

# Lexington-Fayette Urban County Government

# Request For Proposal

The Lexington-Fayette Urban County Government hereby requests proposals for RFP #24-2014 Retail Lockbox Banking Services for Occupational Taxes to be provided in accordance with terms, conditions and specifications established herein.

Sealed proposals will be received in the Division of Central Purchasing, Room 338, Government Center, 200 East Main Street, Lexington, KY, 40507, until **2:00 PM**, prevailing local time, on **April 24, 2014.** 

Proposals received after the date and time set for opening proposals will not be considered for award of a contract and will be returned unopened to the Proposer. It is the sole responsibility of the Proposer to assure that his/her proposal is received by the Division of Central Purchasing before the date and time set for opening proposals.

Proposals must be sealed in a package and the package prominently marked:

### RFP #24-2014 Retail Lockbox Banking Services for Occupational Taxes

If mailed, the package must be addressed to:

Purchasing Director
Lexington-Fayette Urban County Government
Room 338, Government Center
200 East Main Street
Lexington, KY 40507

Additional copies of this Request For Proposals are available from the Division of Central Purchasing, Room 338 Government Center, 200 East Main Street, Lexington, KY 40507, (859)-258-3320, at no charge.

Proposals, once submitted, may not be withdrawn for a period of one hundred twenty (120) calendar days.

The Proposer must submit one (1) master (hardcopy), (1) electronic versions in PDF or Word format on a flashdrive or CD and six (6) duplicates (hardcopies) of their proposal for evaluation purposes.

The Lexington-Fayette Urban County Government reserves the right to reject any or all proposals, and to waive technicalities and informalities when such waiver is determined by the Lexington-Fayette Urban County Government to be in its best interest.

Signature of this proposal by the Proposer constitutes acceptance by the Proposer of terms, conditions and requirements set forth herein.

Minor exceptions may not eliminate the proposal. Any exceptions to the specifications established herein shall be listed in detail on a separate sheet and attached hereto. The Lexington-Fayette Urban County Government shall determine whether any exception is minor.

The Lexington-Fayette Urban County Government encourages the participation of minority- and women-owned businesses in Lexington-Fayette Urban County Government contracts. This proposal is subject to Affirmative Action requirements attached hereto.

Please do not contact any City staff member or any other person involved in the selection process other than the designated contact person(s) regarding the project contemplated under this RFP while this RFP is open and a selection has not been finalized. Any attempt to do so may result in disqualification of the firm's submittal for consideration.

#### **Laws and Regulations**

All applicable state laws, municipal ordinances and regulations of all authorities having jurisdiction over the project shall apply to the contract, and shall be deemed to be incorporated herein by reference.

#### **Equal Employment Opportunity**

The Entity (regardless of whether construction contractor, non-construction contractor or supplier) agrees to provide equal opportunity in employment for all qualified persons, to prohibit discrimination in employment because of race, color, creed, national origin, sex or age, and to promote equal employment through a positive, continuing program from itself and each of its subcontracting agents. This program of equal employment opportunity shall apply to every aspect of its employment policies and practices.

# **Kentucky Equal Employment Opportunity Act**

The Kentucky Equal Employment Opportunity Act of 1978 (KRS 45.560-45.640) requires that any "county, city, town, school district, water district, hospital district, or other political subdivision of the state shall include in directly or indirectly publicly funded contracts for supplies, materials, services, or equipment hereinafter entered into the following provisions:

"During the performance of this contract, the contractor agrees as follows:

- (1) The contractor will not discriminate against any employee or applicant for employment because of race, color, religion, sex, age, or national origin;
- (2) The contractor will state in all solicitations or advertisements for employees placed by or on behalf of the contractors that all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, age, or national origin;
- (3) The contractor will post notices in conspicuous places, available to employees and applicants for employment, setting forth the provision of the nondiscrimination clauses required by this section; and
- (4) The contractor will send a notice to each labor union or representative of workers with which he has a collective bargaining agreement or other contract or understanding advising the labor union or workers' representative of the contractor's commitments under the nondiscrimination clauses."

#### The Act further provides:

"KRS 45.610. Hiring minorities -- Information required

- (1) For the length of the contract, each contractor shall hire minorities from other sources within the drawing area, should the union with which he has collective bargaining agreements be unwilling to supply sufficient minorities to satisfy the agreed upon goals and timetables.
- (2) Each contractor shall, for the length of the contract, furnish such information as required by KRS 45.560 to KRS 45.640 and by such rules, regulations and orders issued pursuant thereto and will permit access to all books and records pertaining to his employment practices and work sites by the contracting agency and the department for purposes of investigation to ascertain compliance with KRS 45.560 to 45.640 and such rules, regulations and orders issued pursuant thereto.

KRS 45.620. Action against contractor -- Hiring of minority contractor or subcontractor

- (1) If any contractor is found by the department to have engaged in an unlawful practice under this chapter during the course of performing under a contract or subcontract covered under KRS 45.560 to 45.640, the department shall so certify to the contracting agency and such certification shall be binding upon the contracting agency unless it is reversed in the course of judicial review.
- (2) If the contractor is found to have committed an unlawful practice under KRS 45.560 to 45.640, the contracting agency may cancel or terminate the contract, conditioned upon a program for future compliance approved by the contracting agency and the department. The contracting agency may declare such a contractor ineligible to bid on further contracts with that agency until such time as the contractor complies in full with the requirements of KRS 45.560 to 45.640.
- (3) The equal employment provisions of KRS 45.560 to 45.640 may be met in part by a contractor by subcontracting to a minority contractor or subcontractor. For the provisions of KRS 45.560 to 45.640, a minority contractor or subcontractor shall mean a business that is owned and controlled by one or more persons disadvantaged by racial or ethnic circumstances.

KRS 45.630 Termination of existing employee not required, when

Any provision of KRS 45.560 to 45.640 notwithstanding, no contractor shall be required to terminate an existing employee upon proof that employee was employed prior to the date of the contract.

KRS 45.640 Minimum skills

Nothing in KRS 45.560 to 45.640 shall require a contractor to hire anyone who fails to demonstrate the minimum skills required to perform a particular job."

It is recommended that all of the provisions above quoted be included as <u>special conditions</u> in each contract. In the case of a contract exceeding \$250,000, the contractor is required to furnish evidence that his workforce in Kentucky is representative of the available work-force in the area from which he draws employees, or to supply an Affirmative Action plan which will achieve such representation during the life of the contract.

# **Contention Process**

Vendors who respond to this invitation have the right to file a notice of contention associated with the RFP process or to file a notice of appeal of the recommendation made by the Director of Central Purchasing resulting from this invitation.

Notice of contention with the RFP process must be filed within 3 business days of the bid/proposal opening by (1) sending a written notice, including sufficient documentation to support contention, to the Director of the Division of Central Purchasing or (2) submitting a written request for a meeting with the Director of Central Purchasing to explain his/her contention with the RFP process. After consulting with the Commissioner of Finance the Chief Administrative Officer and reviewing the documentation and/or hearing the vendor, the Director of Central Purchasing shall promptly respond in writing findings as to the compliance with RFP processes. If, based on this review, a RFP process irregularity is deemed to have occurred the Director of Central Purchasing will consult with the Commissioner of Finance, the Chief Administrative Officer and the Department of Law as to the appropriate remedy.

Notice of appeal of a RFP recommendation must be filed within 3 business days of the RFP recommendation by (1) sending a written notice, including sufficient documentation to support appeal, to the Director, Division of Central Purchasing or (2) submitting a written request for a meeting with the Director of Central Purchasing to explain his appeal. After reviewing the documentation and/or hearing the vendor and consulting with the Commissioner of Finance and the Chief Administrative Officer, the Director of Central Purchasing shall in writing, affirm or withdraw the recommendation.

