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Anaheim, CA 92807
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February 1, 2023

Lieutenant Randall Combs
LEXINGTON DIVISION OF POLICE
150 East Main Street
Lexington KY 40507
RCOMBS@LEXINGTONPOLICE.KY.GOV
(859) 258-3541

RE: Extension to Maintenance and Support Agreement # 003241-002

Dear Lieutenant Randall Combs,

By means of this letter, Idemia Identity & Security USA LLC ("IDEMIA" or "Seller") hereby extends LEXINGTON FAYETTE URBAN COUNTY GOVERNMENT Maintenance and Support Agreement for the period **11/18/2022** through **11/17/2023**.

All terms and conditions of the original agreement shall remain in full force and effect.

Please indicate acceptance of this extension by signing in the acceptance block below and returning it to my attention via Email at Tanisha.King@us.idemia.com at your soonest convenience.

If you have any questions or need further clarification, please contact me at 703.775.7857 or e-mail Tanisha.King@us.idemia.com. Thank you in advance.

Thank you,

Tanisha King
Maintenance Agreement Specialist
Idemia Identity & Security USA LLC

Accepted by:

IDEMIA IDENTITY & SECURITY USA LLC

Signed by: _____

Printed Name: Casey Mayfield

Title: Vice President

Date: January 31, 2023

LEXINGTON FAYETTE URBAN COUNTY GOVERNMENT

Signed by: _____

Printed Name: _____

Title: _____

Date: _____

Description of Covered Products

MAINTENANCE AND SUPPORT AGREEMENT NO. SA # 003241-002

CUSTOMER: LEXINGTON DIVISION OF POLICE

The following table lists the Products under maintenance coverage:

Product	Description	Node	Qty
Workstation	MorphoBIS latent expert	KYLFMLE001	1

Support Plan Options and Pricing Worksheet

Maintenance and Support Agreement # 003241-002 Date February 1, 2023
New Term Effective Start 11/18/2022 End 11/17/2023

For support on covered products, please contact Technical Help Desk at (800) 734-6241
or email at: AnaheimCSCenter@us.idemia.com

STANDARD SUPPORT

Advantage – Software Support

- ◆ Telephone Response: 2 Hour
- ◆ Remote Dial-In Analysis
- ◆ Unlimited Telephone Support
- ◆ Standard Releases & Updates
- ◆ Software Customer Alert Bulletins
- ◆ Automatic Call Escalation
- ◆ Supplemental Releases & Updates
- ◆ 8 a.m. – 5 p.m. Monday to Friday PPM

On-Site Hardware Support

- ◆ 8 a.m. – 5 p.m. Monday to Friday PPM
- ◆ Next Day PPM On-site Response
- ◆ Hardware Vendor Liaison
- ◆ Defective Parts Replacement
- ◆ Escalation Support
- ◆ Hardware Customer Alert Bulletins
- ◆ Hardware Service Reporting
- ◆ Product Repair
- ◆ Equipment Inventory Detail Management

Parts Support

- ◆ Parts Ordered & Shipped Next Business Day
- ◆ Parts Customer Alert Bulletins

** If customer is providing their own on-site hardware support, the following applies:*

- Customer Orders & Replaces Parts
- Telephone Technical Support for Parts Replacement Available

GRAND TOTAL \$ 9,811.00

*Exclusive of taxes if applicable

PLEASE PROVIDE A COPY OF YOUR CURRENT TAX EXEMPTION CERTIFICATE (if applicable)
Please note this is not an invoice. An invoice will be provided after receipt of the signed document.