based on a variety of factors including the Consumer Price Index, the Marshall & Swift Valuation Guide, the Handy-Whitman Index, and the increase/decrease in the cost of materials, technology equipment advancement, etc.



#### AMP Overview



# **Property Risk Management Web-Application**

AssetWorks understands the importance and benefits of having a single comprehensive property database available for property marketing and placement, loss control, claims management, catastrophe modeling, and annual updating of values. We also realize

that establishing initial values is important, but the key to a successful appraisal program is the ability to manage the ever changing underwriting data requirements and consistently perpetuate all insurable values. Our industry knowledge and hands on experience assisting our clients with their varied risk data needs has pushed AssetWorks towards the development of a comprehensive risk data management solution.

With various levels of user access, approval processes and a complete audit trail, AMP users can be confident in the integrity of their data. Features include:

- Fast, reliable and easy access to data
- Secure authentication, data encryption and user log for accountability
- Support for an unlimited number of users with multiple levels access permission
- Property insurance reporting and valuation management tools
- Primary and Secondary C.O.P.E. data tracking
- Reports to assist with data conversion for catastrophe modeling, proof-of-loss documentation and the insurance renewal process
- User-friendly design with intuitive workflows and multiple user defined fields
- Data import and export capabilities

Being a web-based, software as a service solution, AMP provides users with significant advantages over client-server or stand-alone software solutions:

- Approved users have access to the same data in real-time via the internet.
- With no additional hardware or software required, AMP eliminates the need for a large capital outlay generally associated with software purchases.
- Help desk support, upgrades and product updates are handled by AssetWorks without requiring additional IT resources or downtime.
- Data is managed in an enterprise-class data center with best-of-breed intrusion protection, full disaster recovery, and backup procedures.

Annual AMP fees include 24-hour access to AMP, unlimited help desk support, and all system maintenance.



#### STRUCTURAL HIERARCHY

We have developed a structural hierarchy that meets the unique needs of the LFUCG as follows:

- > ENTITY (LFUCG)
  - > **SITE** (Campus/Physical Address)
    - BUILDING (Individual Structure)
      - > LOCATION/ROOM (Within a building)

#### **ADMINISTRATIVE FEATURES**

#### • Organization Administration

Easy to use functionality for *Organization* setup and maintenance. Enable administrative features including, activate *Organization* and de-activate *Organization*. Allows multiple levels of security options to manage entity property schedules at the administration level.

#### • Security

User and role security setup.





#### • User Specific Work Desk

Work desk administration setup for all users. Users have the ability to deploy work desk functions based on user roles.



#### PROPERTY DATA MANAGEMENT

#### • Property Tracking

Tracking of property information for insurance, adaptable to changing insurance industry and LFUCG requirements.

#### • Insurance Data Tracking

The ability to track multiple individual Organizations under the Entity...

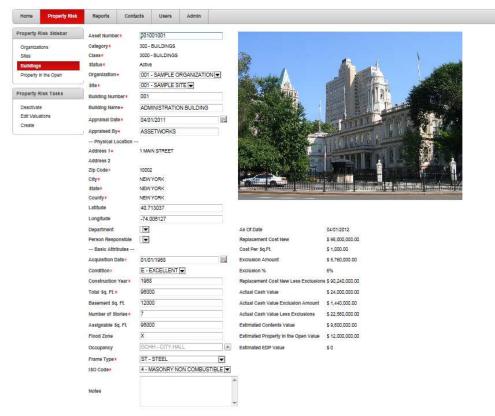
#### • Property Additions/Disposals & Update Processes

Notifications for any or all property additions/disposals and updates to be approved by the system administrator.

#### Building Components

Manage and track critical building components (both primary and secondary) to provide underwriters with the most detailed and accurate data they need to establish insurance premiums using industry standard catastrophe modeling programs.









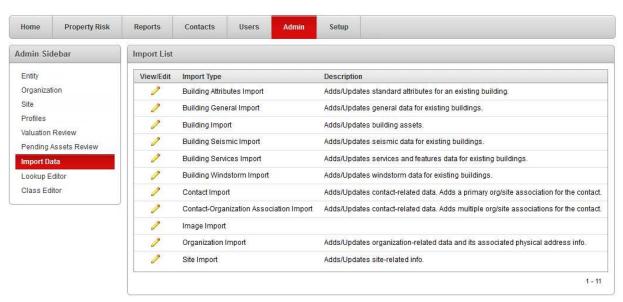




#### Data Exchange

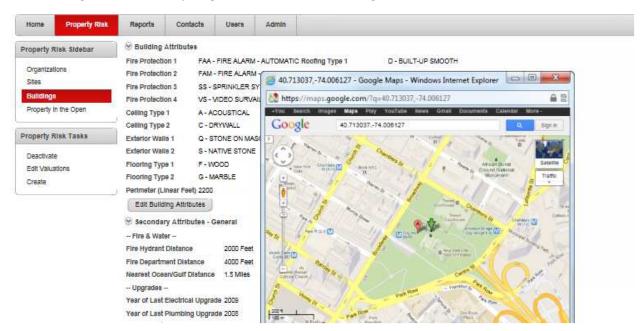
Basic importing and exporting of asset and table data in comma-delimited (CSV) and text formats.





