



TO: Mayor Linda Gorton
Urban County Council

FROM: Polly Ruddick, Director, Office of Homelessness Prevention & Intervention

CC: Sally Hamilton, CAO

DATE: May 13, 2019

SUBJECT: Intensive Case Management and Housing Navigation Services with Landlord Recruitment and Retention

Request:

Authorization to: Execute an amended agreement with Community Action Council to operate an Intensive Case Management with Coordinated Entry Housing Navigation Program at a cost of \$50,000.00, providing a community-wide initiative to oversee and expand Lexington's Coordinated Entry System and Intensive Case Management (ICM) for those individuals and families who have the most critical need for housing services.

Why are you requesting?

Department needs this action completed because: After the CoC's successful implementation of One Door Lexington, their Coordinated Entry System (CES) it became apparent that there was a gap – intensive case management with housing navigation prior to housing placement. The Lexington CoC has recognized the need for an ICM program to eliminate or lower bureaucratic hurdles so that people can move from the streets, and/or, emergency shelters into housing as quickly as possible. The chief function of the intensive case managers is to bridge the gap between homelessness and stable housing by connecting people to permanent housing solutions.

This connection involves addressing individual and structural barriers to housing, supporting the individual, and maintaining strong, sustainable relationships with landlords, property owners, and leaders in the community, as well as, becoming familiar with local housing processes and requirements. ICM managers will be an integral part of the Lexington CoC's Coordinated Entry System including the facilitation of by-name list, case conferencing meetings, outreach to housing providers, conducting assessments in areas of need, as well as, continuous data quality improvement for data measurement. Program has secured ongoing funding from the Department of Housing and Urban Development to start no later than December 31, 2019.



Fund allocation has been voted on and approved by the Homelessness Intervention and Prevention Board under the Innovative and Sustainable Solutions to Ending Homelessness Fund.

What is the cost in this budget year and future budget years?

The cost for this FY 19 is: \$0

The cost for future FY 20 is: \$50,000.00

Are the funds budgeted?

The funds are budgeted or a budget amendment is in process: Yes

Account number: 1145-155003-0001-78112

File Number: 0554-19

Director/Commissioner: Polly Ruddick/Sally Hamilton, CAO

