



# Lexington-Fayette Urban County Government

200 E. Main St  
Lexington, KY 40507

## Legislation Text

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**File #:** 1117-16, **Version:** 1

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A Resolution authorizing and directing the Mayor, on behalf of the Urban County Government, to execute a General Services Agreement and Statement of Work (awarded pursuant to RFP No. 59-2015) with NTT Data, Inc., for configuration and deployment of a cloud-based LexCall Citizen Request Management (CRM) System, at a cost not to exceed \$810,716.72. [Div. of Government Communications/LexCall, Tatum]

Authorization to execute a general services Agreement and statement of work between LexCall and NTT data, in order to implement a next generation 311 citizen request management system (CRM). The cost for this Fiscal Year is \$810,716.72. Funds are Budgeted. (L1117-16) (Tatum/Hamilton)

Budgetary Implications: Yes

Advance Document Review: Law - Andrea Brown

Fully Budgeted: Yes

Account Number:	1115-160302-0001-96202	\$583,716.04
	2607-160302-0001-96202	\$170,250.51
	4002-160302-0001-96202	\$48,643.00
	4051-160302-0001-96202	\$8,107.17

This Fiscal Year Impact: \$810,716.72

Annual Impact:

Project: LXCL\_CRMS\_2017

Activity: SOFTWARE

Budget Reference: 2017

Current Balance:	1115-160302-0001-96202	\$842,400.00
	2607-160302-0001-96202	\$245,700.00
	4002-160302-0001-96202	\$70,200.00
	4051-160302-0001-96202	\$11,700.00

BE IT RESOLVED BY THE COUNCIL OF THE LEXINGTON-FAYETTE URBAN COUNTY  
GOVERNMENT:

Section 1 - That the Mayor, on behalf of the Lexington-Fayette Urban County Government, be and hereby is authorized and directed to execute the General Services Agreement and Statement of

Work (awarded pursuant to RFP No. 59-2015), which are attached hereto and incorporated herein by reference, with NTT Data, Inc., for configuration and deployment of a cloud-based LexCall Citizen Request Management (CRM) System, at a cost not to exceed \$810,716.72.

Section 2 - That an amount not to exceed \$810,716.72 be and hereby is approved for payment to NTT Data, Inc., from the following accounts: #1115-160302-96202 (\$583,716.04), #2607-160302-96202 (\$170,250.51), #4002-160302-96202 (\$48,643.00), and #4051-160302-96202 (\$8,107.17) pursuant to the terms of the Agreement and Statement of Work.

Section 3 - That this Resolution shall become effective on the date of its passage.

PASSED URBAN COUNTY COUNCIL:

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MAYOR

ATTEST:

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CLERK OF URBAN COUNTY COUNCIL