

July 25, 2012

Richard Moloney Chief Administrative Officer 200 East Main Street Lexington, KY 40507

#### CAO Moloney:

When we met in May, you proposed that the credit union pay O&M and 50% of the base rate for the three year term of our upcoming lease renewal at both the Versailles Road and Phoenix locations. While not ideal for the credit union as we are still depreciating expenses from renovating our space, this is a reasonable recommendation due to the current economic conditions that the city is facing.

While the credit union has never been asked to pay rent for the space it utilizes, we have paid close to \$250,000 for our own renovations: \$15,968.65 for the Clark Street Renovation, \$7,319.38 for the Phoenix Building renovation, and \$225,376.48 for the Furrows Building Renovation in June of 2006.

At the time the credit union agreed to the added expense for these renovations, we were under the assumption that we would be occupying the space rent free as we have always done. Being a not for profit, we only make enough money to build capital and offer affordable products and services to our members. These renovations are being expensed over 10-15 years (through June 2016). We currently have remaining depreciation of \$87,064.04 for the Phoenix and Furrows Buildings with payments due of \$2,011.07 per month.

Should the credit union have to pay 100% of fair market value, it will have a dramatic impact on our operation. While we planned and budgeted for the depreciated expense, we had no way of knowing about the proposed rent which would more than double our monthly expense for existing space.

For 2012, we budgeted net income of \$47,123. This net income is needed to support our asset growth (currently 13.25% for 2012). Without this income, the credit union may be forced to limit loans or deposits, reduce products and services, or increase our rates and fees all of which would impact city employees.

Metro Employees Credit Union is a not for profit financial cooperative, (501c.3) that was founded in 1940 by city employees as an employee benefit. To this day, the credit union works hand in hand with LFUCG to provide valuable products and services that employees could not obtain elsewhere. Since we are a not for profit cooperative, any money that the credit union makes is returned to our members (city employees) in the form of higher dividends, lower loan rates or additional products and services. On the flip side, any additional expenses that the credit union incurs will also be passed on to city employees in the form of additional fees, higher loan rates or lower dividends.

While on the surface it may appear that Metro Employees Credit Union is just another financial institution that is far from the truth. Metro Employees Credit Union is a valuable employee benefit for LFUCG employees. Unlike other financial institutions, our bylaws <u>only</u> allow us to serve employees of the Lexington Fayette Urban County Government, employees of satellite agencies of the Lexington Fayette Urban County Government, employees of the Credit Union and members of the immediate families of members and accepted organizations of such members. We are <u>not</u> permitted by charter to serve the general public. Without the Lexington Fayette Urban County Government and its employees, there would be no Metro Employees Credit Union.

Unlike some financial institutions, MECU's product line is based on what our member's need, not what will earn us money. We set our minimum loan amount at \$200 and many of our borrowers rely on us to help them get from one paycheck to the next. Often times our members will have credit scores well below the National average and would not qualify to borrow money elsewhere. It is our relationship with LFUCG that allows us to offer loans and other financial products that many of our low income members could not obtain at other financial institutions.

As an added benefit and at the credit union's cost, we make all LFUCG payroll deposits available on Wednesday evening for Friday payday. This has been a practice for as long as anyone can remember and one that employees have come to rely on and appreciate.

In addition to providing products and services to LFUCG Employees, MECU regularly supports LFUCG agencies and assists them with services they need as well. A few examples include:

- Our recent involvement in the 2012 Summer Youth Program. At the request of Social Services, we cash payroll checks (at no charge) for 150 youth as part of the summer youth employment program. In addition, this year we attended all orientation meetings and opened accounts for youth and their parents. On July 13<sup>th</sup> we spoke at the workshop and educated youth workers on the importance of learning money management skills at a young age as well as the basics of maintaining a bank account.
- Within the past year, we were approached by the Division of Adult and Tenant Services
  to assist them with the LFUCG Representative Payee Program. They needed a
  financial institution that would allow them to maintain a free account for their client's
  social security payments. In addition, they needed these clients to be able to cash
  checks for no fee. The credit union was able to provide this account.
- In a meeting with the Commissioner of Finance in December 2008, we were asked to
  offer savings bonds to our members so that LFUCG could discontinue the program as of

12-31-08. While we had no prior experience offering savings bonds and there was no real incentive for the credit union, we added and implemented this product at the request of LFUCG.

- In 2008 Payroll contacted us about the ability to offer pre-paid debit cards as a payroll
  method for those without bank accounts. While the topic was still in the discussion
  phase, we went ahead and implemented this product so that we could be prepared to
  offer it to city employees when the city was ready.
- When the city switched to the new PeopleSoft payroll product, we attended payroll
  classes with other LFUCG employees and agreed to provide kiosks in both of our
  offices so that we could assist employees with printing and understanding their
  paystubs and learning how to navigate the new system.

As a cooperative, Metro Employees Credit Union has a volunteer Board of Directors made up of current and retired city employees. This Board is responsible for setting the rates, fees and policies of the credit union.

The credit union has maintained a presence in city space since 1940.

- Our first full time employee was hired in 1965 and he conducted credit union business from his desk at what is now the District Court Building.
- In 1974 we moved to the basement of that same facility.
- In January of 1984, the credit union moved to the Graphic Art Office of Public Information.
- In June of 1988 we relocated to 240 Clark Street.
- From November 2000 September 2003, we operated a second branch in the police roll call center part-time.
- In October 2003, the credit union was offered a permanent second location in the Phoenix Building so that more city employees could utilize the credit union in the downtown area.
- In February 2006 we moved to our current location in the Versailles Road Government Campus.

Metro Employees has been a constant benefit for Lexington Fayette County Government Employees for the past 72 years. In a time of limited pay raises, rising insurance costs and low employee morale, taking away credit union benefits would be another blow to employees.

