



Lexington-Fayette Urban County Government
DEPARTMENT OF PUBLIC SAFETY

Linda Gorton
Mayor

Kenneth Armstrong
Commissioner

TO: Mayor Linda Gorton
Urban County Council
Lawrence B. Weathers

FROM: Chief Lawrence B. Weathers
Lexington Police Department

CC: Commissioner Kenneth Armstrong
Department of Public Safety

DATE: November 20, 2023

SUBJECT: CentralSquare Technologies LLC (CryWolf) Agreement

Request

Authorization to accept the attached agreement with CentralSquare Technologies LLC (CryWolf).

Why are you requesting?

CentralSquare Technologies, LLC (CryWolf) Agreement, is a complete turnkey solution for managing the city's false alarm ordinance. Using their CryWolf software and their alarm management services, CentralSquare will facilitate citizens and businesses registering/renewing their alarm systems, track false alarm violations, generate notifications and invoices, track payments, and reconcile fee and fine collections, all as part of a revenue sharing agreement. Ultimately, it will help to improve the efficiency of our False Alarm Reduction Unit (FARU).

There will be no upfront systems development, licensing, equipment, travel, support or other costs. Instead, CentralSquare will obtain payment exclusively from the revenues they help to generate for alarm permit registration fees and false alarms fines. CentralSquare's revenue share will be 33%. The following amounts that will be paid from the total collected revenue and subtracted from the total collected revenue before the 33% revenue sharing percentage is applied are:

- Any overpayments by alarm users to be refunded or held for application against future charges, as directed by the LFUCG;
- All necessary bank fees charged by the bank lockbox including overdraft protection, fraud protection and other reasonable charges necessary to protect funds in the lockbox;
- Correspondence mailing costs (envelopes and paper) including postage (at first class postage rates); and
- Third-party credit card processing charges, if any.

Either party may terminate this Contract for any reason and at any time by giving at least ninety (90) days written notice to the other party of such termination and specifying the effective date thereof. In the event that either party terminates this agreement, the CONTRACTOR agrees that all data collected under this agreement is part of LFUCG's permanent record and that all data, including historical records under the required retention time will be provided to LFUCG in an agreed upon data format within 30 days of the termination date.

The attached agreement requires Council and Mayor Gorton's approval and signature.

What is the cost in this budget year and future budget years? N/A

Are the funds budgeted? N/A

File Number: 1207-23

**Director/Commissioner: Lawrence B. Weathers, Chief
Lexington Police Department**

LBW/rmh