

DLZP Group's Response to RFP: #5 -2021 Information Technology Consulting and Technical Services



CONSULTING REINVENTED: Let's Achieve Great Things Together

TRANSMITTAL LETTER

March 30, 2021

Dear LFUCG Purchasing,

DLZP Group would like to thank you for the opportunity present our response to the RFP#5-2021 Information Technology Consulting and Technical Services.

Bidder Information:

Name of Proposal Representative	Lisa Brunet
Title	President
Legal Name of Company	DLZP Group LLC
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Telephone Number	281.912.3597 ext. 101
Fax Number	281.605.1380
Email	lisa@dlzpgroup.com
Authorized Officer	Lisa Brunet

DLZP Group, LLC is an SBA 8(a) small business meeting LFUCG equal opportunity objectives including DBE, MBE, and WBE. We have confirmed registration of same with Sherita Miller with LFUCG.

If you have any questions regarding DLZP Group's response, please contact me at 281.912.3597 ext.101 or by email at lisa@dlzpgroup.com.

Sincerely,

Lisa Brunet

Lisa Brunet
President

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Company Information

DLZP Group, LLC Information	Detail
Company Name	DLZP Group, LLC
Mailing Address	9711 S Mason Road Ste125-#126, Richmond, Texas 77407
Resumes	See Section: Resumes
Location of Staff	Headquartered in Houston, Texas with staff disbursed throughout the U.S.
Hourly Rate	See Section: Cost of Services
Travel	See Section: Cost of Services
Staff Type	DLZP Group will support services in house.
Company Experience	DLZP Group has been providing technology/consulting services for 10 years
DLZP Group Partners	Oracle, Amazon Web Services, Canon USA
Reference 1	[Redacted]
Reference 2	[Redacted]

DLZP Group, LLC is an SBA 8(a) certified woman and minority-owned, small, disadvantaged business with a focus on implementing, migrating, hosting, managing and developing cloud business applications and existing on premises infrastructure. We are a leader in Oracle ERP solutions, Canon AP automation and document management solutions along with deploying ERP systems and innovative business solutions into the Amazon Web Services Cloud. DLZP Group was selected and awarded work under LFUCG's prior contract #13-2016 Information Technology Consulting and Technical Services for the Enterprise Solutions team.

Since 2011, we have upgraded, updated, hosted and/or migrated over 50 company's applications into both the AWS public and government (GovCloud) environments. DLZP Group was an early adopter of cloud services and we have more than 9 plus years of cloud support experience. Along with our cloud experience, our engineers on average have 20 plus years of on-premises infrastructure, software development, and application support experience. We have performed application project rescues in hours and built data lake and machine learning applications that have resulted in millions of dollars of additional revenue along with improved infrastructure efficiencies thus improving return on investment.

DLZP Group supports Private Sector, Public Sector, K-12 and Higher Education clients in Alabama, Canada, California, Colorado, Florida, Georgia, Illinois, Kansas, Kentucky, Maryland, Massachusetts, Missouri, New Mexico, North Carolina, Pennsylvania, Texas and Utah.

Due to our numerous public sector clients, we introduced the DLZP Group Secure by Design Infrastructure compliance methodology about 30 months ago. Whereby, we integrated various compliance frameworks NIST 800-53r5, NIST 800-171r2, HIPAA, FERPA, and other International Standards with our infrastructure code. All DLZP Group cloud infrastructure is built with code, an AWS best practice.

DLZP Group invested the time and capital to build audit-ready compliance libraries for our internal use but also found considerable interest from our clients seeking support for Cybersecurity Compliance requirements. We finalized our first library that meets the FISMA Moderate Standard Defined in NIST SP800-53r5.

DLZP Group's guiding principles inspired us to strive to significantly lower the cost of managed services while improving customer care and delivering stable error-free infrastructure, cloud, applications, and operations support.

In addition

There are several indispensable advantages that DLZP Group brings to LFUCG, including:

- Recent experience supporting the reengineering of an F5 network system for a county government to support their PeopleSoft Migration to the Oracle Cloud.
- Long-lived customer relationships that speak of our commitment to customer service, and the references to back it up.
- The depth and breadth of our team not only with PeopleSoft, but end-to-end IT services including consulting, cybersecurity, machine learning, data lakes (cloud data warehouse), business analytics, applications, third-party integrations and microservices development along with cloud services.
- DLZP Group's commitment to Standards-Based Environments, providing stable Infrastructure and Application that are the easiest to use and the lowest cost to maintain.
- The experience and insight to provide the strategic direction to build a contemporary IT environment that will provide value well into the future.

DLZP Group offers LFUCG a full-service organization committed to achieving your business goals and objectives. We look forward to the opportunity to serve LFUCG and the citizens Kentucky.

Oracle Partnership



DLZP Group is an Oracle Gold Partner. DLZP Group's unique history with Oracle runs far deeper than traditional vendors. PeopleSoft was originally a standalone company founded in 1987 until it was acquired by Oracle to roll

into its enterprise portfolio of offerings in 2005. Many DLZP Group team members previously served at PeopleSoft or within the Oracle PeopleSoft era as part of primary teams within product development. This experience provided DLZP Group insider knowledge of the PeopleSoft architecture and applications as well as practical experience solving ERP business problems for some of the largest public and private sector clients.

DLZP Group leveraged our experience, knowledge, and direction as we began performing PeopleSoft project implementations as a consulting firm. Our team raised the bar higher than what he had previously experienced in the field when our founders began building DLZP Group culture, methods, and client services.

For example, we strive to build PeopleSoft solutions that use standards-based PeopleSoft capabilities and use customizations as a last resort. This limited customization approach gives the customer the least complex, most

resilient, and lowest overhead solution over the life of the application. Furthermore, it enforces alignment with PeopleSoft standards making it easy to train staff on the application as well as maintain it over the long run.

We have been providing Project-Rescues, Implementations including PeopleSoft Development, Upgrades/Updates and Consulting Services since our inception. DLZP Group has supported many PeopleSoft large- and small-scale ERP solutions for both Public and Private Sector clients globally. For our many public and private sector clients, we have established mature security and regulatory compliance methodologies to meet their security and compliance requirements.

Oracle consultants praise our approach with consistently high reviews and feedback from their client referrals. Our standards-based approach to ERP selection & implementation assures goals are achieved and important project blind spots are avoided. DLZP Group is the exclusive partner used by Oracle University for advanced PeopleSoft training for ~6 paramount PeopleSoft training curriculums.

DLZP Group has built a team of PeopleSoft functional and technical experts to serve your application support and data migration needs promptly and reliably – not only during the project implementation phase but also throughout ongoing monthly operations' support by providing low-cost support options that will fit your budget.

AWS Partnership



Our founders saw the emergence of Cloud Services as an opportunity to change the managed services marketplace based on customer feedback they had received as consultants in the 2000s. DLZP Group, beginning in 2011, invested the time and capital to develop advanced cloud solutions to help our customers keep pace in the cloud compute era. DLZP Group is certified as both an AWS APN Public and Government Cloud Partner and key DLZP Group team members hold AWS Certifications attesting to our cloud experience and professionalism.

DLZP Group established PeopleSoft and Oracle databases could be successfully hosted on the AWS cloud and as a pioneer in this space DLZP Group became a founding member of the AWS test drive program at Amazon's invitation (Allowing consumers to quickly launch and evaluate a solution on AWS). AWS also asked DLZP Group to coauthor a whitepaper on deploying Oracle on the AWS RDS PaaS database service platform as we were the first to successfully integrate AWS Oracle RDS and PeopleSoft hosting. We still maintain and update this whitepaper today in coordination with AWS.

DLZP Group discovered early on that adopting cloud solutions enabled a much more efficient technology proposition. Intent on differentiating DLZP Group from the existing managed services crowd, and in contrast to existing people-intensive, managed services billing models, our founders pursued the development of low-touch, high-availability, highly automated cloud environment offerings. Migrating a crucial and complex ERP system like PeopleSoft over and over across many public and private sector clients laid the foundation for all DLZP Group's many cloud support initiatives available today.

Canon Partnership



CANON INFORMATION & IMAGING SOLUTIONS

SOLUTIONS
PARTNER

DLZP Group is a Canon USA Solutions Partner. This was a strategic decision for DLZP Group in order to provide our clients best-in-class Document Management and Imaging Automation solutions. Long gone are the days where a fax machine and a filing cabinet suffice for document transmission and storage. The modern office is challenged with managing and securing its documents. Information is a vital corporate asset and mismanaging those assets can affect a company's image, its bottom line, customer retention and competitiveness.

Due to strong customer demand, DLZP Group sought out a best-in-class document management solution to integrate with the best-of-breed ERP solutions we already provide to our clients. The partnership has been mutually rewarding as DLZP Group built the PeopleSoft connector to Canon's EIP document scanning, recognition and automated document workflow solutions.

DLZP Group provides clients seeking something more than just document management solutions. The workflow-based office automation solutions and intelligent recognition engine built into Canon's middleware enables automation of the modern office. DLZP Group is able to choose from multiple document management products that we believe will address your business needs completely.

Technology Assessments – Attachment A

Attachment A

Attachment A contains a list of the technologies used by the Lexington-Fayette Urban County Government. Please enter the average experience (years) of qualified employees who may provide IT services in the Experience column. You may enter the number of employees the average applies to, e.g. "5 years, 3 employees". The Comments column should be used to provide LFUCG with information that should be considered during the vendor selection process.

Technology	Experience	Comments
Microsoft Windows 2003, 2008, 2012, 2016	10+ Years	
Microsoft Windows 7, 8, 10 Desktop	10+ Years	
Microsoft Office 365, Architecture and Design	N/A	
Microsoft PowerShell	10+ Years	
Microsoft Active Directory	10+ Years	
Microsoft Exchange 2010, 2013	N/A	
AIX versions 5.x, 6.x, 7.x	10+ Years	
Linux	10+ Years	
Internet Information Server (IIS)	10+ Years	
F5 BigIP	4 + Years	
VMware	10+ Years	
VMware VirtualCenter	10+ Years	
VMware ESX	10+ Years	
Microsoft Access	10+ Years	
Microsoft SQL Server 2008, 2012, 2014, 2016	10+ Years	
Oracle Database 10, 11, 12, 13	10+ Years	
SharePoint Services (on premise and cloud)	10+ Years	
Microsoft Office SharePoint Server	10+ Years	
Microsoft .NET Framework 2+	10+ Years	
Microsoft Project Server	N/A	
ESRI Geodatabase (10.2.1 and higher)	N/A	
ESRI ArcGIS for Server (10.2.1 and higher)	N/A	
ESRI ArcGIS for Desktop (10.2.1 and higher)	N/A	
ESRI ArcGIS Online (10.2.1 and higher)	N/A	
ESRI ArcReader (10.2.1 and higher)	N/A	
Visual Studio	10+ Years	
VBA	10+ Years	
Python	10+ Years	
JavaScript	10+ Years	
HTML5	10+ Years	
C#	10+ Years	
C++	10+ Years	
Ruby	10+ Years	
Ruby on Rails	10+ Years	
Visual Basic 6.0	10+ Years	

Technology	Experience	Comments
ASP.NET	10+ Years	
VB.NET	10+ Years	
jQuery	10+ Years	
Web Services	10+ Years	
PHP Development	10+ Years	
RPG IV	N/A	
BCD Presto	N/A	
ADO	N/A	
Moodle	10+ Years	
AJAX	10+ Years	
Node.js	10+ Years	
Chef, Puppet, Troposphere	10+ Years	
Amazon Web Services (AWS) Architecture	10+ Years	
Amazon Web Services (AWS) DevOps	10+ Years	
Amazon Data Lakes (Big Data)*	4+ Years	Successful projects for multiple entities, including utilities and energy producers mashing up scores of data types including streaming internet of things data and using ML/AI to significantly improve yields by \$ tens-of-millions annually
Amazon Internet of Things*	4+ Years	See Above
Amazon Machine Learning/Artificial Intelligence*	4+ Years	See Above
Microsoft Azure Architecture	8+ Years	
Microsoft Azure DevOps	8+ Years	
Palo Alto Firewalls	4+ Years	
Splunk	10+ Years	
Switching & Routing	10+ Years	
Vulnerability Scanning (Nessus)	N/A	
Patch Management	10+ Years	
IBM BigFix	N/A	
PeopleSoft HCM 9.0	10+ Years	
PeopleSoft FSCM 8.9	10+ Years	
PeopleTools 8.49	10+ Years	
<i>* Additional Services Not Offered Previously</i>		

Support Services

1. Is Help Desk Support Available?

DLZP Group provides seasoned processes and personnel to aide your help desk support demands. We will respond in accordance with the urgency (see **Table 1**) for which a help desk ticket is raised. We will provide direct client support along with second and third level support to backstop your in-house business and technology teams.

DLZP Group has operated a 100% remote team based work force since its inception and all of our business processes support this style of work. Our team members are strategically and geographically dispersed, this operating model served as well when the pandemic struck and required no change to our operations processes or disruption to customer services. This also provides operations resiliency during regional weather or other phenomena as typically no more than one or two team members are impacted by regional events.

2. When is Support Available?

DLZP Group offers 7x24 support staffing for Critical and High Severity Issues, along with off hours support for updates/patches etc. DLZP Group will respond to all client-raised incidents and resolve them based on the Issue Severity that is declared by the client from **Table 1**. DLZP Group Support Site Documentation and our Project User Guide will be provided to new clients with additional support and escalation detail.

3. Do you provide a process for escalating support issues?

For standard support, requests are submitted to the DLZP Group Support Site or via one of the methods in the Raise Ticket swim lane in **Figure 1**. You will be provided access to the DLZP Group Support Site upon engagement (or we will engage directly with your existing ticketing system), or you may contact your account representative or Project Manager to report issues, reference **Table 2** DLZP Group escalation steps.