Your consideration in this matter is greatly appreciated. Should you have additional questions or wish to set up a meeting to discuss, I can be reached at 258-3992 or by e-mail at <a href="mailto:pgraham@metroemployeescu.org">pgraham@metroemployeescu.org</a>.

Rylant

Piper L. Graham,

President

Sincerely,

Cc: Sally Hamilton Scott Seymour



## METRO EMPLOYEES CREDIT UNION MISSION STATEMENT

Metro Employees Credit Union is a member-owned and operated, non-profit financial institution which provides high quality services to meet our members' financial needs today and in the future in a way to insure the long term viability of the credit union.

We will provide confidential and personalized service to our members in a fair and equitable manner.

Our members are employees of the Lexington Fayette Urban County Government, satellite agencies and members' families.

#### Our Vision

To be the kind of credit union that offers personal service to our members. To be a primary financial institution to our members to the extent that we provide the products and services that our members want and need.

# Metro Employees Organizational Chart As of March 26, 2012

Members

Directors Board of

Piper L. Graham President

Roger Bentley Loan Officer

Tabitha Stoll Loan Officer

Tammy Zumwalt Head MSR Amanda Graves Loan Processor

Lesa Dunn

MSR

Lucy Long MSR

Lisa Gilliam Bookkeeper

Jeanne Conley Supervisor Branch

Sarah Stanfield MSR / Marketing

Megan Sparrow, MSR

# THE STRATEGIC PLAN FOR



#### METRO EMPLOYEES CREDIT UNION

Crowne Plaza, Lexington October 4, 2011

#### Strategic Planning Session

Metro Employees Credit Union

#### Agenda

Tuesday, October 4, 2011

Crowne Plaza, Lexington, Ky

5:00 pm

#### Where has MECU been??

- · Changes in the Past Year
- Past Goals Review

#### What Impact The Business We Are In?

- Our Financial Profile
- The Internal and External Environment

#### Strategic Planning For The Future

- · Areas to Consider for This Year's Plan
- Critical Issues

THE STRATEGIC PLAN

9:00 pm Wrap up and Evaluation

#### Minera Nava You Bean?

#### WHAT HAS CHANGED SINCE THE LAST PLANNING SESSION?

Less potential members

Regulatory Compliance

Check Imaging

Loans: Line of Credit; Overdraft Protection; Payday: Credit Rebuilder: Fixed 2<sup>nd</sup> Mortgages

Building for ATM (Phoenix garage no longer there)

Revamped website

#### YOUR STRATEGIC PLANNING REVIEW

#### KEY AREA: STAFFING/ HUMAN RESOURCES

Goals:

From 2009 Strategic Plan	Progress in 2011 Tabled until further notice as it was felt current bonus plan is working.	Pre-work Summary Comments
Personnel Committee to review bonus policy by 2011 budget		Agree May need to re-evaluate if earnings are reduced.
<ol> <li>Include 1 additional full time person in 2010 budget. Employee would be a "floater" to fill in as an MSR when needed</li> </ol>	Board approved 6/16/11. New Employee hired on 8/1. Chad Bethel promoted to Loan processor on 9/1.	Staffing is now adequate Should cross train as needed 3 full time at Phoenix

KEY AREA: TECHNOLOGY

Goals:

F	rom 2009 Strategic Plan	Progress in 2011	Pre-work Summary Comments
1.	Develop a proposal to revise website, include expense in 2010 budget	Revision complete. Unveiled on 7/1/10.	Done, looks good
2.	Develop on line application on home banking but leave decisioning in-house	Completed 6/2010.	Done How many members using? Could still add real decisioning but would be expensive

KEY AREA: CONVENIENCE

Goals:

F	rom 2009 Strategic Plan	Progress in 2011	Pre-work Summary Comments  Done: working very well  Continue to monitor LOCs
1.	Review policies for Line of Credit loan to make it a "true" line of credit by year end 2009	Completed on 7/1/10 with conversion to true line of credit loans.	
2.	Implement ACH origination by 3 <sup>rd</sup> quarter 2010	Board voted to not offer 9/16/10.	Could revisit Need for information to decide
3.	Develop a proposal for shared branching by July 2010 to be included in the 2011 budget	Tabled until 2011 Planning Session.	Discuss at meeting Revisit If cost is feasible Not sure, don't like concept
4	Research Mobile banking to be included in the 2012 budget.	To be included in 2012 budget.	Agree Discuss at meeting Needs to be looked into, a must

#### YOUR STRATEGIC PLANNING REVIEW

KEY AREA:

**FACILITIES** 

Goals:

From 2009 Strategic Plan	Progress in 2011	Pre-work Summary Comments
Revisit consideration for the ATM at the Phoenix branch at the next planning session	Revisit at Planning Session. Building that would have housed the ATM has since been torn down.	Discuss at meeting, revisit ATM downtown would be useful

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#### **ENVIRONMENTALISSUES**

#### Economy

 As the economy continues to struggle, we will see an increase in delinquencies and charge offs, resulting in lower earnings which could prohibit offering some products and services we want in the future

#### The Regulatory Environment

- Following regulations; keeping loan to share ratio up; expanding membership; exceptional products and services
- Regulations are really impacting the CU in a big way. From increased staff time to comply
  to through the roof costs for new forms, processes, etc. Our best hope is an administration
  change in 2012

#### Your Major Sponsor Groups

City of Lexington

- (3) LFUCG is downsizing/laying people off thus less member pool to draw from.
- Many long term members are retiring and not being replaced.

#### Satellite Agencies

- Important to keep the satellite agencies, but (2) they are having budget reductions also.
- Advertise more with satellite agencies...maybe go and do orientation for new hires
- These agencies are eligible for membership since they are funded by the city. In recent years the city has cut off revenue or greatly reduced revenue to these agencies. Some might question if they are even still in our FOM.