#### **SELECTION CRITERIA:**

This LFUCG is seeking financial institutions to provide retail lockbox services for occupational taxes. A preliminary evaluation will be conducted identifying the institutions deemed fully qualified and best suited among those submitting proposals on the basis of the evaluation factors listed below (not in priority order):

#### Criteria

### **Operational Requirements (25 points)**

- Understanding of the needs and operational requirements of LFUCG
- Bank and branch locations
- Scope of services offered including degree of automation

### Firm Experience (15 points)

 Relevant experience managing similar account relationships with other governmental entities.

#### Transition (15 points)

- Quality and scope of conversion/implementation plan
- The value of any new product or service suggestions or other new ideas and enhancements

# Degree of local employment to be provided by the person or firm (10 points)

# Compliance with the requirements of this RFP and quality of proposal (10 points)

#### Fees (25 points)

 Proposed fees and compensation (Although fees and compensation will be an important factor in the evaluation of proposals, LFUCG is not required to choose the lowest Proposer.)

Proposals shall contain the appropriate information necessary to evaluate based on these criteria. A committee composed of government employees as well as representatives of relevant user groups will evaluate the proposals.

After an initial review of the proposal responses, LFUCG may invite selected financial institutions to meet with the evaluation team for further discussion.

# Questions shall be addressed to:

Todd Slatin
Director
Division of Central Purchasing
tslatin@lexingtonky.gov

All questions about the RFP shall be submitted by e-mail no later than 4:00 p.m. Eastern Time on or before April 11, 2014

# Affirmative Action Plan

All vendors must submit as a part of the proposal package the following items to the Urban County Government:

- 1. Affirmative Action Plan for his/her firm:
- 2. Current Work Force Analysis Form;

Failure to submit these items as required may result in disqualification of the submitter from award of the contract. All submissions should be directed to:

Director, Division of Central Purchasing Lexington-Fayette Urban County Government 200 East Main Street, 3rd Floor Lexington, Kentucky 40507

All questions regarding this proposal must be directed to the Division of Central Purchasing, (859)-258-3320.

# **AFFIDAVIT**

Comes the Affiant,	, and after
being first duly sworn, states under penalty of perjury as follows:	
1. His/her name is	and he/she is
the individual submitting the proposal or is the authorized of	•
entity submitting the proposal (hereinafter referred to as "Proposer").	
2. Proposer will pay all taxes and fees, which are owed to the Lex Urban County Government at the time the proposal is submitted, proposal that the contract and will maintain a "current" status in regard to those during the life of the contract.	rior to award of
3. Proposer will obtain a Lexington-Fayette Urban County Govern license, if applicable, prior to award of the contract.	iment business
4. Proposer has authorized the Division of Central Purchasing to vermentioned information with the Division of Revenue and to disclos County Council that taxes and/or fees are delinquent or that a busine	e to the Urban

- 5. Proposer has not knowingly violated any provision of the campaign finance laws of the Commonwealth of Kentucky within the past five (5) years and the award of a contract to the Proposer will not violate any provision of the campaign finance laws of the Commonwealth.
- 6. Proposer has not knowingly violated any provision of Chapter 25 of the Lexington-Fayette Urban County Government Code of Ordinances, known as "Ethics Act."

# Continued on next page

not been obtained.

COUNTY OF \_\_\_\_\_\_

The foregoing instrument was subscribed, sworn to and acknowledged before me by \_\_\_\_\_\_ on this the \_\_\_\_\_ day of \_\_\_\_\_, 2014.

My Commission expires: \_\_\_\_\_

7. Proposer acknowledges that "knowingly" for purposes of this Affidavit means, with respect to conduct or to circumstances described by a statute or ordinance defining an offense, that a person is aware or should have been aware that his

#### **EQUAL OPPORTUNITY AGREEMENT**

#### The Law

- Title VII of the Civil Rights Act of 1964 (amended 1972) states that it is unlawful for an employer to discriminate in employment because of race, color, religion, sex, age (40-70 years) or national origin.
- Executive Order No. 11246 on Nondiscrimination under Federal contract prohibits employment discrimination by contractor and sub-contractor doing business with the Federal Government or recipients of Federal funds. This order was later amended by Executive Order No. 11375 to prohibit discrimination on the basis of sex.
- Section 503 of the Rehabilitation Act of 1973 states:

The Contractor will not discriminate against any employee or applicant for employment

because of physical or mental handicap.

- Section 2012 of the Vietnam Era Veterans Readjustment Act of 1973 requires Affirmative Action on behalf of disabled veterans and veterans of the Vietnam Era by contractors having Federal contracts.
- Section 206(A) of Executive Order 12086, Consolidation of Contract Compliance Functions for Equal Employment Opportunity, states:

The Secretary of Labor may investigate the employment practices of any Government

contractor or sub-contractor to determine whether or not the contractual provisions specified in Section 202 of this order have been violated.

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The Lexington-Fayette Urban County Government practices Equal Opportunity in recruiting, hiring and promoting. It is the Government's intent to affirmatively provide employment opportunities for those individuals who have previously not been allowed to enter into the mainstream of society. Because of its importance to the local Government, this policy carries the full endorsement of the Mayor, Commissioners, Directors and all supervisory personnel. In following this commitment to Equal Employment Opportunity and because the Government is the benefactor of the Federal funds, it is both against the Urban County Government policy and illegal for the Government to let contracts to companies which knowingly or unknowingly practice discrimination in their employment practices. Violation of the above mentioned ordinances may cause a contract to be canceled and the contractors may be declared ineligible for future consideration.

Please sign this statement in the appropriate space acknowledging that you have read and understand the provisions contained herein. Return this document as part of your application packet.

#### Bidders

Signature

I/We agree to comply v	ith the Civil Rights Laws	s listed above that govern	employment rights of
minorities, women, Vietna	am veterans, handicapped	d and aged persons.	

Name of Business

# **WORKFORCE ANALYSIS FORM**

Name of Organization:										_	
Date://	_										
Categories	Total	Wh	ite	Lat	ino	Bla	ıck	Other		Total	
		M	F	M	F	M	F	M	F	M	F
Administrators											
Professionals											
Superintendents											
Supervisors											
Foremen											
Technicians											
Protective Service											
Para-Professionals											
Office/Clerical											
Skilled Craft											
Service/Maintenance		_									
Total:					_					_	

Prepared by:_	
	Name & Title

# DIRECTOR, DIVISION OF CENTRAL PURCHASING LEXINGTON-FAYETTE URBAN COUNTY GOVERNMENT 200 EAST MAIN STREET LEXINGTON, KENTUCKY 40507

# NOTICE OF REQUIREMENT FOR AFFIRMATIVE ACTION TO ENSURE EQUAL EMPLOYMENT OPPORTUNITIES AND DBE CONTRACT PARTICIPATION

The Lexington-Fayette Urban County Government has set a goal that not less than ten percent (10%) of the total value of this contract be subcontracted to MBE/WBE's. The goal for the utilization of <a href="mailto:certified">certified</a> MBE/WBE's as subcontractors are recommended goals. Contractors who fail to meet such goals will be expected to <a href="mailto:provide written explanations">provide written explanations</a> to the Director of the Division of Central Purchasing of efforts they have made to accomplish the recommended goals and the extent to which they are successful in accomplishing the recommended goals will be a consideration in the procurement process.