4. How are charges for support structured, documented, and tracked?

Support services may be retained via a monthly DLZP Group Support Plan, ad hoc hourly charges, or a statement of work. If LFUCG elects to purchase our annual support plan (**reference Cost of Services**) our initial offering starts at 10 hours of remote support per month. Support plans provide discount Consulting Rates for the duration of the subscription period. Services are billed monthly or at agreed upon milestones for project work.

Figure 1

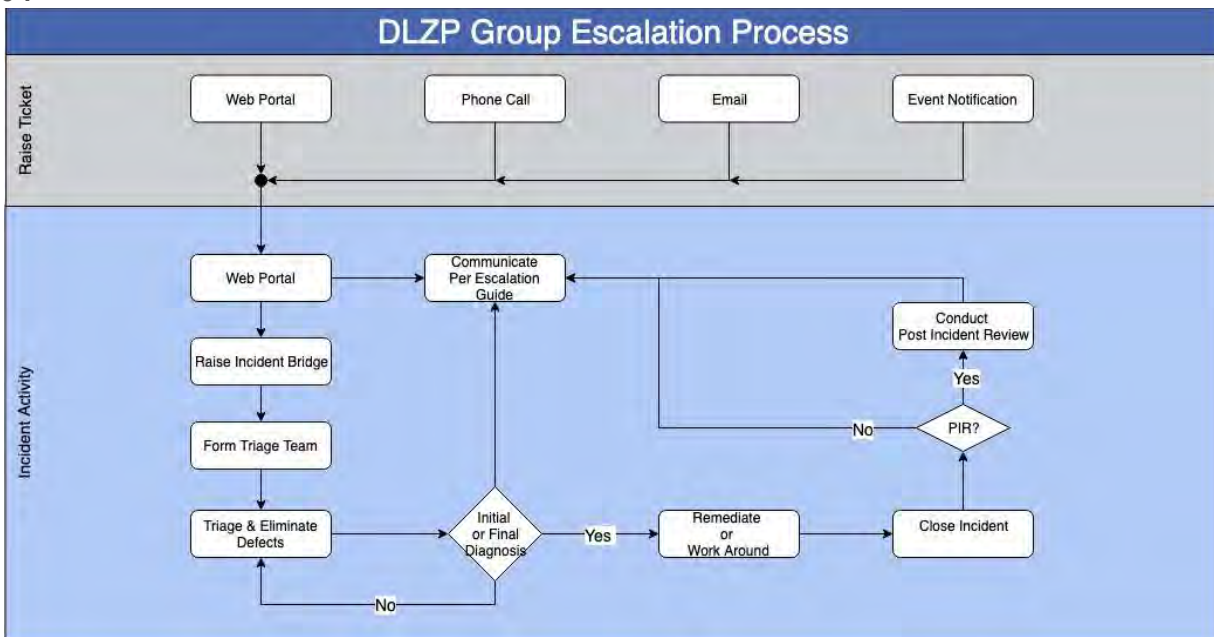


Table 1

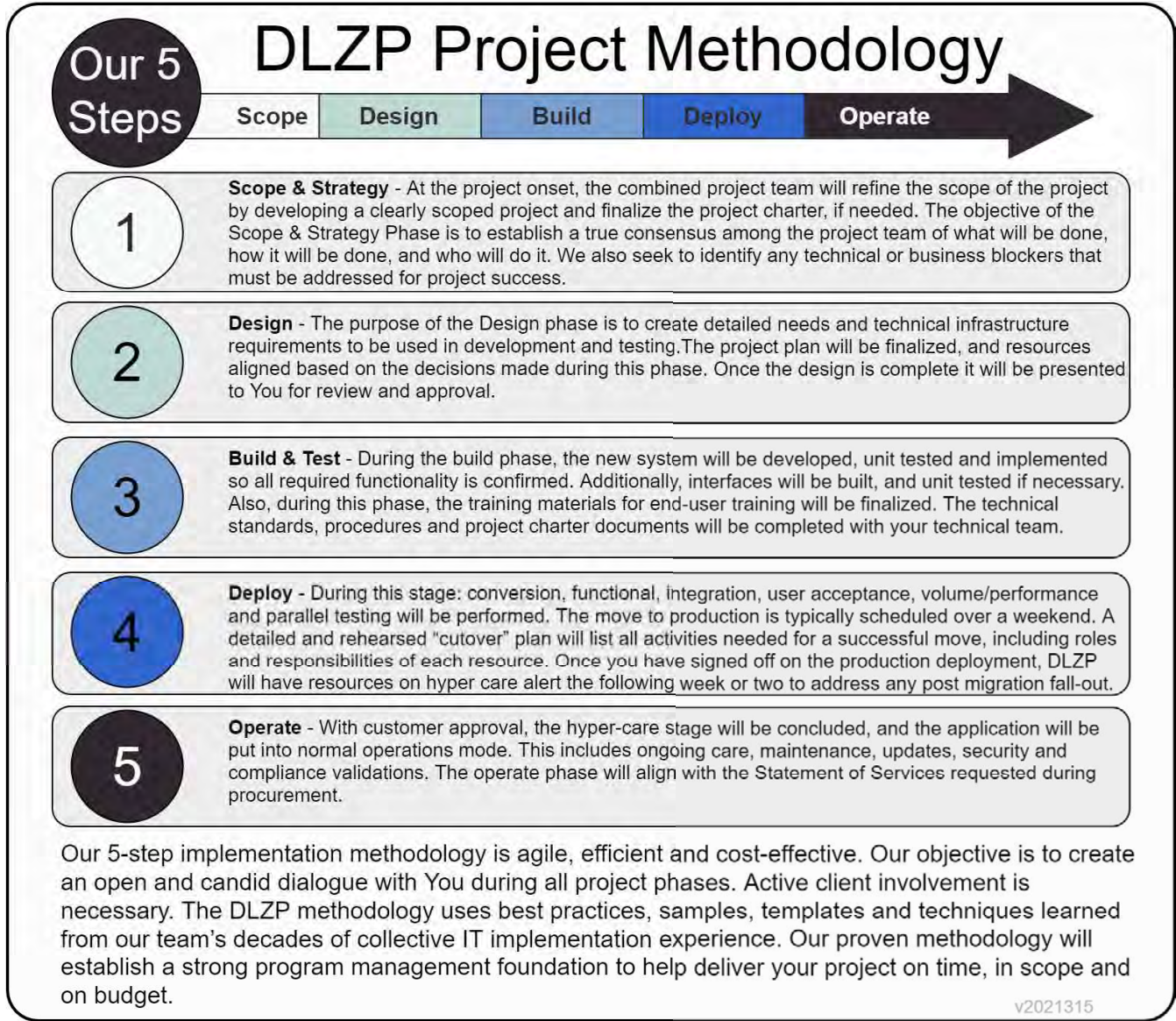
Issue Severity	Response Time Within:	Resolution Targets
Critical: Critical business services are not operational Production systems are unavailable Data integrity is at risk No workaround is available	1 Hour	DLZP Group will work to resolve or provide a work around within 2 hours of customer request. Subject to fulfillment vendor support policies.
High: A core application component is impacted System is operational but in a restricted capacity, and productivity is adversely affected Data has been lost A temporary work around is available	4 Hours	DLZP Group will work to resolve or provide a work around within 8 hours of customer request. Subject to fulfillment vendor support policies.
Medium: Application or system is still functioning with non-critical loss of functionality Issue can be circumvented No risk to data	24 Hours	DLZP Group will work to resolve or provide a work around within 48 hours of customer request. Subject to fulfillment vendor support policies.
Low: Cosmetic issues, or requested changes to functionality Non-critical issues Enhancement request not requiring development activity	48 Hours	DLZP Group will work to resolve or provide a work around within 96 hours of customer request. Subject to fulfillment vendor support policies.

Table 2

Escalation	Contact	Name	Email	Phone
Raise Initial Ticket	DLZP Group Online Support Queue: OR	Support Portal or Email	Provided on Engagement	On Engagement
Second Level	Client Services Manager	On Engagement	Provided on Engagement	On Engagement
Third Level	VP of R & D	On Engagement	Provided on Engagement	On Engagement
Final	President of DLZP Group	On Engagement	Provided on Engagement	On Engagement

Customers are appointed a single point-of-contact within DLZP Group Operations, the PM or Services Manager who has immediate access to all teams and team members within DLZP Group. For individual projects, Project Managers will be assigned and report to the Services Manager. Those Project Managers will be responsible for the successful delivery of technical program services. LFUCG will be provided escalation information for the areas of Operations, Quality, Contracts, Billing, and Security upon engagement.

Figure 2



Project Methodology

At the heart of our project methodology (see above), we find a consistent framework undergirding everything we do. The DLZP Group Support Methodology is consistently applied to all our client needs yet it is agile and nuanced enough to support a major project as well as a fit-gap analysis, along with Functional and Technical Support items. DLZP Group Project Managers use this methodology along with both waterfall and agile project approaches to keep project and support activities on track. This will include regular reporting and updates on project status.

Project Escalation:

Customers are appointed a single point of contact within DLZP Group Operations; the Delivery Manager has immediate access to all teams and team members within DLZP Group. For individual projects, Project Managers will be assigned and report to the Delivery Manager. Those Project Managers will be responsible for the successful delivery of technical program services. The CSU team will have escalation access to DLZP Group Executives in the areas of Quality, Contracts, Billing, and Security.

Communication Management

For all our projects, DLZP Group deploys an effective communication and status reporting process throughout the engagement in order to meet each of our client’s project requirements. *We believe constant and bi-lateral communication along with realistic expectations is the key to the success of any project, especially a project with defined deliverables.*

- At the start of each project, DLZP Group co-authors a scope document with the client. The process for handling ‘Out of Scope’ items are also documented in this deliverable. The Scope document serves as the guide for all participants throughout the project.
- Our Project Manager or Tech Lead will work closely with the Client project team and users, communicating often to ensure they stay focused on the approved scope of the project.
- Our Project Manager or Tech Lead maintains the progress of the project on the work plan (resource/cost-loaded) and reviews the deliverables for quality assurance.
- Weekly Status reports will be created and circulated to a recipient list established jointly by DLZP Group and Client.
- Issue Logs will be maintained and reviewed during the weekly status meeting to ensure a timely resolution.

DLZP Group’s experience with similar PeopleSoft projects, coupled with our project communication methodology, will ensure that issues are identified before they fall into a critical path. The issue escalation process will be established at the beginning of the project. All issues identified will be documented and presented to the project core team for review. Issues will be escalated up through the management chain to the Project Steering Committee and Project Sponsor for review and mitigation if it appears to fall into a critical path.

Communication Plan

Our team will create a communications plan that will be used to manage project communications.

- Identify stakeholder groups that will be the recipient of communications.
- Type of communication, such as status report or meetings.
- Topics to be communicated, such as project status or schedule.
- Frequency of communication.

Communication Plan Matrix

Table 3

Client Stakeholder	Type	Topics	Frequency
Project Sponsor	<ul style="list-style-type: none"> • Status Reports 	<ul style="list-style-type: none"> • Project status • Issues requiring strategic direction 	<ul style="list-style-type: none"> • Monthly • As needed
Steering Committee	<ul style="list-style-type: none"> • Steering Committee Meetings • Status Reports • Issue Log Report 	<ul style="list-style-type: none"> • Project status • Issues requiring strategic direction 	<ul style="list-style-type: none"> • Monthly • As needed
Project Team	<ul style="list-style-type: none"> • Team Meetings • Status Reports 	<ul style="list-style-type: none"> • Project status • Schedule • Next steps 	<ul style="list-style-type: none"> • Weekly • As needed

Weekly Status Reporting

Written status reports will be provided on a weekly basis. Written status reports will keep project staff aware of the completion of activities, the start of new activities, tasks delayed and reasons for delay, tasks in progress and the identification of risks or issues. The status reports will allow members of the project team to learn about activities of other teams and to assess if and how any risks or issues affect their area of responsibility.

Status Meetings

The most effective approach to communicating a message is through verbal discussion and interaction. DLZP Group will work with client representatives to determine a schedule for supplementing the written status reports with in-person, web or telephone status meetings. These status meetings will follow an agenda developed mutually by our Project Manager and/or Team Lead and the clients project manager. In addition, other face-to-face meetings will

be conducted as necessary with appropriate project team members or stakeholders. These meetings can have a variety of purposes such as conducting an interview to resolve a requirement, evaluate an issue, or respond to a question from a stakeholder. As standard practice, our team will also conduct weekly internal team meetings to facilitate cross-team communications, planning, and coordination.

Software Development

DLZP Group software development initiatives focus on cloud automation, next generation cloud microservices websites and Data Lake – Machine Learning and Artificial Intelligence Initiatives.

Cloud Automation – development initiatives focus on cloud automation and operations services to automate cloud systems, improve security posture and reduce the FTE required to provide ongoing cloud support.

Microservices – application and website development are focused on using modern serverless cloud microservices to re-architect complex monolithic applications into microservice based architectures that improve updatability, performance and costs to host and support. Microservices may also be utilized to replace complex and expensive middleware solutions like Enterprise Service Bus (ESB) and Service-Oriented Architecture (SOA) products for Software Publishers.

Data Lakes – may support multiple business initiatives and inquiries. Including the need for data visualization of many disparate data sources with tools like Tableau or Cognos to fully capable business analytics through the use of machine learning and artificial intelligence methods. DLZP Group development initiative have supported both business objectives with end-to-end design, build, learn (train data models) and presentation either through tools like Amazon QuickSight, Tableau etc. to customized real time dashboard presenting up to the minute date for our clients.

DLZP Group uses an Agile SDLC development model combining iterative and incremental development that focuses on adaptability and customer satisfaction. We rapidly deliver working software products focusing on small incremental builds that support discreet customer stories initiated in the analysis and design phases. We automate code instantiation through a mature code pipeline methodology.

Consulting

DLZP Group provides robust and comprehensive consulting services to clients in both the public and private sector. By way of our expert resources, DLZP Group is prepared to assist with a multitude of needs including, but not limited to ERP Support, Cloud Solutions, Security Hardening, Data Warehousing, IT Remodeling, and Project rescues (Table 5).

