

MAYOR LINDA GORTON



**LEXINGTON**

JONELLE PATTON  
DIRECTOR  
ENHANCED 911

TO: Major Linda Gorton  
Urban County Council Members



FROM: Jonelle Patton, Director  
Lexington Enhanced 911

DATE: September 9, 2024

SUBJECT: MOU with New Vista and Lexington Fayette Urban County Government

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**Request:**

A resolution authorizing the Mayor to sign a Memorandum of Understanding (MOU) with New Vista to establish a referral coordination of individuals identified by 911 personnel in need of 988 services. Referral coordination would consist of transferring the caller to the Suicide and Crisis Lifeline. The caller would have to satisfy safety questions prior to being transferred to 988.

**Why are you requesting?**

There are times when callers call 911 and have a need that is suicide or crisis related. These types of needs range in details and nature however the takeaway is “No Immediate Threat to Self or Others” It is this non-emergency perimeter of Behavioral Health, when no Police, Fire or EMS response is required, to facilitate an alternative response for the caller that the call is suitable to be transferred to 988. Approval of this MOU will assist in creating additional avenues for positive outcomes for citizens in Lexington and will further support the National 988 initiatives that were initiated 7/16/2022. Approval of this MOU will assist in resource recovery for both Divisions of Fire and Police; callers will have the ability to have their individual needs met at times without a sworn response.

What are the costs in this budget year and future budget years? N/A

Are the funds budgeted? N/A

File Number: 0915-24

cc: Ken Armstrong, Commissioner of Public Safety