#### • Web Links

Google maps (Geocoding), GIS and Flood zone mapping (at the building level). These can be added to regions of the Entity, Organization, Site and Building view.





#### <u>Document Repository Management</u>

Add the ability to assign forms and documentation to individual properties.

#### • Image Repository Management

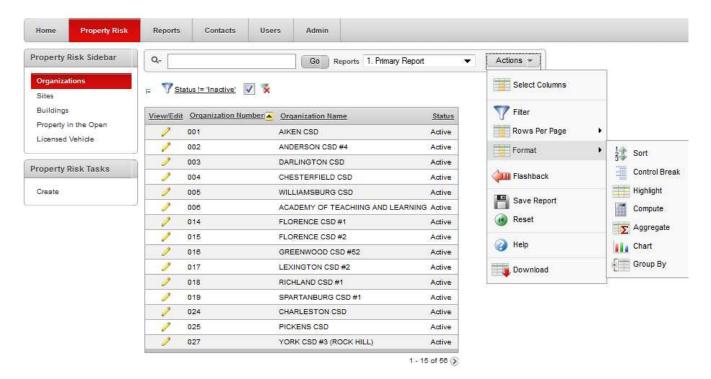
Add the ability to assign image files at the asset level.



#### **ADVANCED QUERIES & REPORTING**

Advanced Query and Ad-Hoc Reporting - Interactive report regions enable end users to customize reports. Users can alter the layout of report data by selecting columns, applying filters, highlighting, and sorting. Users can also define breaks, aggregations, charts, group bys, and add their own computations. Users can also set up a subscription so that an HTML version of the report will be emailed to them at a designated interval. Users can create multiple variations of a report and save them as named reports, for either public or private viewing. All fields available in AMP can be reported on and include all primary and secondary COPE data elements.





- Select Columns This feature is used to select the columns/fields that will display on the report.
- **Filter** Focuses the report by adding or modifying the WHERE clause on the query. You can filter on a column or by row.
- Rows Per Page Sets the number of records to display per page.
- Sort Used to change the columns to sort on and determines whether to sort in ascending or descending order.
- **Control Break** Used to create a break group on one or several columns. This pulls the columns out of the interactive report and displays them as a master record.
- **Highlight** Enables you to define a filter. The rows that meet the filter criteria display as highlighted using the characteristics associated with the filter
- Compute Enables you to add computed columns to your report.
- Aggregate Aggregates are mathematical computations performed against a column.
  - o **Aggregation** enables you to select a previously defined aggregation to edit.
  - Function is the function to be performed (for example, SUM, MIN)
  - Column is used to select the column to apply the mathematical function to. Only numeric columns display.
- **Chart** You can define one chart per saved report. Chart formats include bar graphs, pie charts, and line charts.
- **Group By** You can define one Group By report per saved report. Once defined, you can switch between the group by and report views using links below the Search bar.



• **Flashback** - A flashback query enables you to view the data as it existed at a previous point in time.

#### Save queries to reports for future use

- **Save Report** Saves the customized report for future use. You provide a name and optional description and can make the report accessible to other users.
- **Reset** Resets the report back to the default settings, removing any customizations that you have made.

#### Download queries to Excel, .pdf or HTML formats

• **Download** - Enables the current result set to be downloaded.

#### **Standard AMP Reports**

The following reports come standard with AMP Risk and are available in real time (24/7/365) when logged into the system.

