



ANNUAL REPORT FY2025

July 2024 - June 2025

Serving People and
Our Community with
Mobility Solutions

lextran.com



A Message from the GM

"Fiscal year 2025 was a landmark year for Lextran. We made significant strides in addressing our operator shortage, hiring more new employees than in any year over the past decade and securing a new collective bargaining agreement with our frontline workforce. These efforts have strengthened service reliability and improved on-time performance. Ridership continues to grow, while our focus on preventative maintenance has helped extend the lifespan and efficiency of our vehicle fleet.

Our success is driven by the dedication of our team, especially our frontline employees. We deeply appreciate their hard work and remain committed to educating the community on the benefits of public transit. As we look ahead, we will continue delivering reliable mobility solutions for Lexington.

Thank you for your ongoing support and partnership in our mission to serve people and our community with mobility solutions."

Sincerely,
Fred Combs AICP
Lextran General Manager

Lextran Management Team



Fred Combs
General Manager



Randolph Williams
Asst.
General Manager



Jason Dyal
Director of Operations



Emily Elliott
Director of Planning & Community Development



Nikki Falconbury
Director of Finance & HR



Chris Withrow
Director of Maintenance



Steve Rohde
Director of Safety & Security

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Our Mission Statement



**"WE SERVE PEOPLE AND
OUR COMMUNITY WITH
MOBILITY SOLUTIONS"**

Lextran has been serving people and our community with mobility solutions since 1973. Today, Lextran operates 25 bus routes and offers door-to-door paratransit service for people with disabilities anywhere in Fayette County. Buses run every day, providing people in Lexington with a reliable way to get to work, school, and quality of life activities seven days a week, 365 days a year.

Lextran's mission is simple: "We serve people and our community with mobility solutions." That mission guides everything the agency does, from delivering a high-quality product and service, demonstrating value to the community, and managing and sustaining resources.

In fiscal year 2025, Lextran made meaningful progress toward building a more responsive, modern, and sustainable transit system. The year was marked by high-visibility capital projects, strategic leadership, long-term planning, and a consistent focus on performance that kept the agency focused on meeting the needs of Lexington's residents and neighborhoods and allowed Lextran to provide just over 3.5 million rides!

The progress made in 2025 gives Lextran strong momentum for the year ahead. By continuing to invest in key projects, new technology, and customer-focused improvements, the agency is working toward a more connected, sustainable, and people-centered transit system for Lexington.

Lextran's Board of Directors

The Lextran Board of Directors includes eight Mayor-appointed members who each who bring diverse experience and leadership to the organization. Their governance ensures fiscal responsibility, policy oversight, and strategic planning for the future of public transportation in Lexington.



Harding Dowell

Board Chair
*Associate
Group 4 Architecture*



George Ward

*Associate Vice President for Economic
Development and Real Estate
University of Kentucky*



Jamie Rodgers

Board Vice Chair
*Public Services Strategist
Accenture*



Judge Lindsay Hughes Thurston

*Judge
Fayette County District Court*



Leidy Borges-Gonzalez

*Director of Community Services
Community Action Council*



Michael Huston

*Architect and Urbanist
Townscape Architecture & Planning*

FY2025 By The Numbers

Lextran leverages data to improve and optimize our services. By understanding our customers and how they move, we can make improvements that better fit the needs of our current and future ridership.



25
routes



75
buses



893
bus stops



3.68M
rides given in FY2025



1.98M
total miles served



194,368
hours of service



18.9
passengers per hour

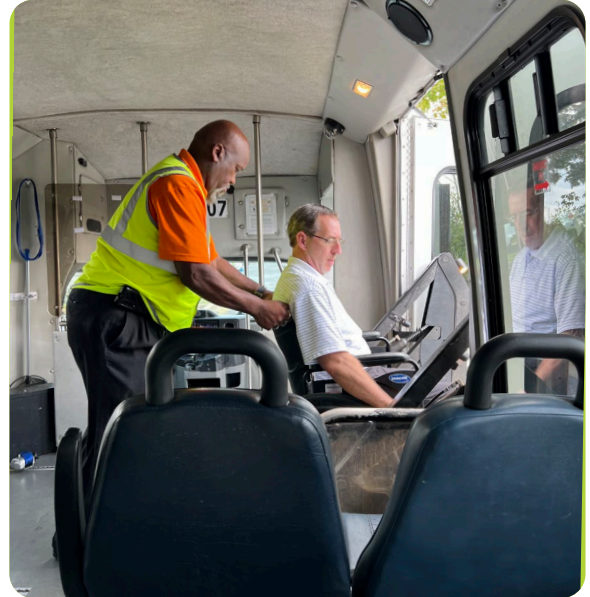


86.9%
on-time performance

Source: Federal Transit Administration, National Transit Database



Lextran Wheels



Through a collaboration with RATP-Dev, Lextran is proud to offer Wheels, a shared ride, door-to-door public transportation service for Lexington-Fayette County citizens that supplements Lextran's fixed-route service by providing accessible transportation options for Lexington-Fayette County citizens with disabilities.