For assistance in locating MBE/WBE Subcontractors contact Marilyn Clark at 859/258-3320 or by writing the address listed below:

Marilyn Clark, Division of Central Purchasing Lexington-Fayette Urban County Government 200 East Main Street – Room 338 Lexington, Kentucky 40507

# Lexington-Fayette Urban County Government MBE/WBE Participation Goals

#### PART 1 - GENERAL

- 1.1 The LFUCG request all potential contractors to make a concerted effort to include Minority-Owned (MBE) and Woman-Owned (WBE) Business Enterprises as subcontractors or suppliers in their proposals.
- 1.2 Toward that end, the LFUCG has established 10% of total procurement costs as a Goal for participation of Minority-Owned and Woman-Owned Businesses on this contract.
- 1.3 It is therefore a request of each Submitter to include in its proposal, the same goal (10%) or for MBE/WBE participation and other requirements as outlined in this section.

#### PART 2 - PROCEDURES

- 2.1 The successful proposer will be required to report to the LFUCG, the dollar amounts of all purchase orders submitted to Minority-Owned or Woman-Owned subcontractors and suppliers for work done or materials purchased for this contract. (See Subcontractor Monthly Payment Report)
- 2.2 Replacement of a Minority-Owned or Woman-Owned subcontractor or supplier listed in the original submittal must be requested in writing and must be accompanied by documentation of Good Faith Efforts to replace the subcontractor / supplier with another MBE/WBE Firm; this is subject to approval by the LFUCG. (See LFUCG MBE/WBE Substitution Form)
- 2.3 For assistance in identifying qualified, certified businesses to solicit for potential contracting opportunities, submitters may contact:
  - A. The Lexington-Fayette Urban County Government, Division of Central Purchasing (859-258-3320)
- 2.4 The LFUCG will make every effort to notify interested MBE/WBE subcontractors and suppliers of each RFP, including information on the scope of work, the preproposal meeting time and location, the proposal date, and all other pertinent information regarding the project.

#### PART 3 - DEFINITIONS

3.1 A Minority-Owned Business Enterprise (MBE) is defined as a business which is certified as being at least 51% owned and operated by persons of African American, Hispanic, Asian, Pacific Islander, American Indian or Alaskan Native Heritage.

3.2 A Woman-Owned Business Enterprise (WBE) is defined as a business which is certified as being at least 51% owned and operated by one or more Non-Minority Females.

#### PART 4 - OBLIGATION OF PROPOSER

- 4.1 The bidder shall make a Good Faith Effort to achieve the Participation Goal for MBE/WBE subcontractors/suppliers. The failure to meet the goal shall not necessarily be cause for disqualification of the bidder; however, bidders not meeting the goal are required to furnish with their bids written documentation of their Good Faith Efforts to do so.
- 4.2 Award of Contract shall be conditioned upon satisfaction of the requirements set forth herein.
- 4.3 The Form of Proposal includes a section entitled "MBE/WBE Participation Form". The applicable information must be completed and submitted as outlined below.
- 4.4 Failure to submit this information as requested may be cause for rejection of the proposal.

#### PART 5 - DOCUMENTATION REQURIED

- 5.1 Proposers reaching the Goal are required to submit only the "MBE/WBE Participation Form." The form must be fully completed including names and telephone number of participating MBE/WBE firm(s); type of work to be performed; estimated value of the contract and value expressed as a percentage of the total Lump Sum Proposal Price. The form must be signed and dated, and is to be submitted with the proposal.
- 5.2 Proposers not reaching the Goal must submit the "MBE/WBE Participation Form", the "MBE Quote Summary Form" and a written statement documenting their Good Faith Effort to do so (If proposal includes no MBE/WBE participation, proposer shall enter "None" on the subcontractor / supplier form). In addition, the proposer may submit the following as proof of Good Faith Efforts to meet the Participation Goal:
  - A. Advertisement by the proposer of MBE/WBE Contracting opportunities associated with this proposal in at least two (2) of the following:
    - 1. A periodical in general circulation throughout the region
    - 2. A Minority-Focused periodical in general circulation throughout the region
    - 3. A Trade periodical aimed at the MBE/WBE community in general circulation throughout the region
    - 4. Proposer shall include copies of dated advertisement with his submittal
  - B. Evidence of written notice of contracting opportunities to at least five (5) MBE/WBE firms serving the construction industry at least seven (7) days prior to the proposal opening date.
  - C. Copies of quotations submitted by MBE/WBE firms which were not used due to uncompetitive pricing or other factors and/or copies of responses from

- firms that were contacted indicating that they would not be submitting a proposal.
- D. Documentation of Proposer's utilization of the agencies identified to help locate potential MBE/WBE firms for inclusion on the contract including responses from agencies.
- E. Failure to submit any of the documentation requested in this section may be cause for rejection of the proposal. Proposers may include any other documentation deemed relevant to this requirement. "Record of MBE/WBE Solicitation" and other required documentation of Good Faith Efforts are to be submitted with the proposal, if participation Goal is not met.



#### MINORITY BUSINESS ENTERPRISE PROGRAM

Marilyn Clark
Minority Business Enterprise Liaison
Division of Central Purchasing
Lexington-Fayette Urban County Government
200 East Main Street
Lexington, KY 40507
mclark@lexingtonky.gov
859-258-3323

OUR MISSION: The mission of the Minority Business Enterprise Program is to facilitate the full participation of minority and women owned businesses in the procurement process and to promote economic inclusion as a business imperative essential to the long term economic viability of Lexington-Fayette Urban County Government.

To that end the city council adopted and implemented resolution 167-91—Disadvantaged Business Enterprise (DBE) 10% Goal Plan in July of 1991. The resolution states in part (a full copy is available in Central Purchasing):

"A Resolution supporting adoption of the administrative plan for a ten percent (10%) Minimum goal for disadvantaged business enterprise participation in Lexington-Fayette Urban County Government construction and professional services contracts; Providing that as part of their bids on LFUCG construction contracts, general Contractors shall make a good faith effort to award at least ten percent (10%) of All subcontracts to disadvantaged business enterprises; providing that divisions of LFUCG shall make a good faith effort to award at least ten percent of their Professional services and other contracts to disadvantaged business enterprises..."

A Disadvantaged Business Enterprise is defined as a business at least 51% owned, operated and managed by a U.S. Citizen of the following groups:

- African-American
- Hispanic-American
- Asian/Pacific Islander
- Native American/Native Alaskan
- Non-Minority Female

We are very happy that you have decided to bid for a contract, request for proposal, submitted a quote or are interested in learning more about how to do business with Lexington-Fayette Urban County Government. We have compiled the list below to help you locate certified minority vendors.

#### **LFUCG**—Economic Engine Listings

Marilyn Clark

mclark@lexingtonky.gov

859-258-3323

#### Commerce Lexington—

Tyrone Tyra, Minority Business Development

ttyra@commercelexington.com

859-226-1625

#### **Tri-State Minority Supplier Diversity Council**

Sonya Brown

sbrown@tsmsdc.com

502-625-0137

#### **Small Business Development Council**

Dee Dee Harbut /UK SBDC

dharbut@uky.edu

Shawn Rogers, UK SBDC

Shawn.rogers@uky.edu

Shiree Mack

smack@uky.edu

#### **Community Ventures Corporation**

James Coles

icoles@cvcky.org

859-231-0054

#### Kentucky Department of Transportation

Shella Jarvis

Shella.Jarvis@ky.gov

502-564-3601

#### **KPAP**

Debbie McKnight

Debbie.McKnight@ky.gov

800-838-3266 or 502-564-4252

Bobbie Carlton

Bobbie.Carlton@ky.gov

#### Ohio River Valley Women's Business Council

Rea Waldon

rwaldon@gcul.org

513-487-6534

#### **Kentucky Small Business Connect**

Tom Back

800-626-2250 or 502-564-2064

https://secure.kentucky.gov//sbc

# National Minority Supplier Development Council, Inc. (NMSDC)

www.nmsdc.org

LFUCG MBE/WBE PARTICIPATION FORM	
Bid/RFP/Quote Reference #	

The MBE/WBE subcontractors listed have agreed to participate on this Bid/RFP/Quote. If any substitution is made or the total value of the work is changed prior to or after the job is in progress, it is understood that those substitutions must be submitted to Central Purchasing for approval immediately.