Table 4

Capabilities	Highlights
ERP Support	Expert support for updates, upgrades, and hosting. Pioneered and rearchitected Oracle solutions hosting on the AWS Cloud providing low-maintenance, low-cost solution alternatives to resource constrained on-premises ERP applications.
DLZP Group Secure by Design Cloud Solutions	Cloud Solutions and Compliance libraries built on the NIST 800-53 foundation, intrinsic to all DLZP Group solutions and operations practices.
Security Hardening	For critical public facing ERP and business applications including network, and O/S retrofits that reduce IT exposure and bad actor attack surfaces.
Reimagined Data Warehouses	Based on low-cost cloud solutions, with a vast analytics and machine learning repertory to deliver challenging business insights.
IT Remodeling	Including on-premises to cloud transformations or rearchitecting existing cloud solutions that provide an enduring elastic, resilient, and low-cost solution. Including the use of the latest Serverless and Microservice cloud technologies.
Project Rescues	We bring crucial cloud solution problem solving skills to your aide for the resolution of IT emergencies or for projects that are off-track and not meeting technology objectives.

Alongside our project and communication methodologies, DLZP Group is able to offer expert level consulting services and ensure the timely and accurate realization of project goals. Our consultants have an average of over 20 years' experience with the capabilities presented in this response and are prepared to act as primary resources for your project needs.

Core Capabilities

Table 5

Core Support Fields	Competencies
Advisory	Cloud Transformation, Cyber Security Risk Analysis & Compliance, IT Business Process Optimization, IT Project Rescues
Applications	Implementation, Migrations, Managed Services Support, Disaster Recovery, Monitoring
Security	Compliance Evaluations, Compliance Documentation, Embedded Compliance into the DevOps Process, Compliance Monitoring
Machine Learning	Data Lake Design & Build, Data Analysis & Evaluation, Data Security, AI, Deep Learning
Infrastructure	Cloud Architecture & Design, Managed Services (IAAS, PAAS), Maintenance Services, Data Center Migration

Cost of Services

Annual Support Packages

The DLZP Support plan provides 10 hours per-month of remote support for ERP Applications, Cloud Services, General Maintenance, and more. This plan provides access to our team 24/7, eliminating the need to create a new PO for additional needs. Subscribers to the Annual support plan also receive a \$20/hour discount on our standard public sector pricing.

Table 6

Description	Comments	Rate
Annual Support Plan	Base Subscription that provides: <ul style="list-style-type: none"> • 10 Hours of Remote Support/month • Onsite work will incur \$20/hour premium and travel expenses will be billed at actuals. • 24/7 Production Support • 120 Hours Annually • Minimum 3-Year Term. • Consulting Rates locked in for the duration of the subscription period with annual inflation increases. 	[REDACTED] [REDACTED] [REDACTED]

Pricing Methodology

DLZP Group’s standard pricing methodology is based on more than 20 years of experience in winning contracts and actualizing project goals. We are proud to have a clean track record in maintaining contract timelines and budgets. Furthermore, we do not ask for change orders unless there are significant scope changes made by the client. Changes to scope the client puts forward are welcome, but we note that the estimate we provide is clear and honest and does not include unanticipated expenses that may be detrimental to the client. We often present fixed fee proposal and offer substantial discounts upon the occurrence of timely award and project start dates.

Travel Expense

On-site support will be billed at a minimum of eight hours a day. Meals will be billed at the current Per Diem rate listed on <http://www.gsa.gov/portal/content/104877> or by using LFUCG travel policies. Hotel, airfare and transportation will be billed at actuals.

Table 7

Public Sector Price Table Category	Consulting Rates with Annual Support Package		Consulting Rates without Annual Support Package	
	Onsite Hourly Rate	Remote Hourly Rate	Onsite Hourly Rate	Remote Hourly Rate
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
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[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
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Rates are for standard Functional/Technical resource. Please contact for specialized resource rate.

DLZP Group has provided our hourly service rates based on service roll, onsite/offsite service performance and discount rates for consumers of our annual support package in the Public Sector Pricing Table above.

Attachment B

Attachment B

Attachment B contains a list of services the Lexington-Fayette Urban County Government may need provided. Please use the notes column to identify any information that should be considered during the vendor selection process. Exceptions to billing should be included in the notes, e.g. weekend rate adjustments.

Service		Rate	Notes
Software Development	ASP.NET C# JavaScript Ruby Ruby on Rails C++ HTML5 VB.NET Python Visual Basic 6.0 ESRI ArcGIS ADO 2.X + Web Services Microsoft Access RPG Freeform BCD Presto jQuery	\$90 - \$180 per hour	Quotes based on Statement of Work
Database Design	SQL Server SQL Server Express MySQL ESRI Enterprise Geodatabase Oracle	\$130 - \$180 per hour	Support hourly, or Quotes based on Statement of Work
Consulting	Disaster Recovery/Bus Continuity Technical Requirements Gathering IT Strategic Planning IT Governance IT Project Management Certified Project Management (PMP) Network Technologies Software Development PeopleSoft HCM (9.2) PeopleSoft FSCM (9.2) ESRI ArcGIS Enterprise Portal Requirements and Design	\$150 - \$180 per hour	Support hourly, or Quotes based on Statement of Work

Service		Rate	Notes
Server Application Implementation	Microsoft SharePoint Microsoft Project Server Microsoft SQL Server Microsoft Exchange Microsoft Windows VMware Virtual Center VMware ESX ESRI ArcGIS Enterprise Apache HTTP Web Server	\$140 - \$180 per hour	Support hourly, or Quotes based on Statement of Work
Training	Microsoft SharePoint Microsoft Project Server Microsoft SQL Server Visual Studio Team Suite Visual Studio 2008 VMware ESRI ArcGIS (Online, Portal & Pro)	Hourly or daily rates	Training on Demand contact for quote.
Network Support	F5 BigIP Microsoft Active Directory Microsoft Windows VMware	\$140 - \$180 per hour	Support hourly, via Maintenance Services Contract or Quotes based on Statement of Work
Information Security	Policy Development and Review Planning and Analysis Penetration Testing Vulnerability Testing Risk Management Assessment Info Security Audit and Compliance Info Security Remediation Info Security End-User Training	\$160 - \$180 per hour	Support hourly, via Maintenance Services Contract or Quotes based on Statement of Work
Enterprise DevOps & "Cloud"	Cloud Architecture and Design Code Deployment and Maintenance Enterprise System Administration Version Control Infrastructure as Code (IaC) Platform as a Service (Paas) Software as a Service (SaaS) Infrastructure as a Service (IaaS)	\$110 - \$180 per hour	Support hourly, via Maintenance Services Contract or Quotes based on Statement of Work

Equal Opportunity Agreement Form

EQUAL OPPORTUNITY AGREEMENT

The Law

- Title VII of the Civil Rights Act of 1964 (amended 1972) states that it is unlawful for an employer to discriminate in employment because of race, color, religion, sex, age (40-70 years) or national origin.
- Executive Order No. 11246 on Nondiscrimination under Federal contract prohibits employment discrimination by contractor and sub-contractor doing business with the Federal Government or recipients of Federal funds. This order was later amended by Executive Order No. 11375 to prohibit discrimination on the basis of sex.
- Section 503 of the Rehabilitation Act of 1973 states:

The Contractor will not discriminate against any employee or applicant for employment because of physical or mental disability.

- Section 202 of the Vietnam Era Veterans Readjustment Act of 1973 requires Affirmative Action on behalf of disabled veterans and veterans of the Vietnam Era by contractors having Federal contracts.
- Section 206(A) of Executive Order 12086, Consolidation of Contract Compliance Functions for Equal Employment Opportunity, states:

The Secretary of Labor may investigate the employment practices of any Government contractor or sub-contractor to determine whether or not the contractual provisions specified in Section 202 of this order have been violated.

The Lexington-Fayette Urban County Government practices Equal Opportunity in recruiting, hiring and promoting. It is the Government's intent to affirmatively provide employment opportunities for those individuals who have previously not been allowed to enter into the mainstream of society. Because of its importance to the local Government, this policy carries the full endorsement of the Mayor, Commissioners, Directors and all supervisory personnel. In following this commitment to Equal Employment Opportunity and because the Government is the benefactor of the Federal funds, it is both against the Urban County Government policy and illegal for the Government to let contracts to companies which knowingly or unknowingly practice discrimination in their employment practices. Violation of the above mentioned ordinances may cause a contract to be canceled and the contractors may be declared ineligible for future consideration.

Please sign this statement in the appropriate space acknowledging that you have read and understand the provisions contained herein. Return this document as part of your application packet.

Bidders

We agree to comply with the Civil Rights Laws listed above that govern employment rights of minorities, women, Vietnam veterans, handicapped and aged persons.

Lisa Brunet
Signature

DLZP Group, LLC
Name of Business

Work Force Analysis Form

As a Small Business, we are not required to have an Affirmative Action Policy, though it is the policy of DLZP Group to provide equal employment opportunities without regard to race, color, religion, sex, national origin, age, disability, marital status, veteran status, sexual orientation, genetic information or any other protected characteristic under applicable law.

WORKFORCE ANALYSIS FORM

Name of Organization: DLZP Group, LLC

Categories	Total	White (Not Hispanic or Latino)		Hispanic or Latino		Black or African-American (Not Hispanic or Latino)		Native Hawaiian and Other Pacific Islander (Not Hispanic or Latino)		Asian (Not Hispanic or Latino)		American Indian or Alaskan Native (not Hispanic or Latino)		Two or more races (Not Hispanic or Latino)		Total		
		M	F	M	F	M	F	M	F	M	F	M	F	M	F	M	F	
Administrators		1									2						1	2
Professionals		1	2				1										1	3
Superintendents																		
Supervisors		2	1														2	1
Foremen																		
Technicians										2							2	
Protective Service																		
Para-Professionals																		
Office/Clerical		1			1									1			2	1
Skilled Craft										2							2	
Service/Maintenance																		
Total:		5	3		1		1			4	2			1			10	7

Prepared by: Lisa Brunet, President

Date: 03 / 26 / 2021

(Name and Title)

Revised 2015-Dec-15

AFFIDAVIT

Comes the Affiant, Lisa Brunet, and after being first duly sworn, states under penalty of perjury as follows:

1. His/her name is Lisa Brunet and he/she is the individual submitting the proposal or is the authorized representative of DLZP Group, LLC, the entity submitting the proposal (hereinafter referred to as "Proposer").

2. Proposer will pay all taxes and fees, which are owed to the Lexington-Fayette Urban County Government at the time the proposal is submitted, prior to award of the contract and will maintain a "current" status in regard to those taxes and fees during the life of the contract.

3. Proposer will obtain a Lexington-Fayette Urban County Government business license, if applicable, prior to award of the contract.

4. Proposer has authorized the Division of Central Purchasing to verify the above-mentioned information with the Division of Revenue and to disclose to the Urban County Council that taxes and/or fees are delinquent or that a business license has not been obtained.


5. Proposer has not knowingly violated any provision of the campaign finance laws of the Commonwealth of Kentucky within the past five (5) years and the award of a contract to the Proposer will not violate any provision of the campaign finance laws of the Commonwealth.

6. Proposer has not knowingly violated any provision of Chapter 25 of the Lexington-Fayette Urban County Government Code of Ordinances, known as "Ethics Act."

Continued on next page

7. Proposer acknowledges that "knowingly" for purposes of this Affidavit means, with respect to conduct or to circumstances described by a statute or ordinance defining an offense, that a person is aware or should have been aware that his conduct is of that nature or that the circumstance exists.

Further, Affiant sayeth naught.



STATE OF Texas

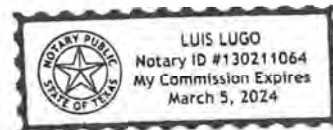
COUNTY OF Fort Bend

The foregoing instrument was subscribed, sworn to and acknowledged before me by Lisa Ann Brunet on this the 19 day of March, 2021

My Commission expires: March 5, 2024



NOTARY PUBLIC, STATE AT LARGE



Resumes

Experience Matrix

Table 8

Resumes Provided	Employment Status	Page Number
Sr. Functional/Technical Lead	Employee	24
Sr. Technical Lead Consultant	Employee	28
Sr. Cloud System Architect	Employee	34
PeopleSoft Functional Support	Employee	40
System Administrator/DBA	Employee	42
Cybersecurity Analyst	Employee	45
Network/Firewall Admin	Employee	47
Web and Cloud Developer	Employee	48
Developer	Employee	50



SR. FUNCTIONAL/TECHNICAL LEAD

PROFILE

- 23 years of Financials and Supply Chain systems analysis, design and implementation experience.
- Expert at fit gap analysis, business process prototype/design, testing; and end-user training and production support for a broad range of industries.
- Product knowledge of the full spectrum of Financials and Supply Chain applications, as well as a comprehensive understanding of Business Processes.
- Led numerous teams in all aspects of project development, execution, and training.
- Well-practiced in new product implementations

SKILLS

PeopleSoft		
Purchasing	Strategic Sourcing	Asset Management
Inventory	Catalog Management	Expenses
Payable	Maintenance Management	Billing
eProcurement	Collaborative Supply Management	Flow Production
Services Procurement	Order Management	EPM Supplier Rating System
eSupplier Connection		

Amazon Web Services		
EC2	CloudFormation	Trusted Advisor
EFS	DynamoDB	CloudTrail
S3	RDS	CloudWatch
Route53	VPC	IAM
ELB	CloudFront	SQS

Technology		
PeopleSoft Technology	Databases	Hardware/OS
PeopleTools	Oracle Database	Unix
Workflow	MS SQL Database	Microsoft Windows
Integration Broker	MS SQL Database	TSO/TMF
Crystal Reports		

Trainings Conducted– 20 years experience in Specialized Training

Class	
PeopleSoft Enterprise Purchasing	PeopleSoft Requisition
PeopleSoft Enterprise Inventory/Mobile	PeopleSoft Accounts Payable
PeopleSoft Maintenance Management	PeopleSoft General Ledger
Crystal Reports/Query	PeopleSoft FSCM Overview
PeopleSoft EPM	PeopleSoft HCM Overview
PeopleSoft Enterprise Catalog Management	PeopleSoft Payroll
PeopleSoft Enterprise eSupplier Connection	PeopleSoft Real Estate Management
PeopleSoft Enterprise Collaborative Supply Management	PeopleSoft Managed Profile
PeopleSoft Enterprise eProcurement	PeopleSoft Train the Trainer
PeopleSoft Strategic Sourcing	PeopleSoft Tools
PeopleSoft eSettlements	PeopleSoft HCM Migration on AWS
PeopleSoft Pension Administration	PeopleSoft FSCM Migration to AWS
PeopleSoft Supplier Contract	AWS My SQL

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EXPERIENCE

HIGHER EDUCATION | PEOPLESOFT HCM 9.2 | AWS MIGRATION FROM ON-PREMISE

I oversaw of all aspects of the client environment migration from their data center to AWS; including migrate, train and support their Oracle applications on AWS. Design, Implement and Test of environments for PeopleSoft HCM, UPK, Oracle DB, PeopleTools, SOA, DDODS for AWS.