157,227

rides given in FY2025

4,236

Certified Wheels Riders

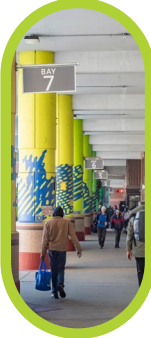
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ADA Accesible Wheels Vehicles

Agency Achievements

TRANSIT CENTER RENOVATION

Transit Center Renovation began in April 2025, including a full interior overhaul of the customer service workspace, customer waiting area, employee break room, and a new community space to provide services for Lextran customers. The platform area of the Transit Center will have new curbing, flooring, and real time passenger information kiosks. The renovated facility will streamline passenger flow, improve operational functionality, and offer a safer and more comfortable experience for riders.



COMPRESSED NATURAL GAS FLEET EXPANSION

Lextran doubled its compressed natural gas (CNG) vehicle fueling capacity with the completion of major upgrades to the CNG fueling infrastructure at Lextran's Loudon Avenue office and maintenance garage, enabling expansion of the fleet of low-emission buses and streamlining fueling operations.



WORKFORCE INVESTMENTS

Lextran reached a new collective bargaining agreement with the Local 639 Amalgamated Transit Union (ATU), including wage increases and workplace improvements designed to benefit both transit staff and the organization as a whole. By ensuring fair compensation and better working conditions, Lextran continues to foster a strong, motivated workforce that is essential to providing service to the community. Lextran also held several opportunities in FY2025 to celebrate employees and strengthen morale across the workforce, including the annual Safety Awards Banquet Luncheon in May, the annual Lextran Rodeo, multiple employee cookouts, coffee and food trucks, and a chili cook-off. Agency-wide training sessions also supported staff development, with a focus on managing organizational change, building leadership skills, and fostering teamwork.



BUS STOP LIGHTING & RIDER SAFETY



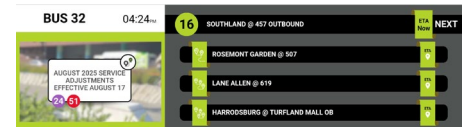
As part of its commitment to passenger safety, Lextran installed solar-powered lighting at dozens of stops. These lighting units were designed for locations without existing electrical infrastructure and aimed to improve visibility and enhanced the overall experience for riders, particularly during early morning and evening hours.



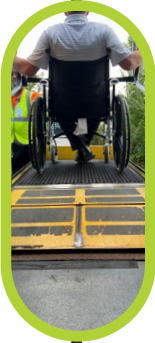
TECHNOLOGY MODERNIZATION



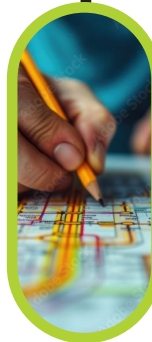
Lextran initiated technology modernization efforts in FY2025 by upgrading its computer-aided dispatch and automatic vehicle location systems to improve service reliability. New on-board real-time information displays, as well as more accurate and timely service updates, enhance the rider experience.



PARATRANSIT ON-TIME PERFORMANCE



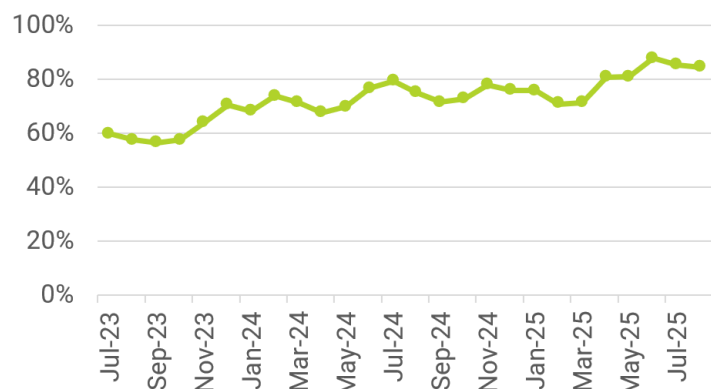
Lextran's paratransit service, Wheels, saw significant improvement in on-time performance during FY2025. After early-year inconsistencies in performance reporting—largely due to software integration issues and contractor transition—Lextran implemented a new internal reconciliation process to validate trip-level data. These changes, along with enhanced oversight of contractor performance and staffing, led to month-over-month gains in on-time performance. To further support this progress, Lextran purchased 21 new ADA-compliant cutaway vehicles, many of which replaced older units approaching the end of their useful life. The new vehicles have improved ride quality, reduced mechanical downtime, and expanded scheduling flexibility for paratransit operations.