MBE/WBE Company, Name, Address, Phone, Email	Work to be Performed	Total Dollar Value of the Work	% Value of Total Contract
1.			
2.			
3.			
4.			

The undersigned company representative submits the above list of MBE/WBE firms to be used in accomplishing the work contained in this Bid/RFP/Quote. Any misrepresentation may result in the termination of the contract and/or be subject to applicable Federal and State laws concerning false statements and false claims.

Company	By	Ву
Date	Title	Title

LFUCG MBE/WBE SUBSTITUTION FORM	
Bid/RFP/Quote Reference #	

The substituted MBE/WBE subcontractors listed below have agreed to participate on this Bid/RFP/Quote. These substitutions were made prior to or after the job was in progress. These substitutions were made for reasons stated below and are now being submitted to Central Purchasing for approval. By the authorized signature of a representative of our company, we understand that this information will be entered into our file for this project.

Central Purchasing	for approval. By	the authorized	signature of a	ı representati	ve of our
company, we unde	rstand that this in	formation will l	oe entered int	to our file for	this project.
SUBSTITUTED MBE/WBE Company Name, Address, Phone, Email	MBE/WBE Formally Contracted/ Name, Address, Phone, Email	Work to Be Performed	Reason for the Substitution	Total Dollar Value of the Work	% Value of Total Contract
1.					
2.					
3.					
4.					
The undersigned acknowled and State laws concerning fa			ination of the contr	act and/or be subje	ct to applicable Federal
Company			Date		
Company Repres	entative		Title		



# MBE QUOTE SUMMARY FORM

Bid/RFP/Quote Reference #\_\_\_\_\_

The undersigned acknowledges that the minority subcontractors listed on this form did submit a quote to participate on this project.

mpany Name			Contac	Contact Person					
ddress/Phone/Email			RFP Pa	ackage / RF	P Date				
E/WBE Company ress	Contact Person	Contact Information (work phone, Email, cell)	Date Contacted	Services to be performed	Method of Communication (email, phone meeting, ad, event etc)	Total dollars \$\$ Do Not Leave Blank (Attach Documentation)	MBE * AA HA AS NA Female		
(MBE designation American)  The undersigned ackred subject to applicable leading to the subject to the subject to applicable leading to the subject to the s	nowledges that a	ıll information is ac	curate. Any r	nisrepresenta	tion may result in to				
Company					Co	mpany Representat	ive		



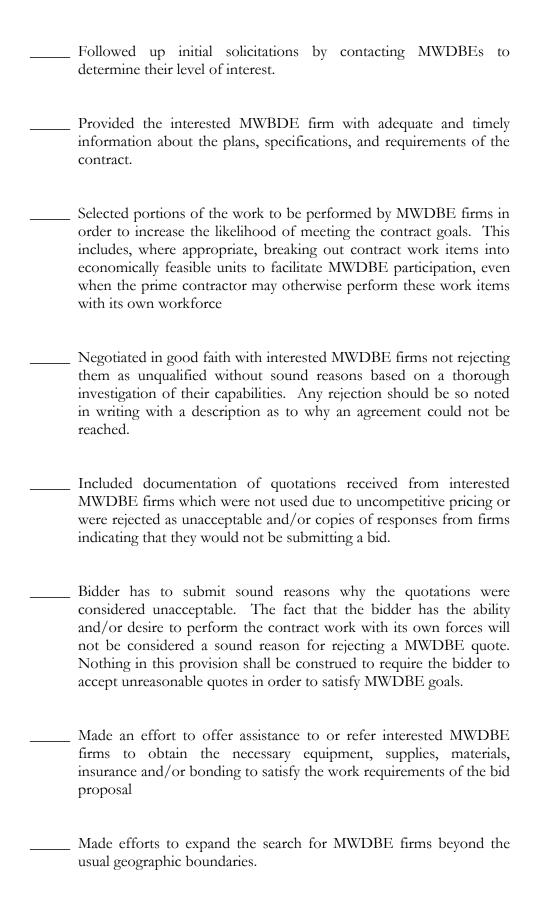
### LFUCG SUBCONTRACTOR MONTHLY PAYMENT REPORT

The LFUCG has a 10% goal plan adopted by city council to increase the participation of minority and women owned businesses in the procurement process. In order to measure that goal LFUCG will track spending with MBE/WBE vendors on a monthly basis. By the signature below of an authorized company representative, you certify that the information is correct, and that each of the representations set forth below is true. Any misrepresentation may result in termination of the contract and/or prosecution under applicable Federal and State laws concerning false statements and false claims. Please submit this form monthly to the Division of Central Purchasing/ 200 East Main Street / Room 338 / Lexington, KY 40507.

Bid/RFP/	•	nt Awarded	to Prime	 Contractor f	or this Proje	ct		
			10 1 111116		<u> </u>			
Project Name/	Contract #			Work Period/ Fr	rom:	To:		
Company Nam	e:			Address:				
Federal Tax ID	:			Contact Person:				
Subcontractor Vendor ID (name, address, phone, email	Description of Work	Total Subcontract Amount	% of Total Contract Awarded to Prime for this Project	Total Amount Paid for this Period	Purchase Order number for subcontractor work (please attach PO)	Scheduled Project Start Date	Scheduled Project End Date	
of the represen	tations set forth	below is true. A	ny misrepreser	ntations may resu	It the information lt in the termination and false claims.			
Company				Company Representative				
Date			<del></del> ;	Title				

# LFUCG STATEMENT OF GOOD FAITH EFFORTS Bid/RFP/Quote #\_\_\_\_\_

that w	signature below of an authorized company representative, we certify the have utilized the following Good Faith Efforts to obtain the sum participation by MWDBE business enterprises on the project and oply the appropriate documentation.
	Advertised opportunities to participate in the contract in at least two (2) publications of general circulation media; trade and professional association publications; small and minority business or trade publications; and publications or trades targeting minority, women and disadvantaged businesses not less than fifteen (15) days prior to the deadline for submission of bids to allow MWDBE firms to participate.
	Included documentation of advertising in the above publications with the bidders good faith efforts package
	Attended LFUCG Central Purchasing Economic Inclusion Outreach event
	Attended pre-bid meetings that were scheduled by LFUCG to inform MWDBEs of subcontracting opportunities
	Sponsored Economic Inclusion event to provide networking opportunities for prime contractors and MWDBE firms
	Requested a list of MWDBE subcontractors or suppliers from LFUCG Economic Engine and showed evidence of contacting the companies on the list(s).
	Contacted organizations that work with MWDBE companies for assistance in finding certified MWBDE firms to work on this project. Those contacted and their responses should be a part of the bidder's good faith efforts documentation.
	Sent written notices, by certified mail, email or facsimile, to qualified, certified MWDBEs soliciting their participation in the contract not less that seven (7) days prior to the deadline for submission of bids to allow them to participate effectively.