RETAIL | PEOPLESOFT HCM 9.2 | PROTOTYPE OF HCM 9.2 ON AWS

I lead the prototype of PeopleSoft HCM 9.2 on AWS.

HIGHER EDUCATION | PEOPLESOFT HCM 9.2 | AWS MIGRATION FROM ON-PREMISE

I provided a cost analysis of Cloud vs On-premise to assist with the migration to AWS. Conducted training on the foundations of hosting Peoplesoft on AWS and provided support and guidance to complete the migration.

HIGHER EDUCATION | PEOPLESOFT HCM 9.2 | AWS MIGRATION FROM ON-PREMISE

Assisted with migration of Peoplesoft HCM 9.2 on AWS. Led the team migration to migrate their magazine website to AWS within a 30 hours window.

K-12 | PEOPLESOFT ALM UPGRADE TO 9.2

As the lead on this PeopleSoft ALM implementation, I was involved in all aspects of the project from planning to deployment for the 9.2 upgrade.

MAJOR U.S. UTILITY | PEOPLESOFT HCM UPGRADE TO 9.2

As the lead on this PeopleSoft HCM upgrade, I was involved in all aspects of the project from planning to upgrade.

NATIONAL LABORATORY COMPANY | PEOPLESOFT MAINTENANCE MANAGEMENT 9.2 IMPLEMENTATION

As the lead on this PeopleSoft Maintenance Management implementation, I was involved in all aspects of the project from planning to deployment of 9.2.

FLEET MANGEMENT FIRM | PEOPLESOFT FINANCIALS/HCM 9.2 | AWS MIGRATION FROM ON-PREMISE

I was responsible for the oversight of all aspects of the client environment migration from their data center to AWS. This project was unique in that the client required the migration to be completed in four weeks. DLZP Group continues to maintain and manage the clients AWS Environment.

FINANCIAL SERVICES FIRM | PEOPLESOFT EPM 8.9

Provide ongoing support for the PeopleSoft 8.9 EPM Planning and Budgeting solution.

MAJOR MINING COMPANY | PEOPLESOFT MAINTENANCE MANAGEMENT UPGRADE TO 9.2

As the lead on this PeopleSoft Maintenance Management implementation, I was involved in all aspects of the project from planning to deployment for the 9.0 to 9.2 upgrade.

STAFFING FIRM | PEOPLESOFT FINANCIALS/HCM 9.2 | AWS MIGRATION FROM ON-PREMISE

I was responsible for the oversight of all aspects of the client environment migration from their data center to AWS.

STAFFING FIRM | PEOPLESOFT FINANCIALS/HCM 9.1 | AWS MIGRATION FROM ON-PREMISE

I was responsible for the oversight of all aspects of the client environment migration from their data center to AWS. DLZP Group continues to maintain and manage the clients AWS Environment.

INVESTMENT FIRM | PEOPLESOFT FINANCIALS 9.2 IMPLEMENTATION | AWS HOSTED ENVIRONMENT

I was responsible for the oversight of all aspects of the implementation from System Configuration to Training and Deployment to the end-users. DLZP continues to maintain and manage the clients AWS Environment.

INVESTMENT FIRM | PEOPLESOFT FINANCIALS 9.2 IMPLEMENTATION | AWS HOSTED ENVIRONMENT

On this implementation for two sister companies, I was responsible for the oversight of all aspects of the implementation from System Configuration to Training and Deployment to the end-users. DLZP Group continues to maintain and manage the clients AWS Environment.

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SR. FUNCTIONAL/TECHNICAL LEAD

FINANCIAL INSTITUTION | PEOPLESFT FINANCIALS 9.2 IMPLEMENTATION | AWS HOSTED ENVIRONMENT

I was responsible for the oversight of all aspects of the implementation from System Configuration to Training and Deployment to the end-users. DLZP Group continues to maintain and manage the clients AWS Environment.

SECURITY COMPANY | PEOPLESFT EPROCUREMENT 8.8 IMPLEMENTATION | PROJECT LEAD

As the lead for the implementation of the eProcurement Module, I was responsible for all aspects of the implementation from System Configuration to Training and Deployment to the end-users.

INSURANCE INDUSTRY | PEOPLESFT SRM SUPPLIER CONTRACTS | PROJECT LEAD

As the lead for the implementation of the Supplier Contract Management Module, I was responsible for all aspects of the implementation from System Configuration to Training and Deployment to the end-users.

MAJOR U.S. UTILITY | PEOPLESFT ENTERPRISE 9.1 SRM | PROJECT LEAD

As the SRM lead, I lead the team through design, development, testing, deployment and post-production support. I coordinated activities between the suppliers and the customer; lead the SRM team with the implementation of eSupplier Connection, Supplier Contracts Management, eProcurement, Purchasing and Strategic Sourcing 9.1.

HEALTHCARE INDUSTRY | PEOPLESFT ENTERPRISE 9.1 | ORDER TO CASH LEAD

As the Order to Cash Lead, I lead the team through design, development, testing, deployment and post-production support. I coordinated the team activities for the customer, and I was the lead consultant responsible for the implementation of Account Receivable and Billing 9.1.

MAJOR UNIVERSITY HOSPITAL | PEOPLESFT ALM IMPLEMENTATION

As Project Manager of multiple ALM implementations, I was responsible for the overall delivery and architecture of the project. Projects included ALM implementations with a PeopleSoft Financials upgrade; and a complex enhancement that involved the implementation of HCM Self-Service Applications, PeopleSoft Financials re-implementation, ALM implementation, Mobile implementation, and an SRM Supplier Self-Service implementation.

HIGHER EDUCATION INSTITUTION | PEOPLESFT VALUE OPTIMIZATION

At this workshop that focused on PeopleSoft FSCM and Business Intelligence, I co-chaired with responsibilities that included: executed kick-off meeting, conducted interviews and analysis, created final deliverables and recommendations, and prioritized recommendations for added value and feasibility to the company CFO.

MAJOR MINING COMPANY | SRM STRATEGY WORKSHOP

Lead the execution of an SRM strategy workshop to help develop a long-term strategy for the implementation of the PeopleSoft SRM Solution for a major mining company. Specific to strategic sourcing, I lead the team through the benefits of a fully integrated SRM product, which would help optimize business processes by eliminating wasteful paper and manual practices.

MAJOR MINING COMPANY | PEOPLESFT MAINTENANCE MANAGEMENT 9.0

As the lead on this PeopleSoft Maintenance Management implementation, I was involved in all aspects of the project from planning to deployment.

MAJOR U.S. UTILITY | PEOPLESFT MAINTENANCE MANAGEMENT 8.9

As the lead on this PeopleSoft Maintenance Management implementation, I was involved in all aspects of the project from planning to deployment to 18 facilities across the U.S.

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RECOGNITION, AWARDS, AND ACCOMPLISHMENTS

- Presented at Oracle's OpenWorld in 2007, 2008, 2009, 2010, 2012, 2013, 2014
- Presented at Collaborate Conferences on SRM and Amazon Web Services
- "Consultant of the Year" award in 2006, 2007, 2008
- Founding member of the Oracle on Amazon Web Services initiative
- Founding member of the Oracle Maintenance Summit in 2007 and have presented each year
- Built the oracle training course for Oracle PeopleSoft SRM Suite of Products
- Implemented 90% of customers that utilize the PeopleSoft ALM suite of products (Maintenance Management)
- Co-Authored Whitepapers for AWS

CERTIFICATIONS

AWS Solution Architect Associate



SR. TECHNICAL LEAD CONSULTANT

PROFILE

- Over 20 years of consulting and 20+ years of IT and IS experience.
- Expert with ERP software, having extensive implementation experience with Oracle, PeopleSoft PeopleTools, Integrations, User Interfaces like Oracle Fluid and the HCM (including Campus Solutions), FSCM & CRM modules, Oracle Cloud
- Experience includes involvement with most major databases (Oracle, DB2, and SQL Server) and operating systems (Windows, iOS, UNIX/Linux, Android).
- Strong skill set in diagnostics, security, performance tuning, custom UI and programming languages.

SKILLS

PEOPLESOFT ENTERPRISE APPLICATIONS

- Application Messaging
- Application Server Administration
- Application Server Tuning
- Approval Workflow Engine
- Branding
- Correspondence Management
- Campus Solutions
- Customer Relation Management
- Data Migration Workbench
- Data Mover
- Financial Management
- Fluid UI
- Human Capital Management
- HR Help Desk
- Integration Broker
- Interaction Hub
- Multichannel/ERMS
- Oracle HCM Cloud
- Page Composer
- Object-Based PeopleCode
- PeopleSoft Internet Architecture
- PeopleSoft Query
- PeopleSoft Security
- PeopleSoft Workflow
- PeopleTools
- Performance Tuning
- Portal
- Process Scheduler
- Report Design
- Search Framework
- Vantive Legacy CRM
- Web Server Administration
- Web Services/iScript

ORACLE FUSION DATABASES

- Oracle Cloud CX
- Oracle HCM Cloud
- Oracle 8
- Oracle 9
- Oracle 10g
- Oracle 11
- Oracle 12
- DB2 OS390
- MS SQL Server
- Sybase

DATABASE & OS

- Database
- DB2/OS390
- MS SQL Server
- Oracle 11 & 12
- Sybase
- Operating Systems
- Android
- OS
- Sun Solaris
- Unix/Red-Hat Linux
- Windows

PROGRAMMING LANGUAGES

- C & C++
- Cobol
- CSS
- HTML/XML/XLST
- Java
- JavaScript
- PeopleCode
- Perl
- PHP
- SQL
- UNIX Shell
- Visual Basic
- Visual Script

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SR. TECHNICAL LEAD CONSULTANT

WORK EXPERIENCE

IT COMPANY

Principal Consultant

Lead and team member for PeopleSoft and other Oracle technology implementations, providing best practices on technology, configuration needs, customizations, user flow review, upgrade assistance (including Classic and Fluid web interface branding and activation), security (including LDAP), Enterprise and Elastic Search, Report construction and process design . Work has included integrations with APIs and REST services, Oracle Cloud CX, database performance tuning, troubleshooting, web server administration, configuration and migration of CRM (Sales, Order Capture, HR HelpDesk, etc.), HCM (Payroll, Benefits, ePerformance, etc.), Financial (AP, AR, GL, Grants, Inventory, SCM) and Campus Solutions system data between systems for a consistent experience and reporting needs. Advanced work includes System Architecture, mentoring/training of resources and customized coding of new solutions per customer requirements, including in Java, Javascript, XSLT, Bash Shell, iScript Servlets, Oracle PS-SQL, MSSQL, Perl and proprietary languages of customers.

ORACLE AMERICA

Senior Principal Consultant

Lead and team member on multiple PeopleSoft and other Oracle technology implementations, providing best practices on technology, configuration needs, customizations, user flow review, upgrade assistance (including Classic and Fluid web interface branding and activation), security (including LDAP) , Enterprise Search, Report construction and process design . Work includes integrations with APIs and REST services, database performance tuning, troubleshooting, web server administration, configuration and migration of CRM (Sales, Order Capture, HR HelpDesk, etc.), HCM (Payroll, Benefits, ePerformance, etc.), Campus Solutions and Financial system data between systems for a consistent experience and reporting needs. Advanced work involved System Architecture, mentoring/training of resources and customized coding of new solutions per customer requirements, including in Java, Javascript, XSLT, Bash Shell, iScript Servlets, Oracle PS-SQL, MSSQL, Perl and proprietary languages of customers.

PEOPLESOFT

Senior Consultant

Lead and team member on multiple PeopleSoft implementations, providing best practices on technology, configuration, customizations, upgrade assistance (including data and process conversion from legacy systems), , Report construction and high-capacity process design . Work also included integrations with APIs and custom utilities, database performance tuning, troubleshooting, web server administration, configuration and migration of data between customer systems. Advanced work involved Technical Lead and customized coding of new solutions per customer requirements, including in Visual Basic, Bash Shell, iScript Servlets, Oracle PS-SQL, MSSQL, Perl and proprietary languages of customers

PROJECT EXPERIENCE

HEALTHCARE | PEOPLESOFT FSCM 9.2 UPGRADE

FSCM: Consultant Development Lead for Upgrade of PeopleSoft FSCM 9.1/8.52 to 9.2/8.56 to support mobile Fluid UI. Responsible for environment strategy, retrofit work allocation of development team, migration strategy, security overview and upgrade, technical design and build of new functions desired by client, and development work on new Fluid and Fluid-conversion functions such as AWE Fluid Mobile Approvals. Also responsible for knowledge transfer to client team resources of best practices working with the new technology and maintenance/migration needs going forward.

U.S. CITY | PEOPLESOFT HCM 9.2 UPGRADE

HCM: Consultant Augmentation for Upgrade of PeopleSoft to HCM 9.2. Work primarily in building out Cobol and other changes for flat file interfaces per changes in specs and client needs.