# AREAS TO CONSIDER FOR THIS PLANNING SESSION

#### MEMBERSHIP

Go after new members from the Metro Government and its satellites.

#### STAFFING

- 15 We currently have enough staff to serve our members.
- 15 Our staff is adequately compensated and we are able to retain quality employees.

I think we need to make the following changes to keep and retain quality staff.

Comparative study on pay/ benefits--- next year

#### FACILITIES

5 The Phoenix Garage is unstable, the building has been locked down and I am concerned about our ability to serve members at this location.

Our two offices adequately serve our members but we need to look at electronic and remote ways to reaching members such as:

Mobile/wireless banking to include those who use IPads

- (4) Shared Branching
- (3) Mobile Banking
- (2) New branch office
- (2) Electronic signature for loan apps, MMD apps, address changes, etc.
- (2)ATM at branch/ on the other side of town More options for home banking

#### THE STRATEGIC PLAN



FOR

# METRO EMPLOYEES CREDIT UNION

October 4, 2011

#### YOUR STRATEGIC PLAN

ON-GOING OBJECTIVES (FROM PAST PLANNING SESSIONS):

STAFFING	Provide adequate staff to meet member's needs.	
FACILITIES	Monitor the financial stability of the credit union to insure the safety of member funds and the future of the credit union.	
LENDING	Implement lending programs to address the needs of the membership while protecting the financial stability of the credit union	
IMAGE	Increase member loyalty to the credit union so that losses will decrease	
SUPERVISORY COMMITTEE	Maintain an active Supervisory Committee to safeguard the credit union and provide internal control.	
FINANCIAL STABILITY	Monitor the financial stability of the credit union to insure the safety of member funds and the future of the credit union.	
PRODUCTS & SERVICES	Provide the products and services that, members want, are affordable and make the credit union competitive in the marketplace.	
DISASTER PLAN	Safeguard the credit union and member funds from catastrophic occurrences	

#### YOUR STRATEGIC PLAN

KEY AREA: Facilities

OBJECTIVE: Provide credit union facilities to adequately serve the membership while

maintaining financial stability.

#### Strategies/ Issues for Achieving Objective:

How can we meet members' needs with Phoenix drive thru closed?

#### Goals:

- 1. Determine the impact of the Drive Thru at Phoenix by the November 11 Board Meeting
- 2. Make recommendations for Main office staffing, if worst case or temporary happens by the October 11 Board Meeting
- 3. Study the needs of Phoenix in six months (June 2012).

#### YOUR STRATEGIC PLAN

KEY AREA: Products and Services

OBJECTIVE:

Provide the products and services that, members want, are affordable

and make the credit union competitive in the marketplace

#### Strategies/ Issues for Achieving Objective:

Shared branching could address Phoenix problem

Items that are part of EPL bundle: Docu Sign Loans PQ Shared Branching Mobile Banking Text Alerts

#### BOARD VOTE:

At a specially called Board Meeting during this planning session, the majority of the Board of Directors voted to approve shared branching

#### Goals:

- 1. Develop a report and recommendation on EPL bundled products by the October 11 board meeting.
- 2. Implement shared branching as an issuer by year end.
- 3. Revisit a credit card reward program at the 2013 planning session

#### SAMPLE ACTION PLAN

Key Area	
Goal:	

Action Step	Person Responsible	Completion Date	Status
1.			
2.			
3.			
4.			
5.			
õ.			
7.			
3.			
).			

#### **ADDENDUM 1**

#### PREWORK SUMMARY

FOR



2011 STRATEGIC PLAN OCTOBER 4, 2011 5pm- 9pm

- Financial gain, stability and customer service are primary; incorporating 1<sup>st</sup> mortgages and monitoring loans and repayments could increase capital and cut down on losses
- Service---good customer service
- SC Services and accessibility; Making sure regulations are in place
- S (2) Credit Card Interchange:
  - Following regulations; keeping loan to share ratio up; expanding membership; exceptional products and services
  - Income
  - Keep CU small & continue what we are doing; members like it that we know them & use their names
  - All of the above are important
  - Loan growth; members remaining current on loans/ reaffirming on bankruptcies; new services
  - Future regulations regarding HELOCS and credit cards
  - Regulations are really impacting the CU in a big way. From increased staff time to comply to through the roof costs for new forms, processes, etc. Our best hope is an administration change in 2012
- 3. Your Major Sponsor Groups...expanding/downsizing?

· City of Lexington ... Your thoughts

- B (2) Feel they will be downsizing
  - Discuss @ meeting
  - Keep up with orientations
  - There are people being hired but not at the rate of 5-6 years ago
- SC Not sure
  - Government will have to downsize to be able to stay competitive in hiring of qualified personnel and maintain personnel costs
- S (3) LFUCG is downsizing/laying people off
  - Don't want to expand out of the city- that's what makes us unique
  - People losing jobs-could affect member and loan growth
  - Hope the day will come when the City will expand again

Satellite Agencies Your thoughts

- B Discuss @ meeting
  - It would be good for CU to include—reach out to
  - Important to keep the satellite agencies, but (2) they are having budget reductions also.
  - More emphasis by city to make them independent group with little or no support from city
- SC Include satellite agencies
  - More of a targeted group because LFUCG will begin to outsource to decrease their personnel costs