Company	Company Representative
Concerning taise star	
result in termination	of Good Faith Efforts are to be submitted with the Bid, if the participation Goal is not met.  knowledges that all information is accurate. Any misrepresentations may a of the contract and/or be subject to applicable Federal and State laws tements and claims.
	Failure to submit any of the documentation requested in this section may be cause for rejection of bid. Bidders may include any other documentation deemed relevant to this requirement. Documentation

Firm Submitting Prop	osal:		
Complete Address: _	Street	City	Zip
Contact Name:		Title:	
Telephone Number:		Fax Number:	
Email address:			

#### **GENERAL PROVISIONS**

1. Each Respondent shall comply with all Federal, State & Local regulations concerning this type of service or good.

The Respondent agrees to comply with all statutes, rules, and regulations governing safe and healthful working conditions, including the Occupational Health and Safety Act of 1970, 29 U.S.C. 650 et. seq., as amended, and KRS Chapter 338. The Respondent also agrees to notify the LFUCG in writing immediately upon detection of any unsafe and/or unhealthful working conditions at the job site. The Respondent agrees to indemnify, defend and hold the LFUCG harmless from all penalties, fines or other expenses arising out of the alleged violation of said laws.

- 2. Failure to submit ALL forms and information required in this RFP may be grounds for disqualification.
- 3. Addenda: All addenda, if any, shall be considered in making the proposal, and such addenda shall be made a part of this RFP. Before submitting a proposal, it is incumbent upon each proposer to be informed as to whether any addenda have been issued, and the failure to cover in the bid any such addenda may result in disqualification of that proposal.
- 4. Proposal Reservations: LFUCG reserves the right to reject any or all proposals, to award in whole or part, and to waive minor immaterial defects in proposals. LFUCG may consider any alternative proposal that meets its basic needs.
- 5. Liability: LFUCG is not responsible for any cost incurred by a Respondent in the preparation of proposals.
- 6. Changes/Alterations: Respondent may change or withdraw a proposal at any time prior to the opening; however, no oral modifications will be allowed. Only letters, or other formal written requests for modifications or corrections of a previously submitted proposal which is addressed in the same manner as the proposal, and received by LFUCG prior to the scheduled closing time for receipt of proposals, will be accepted. The proposal, when opened, will then be corrected in accordance with such written request(s), provided that the written request is contained in a sealed envelope which is plainly marked "modifications of proposal".
- 7. Clarification of Submittal: LFUCG reserves the right to obtain clarification of any point in a bid or to obtain additional information from a Respondent.
- 8. Bribery Clause: By his/her signature on the bid, Respondent certifies that no employee of his/hers, any affiliate or Subcontractor, has bribed or

- attempted to bribe an officer or employee of the LFUCG.
- 9. Additional Information: While not necessary, the Respondent may include any product brochures, software documentation, sample reports, or other documentation that may assist LFUCG in better understanding and evaluating the Respondent's response. Additional documentation shall not serve as a substitute for other documentation which is required by this RFP to be submitted with the proposal,
- 10. Ambiguity, Conflict or other Errors in RFP: If a Respondent discovers any ambiguity, conflict, discrepancy, omission or other error in the RFP, it shall immediately notify LFUCG of such error in writing and request modification or clarification of the document if allowable by the LFUCG.
- 11. Agreement to Bid Terms: In submitting this proposal, the Respondent agrees that it has carefully examined the specifications and all provisions relating to the work to be done attached hereto and made part of this proposal. By acceptance of a Contract under this RFP, proposer states that it understands the meaning, intent and requirements of the RFP and agrees to the same. The successful Respondent shall warrant that it is familiar with and understands all provisions herein and shall warrant that it can comply with them. No additional compensation to Respondent shall be authorized for services or expenses reasonably covered under these provisions that the proposer omits from its Proposal.
- 12. Cancellation: If the services to be performed hereunder by the Respondent are not performed in an acceptable manner to the LFUCG, the LFUCG may cancel this contract for cause by providing written notice to the proposer, giving at least thirty (30) days notice of the proposed cancellation and the reasons for same. During that time period, the proposer may seek to bring the performance of services hereunder to a level that is acceptable to the LFUCG, and the LFUCG may rescind the cancellation if such action is in its best interest.

#### A. Termination for Cause

- (1) LFUCG may terminate a contract because of the contractor's failure to perform its contractual duties
- (2) If a contractor is determined to be in default, LFUCG shall notify the contractor of the determination in writing, and may include a specified date by which the contractor shall cure the identified deficiencies. LFUCG may proceed with termination if the contractor fails to cure the deficiencies within the specified time.

- (3) A default in performance by a contractor for which a contract may be terminated shall include, but shall not necessarily be limited to:
  - (a) Failure to perform the contract according to its terms, conditions and specifications;
  - (b) Failure to make delivery within the time specified or according to a delivery schedule fixed by the contract;
  - (c) Late payment or nonpayment of bills for labor, materials, supplies, or equipment furnished in connection with a contract for construction services as evidenced by mechanics' liens filed pursuant to the provisions of KRS Chapter 376, or letters of indebtedness received from creditors by the purchasing agency;
  - (d) Failure to diligently advance the work under a contract for construction services;
  - (e) The filing of a bankruptcy petition by or against the contractor; or
  - (f) Actions that endanger the health, safely or welfare of the LFUCG or its citizens.

#### B. At Will Termination

Notwithstanding the above provisions, the LFUCG may terminate this contract at will in accordance with the law upon providing thirty (30) days written notice of that intent, Payment for services or goods received prior to termination shall be made by the LFUCG provided these goods or services were provided in a manner acceptable to the LFUCG. Payment for those goods and services shall not be unreasonably withheld.

- 13. Assignment of Contract: The contractor shall not assign or subcontract any portion of the Contract without the express written consent of LFUCG. Any purported assignment or subcontract in violation hereof shall be void. It is expressly acknowledged that LFUCG shall never be required or obligated to consent to any request for assignment or subcontract; and further that such refusal to consent can be for any or no reason, fully within the sole discretion of LFUCG.
- 14. No Waiver: No failure or delay by LFUCG in exercising any right, remedy, power or privilege hereunder, nor any single or partial exercise thereof, nor the exercise of any other right, remedy, power or privilege shall operate as a waiver hereof or thereof. No failure or delay by LFUCG in exercising any right, remedy, power or privilege under or in respect of this Contract shall affect the rights, remedies, powers or privileges of LFUCG hereunder or shall operate as a waiver thereof.

- 15. Authority to do Business: The Respondent must be a duly organized and authorized to do business under the laws of Kentucky. Respondent must be in good standing and have full legal capacity to provide the services specified under this Contract. The Respondent must have all necessary right and lawful authority to enter into this Contract for the full term hereof and that proper corporate or other action has been duly taken authorizing the Respondent to enter into this Contract. The Respondent will provide LFUCG with a copy of a corporate resolution authorizing this action and a letter from an attorney confirming that the proposer is authorized to do business in the State of Kentucky if requested. All proposals must be signed by a duly authorized officer, agent or employee of the Respondent.
- 16. Governing Law: This Contract shall be governed by and construed in accordance with the laws of the Commonwealth of Kentucky. In the event of any proceedings regarding this Contract, the Parties agree that the venue shall be the Fayette County Circuit Court or the U.S. District Court for the Eastern District of Kentucky, Lexington Division. All parties expressly consent to personal jurisdiction and venue in such Court for the limited and sole purpose of proceedings relating to this Contract or any rights or obligations arising thereunder. Service of process may be accomplished by following the procedures prescribed by law.
- 17. Ability to Meet Obligations: Respondent affirmatively states that there are no actions, suits or proceedings of any kind pending against Respondent or, to the knowledge of the Respondent, threatened against the Respondent before or by any court, governmental body or agency or other tribunal or authority which would, if adversely determined, have a materially adverse effect on the authority or ability of Respondent to perform its obligations under this Contract, or which question the legality, validity or enforceability hereof or thereof.
- 18. Contractor understands and agrees that its employees, agents, or subcontractors are not employees of LFUCG for any purpose whatsoever. Contractor is an independent contractor at all times during the performance of the services specified.
- 19. If any term or provision of this Contract shall be found to be illegal or unenforceable, the remainder of the contract shall remain in full force and such term or provision shall be deemed stricken.