HEALTHCARE | PEOPLESOFT FSCM 9.2 UPGRADE

HCM: Lead for Fluid Implementation during Upgrade of PeopleSoft HCM 9.2 to support mobile Fluid UI. Provided strategy for 'fluidizing' legacy customizations, construction of new pages using Fluid technology, advising on security, build of new approval AWE processes within Fluid with customizations as directed and mentoring of client team resources on best practices and maintenance needs.

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SR. TECHNICAL LEAD CONSULTANT

UNIVERSITY | PEOPLESOFT HCM 9.2 UPGRADE

Campus Solutions: Lead for Fluid Implementation during Upgrade of PeopleSoft Campus Solutions 9.0 to 9.2. Incorporated branding requirements, implementation of user flow, construction of new pages using Fluid technology, advising on security and mentoring of client resources on best practices and maintenance needs. Phased from previous HCM and Financial usage to Campus Solutions module, maintaining consistency and similar practices for same client.

UNIVERSITY | PEOPLESOFT FSCM 9.2 UPGRADE

Financials: Lead for Fluid Implementation during Upgrade of PeopleSoft Financials 9.0 to 9.2. Incorporated branding requirements, implementation of user flow, construction of new UI using Fluid technology, advising on security and mentoring of client resources on best practices and maintenance needs. Phased from previous HCM usage to Financials module, maintaining consistency and similar practices for same client.

UNIVERSITY | PEOPLESOFT HCM 9.2 UPGRADE

HCM: Lead for Fluid Implementation during Upgrade of PeopleSoft HCM 9.0 to HCM 9.2. Incorporated branding requirements, implementation of user flow, construction of new pages using Fluid technology, advising on security and mentoring of client resources on best practices and maintenance needs.

INDUSTRIAL ALUMINUM COMPANY | PEOPLESOFT HCM 9.2 UPGRADE

PeopleTools: Overview presented of major changes with the new PeopleTools 8.55 release that impacts upgrade retrofitting and administration. Included topics were security, Fluid, data migration and updated data requirements, along with demonstrations on live demo environment with adhoc Q&A time for deeper dives to further topics of interest.

CONSTRUCTION COMPANY | PEOPLESOFT HCM 9.2 UPGRADE

Security: Review of PeopleSoft Security options, usage, reporting and maintenance for security personnel. Included hands-on review of row-level security, LDAP, web server administration and technical details related to new PeopleTools 8.55 release security framework. Also included review of Fluid concepts and exploration of how to configure Fluid to meet requirements.

FINANCIAL INSTITUTION | PEOPLESOFT HCM 9.2 UPGRADE

HCM Portal : UI Lead for Fluid implementation during Upgrade of PeopleSoft HCM 8.9 to 9.2. Functions included advising and capturing branding requirements and providing development for new Fluid UI components as well as creating new Classic utilities to better integrate for a Fluid-like experience and providing mentoring on maintaining and expanding the new implementation.

INSURANCE | PEOPLESOFT HCM 9.2 UPGRADE

HCM Portal : UI Lead for Upgrade of PeopleSoft HCM 8.9 to 9.2. Functions included capturing requirements and providing proof of concepts for new portal functions as well as development of user interface additions per customer reviews. Additional help given translating existing site to new PeopleTools 8.54 release technology stack, removing obsolete customizations and providing mentoring on maintaining the new system. Work included development of new pagelets, improved javascript, iScripts and external web services for custom client requirements.

INSURANCE | PEOPLESOFT HCM 9.2 UPGRADE

HCM Portal : UI Lead for Upgrade of PeopleSoft HCM 8.9 to 9.2. Functions included capturing requirements and providing proof of concepts for new portal functions as well as development of user interface additions per customer reviews. Additional help given translating existing site to new PeopleTools 8.54 release technology stack, removing obsolete customizations and providing mentoring on maintaining the new system. Work included development of new pagelets, improved javascript, iScripts and external web services for custom client requirements.

UNIVERSITY | PEOPLESOFT HCM 9.2 UPGRADE

Portal Dashboard: Functional and Technical Developer of Manager Dashboard & Talent Summary in PeopleSoft HCM 9.2. Configuration of basic functions as well as custom reports and performance tuning provided following requirement gathering and refinement reviews with customer.

U.S. CITY | PEOPLESOFT TOOLS 8.53 CLASS

Integration Broker: Taught IT department of newly upgraded PeopleSoft installation on capabilities of PeopleSoft Integration Broker, including process to build new custom Web Services with troubleshooting and administration tips. Class included hands-on review and open discussion of subjects ranging from Web Services to REST Services to options for generic Service Hub implementation for client external services.

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SR. TECHNICAL LEAD CONSULTANT

FINANCIAL INSTITUTION | PEOPLESOFT FSCM 9.2 UPGRADE

Financial Management: Performance analyst for upgrade of PeopleSoft FSCM 8.9 to 9.2. Duties included review of existing performance concerns as well as unique issues (both performance and functional) between customer customizations and upgrade and system administration work with PeopleSoft and related Oracle Secure Enterprise Search. Work also included troubleshooting and issue resolution of found functional and technical issues with Payroll, journaling, approval workflow, and Workcenter/Activity usage.

INSURANCE | PEOPLESOFT FSCM 9.1 UPGRADE

Financial Management: Solution Architect for PeopleSoft Solution of FSCM 9.1 implementation to support state-wide implementation of insurance exchange hub. Duties included review of integrations with other shared service applications, external carriers and external banking systems, technical strategy for overall infrastructure, security strategy for ensuring confidence in financial data security by external users, and reporting strategy/design for combined-data service reports.

WASTE MANAGEMENT | PEOPLESOFT FSCM 9.1 UPGRADE

eBilling Portal: Diagnostic review and solution for customized eBilling and FSCM portal issues, including infinite loops when accessed by external and internal users. Detailed review of operation and step-by-step discussion of options and interim solutions with client. Also provided performance recommendations for new system based on observed workload as well as mentoring in integration technology maintenance.

MANAGED HEALTHCARE PROVIDER | PEOPLESOFT ENTERPRISE LEARNING 9.1 IMPLEMENTATION

Enterprise Learning Portal: Technical resource to rewrite and enhance existing Enterprise Learning integration to third-party content provider, enabling automated password updates on scheduled basis. Also provided overview of maintenance of application, including review of configuration files and options for automation of regular system checks.

UTILITY COMPANY | PEOPLESOFT ENTERPRISE PORTAL 9.1 IMPLEMENTATION

Human Resources Portal: Technical Resource for custom enhancements of custom Portal servlets. Reviewed pagelets built by third-party company for customer and incorporated both javascript and added new Portal and HR components to enhance functionality, including administration and personalization options usable for display within third-party portal. Provided integration from HR to portal for publication data for display in portal for manager views of all direct reports.

AEROSPACE COMPANY | PEOPLESOFT ENTERPRISE HR HELPDESK 9.1 IMPLEMENTATION

Human Resources Help Desk: Technical Resource for Integrations between PeopleSoft HR and CRM modules. Reviewed and demonstrated full and incremental integration data transfer, explaining caveats and advising other technical resources on legacy/converted data cleanup, data requirements, data ordering, setup of integrations, expected behavior of integrations, and expected timings. Also provided mentoring for resources on executing & maintaining the integration setup and diagnostic processing/troubleshooting.

UNIVERSITY | PEOPLESOFT ENTERPRISE CAMPUS SOLUTIONS 9.0 IMPLEMENTATION

Campus Solutions: Implemented customized integration to Campus Solutions customer-built custom module for dynamic selection of education majors for online student application forms. Also developed new custom web javascript functions to provide custom experience for users of student application Online Marketing form per client requirements. Implemented web services and campus-oriented dialogs for recruitment and provided support and troubleshooting for integrations setup and execution/recovery between PeopleSoft HR/CS to CRM and Portal modules and to network printers. Troubleshooting of BI Publisher connectivity included.

STATE DEPT. | PEOPLESOFT ENTERPRISE HR HELPDESK 9.1 IMPLEMENTATION

Human Resources Help Desk: Technical Lead for CRM Implementation including design, configuration and implementation of HR Helpdesk 9.1 Integrations with client highly customized PeopleSoft Human Resources 8 system. Developed methodology to integrate legacy system data with current paradigm of integration technology, also identifying needed changes for future client upgrade of HR system. Provided defect resolution and customization for client requirements, including Self Service and adapting delivered CRM functions such as Action Links for highly secure environment not able to provide required access between environments to support function.

STATE AGENCY | PEOPLESOFT ENTERPRISE CAMPUS SOLUTIONS 9.0 IMPLEMENTATION

Campus Solutions: Implemented standard and customized integrations of Campus Solution data between PeopleSoft modules for three separate campuses, including data review, mentoring and training on administration of integration systems. Implemented CRM Online Marketing web services and campus-oriented dialogs for recruitment, including integration for Campus Solution matching with existing students.

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SR. TECHNICAL LEAD CONSULTANT

MILITARY | PEOPLESOFT ENTERPRISE HUMAN RESOURCES 9.1 UPGRADE

Human Resources: Analyzed legacy customizations to identify client business process-specific changes. Developed utilities to automate comparisons and insertion of same into tracking database. Provided input and presentation on options for database auditing and reporting with PeopleSoft Tools 8.5. Reviewed data-mapping from legacy to 9.1 data structures, including preparing steps for retiring customized configuration for 9.1 native capabilities (approval workflow, etc). Provided analysis, corrections and migrations to confirm native upgraded functionality with client customizations in place.

RETAILER | PEOPLESOFT ENTERPRISE ORDER CAPTURE 9.0 IMPLEMENTATION

Order Capture: Designed (both functional and technical documentation) for various integrations for Order Capture to Supply Chain Management system, including extensions to support international e-commerce and correspondence feedback from Supply Chain Management for Customer Relationship Management broadcast. Oversaw system integration testing with troubleshooting and issue resolution, including correcting legacy data to meet delivered integration requirements.

AEROSPACE | PEOPLESOFT ENTERPRISE EPERFORMANCE 9.0 IMPLEMENTATION

EPerformance: Integration: Designed and implemented Person and Workforce Integration from legacy PeopleSoft HR 8.9 systems to ePerformance 9.0 system. Demonstrated options and assisted in determining leveraging of most native solutions.

UNIVERSITY | PEOPLESOFT ENTERPRISE MARKETING 8.9 IMPLEMENTATION

Marketing/Campus Solutions: Designed and implemented the PeopleSoft 8.9 Marketing and Online Marketing modules with Email Broadcast extensions and integrations to legacy client printer software and PeopleSoft Campus Solutions. Defined custom dynamic preferred address modification for client needs. Assisted in training client staff in PeopleSoft and PeopleTools usage. Demonstrated capabilities of PeopleSoft Online Marketing with customized demo. Provided troubleshooting and performance review & resolution assistance with Marketing, Online Marketing and general PeopleSoft usage.

UNIVERSITY | PEOPLESOFT ENTERPRISE MARKETING 8.9 IMPLEMENTATION

Marketing/Student Administration: Designed and implemented the PeopleSoft 8.9 Marketing module with Correspondence Management extensions and customized event functions. Built custom GUI workflow for daily tasks. Assisted in training client staff for functional Marketing usage. Provided troubleshooting assistance with PeopleSoft Student Administration data import and Sales & Marketing usage.

FINANCIAL INSTITUTION | PEOPLESOFT ENTERPRISE SALES 8.9 IMPLEMENTATION

Sales: Application Performance: Analyzed customized performance of large Sales implementation with Portal usage. Determined opportunities and improved workflow plans to increase performance and improve user experience.

FINANCIAL INSTITUTION | PEOPLESOFT ENTERPRISE SALES 8.9 IMPLEMENTATION

Sales: Technical Lead: Led the technical design and implementation of a PeopleSoft 8.9 Sales module with Correspondence Management. Developed tracking system for all development phases with references to scoped design. Provided issue resolution and administrative support throughout project. Assisted with determining issues and solutions with performance tuning and data conversion.

U.S. CITY | PEOPLESOFT ENTERPRISE SUPPORT 8 IMPLEMENTATION

Support: Assisted the implementation of custom search application with graphical results and drill-down capability.

RELIGIOUS INSTITUTION | PEOPLESOFT ENTERPRISE ORDER MANAGEMENT 8.8 IMPLEMENTATION

Order Capture: Performance Tuning: Technical Architecture: Assisted the implementation of the Order Capture and Management applications at a large regional communications company. Performed and documented fit/gap analysis for Order Management functionality. Provided technical expertise for aspects of the product while developing requirements into prototype and production-ready models. A key player for critical performance tuning recommendations and implementations across the application.

MultiChannel Functionality: Technical Architecture: Led the implementation of the additional Email & Chat add-on functionality, including sizing, design, build and performance tuning.

SUPPLY CHAIN MANAGEMENT | Help Desk/Field Service: Lead Developer and Performance Tuner: Assisted fit/gap sessions to bring the product into line with customer business processes. Analyzed, documented and implemented for critical performance improvements and tuning. Designed and Implemented automated escalation pager interface.

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CERTIFICATIONS

PeopleSoft PeopleTools Developer 1

Oracle HCM Core Cloud R13

ACCREDITATIONS

Oracle PeopleSoft 9.1 CRM

TRAINING

- Oracle Cloud Core HCM
- PeopleSoft 9 HCM
- PeopleSoft 9 FSCM
- PeopleSoft 9 CRM
- PeopleSoft 8 Technical Training
- PeopleSoft 8 Tools Academy
- PeopleSoft Mobile Academy
- PeopleSoft Portal Academy
- Oracle Fusion Infrastructure
- Order Management
- Company Methodology
- PeopleSoft MultiChannel Functionality
- Rapid Implementation Lab
- PeopleSoft CRM (Vantive Legacy)
- Oracle Application Server 10g R2: Administration I

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SR. CLOUD SYSTEM ARCHITECT

PROFILE

- A technical expert with over 10 years IT experience and a diverse knowledge of functional processes.
- Over 7 years experience as an AWS Solutions Architect with a proven track record in solution design for Cloud technologies in IT infrastructure functions.
- Adept at designing effective solutions for cloud deployment, transitioning multiple projects and ensuring seamless delivery of services.
- Computer engineering and software development background that is utilized in the design of secure, highly available, cost-optimized infrastructure.
- Extensive experience with PeopleSoft Architecture and Administration; utilizing all of the current implementation tools such as PeopleSoft Deployment Kits(DPK), PeopleSoft Change Assistant, and PeopleSoft Update Manager(PUM) to deploy, upgrade, and patch PeopleSoft Applications and PeopleTools on Windows and Linux.
- Experience with reviewing and documenting upgrade paths, fit/gap analysis, and infrastructure migration.