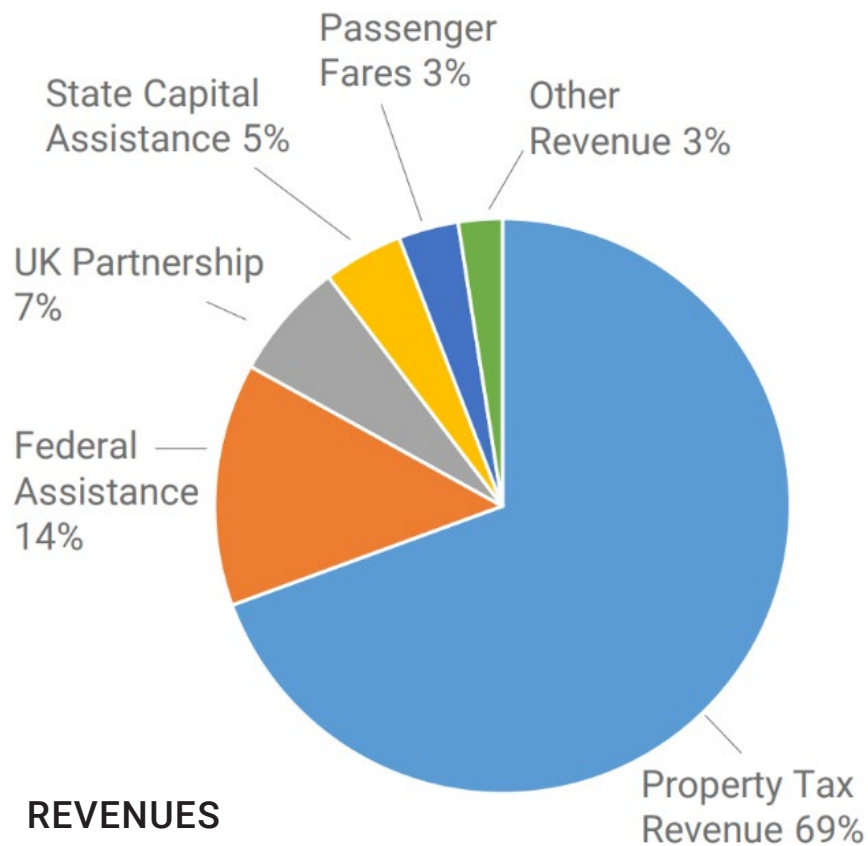
STRATEGIC PLANNING & FEASIBILITY STUDIES

Two major planning initiatives launched to guide Lextran's long-term strategic direction: the community-wide Strategic Plan and the Microtransit Feasibility Study. The Strategic Plan includes staff engagement, peer benchmarking, market analysis, and Board engagement to identify key priorities and a shared vision for the future. The Microtransit Study examined case studies, conducted community outreach, and identified five high-potential zones in Lexington for a future pilot program.