Signature	Date	

# RISK MANAGEMENT PROVISIONS INSURANCE AND INDEMNIFICATION

### A. 1.0 DEFINITIONS.

The CONTRACTOR understands and agrees that the Risk Management Provisions of this Contract define the responsibilities of the CONTRACTOR to the OWNER.

As used in these Risk Management Provisions, the terms "CONTRACTOR" and "OWNER" shall be defined as follows:

- a. "CONTRACTOR" means the contractor and its employees, agents, servants, owners, principals, licensees, assigns and subcontractors of any tier.
  - b. "OWNER" means the Lexington-Fayette Urban County Government and its elected and appointed officials, employees, agents, boards, consultants, assigns, volunteers and successors in interest.

#### 2.0. INDEMNIFICATION AND HOLD HARMLESS PROVISION

CONTRACTOR shall defend, indemnify, and hold harmless OWNER from and against all liability, claims, losses, actions, costs, expenses, obligations, fines, and assessments of whatever kind, including defense costs and attorney's fees, that are in any way incidental to or connected with, or that arise or are alleged to have arisen, directly or indirectly, in whole or in part, from or by: (a) CONTRACTOR's negligent acts or intentional misconduct, or errors or omissions, in connection with the performance of this contract, (b) CONTRACTOR's performance or breach of the contract provided the claim or loss is attributable to death, illness, personal injury, or property loss or damage or loss of use, and not caused by a negligent act or omission, or the willful misconduct of the OWNER, or (c) the condition of any premises, equipment or other property being used or operated by the CONTRACTOR in connection with the performance of this contract. In the event OWNER is alleged to be liable based upon the actions or inactions of CONTRACTOR, CONTRACTOR shall defend such allegations and shall bear all costs, fees and expenses of such defense, including but not limited to, all attorneys' fees and expenses, court costs, and expert witness fees and expenses, using attorneys approved in writing by OWNER, which approval shall not be unreasonably withheld. This Indemnification and Hold Harmless Provision shall in no way be limited by any financial responsibility or insurance requirements, and shall survive the termination of this contract.

#### 3.0 FINANCIAL RESPONSIBILITY

The CONTRACTOR understands and agrees that it shall, prior to final acceptance of its bid and the commencement of any work, demonstrate the ability to assure compliance with the Indemnity Agreement and other provisions of this Contract.

#### 4.0 INSURANCE REQUIREMENTS

BIDDERS' ATTENTION IS DIRECTED TO THE INSURANCE REQUIREMENTS BELOW, AS BIDDERS MUST CONFER WITH THEIR RESPECTIVE INSURANCE AGENTS, BROKERS, OR CARRIERS TO DETERMINE IN ADVANCE OF BID SUBMISSION THE AVAILABILITY OF THE INSURANCE COVERAGES AND ENDORSEMENTS REQUIRED HEREIN. IF AN APPARENT LOW BIDDER FAILS TO COMPLY STRICTLY WITH THE INSURANCE REQUIREMENTS BELOW, THAT BIDDER MAY BE DISQUALIFIED FROM AWARD OF THE CONTRACT.

#### 4.1 Required Insurance Coverage

CONTRACTOR shall procure and maintain for the duration of this contract the following or equivalent insurance policies at no less than the limits shown below and cause its subcontractors to maintain similar insurance with limits acceptable to OWNER in order to protect OWNER against claims for injuries to persons or damages to property which may arise from or in connection with the performance of the work hereunder by CONTRACTOR. The cost of such insurance shall be included in any bid:

<u>Coverage</u> <u>Limits</u>

General Liability \$5 million per occurrence, \$10

aggregate

(Insurance Services Office Form CG 00 01) or \$10 million combined

single limit

Commercial Automobile Liability (Insurance Services Office Form CA 0001)

Professional Liability (Financial Institution) \$ 5million

Worker's Compensation Statutory

Employer's Liability \$ 1 Million

The policies above shall contain the following conditions:

- a. OWNER shall be named as an additional insured in the General Liability Policy and Commercial Automobile Liability Policy.
- b. The General Liability Policy shall be primary to any insurance or self-insurance retained by OWNER.
- c. The General Liability Policy shall have a Directors and Officers Liability endorsement or D&O coverage as part of the CGL policy of \$5 million.
- d. The General Liability Policy shall have a Professional Liability endorsement (including Errors and Omissions) for any services performed pursuant to the contract, and/or a separate Professional Liability Policy shall be obtained unless it is deemed not to apply by OWNER. This coverage will have a \$5 million per

occurrence limit of Liability.

- e. The Professional Liability policy shall be maintained for a minimum of three years beyond the completion date of the contract, to the extent commercially available. If not commercially available, CONTRACTOR shall notify OWNER and obtain similar insurance that is commercially available and acceptable to OWNER, unless OWNER waives requirement.
- f. OWNER shall be provided at least 30 days advance written notice via certified mail, return receipt requested, in the event any of the required policies are canceled or non-renewed.
- g. Said coverage shall be written by insurers acceptable to OWNER and shall be in a form acceptable to OWNER. Insurance placed with insurers with a rating classification of no less than Excellent (A or A-) and a financial size category of no less than VIII, as defined by the most current Best's Key Rating Guide shall be deemed automatically acceptable.
- 4.2. Additional insurance coverage and amounts required, if any, are stated below:

#### NONE

#### 4.3. Renewals

After insurance has been approved by OWNER, evidence of renewal of an expiring policy must be submitted to OWNER, and may be submitted on a manually signed renewal endorsement form. If the policy or carrier has changed, however, new evidence of coverage must be submitted in accordance with these Insurance Requirements.

4.4. Deductibles and Self-Insured Programs

IF CONTRACTOR INTENDS TO SUBMIT SELF-INSURANCE PLAN FOR BID, THIS MUST BE FORWARDED TO LEXINGTON-FAYETTE URBAN COUNTY GOVERNMENT, DIVISION OF RISK MANAGEMENT, 200 EAST MAIN STREET, LEXINGTON, KENTUCKY 40507 NO LATER THAN A MINIMUM OF FIVE (5) WORKING DAYS PRIOR TO BID **OPENING DATE.** Self-insurance programs, deductibles, and self-insured retentions in insurance policies are subject to separate approval by Lexington-Fayette Urban County Government's Division of Risk Management, upon review of evidence of CONTRACTOR'S financial capacity to respond to claims. Any such programs or retentions must provide OWNER with at least the same protection from liability and defense of suits as would be afforded by first-dollar insurance coverage. CONTRACTOR satisfies any portion of the insurance requirements through deductibles. self-insurance programs, or self-insured retentions. CONTRACTOR agrees to provide Lexington-Fayette Urban County Government, Division of Risk Management, the following data prior to the final acceptance of bid and the commencement of any work:

- a. CONTRACTOR'S latest audited financial statement, including auditor's notes.
- b. Any records of any self-insured trust fund plan or policy and related accounting statements.
- c. Actuarial funding reports or retained losses.
- d. CONTRACTOR'S Risk Management Manual or a description of CONTRACTOR'S self-insurance and risk management program.
- e. A claim loss run summary for the previous five (5) years.
- f. Self-Insured Associations will be considered.

#### 4.5. Verification of Coverage

Prior to award of bid, CONTRACTOR agrees to furnish OWNER with all applicable Certificates of Insurance signed by a person authorized by the insurer to bind coverage on its behalf. If requested, CONTRACTOR shall provide OWNER copies of all insurance policies, including all endorsements.