- Building Summary Report
- Class List Report
- Entity Summary Report
- Organization Summary Report
- Site Summary Report
- Building Details Report (Sample below)



04/07/2014 SOUTH CAROLINA SCHOOL BOARDS INSURANCE TRUST As Of: 04/07/2014 LEXINGTON CSD #2 Page: 107 Insurance Detail by Entity

02101901 Asset Number:

LEXINGTON CSD #2 Organization: 017 019 AIRPORT HIGH SCHOOL Building: AIRPORT HIGH SCHOOL 01 1315 BOSTON AVENUE

WEST COLUMBIA, SC 29170

Department:

Built/Acquired: 1958/1958 Inspection Date: 10/17/2013 No. Stories: Total Sq. Ft.: 182227 NO Basement: Basement Sq. Ft.: Flood Zone: Condition: GOOD 25 Occupancy: Education (K-12, Daycare, Nursery, and other elementary educ Frame Type: STEEL

Masonry Non Combustible- ISO FIRE 4 **ISO4** 

ISO Construction Class: ISO Fire Protection Class:

GPS Lat & Long: 33.951467N 81.10435W

INTRUSION SYSTEM, FIRE ALARM - AUTOMATIC Fire Protection:

FIRE ALARM - MANUAL,

**Building Secondary Attributes** 

BRICK ON MASONRY, BRICK ON CONCRETE BLOCK BUILT-UP TAR & GRAVEL, BUILT-UP SMOOTH Roofing Type:

Roofing Pitch:

Roofing Shape: FLAT

CERAMIC TILE, VINYL Flooring Type: Ceiling Type: ACOUSTICAL, NONE

CONCRETE BLOCK, DRYWALL/STUDS Partitions:

Foundation Type: CONCRETE SLAB ON GROUND, CONCRETE FOOTING FOUNDATION

Perimeter: 4916 Avg Story Height:

Services
AIR CONDITIONING - ROOFTOP HEATING - ROOFTOP PLUMBING

ELECTRICAL

Features General Attributes WALK-IN FREEZER Fire Hydrant Dist WALK-IN COOLER Fire Dept Dist BUILT-IN SEATING Nearest Ocean LOADING DOCK Contents Rate Grade

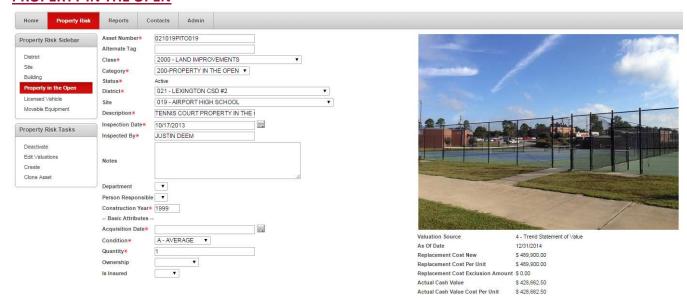
Valuation Conclusions As Of Date Replacement Cost New Exclusion Amount

RCN Less Exclusions Modeled Contents Value 11/30/2013 Valuation Source 22,745,600.00 Total Insurable Value

1,364,700.00 21,380,900.00 4.191.200.00

25,572,100.00

#### **PROPERTY IN THE OPEN**







#### **Software Implementation Summary**

AssetWorks will complete the implementation of the AMP Property Risk Management Module for the Oklahoma Municipal Assurance Group as follows:

#### **Database Setup, Buildings Conversion & Testing**

- AssetWorks will work with the LFUCG to determine and build all necessary tables within the AMP system. This will include but is not limited to the identification of all site and building numbers, departments, contacts, user roles and security, asset classifications, funds, etc...
- 2. AssetWorks will work with the LFUCG to successfully convert all building data from the existing MS Access database to the AMP system.
- 3. The LFUCG will have the opportunity to test the database and provide approval before going live with the system.
- 4. GO LIVE



#### IX. FEES AND AUTHORIZATION PAGE

Please return a copy of this executed agreement to the attention of the undersigned <u>via fax at 215-354-1086</u> and the original <u>mailed back to this office.</u> All professional fees outlined below are in US Dollars and include out-of-pocket expenses. The TOTAL investment is as follows:

	Initial Here
2015 Standard AssetWorks Appraisal and AMP Softwa Estimated Total – 424 Structures:	<u>s52,000</u>
Above estimated structure count is based on the supplied proposition to the supplied list are subject to a fee of \$115 per building.	perty schedule in the RFP. Additional buildings found subsequent
AMP Software Maintenance and Support (Re o Includes annual trends of all property data.	newal): \$1,800/Year
<ul> <li>and an unlimited number of assets in the database.</li> <li>The above fees do not include the development/impleme</li> <li>A detailed report of expenses will be provided and billed</li> </ul>	d support provides the LFUCG with an unlimited number of concurrent users entation costs for any system interfaces or optional AMP modules. upon completion of on-site training. provide the LFUCG with our standard software agreement for review and ACCEPTED BY:
AssetWorks Listater Krien	Lexington-Fayette Urban County Government
Christopher Krier Regional Director	Signature
<u> </u>	Name
	Title
	Date