SKILLS

Oracle

PeopleSoft FSCM 9.2	PS Update Manager (PUM)	PS Fluid Interface
PeopleSoft FSCM 9.1	PS Change Assistant	PS nVision
PeopleTools 8.55.05	PT Deployment Kits (DPK)	Oracle Database 12c
PeopleTools 8.53.11	PeopleSoft Image DPK's	Oracle SES 11.2.2
PeopleTools 8.52.07	PeopleSoft PPM	Oracle WebLogic 12.1.3
PS Integration Broker	PeopleSoft WorkCenters	Oracle WebLogic 10.3.6
PeopleSoft REN server	PeopleSoft Test Framework	Oracle Tuxedo 12cR2

Microsoft

Microsoft Server 2012	Office 365 E5 Admin	Microsoft Active Directory
Windows Server 2008 R2	MS 365 SharePoint	Microsoft Cloud PBX
Microsoft SQL Server 2012		
Microsoft SQL Server 2008		

Amazon Web Services

EC2	CloudFormation	Trusted Advisor
EFS	DynamoDB	CloudTrail
S3	RDS	CloudWatch
Route53	VPC	IAM
ELB	CloudFront	SQS

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EXPERIENCE

AWS SOLUTIONS ARCHITECT - DISASTER RECOVERY SOLUTION ON AWS GOV CLOUD

Designed and implemented an application backup and disaster recovery solution on AWS GovCloud for a leading commercial aerospace company. This included application refactoring to cloud and container-based solutions where applicable, as well as using AWS to create an extension of their on-premise data center.

Project included ad-hoc consulting on security and implementation of various on-premise solutions including hardware, networking, and application support.

- Maintain FIPS compliance
- Meet RTO/RPO objectives
- Automate application backup/restore solutions to minimize downtime
- Implement Security Hub/CIS best practices for auditing

AWS SOLUTIONS ARCHITECT/DATA SCIENTIST - MACHINE LEARNING PIPELINE ON AWS

As a multi-role consultant, designed and created a machine learning pipeline solution that makes hourly predictions on proprietary data for an energy company. Initial work as a Solution Architect was to design and build the AWS account used for the ingestion, processing, and output of data.

1. This included the AWS account, network and on-premise integration, as well as user and data security.
2. Next was the design and implementation of the S3 data lake along with AWS Glue jobs which ingest data from on-premise and 3rd-party sources.
3. As a Data Scientist, the data was cleaned, analyzed, then used to train multiple ML models to create the most accurate output.
4. Once the best models were chosen, I designed and built the ML pipeline that runs the end-to-end hourly AWS Glue/SageMaker jobs that create the predictions which get written into the data lake.
5. Finally, I created an AWS QuickSight Dashboard on top of the data lake that the business uses to make hourly decisions based on the predictions. The dashboard also included other features such as model accuracy, historical data views, anomaly detection, and financial KPI measurements.
 - Design/build AWS account structure, network solution, data lake solution
 - Perform data science on proprietary energy data using AWS SageMaker
 - Meet model accuracy objectives
 - Meet cost/performance optimization requirements

AWS SOLUTIONS ARCHITECT - HEALTHCARE WEB PORTAL MIGRATION TO AWS

AWS Solutions Architect for the migration and re-platform of a public healthcare web portal from a traditional architecture, to a modern, microservice based model using containerization and serverless technology. This secure and scalable solution was implemented in anticipation for a 10x increase in client traffic. This resulted in a system capable of unlimited capacity that scales on usage demand, but also dramatically reduced the off-peak hourly cost. Additional monitoring features were added to an all-in-one dashboard that shows real-time performance, error logging, and usage data. Solution built on a multi-environment pipeline driven by AWS CodeCommit as source control, which allows developers to quickly deploy and test changes and allows for zero downtime upgrades and changes with management approval triggers on production.

- HIPAA compliant architecture
- ECS Docker and AWS Aurora serverless database
- CodeCommit, CodePipeline automated deployment
- Advanced monitoring and logging
- Report runtime reduced by 95% from database and app optimization
- Reduced overall run costs by 50%
- Automatic password rotation for database



SR. CLOUD SYSTEM ARCHITECT

AWS SOLUTIONS ARCHITECT - ERP APPLICATIONS ON AWS - SME

Was part of the AWS Professional Services team is the subject matter expert on running Oracle ERP workloads on AWS, providing assistance with the Business/Technology Roadmap; advising on the current state assessment, future state architecture and gap analysis; and advising on execution of IT transformation strategy and customer roadmap.

- Provided best practices for running PeopleSoft workloads on AWS
- Training sessions on PeopleSoft application cache strategies, Integration Broker, Elasticsearch,
- PeopleSoft Performance Monitor configuration and usage
- Discussed EBS/EFS allocation/performance/cost optimization strategies using CloudWatch
- Demonstrated ETL/Analytics/ML using Glue, Redshift, QuickSight, Athena, and SageMaker
- Built deployment plan for PeopleSoft application
- Scripted automation for security requirements
- Aiding converting automation for PeopleSoft environment deployment
- Helped infrastructure team meet deployment deadline for Security Audit

AWS SOLUTIONS ARCHITECT/DATA SCIENTIST - DATA SCIENTIST/AWS MACHINE LEARNING ENGINEER

Explored and tested AWS Sagemaker capabilities to model, train and predict outcomes for prospective client use cases.

- Identify best built-in SageMaker algorithms for business need
- Prep, review, model data using python, pandas and QuickSight
- Train and measure prediction success

CLOUD SOLUTIONS ARCHITECT - PEOPLESOFT PUBLIC PORTAL IMPLEMENTATION

Was the technical lead for a project implementing best security practices for exposing Oracle PeopleSoft applications to the internet. He guided the technical and functional teams to ensure functional and technical requirements were met.

- Designed/reviewed multiple architecture design options with client
- Coded complex extensible F5 iRules
- Trained support team how maintain/modify F5 config
- Ensured project finished under budget
- Oracle cloud infrastructure

AWS SOLUTIONS ARCHITECT - ERP PLATFORM MIGRATION DEMO

Designed and implemented a PeopleSoft Campus Solution ERP environment to demonstrate the speed, cost, and versatility of using the AWS platform. During this time, he was available for business and technical questions regarding security, cost, performance, and maintenance.

- Discussed considerations for autoscaling legacy applications
- Executed performance load testing to demonstrate autoscaling
- Demonstrated application upgrade techniques

AWS SOLUTIONS ARCHITECT - DATA LAKE AND LEGACY DATA WAREHOUSE REDESIGN

Led a project team tasked to redesign a legacy data warehouse system and create a Data Lake using native AWS services. The goal was to design and create the foundation for future systems to be added to the data lake.

- Recreate ETL processing with AWS Glue
- Develop delivery strategy with AWS Pipeline for CI/CD
- Building reporting dashboards with QuickSight
- Migrate RDS data to S3 with DMS
- Develop security strategy to overlay on data

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SR. CLOUD SYSTEM ARCHITECT

AWS SOLUTIONS ARCHITECT - WEBSITE MIGRATION

During the 2018 NCAA March Madness Tournament, a surprising event occurred for a University. This caused millions of hits to their website, which subsequently crashed since it was not designed for such traffic and was unable to scale. Working overnight and through the weekend with University B, I designed and migrated their existing site to a more suitable infrastructure on AWS that could scale and handle the load.

- Utilized CloudFront for non-scaling back end
- Autoscaling for news blog site
- Able to handle millions of requests, scale to utilization

AWS SOLUTIONS ARCHITECT - ERP PLATFORM MIGRATION

Was the technical lead driving the migration of an ERP Platform into AWS. This included a HR application, ETL application, and 3rd party integration apps. The project began with an in-depth on-site visit to learn existing systems, and develop relationships with executives, managers, admins, and developers. After aggregating the needs and wants for the new platform, Designed and automated the creation of all AWS infrastructure components, as well as automation and integration of the application components.

- Reduced environment provision time from 6 weeks to 45 minutes
- Comply with HIPAA and FERPA
- Design for Disaster Recovery and Business Continuity Planning
- Wrote all CloudFormation templates and automation scripts
- Created performance-based automatic scaling strategies
- Optimized provisioning of resources to minimize cost and maximize performance
- Designed environments that encouraged developers to work in a rapid CI/CD process
- Continuously learned and adopted new AWS technologies into design
- Integrated as many native AWS services for legacy products as possible
- Held many educational sessions, teaching hundreds of FTE's how to work in AWS
- Trained and mentored SA's, Admins, DBA's, and developers on AWS best practices
- Gave executive level presentations on architecture and security

SENIOR PEOPLESOFT UPGRADE ADMINISTRATOR - PEOPLESOFT FSCM 9.2 APPLICATION UPGRADE

Led a team of PeopleSoft Administrators through a PeopleSoft Application Upgrade from 9.1 to 9.2. During the project he redesigned the application architecture and deployment strategy to streamline the CI/CD process to reduce risk and increase reliability of future upgrade iterations. He educated the support team on how to operate in an automated environment.

- Implemented current PeopleSoft deployment best practices with puppet
- Taught FTE's new strategies and automation techniques

AWS SOLUTIONS ARCHITECT - ERP AUTOMATION POC

Designed and developed a CloudFormation template and Pipeline to automate the deployment of the latest HCM PeopleSoft Image on AWS Cloud Architecture. The template was tuned to require no interaction, be self-healing, and have identical results. A key requirement was to keep the cost as low as possible by reducing and reusing EC2 spot instance, EBS volumes, and EBS snapshots. The template was built on a custom VPC with hardened security on a private subnet, only allowing application level traffic. Puppet software scripts were customized to build the custom architecture.

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SR. CLOUD SYSTEM ARCHITECT

AWS CLOUD SOLUTION ARCHITECT

Designed and implemented a cloud-hosted web application for the purposes of a Business Use case. The goal of the project was to produce an automatically scaling web application hosted in the cloud for the lowest cost. The project also had to be deployable in multiple locations for Disaster Recovery and Business Continuity Planning. The web app was built entirely on Amazon Web Services.

AWS Services used:

- Route53
- Elastic Load Balancer (ELB)
- Elastic Cloud Compute (EC2)
- CloudFormation
- Simple Storage Solution (S3)
- Identity Access Management (IAM)
- API-Gateway
- Lambda
- DynamoDB

ERP CLOUD SOLUTION ARCHITECT – SECURITIES INDUSTRY

Responsible for the strategy and migration of all on-prem client solutions to cloud-based technologies. Performed an initial cost analysis of the existing technologies and provided client with a replacement cloud solution. A key requirement to the migration was the adherence to SEC Cyber Security Compliance for client data.

- Reduced technology infrastructure operating and maintenance cost by 60%
- Migrated on-prem File Server with cloud gateway utilizing at-rest and in-transit encryption and file recovery capabilities
- Migrated on-prem SharePoint to cloud hosted solution
- Implemented data lifecycle policies for document retention
- Replaced legacy VoIP phone and voice mail system with Microsoft Business Cloud PBX solution
- On-going consultation of new products & services to optimize cost & security compliance

SENIOR PEOPLESOFT UPGRADE ADMINISTRATOR – PEOPLESOFT FSCM 9.2 APPLICATION UPGRADE POC

Lead PeopleSoft Administrator for the deployment and analysis of the PeopleSoft FSCM 9.2 Image for use in an upgrade from 9.1. I was also responsible for providing management with guidelines and documentation for best practice maintenance and life cycle strategies.

- Customized PeopleSoft Upgrade Source and Image deployment and configuration
- POC FSCM 9.2 Demo configuration built from Native OS Windows and Linux images
- Performed upgrade customization impact analysis
- Built client tools installation configuration script
- Documentation of installation and technical decisions
- Transition and train support team admins

PEOPLESOFT UPGRADE SOLUTION LEAD – PEOPLETOOLS 8.55 UPGRADE

Planned, designed, upgraded, and documented an upgrade of PeopleTools from version 8.53.11 to 8.55.05 while training the application support team. The project was run with Agile methodologies, completed seamlessly 2 weeks ahead of schedule, and cost less than half of the previous PeopleTools Upgrade project. As part of the upgrade, did a full redesign of the infrastructure to utilize new Oracle technologies and align with the needs of the client, support, and project teams.

- Database Upgrade - Microsoft SQL 2008 to Microsoft SQL 2012
- Operating System Upgrade - Microsoft Windows 2008 R2 to Microsoft Windows 2012 R2
- Implemented and tuned the use of the **PeopleSoft Deployment Kit(DPK)** which drastically simplified and shortened deployment time of file server, middleware, and mid-tier components to multiple servers and environments.
- Provided performance recommendations to improve application caching and implemented a preloaded shared database cache strategy to improve user experience.
- Ensure configuration and execution of PeopleSoft Test Framework
- Evaluated and documented impact on integrated scheduling software, batch ETL Data Warehouse and OLAP jobs

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SR. CLOUD SYSTEM ARCHITECT

INFORMATION RISK MANAGEMENT SOLUTION SPECIALIST

Performed research and analysis on active enterprise security risk audit items to document and implement solutions to reduce and eliminate those risks. His largest contribution was using data analytics to transition the replacement of over twenty thousand user-based privileged access security rules, with five thousand role-based rules, which made annual manager audits take a fraction of the time it took in the past.