### 4.6. Right to Review, Audit and Inspect

CONTRACTOR understands and agrees that OWNER may review, audit and inspect any and all of CONTRACTOR'S records and operations to insure compliance with these Insurance Requirements.

#### 5.0 <u>DEFINITION OF DEFAULT</u>

CONTRACTOR understands and agrees that the failure to comply with any of these insurance, safety, or loss control provisions shall constitute default under this Contract. CONTRACTOR also agrees that OWNER may elect at its option any single remedy or penalty or any combination of remedies and penalties, as available, including but not limited to purchasing insurance and charging CONTRACTOR for any such insurance premiums purchased, or suspending or terminating this Contract.

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# Retail Lockbox Services for Local Occupational Taxes

# I. Introduction

LFUCG is seeking proposals from qualified financial institutions to provide a retail lockbox service for the collection of Local Occupational Taxes.

It is the intent to award the contract(s) for an initial 2-year period with the option to renew it for 3, one-year periods for a possible total contract term of 5 years. The decision to renew the contract(s) will be at the sole discretion of LFUCG.

Proposers must agree to fix contract fees for the first two years. If the vendor intends to revise its fee schedule after the initial 2 year period, it must give written notice to LFUCG 90 days in advance of any fee change. Fees may be changed only on the contract anniversary date. These fees are subject to negotiation and approval by LFUCG and may not exceed the annual consumer price index-urban (CPI-U) for the most recently available 12 month trailing period.

# II. Role of the Financial Institution / Required Tasks

The financial institution will serve in the following capacities.

#### Retail Lockbox Services (Local Occupational Taxes)

LFUCG uses a retail lockbox for the collection of employee withholdings. Employee withholdings are self-reported taxes, but employers are furnished with payment coupons that have a scanline. There are approximately 26,000 active business accounts.

Over the last year an average of 3,800 payments were collected each month. Monthly volumes have fluctuated between 2,750 and 4,750 checks.

The information from the scanline that is captured can be found in Appendix A. A copy of a sample remittance document can be found in Appendix B.

#### Required services include:

- 1. Process and image checks and remittance documents received,
- 2. Provide online access to images of processed items and remittance documents,
- 3. Provide online reporting,
- Transmission of transaction detail and summary information including select information from the scanline in the required format (CSV), account numbers and payment amounts,
- 5. Provide exception item review and correction.
- 6. Must provide pricing for both a local and non-local (if applicable) post office box to receive payments.

# A. QUALIFICATIONS AND EXPERIENCE (All Proposers must respond to this section)

- 1. Provide a general overview and brief history of your organization, including parent and/or subsidiary companies and the number of employees.
- 2. Provide the address of the office location(s) that will service the LFUCG account,
- 3. Describe the experience of the financial institution in providing similar services for other governmental entities.

# B. PERSONNEL (All Proposers must respond to this section)

- 1. Provide the name, title, address, phone number, fax number and email address of the primary contact person(s) assigned to this account.
- 2. How many clients is the primary relationship manager responsible for?
- 3. Describe your firm's policy on changing the primary contact person on an account.
- 4. Name the individuals who will work with LFUCG on a day-to-day basis. Information should include:
  - a. Biographical information
  - b. Experience working with other governmental entities
  - c. Proposed role with regard to the LFUCG's account
  - d. Number of years of experience in this field
  - e. Number of years with your firm
- 5. Will a specific customer service representative or a customer service department be assigned to handle day-to-day transactions for LFUCG?
  - a. Describe the responsibilities of the customer service personnel, including the chain of command for problem resolutions.
  - b. What are the hours of operation of each customer service unit involved in supporting the proposed services?
  - c. If an error is discovered by LFUCG, how would you propose to resolve it (i.e. who should LFUCG contact first, etc.)?
- 6. After the initial transition, how frequently will the relationship manager attend onsite meetings with LFUCG's management and staff?
- 7. IT Resources: Will the bank provide dedicated IT liaison(s) to work on set-up, file transfer, testing and troubleshooting / issue resolution. What hours is technical support available (specify time zones)?

#### 8. Availability of Deposits

- a. How does the bank determine and calculate availability of deposited items?
  Does the bank calculate availability by item or formula?
- b. Does the bank give immediate availability for on-us items?
- c. Provide a copy of the availability schedules the bank proposes to use for LFUCG. Is this the best schedule offered to any customer? If not, quantify the difference and explain how LFUCG may obtain the bank's best availability schedule. Describe the extra charge, if any, for obtaining the bank's best availability schedule.
- d. Is there a different availability schedule for items deposited through a lockbox or by remote deposit capture? If so, please provide a copy of those availability schedules.

#### 9. Computer to Computer File Transfer

- a. How are file transfers initiated? In what formats is the information available for retrieval?
- b. Do the means to connect to the bank's systems vary by transaction type?
- c. Is there an existing interface with PeopleSoft, or would a custom interface need to be developed?
- d. How is connectivity initiated?
- e. What protocols (e.g., EDI, XML) are used to facilitate the interface?
- f. Is there a charge for the interface?
- g. Describe the process that your bank uses to verify all records have been received and processed.

#### 10. Account Analysis Statements

- a. Please provide a sample analysis statement. How soon after month-end is the analysis statement available?
- b. Can Association for Financial Professionals ("AFP") Service Codes be included on the analysis statement?
- c. Are account analysis statements available online? Can the account analysis data be sent electronically in Microsoft Excel?
- d. Will the bank assess FDIC or FICO charges or other fee based on account balances to LFUCG? If so, what is the current charge for an entire year on a \$1,000,000 balance? Is this a pass-through charge? Is this charge assessed on ledger or collected balances? How is this charge computed?

#### C. RETAIL LOCKBOX SERVICES (LOCAL OCCUPATIONAL TAXES)

- Describe the bank's experience providing retail lockbox services to governmental entities. Describe any special services or capabilities that are relevant to the collection of self-reported employee withholdings.
- 2. Describe the bank's Imaging and Data Capture and Transmission services for automated lockbox remittance processing. Describe your procedures for the capture and transmissions of remittance details such as account or bill number.
- 3. Where are your lockbox locations? Are all locations on the same technology platform? Where will LFUCG's lockbox items be processed?

- 4. What was the average monthly volume for the lockbox operation that will process LFUCG's payments during the last twelve months (items, dollars, number of lockboxes and number of customers)?
- 5. What is the ledger cut-off time for lockbox deposits (Include weekends and holidays)? What is the latest mail pickup to be included in the current day's deposit? Will you process and deposit all of LFUCG's payments on the same ledger day as received? If not, when are these items deposited?
- 6. Describe the lockbox department's processing workflow. Include a schematic or flow chart of the processing procedures.
- 7. Do you have a unique five-digit code assigned exclusively for receipt of lockbox items?
- 8. Describe the methods to assure validity of data. Do you retain the actual check in the lockbox department until the data capture is completed?
- 9. How are checks processed for collection (ACHs / IRDs)? Can checks be converted to ACH? If so, are there any advantages for this option (i.e. lower processing costs, decreased float).
- 10. In what standard file formats does the bank transmit information? How will this information be transmitted (website, file transfer, etc.)? What time will this information be available to upload to LFUCG's billing system for current day activity?
- 11. Does the bank offer any technology that can help in identifying the customer account if a payment is received without a remittance document?
- 12. Can you provide images of all checks and remittance documents? If so, in what formats (e.g., online, PC bank software, CD-ROM, DVD) and frequency options are available. How soon after the images are captured are they available for online viewing? How long are online images accessible?
- 13. If correspondence or other non-payment documents are included in payment envelopes, how will these documents be transmitted to LFUCG?
- 14. For a given day's lockbox activity, at what time of day can you report the total amount that will be credited to LFUCG's account?