#### Addendum A-Terms & Conditions

- AssetWorks LLC shall provide guidance to Lexington-Fayette Urban County Government in determining the data required for purposes of the contemplated services. Lexington-Fayette Urban County Government further agrees to provide all data specifically requested, including documentation and information to AssetWorks LLC in a timely manner. AssetWorks LLC shall assume without incurring liability therefore, that all data so provided is correct and complete.
- 2) In the event that Lexington-Fayette Urban County Government provides additional and/or corrected data, documentation and information at a later date, AssetWorks LLC's efforts with respect to such additional and/or corrected data, documentation and information shall be deemed additional services and compensated in addition to the fees set forth herein based on applicable hours, professional fees and expenses.
- 3) Lexington-Fayette Urban County Government acknowledges project completion upon delivery of final reports. Final report delivery occurs only upon either acceptance of the preliminary reports data by Lexington-Fayette Urban County Government or upon the passing of the two-week (10 business days) period of time after preliminary report delivery, whichever comes first.
- 4) To the extent a claim is not covered by the required insurance, each party agrees that each party's total liability for any and all damages whatsoever arising out of or in any way related to this Agreement from any cause, including but not limited to negligence, errors, omissions, strict liability, breach of contract or breach of warranty shall not, in the aggregate, exceed the total amount of this Agreement. To the extent a claim is covered by the required insurance, each party's total liability will be limited to the amount of required insurance.
- 5) Lexington-Fayette Urban County Government and AssetWorks LLC shall each retain ownership of, and all right, title and interest in and to, their respective pre-existing Intellectual Property, and no license therein, whether express or implied, is granted by this Agreement or as a result of the Services performed hereunder. To the extent the parties wish to grant to the other rights or interests in pre-existing Intellectual Property, separate license agreements on mutually acceptable terms will be executed.
- 6) AssetWorks LLC will invoice each Lexington-Fayette Urban County Government based on number of buildings inspected and preliminary reports delivered. Invoices are due within 30 days of receipt, and past due amounts may be subject to late fees of 1½ percent per month.
- AssetWorks LLC will specifically exclude the following assets types from our study: Intangible assets, easements, rights of way, records, drawings, software, fine arts, consumables, spare parts and property of third parties



#### **EXCEPTIONS**

#### **LEXINGTON-FAYETTE URBAN COUNTY GOVERNMENT**

AssetWorks has reviewed the terms in RFP#52-2015. If awarded the opportunity, AssetWorks would request the opportunity to negotiate a mutually agreed contract containing all relevant terms for its products and services consistent with the Customer Terms and with AssetWorks' response.

**PROPRIETARY** 



# **Addendum B-Professional Qualifications**



PROFESSIONAL PROFILE



Professional Affiliations Associate Member: Risk Insurance Management Society (RIMS)

Associate Member: University Risk Management and Insurance Association (URMIA)

> Member: National Property Management Association (NPMA)

Associate Member: Public Risk Insurance Manager (PRIMA)

Associate Member: State Risk and Insurance Management Association

# Christopher Krier Director, Appraisal Division

Christopher Krier is a Director with AssetWorks LLC responsible for business development, project management, budgetary control, and direct client liaison. His extensive valuation consulting experience spans over 12 years in the appraisal industry with a focus on property insurance and financial reporting requirements. His primary responsibilities include marketing of services, preparation and presentation of proposed services, negotiation of contracts for services and client follow- up throughout the duration and beyond completion of a project.

Chris' valuation services have included the planning, management, budgetary control and execution of numerous property appraisal projects. Chris has presented at numerous national and regional conferences on topics of property management reporting, insurance valuations, and innovative software solutions for the appraisal industry.

Chris possesses significant technical expertise in the procedures and methodologies used to value machinery & equipment, buildings & building services, infrastructure, land improvements, and land parcels. He possesses a practical knowledge and understanding of Generally Accepted Accounting Principles (GAAP); Government Accounting, Auditing, and Financial Reporting (GAAFR); Governmental Accounting Standards Board Statement 34/35 (GASB 34/35); and various other audit concerns related to capital asset reporting. Mr. Krier is also experienced in providing insurance placement and proof-of-loss information to our clients to assist in addressing their insurance reporting needs.