- Used CA ControlMinder and CA Identity Governance to solve audit issues
- Reviewed Privileged Access Management process for PeopleSoft
- Audited Identity Access Management of privileged UNIX and MSSQL accounts
- Documented segregation of duties access and permissions

SENIOR PEOPLESOFT ADMINISTRATOR – FSCM 9.1 SUPPORT & PEOPLESOFT FINANCE 8.4 DECOMMISSION

Senior PeopleSoft Administrator for the Production Support team. I actively discussed all tasks regarding changes, migrations, bugs, patches, client issues on a daily basis with management and developers to ensure a smooth and fluid support experience for clients. Also managed, delegated, and performed decommission tasks for sun setting an obsolete PeopleSoft 8.4 production, stage, and test environments. Tasks included identifying and planning decommission of all PeopleSoft servers, ID's, load balancers, DNS entries, and client workstations. He migrated the production database, upgraded it to a supported onsite version of db2, and archived it to adhere to data retention policy.

SENIOR PEOPLESOFT UPGRADE LEAD – PEOPLETOLS 8.53 UPGRADE

Led a team of on and offshore resources to upgrade PeopleTools from version 8.52.07 to 8.53.11. Client environment consisted of PeopleSoft FSCM 9.1 on Microsoft Windows 2008 R2, Microsoft SQL 2008 with 22 environments across 17 load balanced servers.

- Defined upgrade strategy which included doing an in-place upgrade to save on server licensing costs
- Designed a new environment infrastructure to better reflect the needs of the business
- Worked with clients to determine business need for application bundles to resolve bugs and improve performance and applied FSCM application bundles
- Documented and transitioned training to application support team

PEOPLESOFT ADMINISTRATOR – PEOPLESOFT FSCM 9.1 FINANCIAL PLATFORM UPGRADE

Trained on-site by a leading industry expert to be a PeopleSoft Architect and Administrator for the reimplementation of two legacy PeopleSoft Finance 8.4 environments onto one PeopleSoft FSCM 9.1 environment. The project also included an OS and database platform migration from Unix/Sybase and Unix/DB2 onto Windows 2008R2/MSSQL 2008 R2. Roles were to assist the client's Enterprise Architects to design a reliable PeopleSoft infrastructure, build out all PeopleSoft environments, implement CA AutoSys PeopleSoft Adapter for batch integration, apply bundles and fixes, and perform a tools upgrade. This PeopleSoft environment integrated with many subsystems to include Cognos with TM1, DW/DM and Informatica. He also developed an enhancement to the delivered ExcelToCI macro that added extensive balancing and validation functionality, as well as a unique client template.

- PeopleSoft FSCM 9.1 FP2 Bundle 29 PeopleTools 8.53.11
- Apply all relevant patches, fixes, bundles, and feature packs
- CA Workload Manager and AutoSys PeopleSoft Adapter on Unix
- All production and support environments and subsystems built on VMware
- Project team – 30 client resources, 20 consultants

CERTIFICATIONS

- AWS Solutions Architect Professional
- AWS Solutions Architect Associate
- AWS Cloud Practitioner

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PROFILE

- Experienced Systems Development Manager with a demonstrated history of developing and implementing system solutions in manufacturing and utility industry.
- Strong program and project management professional skilled in Business Process, Software Development Life Cycle(SDLC) with 15 years of extensive experience in PeopleSoft 9.2/9.0/8.9/8.8/8.4 environments that includes analysis, design, development, customization, integration, upgrade and implementation.

Expertise includes:

PeopleSoft SCM Inventory, Manufacturing, Order Management, and Purchasing modules; PeopleSoft Financials Accounts Receivables, Asset Management, Billing, General Ledger, Expense, and Payables modules; and HRMS HR Benefits module.

SKILLS

PeopleTools 8.5x/8.1x (Application Designer, Application Engine, PS Query, Security, Workflow(AWE), Process Scheduler, Process Monitor, File layout, Component Interface, Data Mover and Integration Broker, PUM Manager, Fluid) | Crystal Reports | XML Publisher | SQR | nVision | SQL | BI: Qlik Reporting Tool | XML | HTML

EXPERIENCE

PROJECTS | PEOPLESFT DEVELOPER

- Maximo Integration to PeopleSoft FSCM 9.2.
 - Develop objects for interfaces for Requisition, Purchasing, Receiving, GL Inventory Accounting, Vendor and GL Chartfields.
 - Provide detailed technical specification and mapping documents.
 - Coordinate and conduct system testing and issue resolution.
 - Provide migration and post implementation production support.
- Update web services to add new field to enable processing draft voucher and provide prompt list for payment hold and reason codes.
- eSupplier review and configuration project.
 - Conduct web sessions to demo eSupplier functionality and direct configuration for client.
 - Assist in developing Approval workflow for Supplier Change Request. Develop ADS data set migration objects and test with client.
 - Document eSupplier configuration, internal and external user guide.

PROJECTS | APPLICATIONS DEVELOPMENT MANAGER

- 3 FSCM Peoplesoft/PeopleTools upgrades – provide project management, develop and test retrofits, troubleshooting/coordinate issue resolution through implementation.
- Ariba interface – provide project management, develop and test interface objects for master data and invoice interface objects
- Project manager for PeopleSoft migration to OCI (Oracle Cloud Infrastructure) – project management and troubleshooting/coordinate issue resolution.
- Provided managed services for client, resolve daily production support issues for 9.2 FSCM, coordinate deployment of change packages for new features and bug fixes.

PROJECTS | SYSTEMS DEVELOPMENT

- Led upgrade projects from version 8.9 to 9.1 and 9.1 to 9.2. Hands on manager of 3-5 developers.
- Manage team of 3 developers on RICEFW activities design/program/test for Conversion to Oracle E-Business.
- Design, Develop, Test Extract for Financial and SCM master data.
- Support PeopleSoft environment infrastructure migration to Lifefitness platform and cloud service.

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PEOPLESOFT FUNCTIONAL SUPPORT

- Developed Qlik Security dashboard to aid in Lifefitness General Controls, segregation of duties review.
- Upgrade PeopleSoft ERP FIN/SCM and HRMS Systems from 9.1 to 9.2
- Led upgrade project; project planning, reporting, fit gap, retrofit customizations
- Implement new Expense Module/ Mobile Expenses. Configure, test new module
- Implement Vertex O series. Config, code, test integration between PeopleSoft FSCM and Vertex Tax application.
- Managed relationship and interaction with 3rd party interface partners.
- Performed integration design and development for SFTP, XML/web services methods.

Executive Sales Dashboard

- Led project to implement Qlik dashboard for Executive Sales organization.
- Mapped PeopleSoft Billing and Order Management data. Developed New Qlik dashboard pages for Domestic and International Sales to illustrated model sales and Sales Team Expenses

Upgrade PeopleSoft ERP FIN/SCM and HRMS Systems from 8.9 to 9.1

- Led upgrade project for PeopleSoft ERP FIN/SCM and HRMS Systems from 8.9 to 9.1. Perform project planning, reporting, fit gap, retrofit customizations.
- Successfully implemented automated nightly billing process that included e-Invoice process to email invoices to Customer.

PROJECTS | SENIOR INFORMATION ANALYST

Responsible for supporting PeopleSoft SCM and company system.

- KeySpan Integration with National Grid; Led integration project for Oracle ERP. Design, develop and implement integration solution.
- PeopleSoft 8.8 to 8.9 Upgrade – Perform code compare, retrofit SCM customizations, configure Integration Broker for Interface to WMOS. Led performance testing.
- Utility Integration with National Grid; Develop/execute Item conversion effort.
- MMA Mobile application; Support integration with PeopleSoft Inventory and Custom MMA Mobile application (Expensed parts). Enable PS EIP and Par functionality.
- Production Support - Provided 24x7 on call support for PeopleSoft SCM and company system

PROJECT | SENIOR INFORMATION SYSTEMS ANALYST

Responsible for implementation of SCM application (Inventory, QA and Procurement Engineering Development Modules). Implementation responsibilities included leading Design, Development, Testing, Training, Implementation and post-implementation support activities.

PROJECTS | SYSTEM ANALYST

System analyst for numerous client implementations (ERP/SCM) software solution. Performed analysis, development, testing, training and implementation services.

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MICROSOFT/LINUX SYSTEMS ADMINISTRATOR & DBA

PROFILE

- 7+ years' experience planning, designing, implementing and maintaining system application in AWS cloud in windows and Linux environments.
- Over 12+ years of experience in Database, PeopleSoft and Unix Administration.
- Involved in migration of several in-house PeopleSoft projects to AWS cloud with supervision
- Worked on Cloud based systems or Virtual environments like AWS EC2 and knowledge in Amazon RDS.
- Involved in full lifecycle Oracle PeopleSoft ERP implementation, upgrade and production support from onsite, as well as offshore.
- Worked on both Oracle and SQL server along with PeopleSoft application
- Knowledge and experience in AWS tools like EC2, S3, RDS, Route53, VPC setup, Cloud formation script etc.
- Experience in Oracle RAC and ASM and Configuring High-Availability Systems.
- Extensive knowledge and expertise in Linux, and windows Administration

SKILLS

AWS		
Ec2	S3	ELB
Cloud formation	RDS	Route53
EBS	SQS	SNS
VPC	IAM roles	

EXPERIENCE

FINANCIAL INSTITUTE | PEOPLESOFT DBA

- Worked on initial migration of In-house PeopleSoft application to AWS cloud
- Worked on AWS code deploy automation for PeopleSoft infrastructure
- Worked on Ansible orchestration tool to configure and automate PeopleSoft installation
- Configuration of the Ec2 servers and replicate for APP/WEB and PRCs servers
- Configuration of the application in RHEL 7 and AWS oracle RDS DB
- Installation/configuration and tuned Oracle PeopleSoft ERP (PT 857/9.2HRMS and FSCM) application to AWS EC2 servers.
- Configuration of PUM (PeopleSoft update manager) and extract change package from image server and apply to Dev/QA and prod.
- Configuration of SSL, IB and REN server etc.
- 24*7 support for all application and database related issues.

FINANCIAL INSTITUTE | PEOPLESOFT DBA

- People Tool upgrade from PT 853 to PT 857
- PUM IMAGE upgrade to DEV/TEST and PROD
- Experiencing in maintenance and configuration of user accounts for Dev,QA and PROD accounts and created roles for AWS services like Ec2,S3,RDS etc.
- Build and configure a Virtual Data Center in amazon webservice cloud to support Enterprise application to include Virtual Private Cloud (VPC), Public and Private Subnets, Security Groups, Route Tables, Elastic Load balancer
- Build servers AWS, Importing volumes, launching EC2,RDS,creating security groups, auto-scaling, Load balancers in the defined virtual private connections.
- Designed AWS cloud formation template to create multi region web applications and databases.
- Support for Port upgrade related issues.

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MICROSOFT/LINUX SYSTEMS ADMINISTRATOR & DBA

- 24*7 support for all application and database related issues.

INVESTMENT COMPANY | PEOPLESOFT DBA

- Apply latest People Tool patches and bug fix to the system
- Configuration of PUM (PeopleSoft update manager) and extract change package from image server and apply to Dev/QA and prod.
- Support for Port upgrade related issues.
- 24*7 support for all application and database related issues.

MAINTENANCE COMPANY | PEOPLESOFT DBA

- Installation/configuration and tuned Oracle PeopleSoft ERP (PT 854/9.2HRMS and FSCM) application to AWS EC2 servers.
- Configured automatic database backup and refreshing of PeopleSoft application database.
- SSL configuration on ELB and WebLogic nodes and configure IB and report node with SSL URL
- SES Installation and integration with PeopleSoft FSCM/HCM9.2 applications
- CONFIGURATION OF AWS ELASTIC LOAD BALANCERS WITH WEB LOGIC NODES AND SETUP PRO-ACTIVE ALERTS.
- 24*7 support for all application and database related issues.

NATIONAL LABORATORY | PEOPLESOFT DBA

- ELM installation and configuration.
- Apply latest people tool 854 patches to the system
- Configuration of PUM (PeopleSoft update manager) and extract change package from image server and apply to Dev/QA and prod.
- Support for Port upgrade related issues.

LEARNING INSTITUTE | PEOPLESOFT DBA

- Testing PeopleSoft CS enrollment process in HP load runner
- Integration of Microsoft Front end Identity manager with PeopleSoft
- Installation of Unitime and Moodle
- Applied people tool patches and MP's

UNIVERSITY | PEOPLESOFT DBA

- Application upgrade from 8.9 to 9.1
- Tools upgrade from PT850 to PT852
- Creating of new COP environment for application upgrade
- Applied people tool patches and MPs

SERVICE PROVIDER | PEOPLESOFT DBA

- Installation & configuration of complete PeopleSoft soft infrastructure for both DEV/UAT & Production
- Configuration and deployment of PeopleSoft Images to Oracle Virtual box
- Configuration of PUM (PeopleSoft update manager) and extract change package from image server and Apply to Dev/QA and prod.
- Deployment of PRP (PeopleSoft change patch set) to Image server and apply.
- CONFIGURATION OF FTP FILE ATTACHMENTS, REN SERVER ETC.

CONSULTING FIRM | PEOPLESOFT DBA

- Successfully migrated and tuned in-house Oracle PeopleSoft ERP application to AWS cloud using AWS EC2 And RDS database.
- Installation and configuration Oracle RDS database/PeopleSoft latest tools and applications in AWS EC2 Servers.
- Configured database backup and refreshing of PeopleSoft application database.
- SES11g Installation and integration with PeopleSoft FSCM/HCM9.2 applications.
- Apply Tools patches and application MP's for both HCM 9.1/FSCM 9.1/ CS 9.0 instances.
- Cloning and backup of AWS EC2 database/PeopleSoft machines.