### SECTION 1 THE ENVIRONMENT

#### YOUR CREDIT UNION

- · Profitability... Your thoughts
- B Our economy is making it harder to be profitable. It appears more people are less apt to borrow
  - Continue to increase membership and other profits will come
  - Continue to stay within guidelines
  - Metro is profitable as long as certain fees and charges are not further regulated
  - In this economy, our profitability has declined but we are still profitable
  - Continue on task to offer 1<sup>st</sup> mortgages
  - Revise and fine tune methods of monitoring used vehicle sales, collections and losses
- SC I think we can survive
  - The economy is making it difficult for people to borrow which is reflected in CU's profit
- S Lend more
  - Need to find ways to make income since we are going to lose income due to interchange fees
  - Will continue to have lots of deposits and not as many loans for the next couple of years
  - Concerned about CU's profitability with low investment & loan rates
  - Opening new accounts & selling our products, expanding membership, cutting costs (like double sided printing)
  - Profitability is being affected by the downturn in the economy and regs passed have lowered income
  - Continue to improve as new products are added
  - I look for profitability to go down in the coming years with continued NCUSIF assessments as reduced fee income from interchange.
    - · Facilities ... Your thoughts
- B (5) The two locations are meeting our needs
  - Provide ATMs for all satellite locations
- SC (2) We are ok at this time
  - Keep a close look at the Phoenix Branch with all the problems that they are having

- S (3) Mobile banking
  - Mobile banking is a necessity as well as the ability to keep with the fast pace of changing technology. It is hard for a credit union our size but we need to make it a priority if we are going to attract and retain younger members.
  - (3) Our systems are good for our size
  - ACH origination
  - Adding new technology is expensive. Is it feasible in today's market?
  - Activate cards on-line; electronic signature; technology to make loans easier to close
  - More training! Everyone should be able to use office programs with ease

#### Other... Your thoughts

- B We are now limited in our field of membership
  - Saturday hours
- S In no way do I want to act like a bank but we will have to make up the income that we will lose with credit card interchange fees. Bankruptcies on the rise will have an impact on the CU.
  - Excited about starting first mortgages
  - Need a way for members to do a Line of Credit online. Available at PNC through home banking. We get a lot of complaints
  - Shared branching. We have bundled the transaction charges in our renewal with EPL. The cost to implement with EPL is \$2,000 plus \$450 for training. We just need to determine if now is the time to move forward and how we could limit the transaction usage by our members during hours in which we are open.

union

S - That the majority of our members wants and needs To be a medium size credit union

#### SECTION 2 YOUR STRATEGIC PLAN REVIEW

KEY AREA: FINANCIAL STABILITY

#### Goals:

From 2009 Strategic Plan	Progress August 2011	Comments for 2011 Plan
= .50%75% net Charge Offs to Avg Loans (Total \$ loans charged off less recoveries)	.15%	B - (4) Good: looks ok - Continue to monitor and seek methods to improve  SC - Good job: discuss @ meeting  S - (2) Agree, hopefully these numbers will be just as good for the next few years - Work w/ members to keep charge-offs low - Stay under .75% - Still realistic

KEY AREA: PRODUCTS AND SERVICES

#### Goals:

From 2009 Strategic Plan	Progress in 2011	Comments for 2011 Plan
1. Research a credit card reward program by the end of 1 <sup>st</sup> quarter 2010  2010	Board voted not to offer due to cost.	B * (3) This is not an item for MECU if we become a large CU then maybe OK Could revisit May consider for 2013  SC * Continue review so that when cost comes down, we are ready Revisit at meeting  S * (5) Agree; good incentive for members to get card Not necessary Push credit cards Good way to stay competitive Still not the time. Too many other necessary expenses and a reduction in revenue

#### SECTION 2 YOUR STRATEGIC PLAN REVIEW KEY AREA: PRODUCTS AND SERVICES

Goals:				
From 2009 Strategic Plan	Progress in 2011	Comments for 2011 Plan		
Implement an Overdraft Protection Loan by 2 <sup>nd</sup> qtr 2010	Approved by the Board in January 2011 and implemented.	B * (2) OK  * Helpful to keep throughout 2011  * Review and update as needed  * SC OK  * Continue along with some type  * of education program/ video that is online accessible with one time cost or link to site  * S (5) Agree; advertise more		
Develop a proposal for a closed end home loan by 2 <sup>nd</sup> qtr 2010	Approved by the Board in January 2011 and available to members.	B (2) OK Review and update as needed SC Great. ok  (4) Agree Done Done but need to promote and feel confident in procedures and regulations		
5. Research Offering 1 <sup>st</sup> Mortgages by December 2012	Currently working with My CU Mortgage on the feasibility of offering a first mortgage program.	B * Yes keep Are we big enough to offer First Mortgages? Continue looking into Continue to study and see if Metro has enough capital to finance Aggressively pursue Will be beneficial with the economy is better  SC * Continue Are we large enough to offer 1st Mortgages?  S * (2) Agree, good for loan growth (2) Can't wait! Would love to see this happen Research more to move closer to having a product available Something the members will really appreciate Working to move forward-huge learning curve for staff		

#### SECTION 2 YOUR STRATEGIC PLAN REVIEW

KEY AREA: TECHNOLOGY

#### Goals:

From 2009 Strategic Plan	Progress in 2011	Comments for 2011 Plan
Develop a proposal to revise website to include expense in 2010 budget	Revision complete. Unveiled on 7/1/10.	B * (4) OK; good; done  SC * Good  S * (4) Agree; (3) like the new look Looks awesome Done
Develop on line application on home banking but leave decisioning in-house	Completed 6/2010.	B * (3) Agree: good • Would like to know how many members are using  SC * Good  S * (3) Agree: convenient for members • Good product. Once member puts info into system, loan officer gets application immediately • Electronic signatures • Could still add real time decisioning module for loans. Would be expensive but well received by members as it would give immediate answers

#### SECTION 2 YOUR STRATEGIC PLAN REVIEW

KEY AREA: CONVENIENCE

Goals:

From 2009 Strategic Plan	Progress in 2011	Comments for 2011 Plan
Research Mobile banking to be included in the 2012 budget.	To be included in 2012 budget.	B * (3) OK; good  Not sure for 2012  More discussion needed  Not if cost prohibitive  SC * Good, discuss @ meeting  S * (5) Agree, needs to be competitive  Definitely think we should look into  Members request a lot  Needs to be done  An absolute must!
5 Research text messaging for loan balances and account notification to be included in the 2012 budget	To be included in 2012 budget.	B * (4) OK, good  Not sure for 2012  (2) Depends on how much it cost  SC * Good, agree  S * (6) Agree; would be a nice goes hand in hand with mobile banking  This is the future  A big hit with members  An absolute must'

# SECTION 3 Focus on the Future

	Membershipwhat do we need to do with our membership.  Penetrate the groups that we have now and not really go after new groups.  B 1
	Go after new members from the Metro Government and its satellites. B 6 SC 2 6 5
	Products and Serviceswhat products and services should we be considering. We offer the right mix of services for our size and just need to promote what we have
now	B6 SC2 S5
	To stay competitive we should offer the following new services:  B Text messaging for account balances, etc.
	SC Mobile banking when feasible Saturday Hours
	S (5) Mobile banking—(3) 2-3 years (3) First Mortgages—(1) next year or (1) 2-3 years Research card program—2-3 years ACH OriginationASAP; next year Business loans—next year Shared Branching E-docs
3.	CU Staffingdo we have enough staff? We currently have enough staff to serve our members. B 7 President should continue to inform board of needs
	SC 2
	S 10
	We need to look at the following staff positions:  S MSR for Phoenix 2-3 yrs

# SECTION 3 Focus on the Future

- 6. Technology....it seems that the way we do our banking is changing each and every day. How do we want to serve our members in the future?
- □ I would like to see the following new technology based products or services offered:
  - S (3) Mobile banking---(3) next year
    A better way to see pending transaction temporary balance---ASAP
    On line chat with CU staff via website--ASAP
    Ability to accept and close loans online--ASAP
- 7. What other things should we look at?
- Here are some things that we should consider to enhance our products and/or services to members.
  - B Cellular phone banking Is this a future technology? Own property--- 3+ years
  - SC First time home buying
  - S (3) First Mortgage in house---(1) next year
    - (2) Mobile banking—(2) next year
    - (2) Better business account setup and loans---(1) ASAP: (1) next year Special services for seniors—next year Bill pay free if you have direct deposit---next year Another ATM—2-3 years Additional free ATMs—ASAP
    - Online accounts to attract younger members & college students –ASAP Membership survey
- 8. Are there immediate concerns to address at this session? Please list:

  B Look at services offered at other CUs and financial institutions for ideas
  - SC Saturday hours
  - S Keeping up with on-going compliance changes
    Growth is always exciting
    Potential loss of revenue from interchange as well as increasing delinquencies and charge offs and the impact this could have on our net worth, capital and ROA as assets continue to grow at 10%-15% per year.



#### Division of Building Maintenance and Construction

To:

Charlie Boland

From:

Mark A. Arnold

Mark A. Arnold

Operations Manager

Date:

April 17, 2006

Subject:

Cost Estimate for Metro Credit Union

#### 1306 Versailles Road New Construction

Electric \$42,000

HVAC \$30,000

Plumbing \$15,000

Canopy Drive thru \$16,000

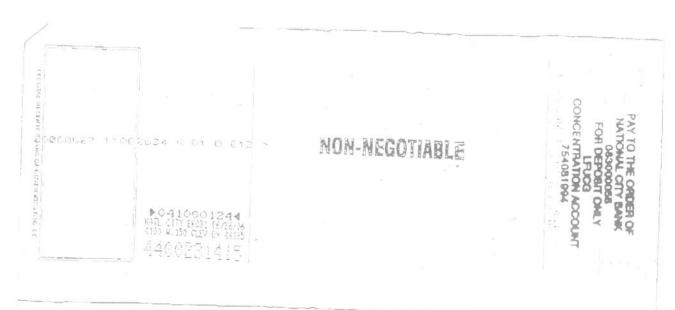
Carpet flooring \$17,000

Walls doors hardware cabinets construction \$30,000

Total: \$150,000



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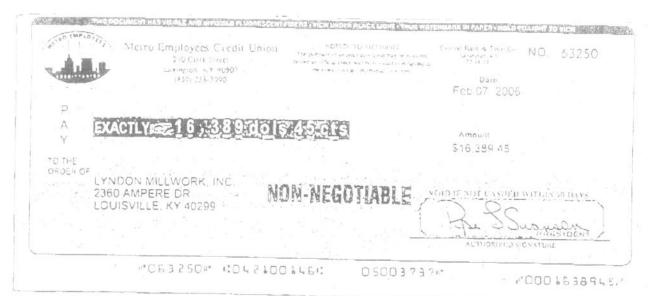


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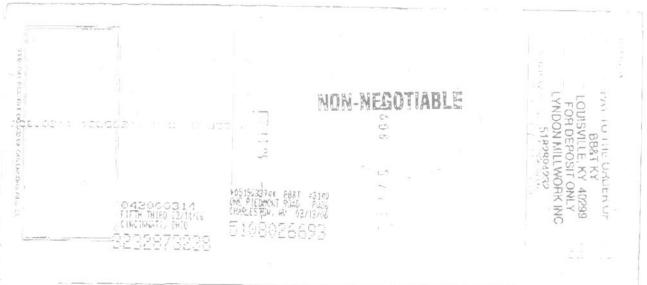
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## 1017 S. Broadway LEXINGTON, KENTUCKY 40503

