



TO: Mayor Linda Gorton  
FROM: Jason G. Wells, Fire Chief  
DATE: March 25, 2025  
SUBJECT: Agreement with ESO

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The Division of Fire and Emergency Services request authorization to enter into a software service agreement with ESO for fire incident reporting software.

Why are you requesting? This agreement will provide the Division of Fire and Emergency Services with a fire incident reporting software that will be compliant with the National Fire Incident Reporting System (NFIRS) and National Emergency Response Information System (NERIS).

Department needs this action completed because: It will provide our division with a fire incident reporting software that will be compliant with the National Fire Incident Reporting System (NFIRS) and National Emergency Response Information System (NERIS).

What is the cost in this budget year and future budget years?

The cost for this FY is: \$22,570.43

The cost for future FY is: \$22,570.43/annually plus 8.75%.

Are the funds budgeted? Yes

File Number:

If a contract, please indicate the cancelation clause: The Term will renew for successive one-year periods unless written notice is provided at least 60 days prior to the anniversary of the Effective Date. 6.2. Termination for Cause. Either party may terminate this Agreement or any individual Order for the other party's uncured material breach by providing written notice. The breaching party shall have 30 days from receipt to cure such breach to the reasonable satisfaction of the non-breaching party. If Customer terminates this Agreement or any Order as a result of ESO's material breach, then to the extent Customer prepaid any Fees, ESO shall refund to Customer those prepaid Fees on a pro-rata basis from the date Customer actually ceases use of the Software.

Director/Commissioner: Wells/Armstrong