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MICROSOFT/LINUX SYSTEMS ADMINISTRATOR & DBA

- Complete setup of PeopleSoft application on Amazon Cloud.
- Migration of database from Oracle database 32bit to Oracle database 64 bit.
- Automated the database startup, web, application domains in Windows servers 2008 R2 DC.
- Configuration of AWS Elastic load balancers with web logic nodes and setup pro-active alerts.
- Knowledge in AWS cloud services like EC2 servers, Elastic load balancer, Route53, S3 scalable storage, VPC,
- SES email servers, Cloud watch etc.
- Setup and monitoring of DB visit replicator for real-time oracle to oracle database data replication

FINANCIAL INSTITUTION | PEOPLESOFT DBA

- Successfully accomplished the design and implementation Installation of complete SQL server database/
- PeopleSoft soft infrastructure for both DEV/UAT & Production
- Installation if IIS RPS sever, apply SSL certificate and enable web logic load balancing.
- Plan and manage the installation of application patches and releases on development, test and production Systems.
- Handle all Server related problems like process scheduler, application server, web server etc.
- Manage and tune application servers, web servers for PeopleSoft environments.
- Coordinating & working with DEV & User's during the payroll calendar.
- Apply SQL server Cumulative patches, SPs and hot fixes and people tool patches and MPs.
- Designed and implemented backup and restore databases strategies and recovery
- Configuring DB Maintenance Plans, Checking database consistency periodically using various DBCC commands.
- Creation of Logins, Roles and granting rights.
- Troubleshooting payroll (GPP Process) related performance issue.

RECOGNITION, AWARDS, AND CERTIFICATIONS

Certification

AWS Certified Solutions Architect - Associate

Course/Training Vendor

Oracle10g, 11g, Real Application Cluster Oracle University

PeopleSoft admin training internal training

PeopleSoft upgrade training internal training



CYBERSECURITY ANALYST

PROFILE

Accomplished IT infrastructure and operations leader with Strong people, program, project, budget, and compliance management experience in startups and large-scale public and corporate enterprises.

- Senior IT Management
- Technical Program Management
- AWS Sales Engineer
- FISMA, FedRAMP, DOD SRG Cybersecurity and Compliance
- Legacy Data Center and Data Center to Cloud Migration Expert

SKILLS

Data Center & Cloud Migrations	AWS Solutions Operation Manager	PeopleSoft Migration to AWS
Six Sigma Process Engineering	Federal Cybersecurity Compliance	Data Center Greenfield Builds
Portfolio/Program Management	Data Center Relocations	Web Software Development

EXPERIENCE

CONSULTING PROJECTS

- City/County Government | Program Manager Security Review and AWS Web Application Firewall Implementations
- County Government Utility | Program Manager Application Assessment and Upgrades
- Financial Services Firm | Project Manager Application Assessment and Upgrades
- Financial Services Firm | Client Services Manager
- Financial Services Firm | Client Services Manager
- Financial Services Firm | Client Services Manager

UNIVERSITY | SENIOR OPERATIONS LEADER

- Operational assessment of PeopleSoft Development and Operations Support leading to a more effective alignment of people and processes.
- Operational assessment of Critical Incident Process and Practices leading to the introduction of a new concise and responsive Critical Incident model with well-defined roles and responsibilities.
- Assessment of existing vendor hosting support and technologies for the University PeopleSoft System.
- Wrote RFP for new University hosting solution at AWS. Selected vendor and built proof of concept environment to prove the value of migrating production and development hosting to AWS.

UNIVERSITY | SENIOR TECHNICAL PROGRAM MANAGER

Lead a small team of focused staff and matrix managed several hundred University team members over 9 campuses to move mainframe, Linux and Windows systems for University's sole data center being shuttered due to lease termination.

- Successfully migrated University's existing mainframe payroll system for 200,000 employees in ~ 8 month's meeting both time and budgetary requirements.
 - In addition to the mainframe payroll system, migrated 64 integrated mainframe applications across all 9 campuses.
- Migrated 100+ Linux and Windows applications supporting University's business office and personnel needs hosted within a VMWare environment.
 - Refactored multiple technology systems to a single common platform
 - Performed due diligence on each application and identified end-2-end systems integration prior to migrations, developed first system-wide CMDB.

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CYBERSECURITY ANALYST

TECHNICAL MANUFACTURER | CONSULTANT

Performed product market research for IT software developer and IT hardware manufacturer:

Software Developer

- Interviewed 100+ systems programmers and managers to evaluate present market-niche toolsets
- Synthesized customer feedback and provided key value propositions for business and product development for 10 discreet development opportunities

Acquisition Investigation

- Identified ~ 300 independent software solutions companies and explored possible acquisition of ~ 20 companies with annual revenues of \$5M-20M.
- Conducted financial and customer due diligence with two possible acquisition candidates.

Hardware Manufacturer Data Center Solutions

- Interviewed 150+ F500 IT executives, managers and engineers to understand product segment need.
- Identified and developed 5 product mockups with staff mechanical engineers to test market reaction.
- Synthesized, customer feedback and developed 3 final products for manufacturing and product launch.

FACILITY MANAGEMENT CLOUD SOLUTIONS STARTUP | FOUNDER

Founded and bootstrapped a cloud-based facility management as a service software solution:

- Envisaged, patented and drove the development of cloud-based software to analyze critical facility controls systems efficacy using energy consumption to report on facility health.
- Solutions identified wasteful energy consumption and poor facility health providing leading indicators to systems failures.
- Developed pilot projects and successfully proved our concepts to small and large facility owners.
- Successfully proved our value at multiple pilot facilities for Communication Company's western regional facility manager with 3500 properties under his charge.

FINANCIAL INSTITUTION | DIRECTOR, CAPACITY PLANNING & ENGINEERING

Built a "new" national infrastructure capacity planning and risk assessment organization that drove data center design specifications, build outs and retrofits to meet inflationary IT growth.

- Consistently delivered large multifaceted data center projects (new builds and uplifts, \$500MM), complex data centers migrations, data center rationalizations and consolidations.
- Managed large business transformation initiatives by directing a focused team and large cross-functional matrix managed technology teams addressing mainframe, mid-range, Wintel, and network hardware.
- Rationalized data center sites designs and management processes. Normalized site practices to a single set of national management processes and policies using Six Sigma methods.

FINANCIAL INSTITUTION | DIRECTOR SERVER OPERATIONS

- Post Bank merger developed a national IT Operations Strategy for ~8000 windows systems and consolidated ~110 staff across 32 states into a single national operations support model.
- Lead process-reengineering initiatives to transform from a geographic based technology support model to a national model using 6 Sigma methods to eliminate waste, shorten deployment cycles and reduce defects.

FINANCIAL INSTITUTION | SYSTEMS MANAGER SERVER OPERATIONS

- Developed technical support strategies for client/server technologies for a 4-building technology campus with 5000+ clients by managing 22 systems administrators for Novell, UNIX, and Wintel systems.
- Lead the transformation of server support from a distributed geographic support model to a regional model by consolidating existing teams and systems into 3 large scale server farms supporting ~1200 Wintel servers.
- Aligned IT operations processes and practices into a single support model across 3 western regions.

CERTIFICATIONS

AWS Certified Solutions Architect Associate
AWS Certified Cloud Practitioner
Six Sigma Greenbelt

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NETWORK/FIREWALL ADMINISTRATOR

PROFILE

Cloud driven technologist with over ten years of experience and a focus on automation and continuous deployment. Extensive experience designing, deploying, managing AWS infrastructure, and troubleshooting via command line. Diverse skillset supporting large userbases with limited resources.

SKILLS

Windows XP/7/8/10/Server 2012/2016 OS X/Linux/Redhat/Ubuntu, TCP/IP, DNS, VPN, Microsoft Office/Word/Excel 365, Amazon AWS/EC2/S3/RDS/Lambda, VisualBasic, Python, HTML, Active Directory, Microsoft Exchange, SQL, Adobe Photoshop/Captivate, VMWare Fusion, VirtualBox, LogMeIn, RDP, SSH, RequestTracker, OnTrac, ServiceNow, ConnectWise, MySQL, Oracle DB/Informatica/PeopleSoft, F5 BigIP iRules

EXPERIENCE

CLOUD ENGINEER FEBRUARY 2018 – CURRENT

- *Manage AWS EC2 instances, implementing security updates and configuration changes via SSH
- *Build CloudFormation templates utilizing Auto-Scaling Groups, Route53, Multi-AZs, Elastic Load Balancers for high availability
- *Write bash and Powershell installation scripts to configure applications on EC2 on launch
- *Write automation, database, security, and monitoring functions in AWS Lambda using Python
- *Support 1000+ users accessing highly available PeopleSoft /Informatica environments
- *Document design, processes, best practices and user guides
- *Design and maintain F5 iRules on BigIP to parse URLs and deny un-whitelisted components

SYSTEM ADMINISTRATOR, MAY 2017 – JANUARY 2018

- *Maintain Moodle platform
- *Troubleshoot MySQL database
- *Maintain HTML5 video files in AWS S3
- *Update software manuals and documentation

SYSTEM ADMINISTRATOR, SEPTEMBER 2005 – APRIL 2017

- *Train 5-10 new users per week in custom Field Assistant software, RRI Online system
- *Create, implement, and update Word macros in VB
- *Provide desktop/phone support for 300+ users
- *Update software manuals and documentation
- *Remotely access external users with LogMeIn/GoToMyPC software

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LEAD WEB & CLOUD DEVELOPER

PROFILE

- 6.5 years of experience as a PeopleSoft Techno Functional Consultant.
- 2 years of experience as a AWS Associate Developer.
- Technical knowledge in People Tools, People Code, Application Engine, XMLP reports, SQR, PS Query and AWE.
- Technical knowledge in Lambda, Dynamo DB, Cognito, IAM , S3 bucket , Code-Pipeline ,CloudFormation, CloudFront and other AWS Services.
- Experience on Global PAYROLL and ABSENCE management.
- Hands-on experience in working on Major Self Service, Workforce Administration and Manager Self Service Modules.
- Good knowledge in PS Admin activities like PeopleSoft Vanilla Installation procedure (Data Base instance creation, App server creation, Web server creation & Process scheduler creation) and Server maintenance activities.
- Good communication, inter-personal, strong analytical & troubleshooting skills.

SKILLS

PeopleSoft		
Application Designer	SQR	File layout
XML Publisher	AWE	Excel to CI
Application engine	File parser	Data Mover
Application Package	PS Query	

EXPERIENCE

SERVERLESS WEBSITE IMPLEMENTATION

- Implementation of Serverless website (AWS).
- Deployment of lambda, dynamo dB, s3 bucket, CloudFront and other AWS Services.
- Implementation of Code-Pipeline and CloudFormation to deploy the website automatically.
- Working on HTML/CSS, JavaScript, Mustache.
- Requirement gathering and Analysis.

PEOPLESOFT DEVELOPMENT AND SUPPORT

- Working on the Web-Services.
- Analyze Compare-Report and retrofit the changes during Peoplesoft Upgrade.
- Implementation of Change Request.
- Production Support.
- Documentation.

FINANCIAL INSTITUTE | HRMS AND GLOBAL PAYROLL 9.0 IMPLEMENTATION

- Implementation of HRMS and Global Payroll 9.0.
- Deployment of customized components and reports.
- Customization of PeopleSoft delivered Components as per the Banks requirement.
- Production Support and Integration with the Existing Core Banking System.
- Administration of application (PS Admin).
- Requirement gathering and Analysis.
- Support Absence Management and Global Payroll.
- Design, development of customized components and reports activities.
- Code review.
- Audit activities.

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LEAD WEB & CLOUD DEVELOPER

- Unit testing and customization of PeopleSoft delivered Components.
- Post Production Support.
- PS Admin.
- Handling modules like Payroll, Absence, Leave Fare Concession, Performance Appraisal, Staff welfare modules, Travel and Halting allowances, Conveyance.

MULTINATIONAL TECHNOLOGY COMPANY | TESTER

- Setting up a production like environment to perform end to end Application and Performance testing.
- Write Test Cases using Visual Studio Test Manager.
- Coordinating with Onsite and Dev Team.

RECOGNITION, AWARDS, AND CERTIFICATIONS

- AWS Certified SysOps Administrator- Associate
- PeopleTools 8 Application Developer Certified Expert
- PeopleSoft Human Resources 9 Consultant Certified Expert
- ON THE SPOT AWARD for handling payroll without any issues.
- ON THE SPOT AWARD for solving production issues related to PSADMIN.
- TEAM AWARD for implementing wage revision activity in VIJAYA BANK.
- Implemented two new earning elements and arrear elements in Payroll.
- Implemented PF monthly interest calculation Process.
- Special Initiative Award for actively taken part in various surveys in TCS.
- PeopleSoft Human Resources 9 Consultant Certified Expert from Oracle.
- PeopleTools 8 Application Developer Certified Expert from Oracle.

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SKILLS

Proficient: UNIX/CLI, source control, AWS, LaTeX, Excel/VBA, MATLAB, Autodesk Inventor, Fusion 360, After Effects, basic circuitry & soldering

Languages: TypeScript/JS, Swift, Java

Familiar: Python, C++, C

EXPERIENCE

FULL STACK APPLICATIONS DEVELOPER

- Customer website redesign
- Document Imaging and OCR SaaS application development
- DLZP Group Internal Website Support
- Consulted with company clients & built subscription web service requiring payment processing, video content streaming, end-user administration consoles hosted on AWS.
- Worked on a technical project to build web-based CMS product redeployed across multiple clients.
- Familiarized new intern with company development process.
- Worked on a project to rewrite the company website.

OTHER RELEVANT EXPERIENCE

PID Trainer

<https://an-gg.github.io/PIDTrainer/>

- Online physics-based robotic arm simulator with simple interactive JavaScript IDE & API
- Built during high school to teach novice robotics club members about control loops

Quick Maths - AIME Trainer

<https://apps.apple.com/us/app/quick-maths-aime-trainer/id1456226485>

- iOS app to train for AIME (American Invitational Mathematics Examination), presents practice problems, tracks performance, custom native viewer & explorer for all past AIME problems

D1 Encrypted Journal

<https://apps.apple.com/us/app/d1-journal/id1477148454>

- Secure open source diary application with cloud-synchronization across multiple devices

Thank you for the opportunity.