#### (859) 277-2403 FAX (859) 277-9109

Piper L. Graham, President

Metro emplees Credit Union 1306 Versailles Road, Suite 140 Lexington, Ky 40504

Neighbor to Bluegrass Community

--- - --- Versailles Road \_\_

Net 30 Days

DESCRIPTION	PRICE	AMOUNT
Restroom Construction at Credit Union		
Bill per Bid		
Cut/Demo Slab:	\$650.00	
Plumbing	2200.00	
Repour Slab	650.00	
Relocate Door/Wall	576.00	
Subtotal	4079.00	
MarkuP	610.00	
- Total Amount Due	4680.00	\$ 4,080.00
ciclain # 84		
CK# 79708 pd 9/21/2010		



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United Trails NO. 79708

0ate Sep 29, 2010

Anu# 10

Amount \$4,680.00

EXACTLY 100 4 ,

ORDER OF JARBOE CONSTRUCTION INC 1017 S BROADWAY LEXINGTON KY 40503

I PRESIDENT AUTHORIZED SIGNATURE

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Tracer: 18006278 - Amt: \$4,680.00 - 10/05/2010

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NON-NEGOTIABLE

Tracer: 18006278 - Amt: \$4,680.00 - 10/05/2010

FOR DEPOSITION, Y
JAPBOE CONSTRUCTION, INC.

#### Lexington Fayette Urban County Government

#### Department of General Services Work Order

129991

Requested: 08/15/2003 Location ID: PB-ALL #:BM-20040647 Div/Dept/Agency: Department of General Services Time: 1416 Group: Downtown District Est Start : Work Type: Facility: Phoenix Building Time: Service Call Primary Ph: Est Hours: Description: All offices/areas Est Cost: Completed: 10/22/2003 Sq Feet: 0 Requestor: Charlie Boland Time: 15 53 Priority: 581 20 Phone: Hours: Routine

Task Code :

3000

Architectural Interior (ARCHITECTURAL)

Supervisor: Amold Mark

Trade: Trades Worker - All

Class

Action Requested:

Removation work for the new Metro Credit Union in the 1st floor Thoenix see plan

PO No.	Supplier	Description	Inv. Date	Inv. #	Inv. Amt.
490700	Hardwood Specialties	red oak	09/18/2003	73478	228 80
P77481	Home Depot	utility knives	09/18/2003	62061	29.57
P77474	Kwik Set	dws crse thr	09/18/2003	P091724	2.31
490695	Schiller	window kit w/ blinds	09/12/2003	88776	162 97
490694	DBS	drywall, screws, studs, tracks	09/10/2003	153763	221 99
1 181	Home Depot	thinset ga, botticino	09/10/2003	4141474	173 64
490687	Plaza	cove base	09/09/2003	3798	144.00
P77481	Home Depot	botticino	09/04/2003	0051013	112.25
P77475	Lowe's	mar, stone, hardi-backer	09/03/2003	050724677398	48.78
P77475	Lowe's	coatd sinker, top chice spf	09/02/2003	050724577230	49 51
490675	Flagg	laminate	08/26/2003	325347	60 40
490693	Economy Glass	free stand counter glass	00/20/2000		153 40
P79485	Economy Glass	store front doors & fixed			1,995 00
		wind			
192652	Economy Glass	store front door			900.00
490696	Scott Machine	sign material			30 80
P80164	Lowes	secure bolt	10/20/2003	050729385371	3,51
490718	Grott	lock, keys, spacer rings, blan	10/16/2003	223429	157 79
P77475	Lowe's	veneer facing ironon	10/10/2003	050728383879	17 96
P77475	Lowes	red oak flat head plug oak	10/09/2003	050728283775	17 16
P77446	Hardwood Specialties	red oak	10/07/2003	74149	104.70
P77951	Sherwin Williams	paint	10/02/2003	7618-5	7 30
P77951	Shewin Williams	paint handles	09/30/2003	7472-8	45.88
P77475	Lowes	drywall patch	09/29/2003	050727281974	28 35
P77451	Schiller	cylinder & rings	09/19/2003	89130	94 38
P77481	Home Depot	stu	09/22/1003	71922	13 56
P77472	Grott	Keys	09/22/1003	222962	8.00
P80016	DBS	tear away beac	09/24/2003	154757	5.07
P77951	Sherwin Williams	paint	09/26/2003	7318-3	150 00
P77475	Color & Supply	sealex putty	09/26/2003	000562756	54.30
477	Sherwin Williams	paint	09/29/2003	7386-0	20 00