#### D. IMPLEMENTATION/CONVERSION (All Proposers must respond to this section)

- 1. Provide a detailed conversion plan for transitioning the proposed service to your financial institution.
- 2. Who will be responsible for coordinating the transition for each of the proposed services? If a conversion team is used, how will LFUCG's account be transitioned to the ongoing client service team?

3. Indicate the bank's plans for initial and ongoing education and training of LFUCG employees in the use of your firm's systems.

#### E. NEW SERVICES & IDEAS (All Proposers must respond to this section)

- 1. Describe any new services or ideas that will enhance LFUCG's use of banking services.
- 2. Please provide any additional information that your bank believes to be pertinent but not specifically requested elsewhere in the RFP.

#### F. REFERENCES (All Proposers must respond to this section)

- 1. Provide at least five references (governmental references, if possible), including client name, contact person, address, phone number, services provided, and the length of time your bank has worked for the entity. Please note which entities the proposed relationship manager for LFUCG has worked with.
- 2. Please include one reference for a new client that implemented your services in the past 12 months.
- 3. How many institutional clients has the proposed relationship manager gained or lost over the last three years?

#### G. SAMPLE CONTRACT (All Proposers must respond to this section)

- Provide a sample of the proposed contract for your bank's services. Please also
  provide copies of all other documents that need to be signed/entered into related to
  the provision of the services requested in this RFP including any documents
  referenced or incorporated into the contracts/agreements.
- It is LFUCG's intent to incorporate the Request for Proposal and your firm's
  proposal response as part of the overall contract. Identify any sections of your
  proposal that you would not be able to incorporate into a contract with LFUCG and
  explain why. It is not acceptable to exclude the entire proposal.

# H. PRICING AND ACCOUNT ANALYSIS (All Proposers must respond to this section)

It is LFUCG's intent to award the contract(s) for an initial 2-year period with the option to renew it for 3, one-year periods for a possible total contract term of 5 years. Proposers must agree to fix contract fees for the first two years and *may agree to fix contract fees for the full five years*. If the vendor intends to revise its fee schedule after the initial 2 year period, it must give written notice to LFUCG 90 days in advance of any fee change. Fees may be changed only on the contract anniversary date. These fees are subject to negotiation and approval by LFUCG

and may not exceed the annual consumer price index-urban (CPI-U) for the most recently available 12 month trailing period.

1. For how long will the bank guarantee the proposed fees for this Service Group? Please complete the following table:

Service	Fee Guaranteed For
	How Many Years?
Lockbox Services (Retail)	

- 2. Can fees be billed to LFUCG rather than debited directly from LFUCG's accounts? What is the due date for the fees? What is the process for paying the fees?
- 3. Provide a complete fee schedule for all of the services described in your financial institution's proposal using Association of Finance Professionals (AFP) Service Codes.
- 4. Fees related to all services described in the proposal must be listed even if the service is not shown on the schedule. Also, include any one-time or set-up charges, research fees, minimum fees and all other fees that will be charged. Include any incentives or price breaks offered based on volume, timeliness of payment, rebates or other measures.
- 5. Are you willing to offer any transition or retention incentives?

#### I. Other Considerations

#### 1. Selection Process

The firm or firms will be selected from those proposals submitted in response to this RFP. A committee composed of government employees as well as representatives of relevant user groups and will evaluate the proposals.

#### 2. Ownership of Materials

All materials developed, data collected, or reports prepared under the terms of this project agreement become the property of the LFUCG. LFUCG reserves the non-exclusive rights to copy such material and to publish, disseminate, and otherwise use the materials developed under the terms of this agreement in print or electronically.

# RETAIL LOCKBOX SERVICES (LOCAL OCCUPATIONAL TAXES)

The current vendor provides minimal details on exception items. In this pro-forma analysis, LFUCG made some assumptions on the services typically associated with a retail lockbox. Please disclose all fees related to this group with reasonably anticipated volume levels.

	Average Monthly Volume
Monthly Account Maintenance	1
Monthly Maintenance (Retail Lockbox)	1
Deposits	19
Deposit Processing Fee (per item)	3,808
Wire Transfer Outgoing	1
Wire Transfer Incoming	1
Deposited Items Returned	1
Retail Items (Occupational License Fee)	3,808
Partial Payments (estimate)	152
Multiple Items (estimate)	114
Non-Processable Items (estimate)	228
Items Transmitted	3,808
Check and List (estimate)	114
Data Transmission (Monthly Maintenance)	1
Data Entry Item (per keystroke) / estimate	1,800
Image Archive Monthly Maintenance	1
Image Archive (per document)	7,616

#### APPENDIX A

# LEXINGTON-FAYETTE URBAN COUNTY GOVERNMENT EMPLOYER'S RETURN OF LICENSE FEE WITHHELD SCAN LINE ALGORITHM

The form is legal sized (8  $\frac{1}{2}$  x 14) paper divided into fourths.

It is better to have laser cut perfs because mechanically cut perfs sometimes causes the paper to have uneven tears.

Box 6 is .19 inches tall and 1.29 inches wide.

Box 6 is:

1.95 inches from the top

1.35 inches from the bottom

5.50 inches from the left

1.70 inches from the right

Each stub requires a scan line.

The scan line uses OCR-A font 1/10 inch high.

The scan line should be 5/16 inch from the bottom of the form and 1/2 inches from the right side of the form.

#### LICENSE FEE SCAN LINE

ACCT - ACCOUNT NUMBER TYPE06 - CONSTANT '06'

EDATE - PERIOD ENDING DATE

DDATE - DUE DATE CHECK - CHECK DIGIT

<sup>\*</sup> THIS IS AN RPG PROGRAM \*

***** SCAN LINE DATA STRUCTURE - LICENSE FEE ***	
0310 ISCANLN DS	
0320 I 1 260A	
0330 I 1 27 SLINE	
0340 I 1 60ACCT	
0350 I 7 80ZEROS	

0360 I	9 100TYPE06
0370 I	11 180EDATE
0380 I	19 260DDATE
0390 I	27 270CHECK

***** SC.	AN LINE ALGO	ORITHM ****		
0460 C		Z-ADD0 TEMP	10	
0470 C		Z-ADD1 J	20	
0480 C	LOOP1	TAG		
0490 C	A,J	ADD TEMP TEMP		
0500 C	A,J	ADD TEMP TEMP		
0510 C	1	ADD J J		
0520 C	A,J	ADD TEMP TEMP		
0530 C	1	ADD J J		
0540 C	J	COMP 26	43	LOW
0550 C	43	GOTO LOOP1		
0560 C	10	SUB TEMP CHECK	10	

TEMP is defined as a 1 digit numeric variable with 0 decimal places. J is defined as a 2 digit numeric variable with 0 decimal places. CHECK is defined as a 1 digit numeric variable with 0 decimal places.

Z-ADD means zero and add. This sets a variable.

43 is an arbitrary indicator number, for loop control. Its only purpose is the loop test.

The loop executes 13 times, as J is incremented twice in the loop.

TEMP could be truncated after the loop, but the tens digit is just ignored in this algorithm.

#### Check Digit Calculation.

- 1. Double the odd digits
- 2. Sum all the digits. Double the odd digits as in step 1.
- 3. Truncate the sum to the units digit.
- 4. Subtract the sum from 10. The result is the check digit.

#### **APPENDIX B**

### SAMPLE REMITTANCE DOCUMENT FOR LOCAL OCCUPATIONAL TAXES

