



Lexington-Fayette Urban County Government

200 E. Main St
Lexington, KY 40507

Legislation Details (With Text)

File #: 1117-16 **Version:** 1 **Name:** LexCall NTT GSA and SOW
Type: Resolution **Status:** Approved
File created: 9/30/2016 **In control:** Urban County Council
On agenda: 10/13/2016 **Final action:** 10/13/2016
Enactment date: 10/13/2016 **Enactment #:** R-626-2016

Title: A Resolution authorizing and directing the Mayor, on behalf of the Urban County Government, to execute a General Services Agreement and Statement of Work (awarded pursuant to RFP No. 59-2015) with NTT Data, Inc., for configuration and deployment of a cloud-based LexCall Citizen Request Management (CRM) System, at a cost not to exceed \$810,716.72. [Div. of Government Communications/LexCall, Tatum]

Sponsors:

Indexes:

Code sections:

Attachments: 1. (1) LexCall CRM SOW memo, 2. (2) NTT - Lexcall GSA, 3. (3) NTT - Lexcall SOW, 4. 00550529.pdf, 5. RESOLUTION - 626-2016.pdf, 6. 259-2016 - CONTRACT.pdf

Date	Ver.	Action By	Action	Result
10/13/2016	1	Urban County Council	Received First Reading	
10/13/2016	1	Urban County Council	Suspended Rules for Second Reading	Pass
10/13/2016	1	Urban County Council	Approved	Pass
10/11/2016	1	Urban County Council Work Session	Approved and Referred to Docket	Pass

A Resolution authorizing and directing the Mayor, on behalf of the Urban County Government, to execute a General Services Agreement and Statement of Work (awarded pursuant to RFP No. 59-2015) with NTT Data, Inc., for configuration and deployment of a cloud-based LexCall Citizen Request Management (CRM) System, at a cost not to exceed \$810,716.72. [Div. of Government Communications/LexCall, Tatum]

Authorization to execute a general services Agreement and statement of work between LexCall and NTT data, in order to implement a next generation 311 citizen request management system (CRM). The cost for this Fiscal Year is \$810,716.72. Funds are Budgeted. (L1117-16) (Tatum/Hamilton)

Budgetary Implications: Yes

Advance Document Review: Law - Andrea Brown

Fully Budgeted: Yes

Account Number:	1115-160302-0001-96202	\$583,716.04
	2607-160302-0001-96202	\$170,250.51
	4002-160302-0001-96202	\$48,643.00
	4051-160302-0001-96202	\$8,107.17

This Fiscal Year Impact: \$810,716.72

Annual Impact:

Project: LXCL_CRMS_2017

Activity: SOFTWARE

Budget Reference: 2017

Current Balance:	1115-160302-0001-96202	\$842,400.00
	2607-160302-0001-96202	\$245,700.00
	4002-160302-0001-96202	\$70,200.00
	4051-160302-0001-96202	\$11,700.00

BE IT RESOLVED BY THE COUNCIL OF THE LEXINGTON-FAYETTE URBAN COUNTY GOVERNMENT:

Section 1 - That the Mayor, on behalf of the Lexington-Fayette Urban County Government, be and hereby is authorized and directed to execute the General Services Agreement and Statement of Work (awarded pursuant to RFP No. 59-2015), which are attached hereto and incorporated herein by reference, with NTT Data, Inc., for configuration and deployment of a cloud-based LexCall Citizen Request Management (CRM) System, at a cost not to exceed \$810,716.72.

Section 2 - That an amount not to exceed \$810,716.72 be and hereby is approved for payment to NTT Data, Inc., from the following accounts: #1115-160302-96202 (\$583,716.04), #2607-160302-96202 (\$170,250.51), #4002-160302-96202 (\$48,643.00), and #4051-160302-96202 (\$8,107.17) pursuant to the terms of the Agreement and Statement of Work.

Section 3 - That this Resolution shall become effective on the date of its passage.

PASSED URBAN COUNTY COUNCIL:

MAYOR

ATTEST:

CLERK OF URBAN COUNTY COUNCIL