Devid Wardle	09/17/2003		3.50	80.79
David Wardle	09/17/2003	R	2.75	63.47
F Meade	09/16/2003	E	2.25	43 63
Fig. d Wardle	09/16/2003	22	7.50	173 10
	09/15/2003	R	4.00	105 00
Charles Hump				
Rick Meade	09/15/2003	R	9 50	184 21
James Powell	09/15/2003	R	1.00	17.73
Stan Richardson	09/15/2003	R	7 50	157 95
David Wardle	09/15/2003	R	8 50	196 18
George Wright	09/15/2003	R	2 00	49 62
Sian Richardson		R	2 75	57 92
	09/11/2003	R	2 00	42 38
Joe Brown				
Kendali Carpe	09/11/2003	R	9.50	186 58
Charles Hump	09/11/2003	R	7 50	196 88
David Wardle	09/11/2003	R	7 00	161 56
David Wardle	09/22/2003	R	7 50	173 10
James Powell	09/19/2003	R	0.50	8.87
Stan Richardson		R	7 50	157 95
David Wallace	09/19/2003	R	7.25	166 90
David Wardle	09/19/2003	R	3 25	75.01
David Wardle	09/19/2003	R	4.25	98.09
Rick Meade	09/18/2003	R	9.00	174.51
James Powell	09/18/2003	R	1.00	17.73
Stan Richardson	09/18/2003	R	3.75	78.98
Stan Richardson	09/18/2003	R	3.75	78.98
	09/18/2003	R	8.00	184.64
	09/17/2003	R	2 25	47.58
	09/17/2003	R	4 75	92.10
Rick Meade				
Meade	09/17/2003	R	4 25	82.41
Sian Richardson		R	7 50	157.95
Joe Brown	09/10/2003	R	8.25	174 82
Charles Mosley	09/03/2003	R	275	58.03
Charles Hump	09/02/2003	R	4.00	105.00
Stan Richardson	09/02/2003	R	5.75	121.10
J Scott Smouse		R	3.00	73.92
	09/02/2003	R	7.00	161 56
L. Eddie Barrett		R	8.00	125.60
M Todd Hedges		R	8.00	176 40
Jonathan Jack	09/01/2003	R	8 00	125.60
Scott Kelsey	09/01/2003	R	8.00	161.84
Richard Kuiper	09/01/2003	R	8 00	174.88
L Eddie Barrett	08/29/2003	R	3.00	47 10
Jonathan Jack	08/29/2003	R	2.00	31 40
Charles Hump	08/28/2003	R	7 00	183 75
	08/27/2003		4 00	105.00
Charles Hump		R		
James Powell	08/18/2003	R	1 50	26 60
Kendall Carpe	09/10/2003	R	2 25	44 19
James Powell	09/10/2003	R	2.00	35 46
Day d Wardle	09/10/2003	2	7 00	161 56
Joe Brown	09/09/2003	R	4 50	95 36
James Powell	09/09/2003	R	1 50	26 60
David Wardle	09/09/2003	R	2 25	51 93
	09/08/2003	R	2 70	70 88
Charles Hump.				57 62
-mes Powell	09/08/2003	R	3 25	
i Richardson		R	4 50	94.77
David Wardie	09/05/2003	R	7 50	173 10
Joe Brown	09/04/2003	R	5.00	105.95
W	000000000		175	00.00

Charles Hump	09/03/2003	R	6.00	157 50
r -d Wallace	09/22/2003	3	7.25	166 90
Brown	10/08/2003	R	1 00	21 19
Charles Hump	10/08/2003	R	5 00	131 25
David Wallace	10/08/2003	R	7 25	166 90
		R	7 25	156 90
David Wallace	10/07/2003			
James Power	10/06/2003	R	3 50	62.06
David Wallace	10/06/2003	R	7 25	166.90
Charles Hump	10/03/2003	R	0.50	13 13
Stan Richardson	10/03/2003	R	5 50	115 83
David Wallace	10/03/2003	R	5.75	132 37
David Wallace	10/02/2003	R	7.25	166.90
James Powell	10/01/2003	R	4 00	70.92
David Wallace	10/01/2003	R	7 25	166 90
David Wardle	10/01/2003	R	6.25	144 25
David Wallace	09/30/2003	R	8 25	189.92
	09/30/2003	R	6.25	144 25
David Wardle				
David Wallace	10/22/2003	R	2 75	63 31
Charles Hump	10/17/2003	R	1 00	26.25
David Wallace	10/16/2003	R	7.25	166.90
David Wardle	10/16/2003	R	1.00	23.08
David Wallace	10/15/2003	R	7 25	166.90
Charles Hump	10/14/2003	R	1 50	39 38
J. Scott Smouse	10/14/2003	R	7 25	178.64
Charles Hump	10/13/2003	R	6.00	157.50
Rick Meade	10/13/2003	R	4.00	77 56
Stan Richardson		R	2.75	57 92
	10/13/2003	R	7.25	166 90
r-vid Wallace		R	5.50	144.38
ries Hump	10/10/2003			
David Wallace	10/10/2003	R	6.25	143.88
J Randy How	10/09/2003	R	7 50	175.43
David Wallace	10/09/2003	R	6.75	155.39
James Powell	09/29/2003	R	0 50	8.87
Rick Meade	09/24/2003	R	3.00	58.17
Rick Meade	09/24/2003	R	4 75	92 10
	09/24/2003	R	0.75	13.30
James Powell	09/24/2003	R	3.00	53.19
Stan Richardson		R	7 50	157 95
David Wardle	09/24/2003	R	2 25	51 93
		R	2 50	44 33
James Powell	09/23/2003		7 50	157 95
Stan Richardson		R		
David Wallace	09/23/2003	R	7 25	166.90
David Wardle	09/23/2003	R	0.75	17.31
Rick Meade	09/22/2003	R	9 50	184 21
James Powell	09/22/2003	R	0.75	13 30
James Powell	09/22/2003	R	0.50	8 87
James Powell	09/22/2003	R	0.50	8 87
Stan Richardson	09/22/2003	R	7 50	157 95
David Wallace	09/29/2003	R	7 25	166 90
David Wardle	09/29/2003	R	2 50	57 70
David Wardle	09/29/2003	R	1 25	28.85
Kendall Carpe	09/26/2003		1 75	34 37
	09/26/2003	R	2 00	35 46
James Powell			2 25	51.80
Tavid Wallace	09/26/2003			
3 Brown	09/25/2003		0.75	15 89
Kendall Carpe	09/25/2003	R	5.00	98 20
James Powell	09/25/2003	R	4 50	79.79
Clas Donardon	~105/0000	0	0.50	47 E2

Cavid Wardls 09/25/2003 R 0.50 11.54 < 'sill Carbe 09/24/2003 R 1.50 29.46 R Meade 09/24/2003 R 9.50 184.21

> Building Maint# 5:41.38 teller Jourks 1.55000 5 510NACE 728:00

Total Hours:	581 20 Acct No:		Labor: \$ 12,726.92 Other: \$ 5,041.38	
Last Printed: 10/10/2003 Ref #:		User:SL	Parts: \$	
Closed			Total: \$ 17,768.30	
Signature		Approved By:		
Status: Complet	е			
Employee				
Report:				

