

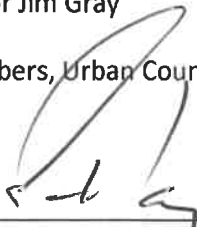
MAYOR JIM GRAY



**LEXINGTON**

STEVE HANEY  
DIRECTOR  
COMMUNITY CORRECTIONS

TO: Mayor Jim Gray  
Members, Urban County Council

FROM:   
Steve Haney, Director  
Division of Community Corrections

CC: Kenneth Armstrong, Commissioner  
Department of Public Safety

DATE: August 3, 2018

SUBJECT: **Request Approval of Interpreting Services Agreement with Vocalink, Inc for Interpreting Services for the Offender Population at the Division of Community Corrections**

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#### Request

Authorization to: **Request Approval of Interpreting Services Agreement with Vocalink, Inc for Interpreting Services for the Offender Population at the Division of Community Corrections**

Why are you requesting?

Department needs this action completed because: **Request Approval of Interpreting Services Agreement with Vocalink, Inc for Interpreting Services for the Offender Population at the Division of Community Corrections. The Division is required to provide interpreting services for the offender population. Vocalink, Inc provides over the phone and in person interpreting services**



### On-Site Interpreting Pricing

Service	1 <sup>st</sup> Shift	2 <sup>ND</sup> Shift	3 <sup>rd</sup> Shift
Spanish, Arabic, Russian	\$42.00	\$42.00	\$42.00
All other languages	\$42.00	\$42.00	\$42.00

**Hours of interpreting operations needs to match the shift differences above**

First Shift  
Friday

8AM to 5PM Monday to

Second Shift  
Monday to Friday

5PM to 12AM

Third Shift 12AM to 8AM Monday to Friday, Weekends and Holidays

### Over the Phone Interpretation Pricing

All languages supported, 24/7/365  
per minute

\$ 0.99

Third party calls within the US made for Customer  
0.30 per minute

\$

### Video Remote Interpretation Pricing

Language	Price Per Minute
Spanish, Arabic, Russian and Somali	\$1.39
American Sign Language	\$2.29
Low Diffusion Languages on Demand	\$1.39
All Languages Scheduled	\$1.39

What is the cost in this budget year and future budget years?



The cost for this FY is: **Cost to be determined based upon usage of services**

The cost for future FY is: **tbd**

Are the funds budgeted? **Yes**

The funds are budgeted or a budget amendment is in process:

Account number: ~~5062-505401-5411-75101~~

5062-505402-5421-75101

File Number: 0814-11

Director/Commissioner: **Haney/Armstrong**