FY2025 Paratransit On-Time Performance

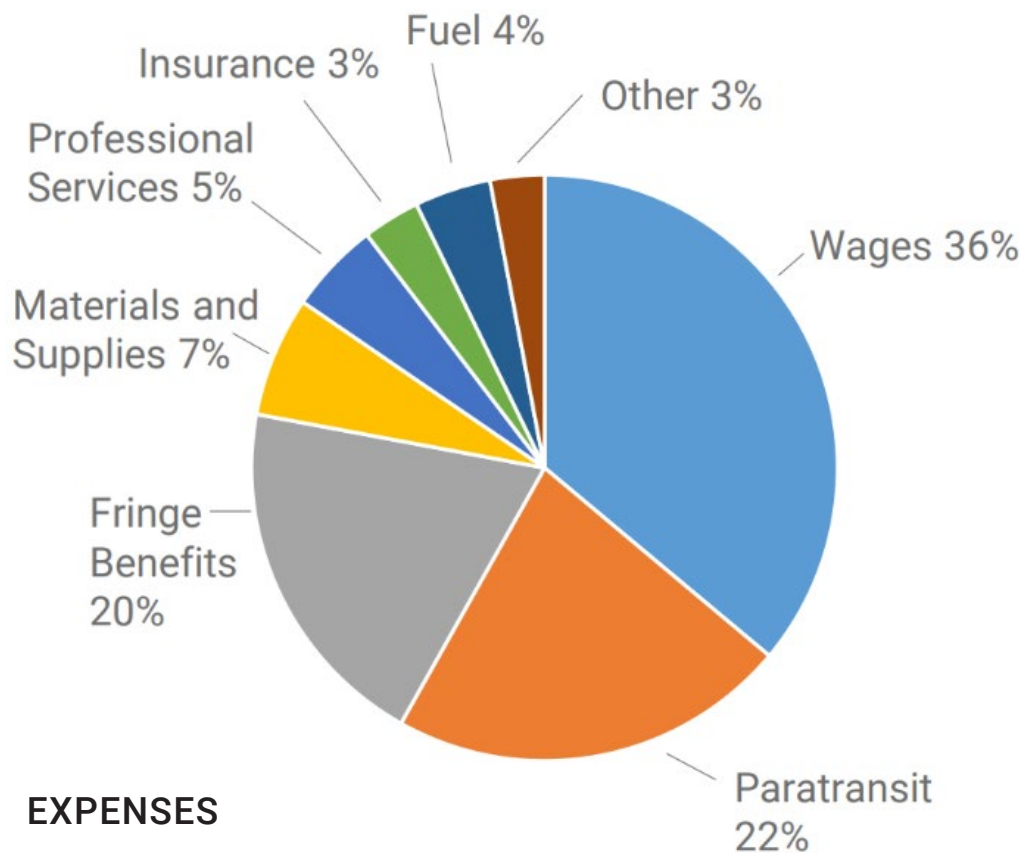


FY2025 Budget



REVENUE	FY2026 BUDGET
Property Tax Revenue	\$26,350,560
Federal Assistance	\$5,188,397
UK Partnership Agreement	\$2,511,104
State Capital Assistance	\$1,700,893
Passenger Fares	\$1,282,727
Other Revenue*	\$934,599
TOTAL REVENUE	\$37,968,279

* "OTHER REVENUE" INCLUDES ADVERTISING, FUEL TAX REFUNDS, VENDING, OTHER SMALL REVENUES, AND MORE.



OPERATING EXPENSES	FY2026 BUDGET
Wages	\$13,700,256
Paratransit Expenses	\$8,378,000
Fringe Benefits	\$7,511,872
Materials and Supplies	\$2,519,000
Professional Services	\$1,921,932
Insurance	\$1,201,535
Fuel (Diesel and CNG)	\$1,600,000
Other Expenses**	\$1,135,684
TOTAL OPERATING EXPENSES	\$37,968,279

** "OTHER EXPENSES" INCLUDE ADVERTISING, FUEL TAXES, UTILITIES, TRAVEL, TRAINING, DUES, SUBSCRIPTIONS, AND MORE.

Looking Ahead

01 CONTINUE THE TRANSIT CENTER RENOVATION



SPRING 2026

The fully renovated Transit Center will streamline passenger flow, improve operational functionality, and offer a safer and more comfortable experience for riders. We're excited to welcome our customers and employees back to this newly renovated space!

02 IMPLEMENT THE STRATEGIC PLAN



SUMMER 2026

In FY2026, Lextran's updated Strategic Plan will be completed and implemented. The community-wide Strategic Plan conducted FY2025 included staff engagement, peer benchmarking, market analysis, to help identify key priorities and a shared vision for the future.

03 DOWNTOWN CIRCULATOR PROJECT



APRIL 2026

The Downtown Circulator, a collaboration with LFUCG supported with a \$250,000 funding commitment, will implement a new transit service in Lexington providing connections between key downtown destinations.

04 MICROTRANSIT PILOT PROJECT LAUNCH



FALL 2026

The Microtransit Pilot, bringing the Microtransit Feasibility study to life, represents an innovative approach to improving mobility and investment in new mobility solutions. These efforts represent Lextran's proactive approach to service innovation and long-range planning.

Join Us in Shaping the Future of Public Transit!

Public transit is a lifeline for thousands of Lexington residents. As we plan for the future, we invite you to be a part of the conversation!



WAYS THAT YOU CAN GET INVOLVED:



RIDE WITH LEXTRAN

Whether you're commuting to work, school, or an event, public transit is a convenient, affordable, safe, and sustainable way to travel.



SHARE YOUR FEEDBACK

Your input helps shape our services! Visit Lextran.com to take our rider surveys, submit comments, and learn how to attend community meetings.



ADVOCATE FOR PUBLIC TRANSIT

Support state and federal transit funding initiatives that improve local services, and reach out to local representatives to share your support for public transit!

“

Lextran has the best drivers. They've always gone above and beyond to help get me to and from my destination safely.

- Liza | Lextran Rider

“

Rides all throughout Lexington and is affordable. Staff is always nice. Lextran is great - convenient, friendly, reliable, and an absolute major piece of our community.

- Jonathan | Lextran Rider

“

Lextran is a top-notch service in our city! Whether it's for daily commuting or occasional trips, Lextran consistently provides excellent service. I'm grateful for having such a dependable transit option in Lexington!

- Mitchell | Lextran Rider



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