IFTACH THE DOINTS AND DESCRIPT CARRIES OF THE





GENERAL LEDGER DERIT BY CHECK RENOVATION/PHOENTY BLDG FURN AND EQUIPM ACCT NR 774000 BRANCH NUMBER 001 CHECK # 50044

DATE POSTED AMOUNT NEW BALANCE TELLER ID TIME

Received by

		3.7	



#### SALE AGREEMENT

QSI CONTACT Dave Discepoli		DATE 9/19/05
PURCHASER Metro Emplotees Credit	Union	
ADDRESS 240 Clark Steet Lexington.		
CONTACT Piper Swanson	PHONE: 859-258-3990	FAX 859-258-3993

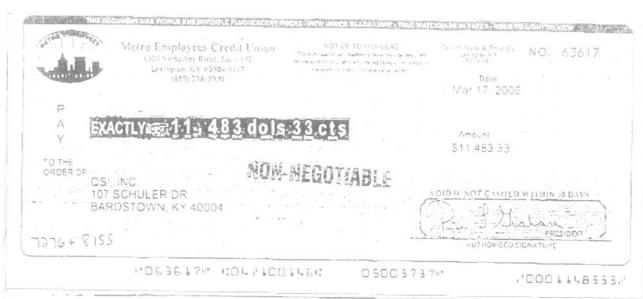
The "Seller agrees to sell and the "Purchaser" agrees to purchase from Seller the machines, features and other goods, referred to as conditions which accompany this Sale Agreement.

Describe product, services, installation, and	d pricing
2 Tellet Consoles, 2 Wireless Headsets. I DVD Player & 1 Exterior Camera. 3 - Open Closed: I and Lights 1 ED. w Switches (installed by others). 1 - Commercal: I and Light LED. (installed by others). 1 - Fortis LT 1 isted Depository Head. & 24 H x 24 W x 24 D. Receiving Chest. 1 - Verex ISM I mical Alarm System w. Cellular Back-Up LT. Listed. 1 - Verex. 4 Door Card. Access System integrated with alarm system. 3 - Fence Under-Counter Steel Teller Station Cabinets w. returns as specified. 1 - Remove from existing location and reinstall at new location existing DVR and Cameras. 1 - Victeo Hard Drive Up-Orade to \$000B. (to accomadate additional cameras). 1 - Remove from existing location and reinstall at new location existing Teller Safe. 1 - Employee Exit Door Viewer. 2.5.  Scheduling: Installation and Project Management for the above listed equipment.  Detail on the attached investment pages of proposal are included and are a part of	\$24_500.00 \$-1,500.00 \$-600.00 \$-4475.00 \$-44030.00 \$-3,400.00 \$-5,800.00 \$-1000.00 \$-100.00 \$-100.00

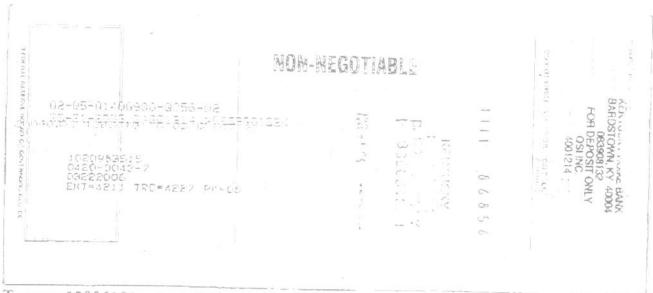
PAYMENT TERMS	TOTAL
PAYMENT TERMS 50% when order is argued, 50% upon completion	MATERIAL & LABOR \$ 45,490.00

ACCEPTED BY RURCHASER	ACCEPTED BY QSI
F. SKM Metro Funga ven Crest Comm)	FIRM QSL on
SIGNATURE Ty L. DICALISCO	SIGNATURE Dave Discepch Por Vikerel
TITLE RESIDENT	TITLE Smis





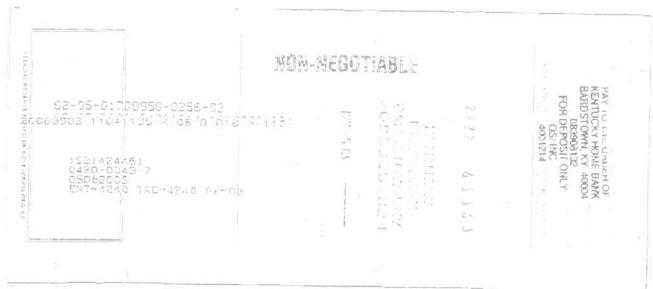
Tracer: 12006101 - Amt: \$11,483.33 - 03/22/2006



Tracer: 12006101 - Amt: S11,483.33 - 03/22/2006



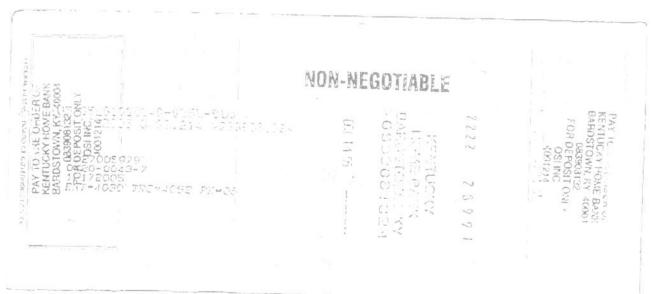
Tracer: 11041135 - Amt: \$12,745.00 - 05/08/2006



Tracer: 11041135 - Amt: \$12,745.00 - 05/08/2006



Tracer: 12037390 - Amt: \$22,745.00 - 10/17/2005



Tracer: 12037390 - Amt: \$22,745.00 - 10/17/2005