#### Representative Clients Served:

- South Carolina School Boards Insurance Trust
- North Carolina Association of County Commissioners
- State of West Virginia (BRIM)
- Atlantic County Joint Insurance Fund
- Burlington County Joint Insurance Fund
- Tri-County Joint Insurance Fund
- New Jersey Utility Authority Joint Insurance Fund
- Preferred Governmental Insurance Trust
- Delaware Valley Insurance Trust
- New York Schools Insurance Reciprocal
- New York Municipal Insurance Reciprocal
- Baltimore City Public Schools
- City of Detroit
- Atlanta Public Schools
- Public Risk Insurance Agency (PRIA)
- Suburban Essex Joint Insurance Fund



PROFESSIONAL PROFILE



Innovative Solutions. Accurate Valuations

## Melvin Ngayan Regional Manager Southampton, Pennsylvania

Mr. Ngayan is a Regional Manager with AssetWorks and has been serving our clients since 1997. His tenure at AssetWorks has included the planning, management, and execution of numerous capital asset cost accounting studies and property appraisal projects for municipalities, county governments, and other public sector entities. As a Lead Appraiser, Mr. Ngayan's responsibilities included the training and management of appraisal staff in the Eastern Region as well as the task of managing large and complex projects.

Mr. Ngayan possesses significant technical expertise in the procedures and methodologies used to value machinery & equipment, buildings & building services, infrastructure, land improvements, and land parcels. He possesses a practical knowledge and understanding of Generally Accepted Accounting Principles (GAAP); Government Accounting, Auditing, and Financial Reporting (GAAFR); Governmental Accounting Standards Board Statement 34 (GASB 34); and various other audit concerns related to capital asset reporting. Mr. Ngayan is also experienced in providing insurance replacement and proof-of-loss information to our clients to assist in addressing their insurance reporting needs.

Mr. Ngayan has participated in a variety of internal continuing education seminars specific to property valuation and cost accounting. He has completed a GASB-34 Technical Consulting Program, which addressed the capital asset reporting requirements of GASB-34. This enables him to offer key consulting insight to assist our clients with numerous issues associated with GASB-34 reporting requirements.

Mr. Ngayan also has significant experience appraising architecturally unique and historical buildings.

A sampling of projects Mr. Ngayan has managed or worked on includes:

- City of Detroit (including Detroit Water and Sewer Dept), MI
- Federal Government Utility Authority
- Baltimore City Public School System
- Hoboken Board of Education, NJ
- Orange City Board of Education, NJ
- Easton Area School District. PA
- North Babylon Union Free School District, NY
- Atlantic County Joint Insurance Fund, NJ
- Burlington County Joint Insurance Fund, NJ
- Tri-County Joint Insurance Fund, NJ
- North Carolina Association of County Commissioners, NC
- City of Lancaster, PA
- Atlantic County Utilities Authority, NJ

#### **Professional Affiliations**

American Society of Appraisers -Associate Member USPAP – Uniform Standards of Professional Appraisal Practice Certification Marshall & Swift Commercial Building Appraiser Certified

#### Education

Pennsylvania State University Environmental Engineering, BS

#### Field Experience

12 Years of Onsite Appraisals

#### **Property Focus**

Machinery & Technical Specialties Buildings & Structures Land & Improvements

#### Valuations Focus

Replacement Cost New Reproduction Cost New Fair Market Value Historical Costs for GASB 34



Privileged & Confidential Ngayan, Melvin



**PROFESSIONAL PROFILE** 



Innovative Solutions. Accurate Valuations

Education

Bethany College

#### Justin Deem Program Manager Pittsburgh, Pennsylvania

Mr. Deem is a staff appraiser with AssetWorks and has been serving our clients since 2003. His tenure at AssetWorks has included the execution of capital asset cost accounting studies for public sector entities.

Since joining AssetWorks, Mr. Deem has technical experience in the procedures and methodologies used to value machinery & equipment, buildings & building services, infrastructure, land improvements, and land parcels. As a staff appraiser, he possesses a practical knowledge and understanding of Generally Accepted Accounting Principles (GAAP); Government Accounting, Auditing, and Financial Reporting (GAAFR); Governmental Accounting Standards Board Statement 34 (GASB 34); and various other audit concerns related to capital asset reporting.

#### Field Experience

8 Years of Onsite Appraisals

#### **Property Focus**

Machinery & Technical Specialties Buildings & Structures Land & Improvements

#### Valuations Focus

Replacement Cost New Reproduction Cost New Fair Market Value Historical Costs for GASB 34 A sampling of projects Mr. Deem has managed or worked on includes:

- Atlanta Public Schools, Georgia
- South Carolina School Boards Insurance Trust, South Carolina
- Madison Consolidated Schools, Indiana
- McKeesport Area School District, Pennsylvania
- Lee County, Florida
- Seminole County, Florida
- New Hampshire Public Risk Management Exchange (PRIMEX)

Privileged & Confidential Deem, Justin