



### SPRINGBROOK SOFTWARE SUPPLEMENTS TO GENERAL TERMS AND CONDITIONS

This supplement sets forth additional terms and conditions applicable to any agreements between Lexington-Fayette Urban County Government, KY ("Client") and Springbrook Software, Inc. ("Vendor"), including, without limitation, the Master Client Agreement ("Master Agreement") and any Addenda to that agreement entered into by Vendor and Client. Capitalized terms used in this Addendum but not defined herein will have the meanings set forth in the Master Agreement.

Amendments to the Springbrook Software Maintenance Addendum Mutually Executed on 2/21/14

Section 2.1 "Scope of Maintenance Services" shall be amended to include:

Standard support hours are from 8:00am-8:00pm Eastern Standard Time, Monday through Friday and excluding holidays. Emergency 24x7 hotline is available for citizen facing portals experiencing outages.

Section 3.3 "Key Personnel Replacement" shall be deleted in it's entirety

Amendments to the Springbrook Software Order Form mutually executed 6/30/14

Client has elected to implement Cloud Services and not pursue a Managed Hosting environment. As a result \$59,800 shall be credited to the Client's account, and a fee of \$18,552 shall be applied. In the event that client elects in the future to utilize a Managed Hosting Service in lieu of Cloud Services the fee of \$59,800 shall apply.

IN WITNESS WHEREOF, each of the parties hereto has caused this addendum to be executed by its duly authorized officer or representative.

Signature Section			
Vendor	Springbrook Software, Inc.	Client	Lexington-Fayette Urban County Government, KY
Signed By (Print)	<i>Tim Roseman</i>	Signed By (Print)	
Date	<i>7/20/15</i>	Date	
Title	<i>Vice President</i>	Title	
Signature	<i>[Signature]</i>	Signature	
Additional Signatures			
Client	Lexington-Fayette Urban County Government, KY	Client	Lexington-Fayette Urban County Government, KY
Signature		Signature	
Signed by (Print)		Signed by (Print)	
Title		Title	
Date		Date	